General Services Administration
Federal Acquisition Service
Authorized Federal Supply Schedule Catalog/Price List

MULTIPLE AWARD SCHEDULE - MAS

Special Item Numbers Awarded:

SIN 54151S, 54151S-STLOC, 54151S-RC & 54151S-ARRA
Information Technology (IT) Professional Services

SIN 511210 Software Licenses
SIN 54151 Software Maintenance Services
SIN OLM Order Level Materials

DATASOURCE, Inc.
1749 Old Meadow Rd., Suite 350, McLean, Virginia 22102
Telephone: 703-748-7180
Fax: 703-748-7180
www.datasourceinc.com
Contract Administrator: Pamela Hopkins
Email: phopkins@datasourceinc.com

CONTRACT NUMBER: GS-35F-410GA

PERIOD COVERED BY CONTRACT: May 4, 2022 through May 3, 2027

SAM UEI: VFXDXWNLKUN6

Business Size: Small
Woman Owned Company

General Services Administration
Management Services Center Acquisition Division

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage! ®, a menu-driven database system. Agencies can browse GSA Advantage! by accessing the Federal Acquisition Service’s Home Page via the Internet at http://www.gsa.gov/fas
CUSTOMER INFORMATION

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

54151S  Information Technology Services
511210  Software Licenses
54151   Software Maintenance Services
OLM     Order Level Materials

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:
    (Government net price based on a unit of one) See pricelist.

1c. HOURLY RATES: See Pricelist

2. MAXIMUM ORDER: $500,000.00

3. MINIMUM ORDER: $100.00


5. POINT(S) OF PRODUCTION: Not Applicable

6. DISCOUNT FROM LIST PRICES: GSA prices shown are net prices (discounts already deducted)

7. QUANTITY DISCOUNT(S): None

8. PROMPT PAYMENT TERMS: 0% Net 30

9.a THE GOVERNMENT PURCHASE CARD IS ACCEPTED AT OR BELOW THE MICRO- PURCHASE THRESHOLD.

9.b THE GOVERNMENT PURCHASE CARD IS ACCEPTED ABOVE THE MICRO- PURCHASE THRESHOLD.

10. FOREIGN ITEMS: Not Applicable

11a. TIME OF DELIVERY: SIN 54151S: 30 days ARO or as negotiated on the task order level; SIN 511210 120 days ARO. Unless otherwise specified (based on specific customer requests), ABIS is delivered four months (122 days) after contract award; which provides the necessary time for configuration, branding (largely, to incorporate the buying agency's logo)), customization of templates and content for letters and emails automatically generated by ABIS, and user training.

11b. EXPEDITED DELIVERY: As negotiated on the task order level

11c. OVERNIGHT AND 2-DAY DELIVERY: As negotiated on the task order level

11d. URGENT REQUIREMENTS: Customers are encouraged to contact the contractor for the special requirements

12. FOB POINT: Destination
13a. ORDERING ADDRESS:

DataSource, Inc.
1749 Old Meadow Road, Suite 350
McLean, Virginia 22102
ATTN: Pamela Hopkins

13b. ORDERING PROCEDURES: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in FAR 8.405-3

14. PAYMENT ADDRESS:

DataSource, Inc.
1749 Old Meadow Road, Suite 350
McLean, Virginia 22102
ATTN: Accounts Receivable

15. WARRANTY PROVISION: Standard Commercial Warranty. Customers should contact the contractor for a copy of the warranty.

16. EXPORT PACKING CHARGES: Not Applicable

17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE: Accepted at or below the micro-purchase level.

18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE): Not Applicable

19. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE): Not Applicable

20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE): Not Applicable

20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE): Not Applicable

21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE): Not Applicable

22. LIST OF PARTICIPATING DEALERS (IF APPLICABLE): Not Applicable

23. PREVENTIVE MAINTENANCE (IF APPLICABLE): Not Applicable

24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants): Not Applicable

24b. Section 508 Compliance for EIT: Contractor is Section 508 Compliant.

25. SAM UEI: VFXDXWNKUN6

26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE: DataSource, Inc. is registered with the System for Award Management.

