



GENERAL SERVICES ADMINISTRATION  
Federal Supply Service

## MAS - Multiple Award Schedule (Formerly Schedule 70)

AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST  
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND  
SERVICES

**SIN 54151S** (Formerly 132-51) - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES



AGILIKO

1800 Diagonal Road, Suite 600  
Alexandria, VA 22314  
Phone Number: (703) 951-7831  
Fax Number: (703) 762-1258

[www.agiliko.com](http://www.agiliko.com)

SMALL BUSINESS

CONTRACT NUMBER: GS-35F-375DA

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at [fss.gsa.gov](http://fss.gsa.gov).

PERIOD COVERED BY CONTRACT: June 21, 2016 – June 20, 2026

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA® Advantage!, a menu-driven database system. The INTERNET address GSA Advantage!® is: [GSAAdvantage.gov](http://GSAAdvantage.gov).

## CUSTOMER INFORMATION:

1a. **Awarded Special Item Number:**

SIN	SIN Description	Awarded Prices
<b>54151S</b>	Information Technology Professional Services	Please see table of prices on page 17

1b. **Lowest Priced Labor Category:** Intern at \$18.72 per hour at the Customer Site

1c. **Labor Category Descriptions:** Please see page 5 for the labor category descriptions.

2. **Maximum order:** \$500,000

3. **Minimum order:** \$100

4. **Geographic coverage (delivery area):** Domestic

5. **Point of production:** Alexandria, Virginia

6. **Discount from list prices or statement of net price:** The prices listed on page 17 are net. The discount has already been applied.

7. **Quantity discounts:** N/A

8. **Prompt payment terms:** Net 30, 2% discount Net 15

9a. **AGILIKO accepts Government purchase cards for orders at or below the micro-purchase threshold.**

9b. **AGILIKO also accepts Government purchase cards for orders above the micro-purchase threshold.**

10. **Foreign items (list items by country of origin):** N/A

11a. **Time of delivery:** 30 days

11b. **Expedited Delivery:** Agiliko will negotiate expedited delivery at the order level.

11c. **Overnight and 2-day delivery:** Agiliko will negotiate overnight and 2-day delivery at the order level.

11d. **Urgent Requirements:** Agiliko will negotiate delivery for urgent requirements at the order level.

12. **F.O.B. point(s):** Destination

13a. **Ordering address(es):**

ATTN: Order Processing  
AGILIKO  
1800 Diagonal Road, Suite 600  
Alexandria, VA 22314  
Phone Number: (703) 951-7831  
Fax Number: (703) 762-1258  
www.agiliko.com

- 13b. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. **Payment address(es):**

ATTN: Accounts Receivable  
AGILIKO  
1800 Diagonal Road, Suite 600  
Alexandria, VA 22314  
Phone Number: (703) 951-7831  
Fax Number: (703) 762-1258  
www.agiliko.com

14. **Warranty provision:** N/A

15. **Export packing charges, if applicable:** N/A

16. **Terms and conditions of Government purchase card acceptance (any thresholds above the micro- purchase level):** Agiliko will accept Government purchase cards for all orders.

17. **Terms and conditions of rental, maintenance, and repair (if applicable):** N/A

18. **Terms and conditions of installation (if applicable):** N/A

19. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable):** N/A

- 20a. **Terms and conditions for any other services (if applicable):** N/A

21. **List of service and distribution points (if applicable):** N/A

22. **List of participating dealers (if applicable):** N/A

23. **Preventive maintenance (if applicable):** N/A

- 24a. **Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants):** N/A

- 24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found at [www.agiliko.com](http://www.agiliko.com). The EIT standards can be found at: [www.Section508.gov/](http://www.Section508.gov/).
25. **Data Universal Number System (DUNS) number:** 007387672
26. **Notification regarding registration in Central Contractor Registration (CCR) database:** Agilko's SAM registration is current.

## DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING:

### Analyst I

#### Education

Bachelor's Degree. In lieu of a Bachelor's Degree, an additional two (2) years of work experience in a related discipline.

#### Responsibility

Supports the project team in performing requirements analysis, design, development, installation, testing, training, and maintenance for application system components for software/hardware. May also assist with additional duties, such as data analysis and reporting, documentation, and administrative tasks.