CAGE Code: 06VD3
TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S)

1. SCOPE
   a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)
   a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
   b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
   c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
   d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)
   a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
      (1) Cancel the stop-work order; or
      (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if:

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. **INSPECTION OF SERVICES**


7. **RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

8. **INDEPENDENT CONTRACTOR**

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

9. **ORGANIZATIONAL CONFLICTS OF INTEREST**

a. **Definitions.**

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontracts at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. **To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.
11. **INVOICES**
The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. **PAYMENTS**
For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (May 2015)(Alternate 1-May 2014)(Deviation I-February 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (May 2015)(Alternate 1-May 2014)(Deviation I-February 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:
(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
   (1) The offeror;
   (2) Subcontractors; and/or
   (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. **RESUMES**
Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. **INCIDENTAL SUPPORT COSTS**
Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. **APPROVAL OF SUBCONTRACTS**
The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.
### GSA Pricelist (rates include IFF)

***All rates are for both government site and contractor site.***

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dataSource Labor Category Descriptions
Special Item Number: 54151S

Program Manager
Performs day-to-day management of overall contract support operations. Organizes, directs, and coordinates planning and production of all contract support activities. Demonstrates written and oral communications skills. Serves as the focal point for contact with the client in regard to program activities. Accountable for the quality and timely delivery of all contractual items. Assists in marketing efforts and pursuance of follow-on business.

*Qualifications: BS/BA + 5 years industry experience

Mid-level Software Engineer

*Qualifications: BS/BA + 5 years of industry experience

Mid-level Systems Analyst
Under senior supervision, provides analysis and documentation of business processes and business data, including process and data models if applicable; develops system requirements and works with software developers to complete system design. Additionally, based on system requirements and design products, develops test cases for systems, integration and/or user acceptance testing. Works with user personnel in performance of these tasks as necessary, and follows standards set by customer, technical managers, and other authorities for the project/program.

*Qualifications: BS/BA + 4 years of industry experience

Quality Assurance Analyst
Establishes and maintains the policies and procedures for evaluating systems and associated documentation. Reviews the project and artifacts to ensure compliance with the policies, procedures, and quality of products throughout the project life cycle. Performs testing of software systems in accordance with established standards for projects, and reports defects and enhancement requests using appropriate procedures and tools. Prepares reports of test results and progress as directed. May perform various types of testing, including: system, integration, parallel, security, performance/load, stress, blackbox, whitebox, usability, etc. Works with development team to communicate and re-test reported defects.

*Qualifications: BS/BA + 2 years of industry experience

Internet/Intranet Specialist
Translates application requirements into the design of complex web sites and/or web pages, including integrating web pages and applications. Applies new and emerging technologies as well as state-of-the-art technologies to the web page development process.

*Qualifications: BS/BA + 4 years of industry experience

Task/Project Manager
Senior manager responsible for coordinating the management of all work performed. Acts as central point of contact. Ultimately responsible for coordinating effort of subcontractors, team members, and coordinating with other contractors under the direction of Government Program/Project Manager. Capable of negotiating and making binding decisions for the company.

*Qualifications:  BS/BA + 8 years industry experience

**IT Subject Matter Expert**
Provides extremely high level subject matter expertise for work described in the task. Provides advanced technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation, training, and implementation advice on complex problems. Participates as needed in all phases of software development with emphasis on planning, analysis, testing, integration, documentation, training and presentation phases. Applies principles, methods, and knowledge of specific functional areas of expertise to specific task order requirements. Provides advice on esoteric problems which require extensive knowledge of subject matter. Designs and prepares technical reports, studies, and related documentation; makes charts and graphs to record results; and prepares and delivers presentations, training, and briefings as required by the task order.

*Qualifications:  MS/MA + 8 years industry experience

**Senior Business Process Reengineering Specialist**
Within the context of IT systems modernization and reengineering projects, performs and leads business process analysis and data modeling activities to describe current business functions in the form of “as-is” business process models and “as-is” data models (“Entity-Relationship”, or “E/R” models). Identifies industry-standard best practices and methods to be used in improving current business processes, and leads “Joint Application Design”, or “JAD,” sessions with business users and other IT staff members to develop and finalize “to-be” business process models and data models. Responsible for facilitating JAD sessions, including assignment of various session roles; reporting decisions, outcomes, and action items; and follow-up on outstanding items. Ultimately responsible for comprehensively and accurately identifying all business functions and incorporating them into new, well-defined and well-designed business processes. Leads and trains other Business Processing Reengineering Specialists; creates performance measurement standards for the team and measures team productivity and efficiency by these standards; ensures that effective knowledge transfer is systematically planned and implemented in business units and among the IT team members on the project. Evaluates performance of more junior Business Process Reengineering Specialists. May serve as a coordinator among multiple project teams to ensure enterprise-wide integration of reengineering efforts.

*Qualifications:  BS/BA + 10 years of industry experience

**Business Process Reengineering (BPR) Specialist**
Within the context of IT systems modernization and reengineering projects, performs business process analysis and data modeling activities to describe current business functions in the form of “as-is” business process models and “as-is” data models (“Entity-Relationship”, or “E/R” models). Incorporates industry-standard best practices and methods in improving current business processes, and participates in “Joint Application Design (JAD) sessions with business users and other IT staff members, as per the direction of the Senior BPR Specialist or Team Lead, to develop and finalize “to-be” business process models and/or data models. May be responsible for performing a specific role for JAD sessions, as designated by the Sr. BPR Specialist or Team Lead. Works with business users to conduct interviews relating to their business activities and tasks, and to resolve outstanding questions and issues. May provide training to more junior BPR Specialists; performs research on standard industry practices at the direction of the Sr. BPR Specialist; takes leadership role in creating certain supporting documentation; assists with knowledge transfer activities and performs various other duties assigned by the Sr. BPR Specialist/Team Lead.
Junior Business Process Reengineering Specialist
Within the context of IT systems modernization and reengineering projects, provides assistance with business process analysis and data modeling activities. Reviews industry-standard best practices and methods that are to be used in improving current business processes. Participates in “Joint Application Design”, or “JAD,” sessions with business users and other IT staff members, as per the direction of the Senior BPR Specialist or Team Lead, and provides support to other team members in developing and finalizing “to-be” business process models and/or data models. Takes notes of decisions made during JAD sessions and may be responsible for resolving outstanding questions and issues. Participates in interviews with business users regarding their business activities and tasks. Supports more senior team members by performing various assigned tasks such as documentation, quality review of deliverables, performing research, etc.

*Qualifications: BS/BA + 6 years industry experience

Senior IT Specialist
Provides high-level technical expertise for IT systems projects that require a thorough knowledge and a high level of professional experience with relevant technologies needed for effective system deployment. Has significant experience with the full SDLC (Systems Development Life Cycle): planning, systems analysis, requirements definition, systems design, development/coding and systems integration, testing, implementation, training, documentation, support and sustainment, and is capable of leading technical phases (design, development/coding and systems integration, testing, and implementation). May be responsible for selecting appropriate systems architecture and various technologies to be employed based on experience and knowledge; sets standards for technical implementation including design, coding, and testing best practices; ensures that appropriate technical documents are completed according to project requirement; has excellent communication skills and delivers presentations and briefings of technical material and status, as required. Oversees the technical performance and quality of other staff members, assists Project Manager in developing project schedules and estimates for technical tasks to be performed. Ensures that Project Manager is made aware of staff members needing technical training. May perform as Team Lead, or as Project Manager on small projects for which a full-time Project Manager is not required and formal project management requirements are minimal.

*Qualifications: BS/BA + 8 years industry experience

IT Specialist
Provides expertise and support for IT systems projects, based on strong knowledge and professional experience with relevant technologies needed for effective system deployment. Has experience with the full SDLC (Systems Development Life Cycle): planning, systems analysis, requirements definition, systems design, development/coding and systems integration, testing, implementation, training, documentation, support and sustainment, and is capable of working independently on many SDLC tasks, especially those of a technical nature: design, development/coding and systems integration, testing and implementation. Follows standards for technical implementation including design, coding, and testing best practices; participates in the development of system code, required technical documents, and reports. Supports Sr. IT Specialist and/or Team Lead as directed to ensure that schedules are met for technical deliverables.