#### Experience

One-year experience in lifecycle design, development, installation, integration, evaluation, enhancement, maintenance, testing, or problem diagnosis/ resolution including help desk.

### Analyst II

#### Education

Bachelor's Degree. In lieu of a Bachelor's Degree, an additional four (4) years of work experience in a related discipline.

#### Responsibility

Supports the project team in performing requirements analysis, design, development, installation, testing, training, and maintenance for application system components for software/hardware. May also assist with additional duties, such as data analysis and reporting, documentation, and administrative tasks.

#### Experience

Two (2) years of overall experience with proficiency in lifecycle design, development, installation, integration, evaluation, enhancement, maintenance, testing, or problem diagnosis/ resolution including help desk.

## Analyst III

### Education

Bachelor's Degree. In lieu of a Bachelor's Degree, an additional four (4) years of work experience in a related discipline.

### Responsibility

Supports the project team in performing requirements analysis, design, development, installation, testing, training, and maintenance for system components. Work may include systems analysis and design, network services, database planning and design, facilities management, programming, conversion and implementation support, project support, data management, and other computer related services. Participates in the evaluation of computer hardware and software and assessment of its ability to support specific requirements and to interface with other equipment and systems. Responsibilities may require developing new or improved techniques and procedures relating to the development or operation of systems.

### Experience

Five (5) years of overall experience with a proficiency in lifecycle design, development, installation, integration, evaluation, enhancement, maintenance, testing, or problem diagnosis/ resolution including help desk.

## Analyst IV

### Education

Bachelor's Degree. In lieu of a Bachelor's Degree, an additional four (4) years of work experience in a related discipline.

### Responsibility

Supports the project team in performing requirements analysis, design, development, installation, testing, training, and maintenance for system components. Work may include systems analysis and design, network services, database planning and design, facilities management, programming, conversion and implementation support, project support, data management, and other computer related services. Participates in the evaluation of computer hardware and software and assessment of its ability to support specific requirements and to interface with other equipment and systems. Responsibilities may require developing new or improved techniques and procedures relating to the development or operation of systems.

**Experience**

Eight (8) years of overall experience with a proficiency in lifecycle design, development, installation, integration, evaluation, enhancement, maintenance, testing, or problem diagnosis/ resolution including help desk.

**Change Management Specialist****Education**

Bachelors' Degree in a Human Resource Development, Business, Education, I/O Psychology, or a related field.

**Responsibility**

The Change Management Specialist facilitates organizational change by employing methods to re-direct resources and business processes to reshape an organization. Uses organizational change management principles to assess how teams are affected by organization change and recommends change control processes and strategic communications to reach key internal and external stakeholders. Provides advice and guidance to executives on communications strategies, develops mechanisms for effective two-way communications, and supports the implementation and evaluation of change controls and internal communications strategy using multiple communications platforms. The Specialist also tailors communications to the audience.

**Experience**

Six (6) years of experience implementing change management plans utilizing multiple communication tools and techniques. In lieu of a Bachelor's Degree, an additional four years' experience implementing change management plans utilizing multiple communications tools and techniques for a total of 10 years is required.

**Communication Specialist****Education**

Bachelor's Degree. In lieu of a Bachelor's Degree, an additional four (4) years of work experience in a related discipline.

**Responsibility**

Provide communications and technical support across the customer's enterprise. Provide technical assessments and develop communication/outreach strategies during planning, coordination and execution of projects. Develop presentations, executive correspondence, articles, internal communications and training materials. Provide communications support across a range of channels to include print, infographic, web page design and video. Additionally, develop policy and guidelines for information sharing. Collaborate with a communication team to provide recommendations for changes and enhancements.

**Experience**

Two (2) years of overall experience with a proficiency in communication and technical support.

**Intern I****Education**

High School Diploma or actively pursuing educational degree.

**Responsibility**

Provides all aspects of administrative support including processing requests from team members, answering correspondence and general inquiries. Writes and edits documents. Conducts research as requested from technical specialists, engineers, and team members.

**Experience**

Entry-level internship position requires at zero (0) years' experience.

**Intern II****Education**

Bachelor's Degree. In lieu of a Bachelor's Degree, an additional two (2) years of work experience in a related discipline.



**Responsibility**

Provides all aspects of administrative support including processing requests from team members, answering correspondence and general inquiries. Writes and edits documents. Conducts research as requested from technical specialists, engineers, and team members.