*Qualifications: BS/BA + 5 years industry experience

Junior IT Specialist
Provides support for IT systems projects, based on professional experience with relevant technologies needed for effective system deployment. Has experience in developing/coding, testing, and implementation with one or more of the relevant technologies for the project. Supports the Team Lead, Senior IT Specialist and IT Specialist as appropriate and follows standards and direction for the project, including design, coding and testing best practices. Participates in the development of system code, required technical documents, and other
*Qualifications: BS/BA + 2 years industry experience

**Senior IT Technician**
Provides and oversees day-to-day technical support services necessary for the operation, maintenance, modification and upgrades of computer hardware and software. Specifically, provides support in computer operations, network administration, cabling, installation of computer hardware, data entry, installation of software, and/or performing back-ups of networks and desktop computers. May contribute to the set-up of development, test, and production technical environments. Often serves as central point-of-contact for desktop computer and other hardware issues, and potentially for cabling, data entry, and other issues. Performs as a Team Lead for this type of work and responsible for ensuring that IT departments, including systems engineering personnel, have operational equipment and requisite software installed for each staff member.

*Qualifications: AS/AA + 5 years industry experience

**IT Technician**
Provides day-to-day technical support services necessary for the operation, maintenance, modification and upgrades of computer hardware and software. Specifically, provides support in computer operations, network administration, cabling, installation of computer hardware, data entry, installation of software, and/or performing back-ups of networks and desktop computers. May contribute to the set-up of development, test, and production technical environments. In some cases, may perform as a Team Lead for this type of work.

*Qualifications: AS/AA + 3 years industry experience

**Junior IT Technician**
Assists with day-to-day technical support services necessary for the operation, maintenance, modification and upgrades of computer hardware and software. Specifically, provides support in computer operations, network administration, cabling, installation of computer hardware, data entry, installation of software, and/or performing back-ups of networks and desktop computers. May assist others in setting up development, test and production technical environments. Performs as a member of the team, reporting to more senior personnel, working at their direction and subject to their oversight.

*Qualifications: AS/AA + 2 years industry experience

**Systems Architect**
Establishes and documents system information, performance, communication, security requirements, etc. based on program/project scope, constraints, inclusions/exclusions, initial analyses, known functional requirements and design information, and input from end-user and all stakeholders. Working closely with Project Managers and other technical staff members, develops and documents overall system architecture, to include all system components: Network/Communications (including LAN/WAN/telecommunications, internet, “Cloud”) technologies, protocols and components; Databases/RDBMS, Operating System, Servers (including Virtual Servers), Data Storage (including Storage Area Networks, or “SANs”), Application Servers, Peripherals, and other applicable technologies and hardware. Performs proofs-of-concept as necessary in order to be certain that architectural design will function and meet documented requirements. Documents systems architecture through the use of “wireframes” and other schematics as well as textual, descriptive information. Works with team leaders to ensure availability and testability of all identified system components and identifies all software and hardware to be procured or designed/developed, and implemented for the systems architecture to function as planned. Considers all end-user and stakeholder requirements, including functional, cross-functional, system, performance (response time and number of concurrent users to be supported), security, disaster recovery and continuity, etc., in the architecture design. Communicates with Project Managers and other leaders on topics related to system architecture and holds primary responsibility for the system
Senior Security Specialist

Oversees the efforts of security staff to design, develop, engineer and implement solutions based on information system security requirements. Gathers and organizes technical information about an organization’s mission goals and needs and ongoing programs in order to develop and implement the appropriate organizational information security infrastructure. Leads all efforts related to the planning, coordinating, and implementing the organization’s information security. Has comprehensive knowledge of federal security requirements and standards. Responsible for security risk analysis and for performing formal Risk Assessments as per agency and federal requirements. Very knowledgeable and experienced in all aspects of information security needs and solutions.

Provides support enabling agencies to identify their existing security infrastructure, their security infrastructure needs, and gaps, working with them to define future programs for designing and implementing security solutions related to IT systems. Experience in most of the following areas is required: business security practices and procedures; current security-related tools available; hardware/software security implementation options; communication protocols; encryption techniques/tools; commercial security products, and current Internet/web technologies. Works with Systems Administrators, Network Engineers/Administrators, and Database Administrators to “harden” information systems (make them less able to be hacked) and to implement tools and techniques for protecting information from theft, and for detecting intrusions and attempted intrusions. Knowledgeable in how various security software and techniques can work together to provide a total security solution. Performs related analyses and studies; and prepares reports and gives presentations to upper management.