**Experience**

Entry-level internship position requires at zero (0) years' experience.

**IT Specialist I****Education**

Bachelor's Degree in Information Systems, Computer Science, Mathematics, Engineering, Business, other related field. In lieu of a Bachelor's Degree, an additional one (1) year of work experience in a related discipline.

**Responsibility**

Performs requirement analysis, systems design, development, installation, testing, training, system certification accreditation, or operational support for systems/applications. Performs analysis of alternatives, architecture, systems design, integration, testing, or problem diagnosis/resolution. Provides technical recommendations, as needed, for changes in the supported technology. Assist in ensuring operational readiness by providing technical expertise in developing and modifying applications and systems.

**Experience**

A minimum of two (2) years' experience with in-depth knowledge of principles, concepts, and techniques appropriate to systems/software development, design, build, install, integration, evaluation, enhancement, testing, maintenance, operations, and problem diagnosis. Interprets requirements, performs analyses, and resolves difficult problems. Develops advanced technological concepts and supports their development into a final product. Knowledge of and experience with computer systems, software architectures and technologies, and has strong problem solving, analysis skills, and interpersonal skills.

**IT Specialist II****Education**

Bachelor's Degree in Information Systems, Computer Science, Mathematics, Engineering,

Business, other related field. In lieu of a Bachelor's Degree, an additional two (2) years of work experience in a related discipline.

### **Responsibility**

Performs requirement analysis, systems design, development, installation, testing, system certification and accreditation, or operational support for systems/applications. Performs analysis of alternatives, architecture, systems design, integration, testing, or problem diagnosis/resolution. Provides technical leadership, reviews of work products, and makes technical recommendations, as needed, for changes in the supported technology. Assist in ensuring operational readiness by providing technical expertise in developing and modifying applications and systems. Designs and implements modifications or enhancements to system components. Also can perform operational readiness of systems by providing infrastructure technical expertise in capacity planning.

### **Experience**

A minimum of five (5) years' experience with in-depth knowledge of principles, concepts, and techniques appropriate to systems/software development, design, build, install, integration, evaluation, enhancement, testing, maintenance, operations, and problem diagnosis. Interprets requirements, performs analyses, and resolves difficult problems. Develops advanced technological concepts and supports their development into a final product. Knowledge of and experience with computer systems, software architectures and technologies, and has strong problem solving, analysis skills, and interpersonal skills.

## **IT Specialist III**

### **Education**

Bachelor's Degree in Information Systems, Computer Science, Mathematics, Engineering, Business, other related field. In lieu of a Bachelor's Degree, an additional three (3) years of work experience in a related discipline.

### **Responsibility**

Performs requirement analysis, systems design, development, installation, testing, training, system certification and accreditation, or operational support for systems/applications. Performs analysis of alternatives, architecture, systems design, integration, testing, or problem diagnosis/resolution. Provides technical leadership, reviews of work products, and makes technical recommendations, as needed, for changes in the supported technology. Assist in ensuring operational readiness by providing technical expertise in developing and modifying applications and systems. Designs and implements modifications or enhancements to system components. Also can perform operational readiness of systems by providing infrastructure technical expertise in capacity planning. Also may prepare cost-benefit and return-on-investment analyses to help management decide whether

implementing the proposed system will be financially feasible. Leads staff and other IT specialists.

### **Experience**

A minimum of eight (8) years' experience with in-depth knowledge of principles, concepts, and techniques appropriate to systems/software development, design, build, install, integration, evaluation, enhancement, testing, maintenance, operations, and problem diagnosis. Interprets requirements, performs highly complex analyses, and resolves difficult problems. Develops advanced technological concepts and supports their development into a final product. Requires thorough understanding of system development, system integration, implementation, and configuration management, system certification and accreditation, documentation/guidelines, and life cycle maintenance. Broad knowledge of and experience with computer systems, software architectures and technologies, and has strong problem solving, analysis skills, and very good interpersonal skills. May operate in a project leadership role.

## **IT Specialist IV**

### **Education**

Bachelor's Degree in Information Systems, Computer Science, Mathematics, Engineering, Business, other related field. In lieu of a Bachelor's Degree, an additional four (4) years of work experience in a related discipline.

### **Responsibility**

Performs requirement analysis, systems design, development, installation, testing, training, system certification and accreditation, or operational support for systems/applications. Performs analysis of alternatives, architecture, systems design, integration, testing, or problem diagnosis/resolution. Provides technical leadership, reviews of work products, and makes technical recommendations, as needed, for changes in the supported technology. Assist in ensuring operational readiness by providing technical expertise in developing and modifying applications and systems. Designs and implements modifications or enhancements to system components. Also can perform operational readiness of systems by providing infrastructure technical expertise in capacity planning. Also may prepare cost-benefit and return-on-investment analyses to help management decide whether implementing the proposed system will be financially feasible. Leads staff and other IT specialists.

### **Experience**

A minimum of ten (10) years' experience with in-depth knowledge of principles, concepts, and techniques appropriate to systems/software development, design, build, install, integration, evaluation, enhancement, testing, maintenance, operations, and problem diagnosis. Interprets requirements, performs highly complex analyses, and resolves difficult

problems. Develops advanced technological concepts and supports their development into a final product. Requires thorough understanding of system development, system integration, implementation, and configuration management, system certification and accreditation, documentation/guidelines, and life cycle maintenance. Broad knowledge of and experience with computer systems, software architectures and technologies, and has strong problem solving, analysis skills, and very good interpersonal skills. May operate in a project leadership role.

## IT Technical SME

### Education

Bachelor's Degree in Information Systems, Computer Science, Mathematics, Engineering, Business, other related field. In lieu of a Bachelor's Degree, an additional four (4) years of work experience in a related discipline.

### Responsibility

IT Technical SME will, at a minimum, require engagement of an individual; 1) with at least 10 plus years of experience related to the stated information technology; 2) who is a recognized expert in the industry with regard to the stated information technology; and 3) can provide thought leadership related to current and future customer plans with regard to the stated information technology.

### Experience

Must have 12 years of experience with 8 years of information systems mgmt experience.

## Principal / Partner

### Education

Bachelor's or Master's Degree in Information Systems, Computer Science, Mathematics, Engineering, Business, other related field. In lieu of a Bachelor's Degree, an additional four (4) years of work experience in a related discipline.

### Responsibility

Provides consulting and executive support to enterprise-wide or national level programs and personnel. Provides executive knowledge and insight, technical experience and/or subject-matter expertise to projects. Performs analyses and develops recommendations that may have substantial impact on major programs and activities. Performs enterprise- wide strategic systems planning. May supervise technical staff.

**Experience**

Must have at least 12 years of experience supporting the resolution of extremely complex systems engineering, computer science, or other related issues or provides in-depth domain expertise.

**Program Manager****Education**

Bachelor's Degree in Information Systems, Computer Science, Mathematics, Engineering, Business, other related field. In lieu of a Bachelor's Degree, an additional three (3) years of work experience in a related discipline.

**Responsibility**

Role includes coordinating of work activities, allocation of resources, managing performance, and development of solutions. Demonstrated ability in providing solution sets, managing programs or projects similar in scope and complexity to program requirements. Requires excellent communication skills, both written and verbal. Specialized experience or expertise may substitute for years of experience.

Responsible for coordinating, defining, staffing, and managing single or multiple projects or large program(s) in accordance with client requirements and company guidelines. Directs, organizes, and monitors work and is responsible for meeting program cost, schedule, and performance objectives. Works with the project business owner and/or executive to oversee delivery performance, ensure delivery quality and report schedule, cost, and execution performance. Also organizes, directs, and coordinates the planning and production of all contract support activities.

**Experience**

Must have 12 years of experience with 8 years of information systems management experience.

**Project Manager I****Education**

Bachelor's Degree in Information Systems, Computer Science, Mathematics, Engineering, Business, other related field. In lieu of a Bachelor's Degree, an additional two (2) years of work experience in a related discipline.

**Responsibility**

Role includes coordinating of work activities, allocation of resources, managing performance, and development of solutions. Demonstrated ability in providing solution sets, managing programs or projects similar in scope and complexity to program requirements. Requires excellent communication skills, both written and verbal. Specialized experience or expertise may substitute for years of experience.

Responsible for coordinating, defining, staffing, and managing single or multiple projects or medium program(s) in accordance with client requirements and company guidelines.

Directs, organizes, and monitors work and is responsible for meeting project cost, schedule, and performance objectives. Works with the project business owner and/or executive to oversee delivery performance, ensure delivery quality and report schedule, cost, and execution performance. Also organizes, directs, and coordinates the planning and production of all contract support activities.

**Experience**

A minimum of two (2) years of management program lifecycle management or related experience with direct supervision of Information Technology projects such as development, integration, infrastructure, operations & maintenance or telecommunications systems.

**Project Manager II****Education**

Bachelor's Degree in Information Systems, Computer Science, Mathematics, Engineering, Business, other related field. In lieu of a Bachelor's Degree, an additional three (3) years of work experience in a related discipline.

**Responsibility**

Role includes coordinating of work activities, allocation of resources, managing performance, and development of solutions. Demonstrated ability in providing solution sets, managing programs or projects similar in scope and complexity to program requirements. Requires excellent communication skills, both written and verbal. Specialized experience or expertise may substitute for years of experience.

Responsible for coordinating, defining, staffing, and managing single or multiple projects or large program(s) in accordance with client requirements and company guidelines. Directs, organizes, and monitors work and is responsible for meeting project cost, schedule, and performance objectives. Works with the project business owner and/or executive to oversee delivery performance, ensure delivery quality and report schedule, cost, and execution performance. Also organizes, directs, and coordinates the planning and production of all contract support activities.

**Experience**

A minimum of five (5) years of management program lifecycle management or related experience with direct supervision of Information Technology projects such as development, integration, infrastructure, operations & maintenance or telecommunications systems.

**Project Manager III****Education**

Bachelor's Degree in Information Systems, Computer Science, Mathematics, Engineering, Business, other related field. In lieu of a Bachelor's Degree, an additional four (4) years of work experience in a related discipline.

**Responsibility**

Responsible for project management, contract management, quality control, supervision of project team, deliverables, and resolution of significant project and reporting issues. Provides technical and managerial skills to ensure all products and deliverables meet the client's requirements and deadlines. Has responsibility for technical quality and customer satisfaction during the project. Requires excellent communication skills, both written and verbal. Specialized experience or expertise may substitute for years of experience.

**Experience**

Eight (8) years of experience in leading and providing technical direction of projects.

**Technical Writer****Education**

Associates Degree. In lieu of a Associates Degree, an additional two (2) years of work experience in a related discipline.

**Responsibility**

Assists in collecting and organizing information for preparation of user manuals, training materials, installation guides, and reports. Edits functional descriptions, system specifications, user manuals, special reports, and any other customer deliverables and documents. May perform general administrative functions on projects/tasks. Must demonstrate the ability to work independently or under general direction only.

**Experience**

Entry-level position requires at least 2 years' experience performing technical writing and editing tasks.

**IT Senior SME****Education**

Bachelor's Degree in Information Systems, Computer Science, Mathematics, Engineering, Business, other related field. In lieu of a Bachelor's Degree, an additional four (4) years of work experience in a related discipline.

**Responsibility**

IT Senior SME will, at a minimum, require engagement of an individual; 1) with at least 12 plus years of experience related to the stated information technology; 2) who is a recognized expert in the industry with regard to the stated information technology; and 3) can provide thought leadership related to current and future customer plans with regard to the stated information technology.

**Experience**

Must have 15 years of experience with 8 years of information systems mgmt experience.



### Agiliko – GSA Pricelist (Inclusive of IFF)\*

Labor Category	GSA Rate Customer Site	GSA Rate Agiliko Site
Analyst I	\$68.83	\$72.27
Analyst II	\$83.88	\$88.07
Analyst III	\$118.07	\$123.97
Analyst IV	\$136.02	\$142.82
Change Management Specialist	\$142.82	\$149.96
Communication Specialist	\$69.98	\$73.48
Intern I	\$18.72	\$19.66
Intern II	\$28.05	\$29.45
IT Specialist I	\$81.97	\$86.07
IT Specialist II	\$99.75	\$104.74
IT Specialist III	\$127.50	\$133.87
IT Specialist IV	\$159.28	\$167.24
IT Technical SME	\$199.50	\$209.47
Principal / Partner	\$272.04	\$285.64
Program Manager	\$158.69	\$166.62
Project Manager I	\$91.41	\$95.98
Project Manager II	\$109.04	\$114.49
Project Manager III	\$136.02	\$142.82
Technical Writer	\$68.42	\$71.84
IT Senior SME	\$249.97	\$262.47

\* Effective December 2, 2020