In addition, may develop privacy-specific standards and procedures regarding the protection of information assets (especially Personally Identifiable Information (PII) and Personal Health Information (PHI)) on computer desktops, laptops, databases, networks and peripherals. May conduct Privacy Impact Assessments (PIA’s) and contribute to the Certification & Accreditation process. May draw on thorough knowledge in privacy regulations, directives, and statutes; and in state-of-the-art methods used for ensuring the privacy of information within IT (Information Technology) systems and assets. May be certified as a Certified Information Privacy Professional/Government (CIPP/G) and hold one or more of the following certifications: Certified Information System Security Professional (CISSP); Certified Information Security Auditor (CISA); Certified Information Security Manager (CISM); or Certified Business Continuity Professional (CBCP).

Provides daily supervision and direction to staff. Has superior oral and written communication skills. May serve as Information System Security Officer.

*Qualifications: BS/BA + 7 years industry experience

Security Specialist

Provides support with planning, coordinating, and implementing the organization’s information security. Provides support to enable agencies to identify their existing security infrastructure, their security infrastructure needs, and gaps. Knowledgeable of federal security requirements and standards. Works with agencies to define future programs for designing and implementing security solutions related to IT systems, performing research as needed to identify potential products and solutions to meet customer requirements. Experience in several of the following areas is required: business security practices and procedures; current security-related tools available; hardware/software security implementation options; communication protocols; encryption techniques/tools; commercial security products, and current Internet/web technologies. Works with Systems Administrators, Network Engineers/Administrators, and Database Administrators to “harden” information systems (make them less able to be hacked) and to implement tools and techniques for protecting information from theft, and for
detecting intrusions and attempted intrusions. Knowledgeable in how various security software and techniques can work together to provide a total security solution. Performs security-related risk analyses, assessments, and studies; and prepares reports and gives presentations to management. Performs independently or as a member of a team. Has ability to serve as Information System Security Officer.

In addition, may develop privacy-specific standards and procedures regarding the protection of information assets (especially Personally Identifiable Information (PII) and Personal Health Information (PHI)) on computer desktops, laptops, databases, networks and peripherals. May conduct Privacy Impact Assessments (PIA’s) and contribute to the Certification & Accreditation process.

*Qualifications:  BS/BA + 5 years industry experience

**Junior Security Specialist**

Assists with planning and implementing an organization’s information security solution. Assists other team members in working with agencies to identify their existing security infrastructure, their security infrastructure needs, and gaps. Knowledgeable of federal security requirements and standards. Performs research to identify potential IT-related security solutions. Experience in at least two of the following areas is required: business security practices and procedures; current security-related tools available; hardware/software security implementation options; communication protocols; encryption techniques/tools; commercial security products, and current Internet/web technologies. Works with Systems Administrators, Network Engineers/Administrators, and Database Administrators to implement security products and solutions that “harden” information systems (make them less able to be hacked) and to implement tools and techniques for protecting information from theft, and for detecting intrusions and attempted intrusions. Helps perform security-related risk analyses, assessments, and studies; and prepares reports and gives presentations to management. Performs as a member of a team.

In addition, may assist in developing privacy-specific standards and procedures regarding the protection of information assets (especially Personally Identifiable Information (PII) and Personal Health Information (PHI)) on computer desktops, laptops, databases, networks and peripherals. May help conducts Privacy Impact Assessments (PIA’s) and contribute to the Certification & Accreditation process.

*Qualifications:  BS/BA + 3 years industry experience

**Disaster Recovery Specialist**

Responsible for the security and integrity of assigned electronic data, data systems, and data networks; and provides support in the development of government agencies’ emergency management and business recovery plans. Contributes knowledge of business processes, management structures, technology programs/platforms; performs functions pertaining to agencies’ business risk assessment; reviews and develops business recovery strategies; drafts procedures for identifying failures and invoking contingency/continuity plans, and identifies communications channels. Creates comprehensive Disaster Recovery Plans that fully address all steps to be taken, should there be a major failure in an IT system, that address all steps to be taken to recover from the disaster fully and permanently. Also, creates Continuity Plans that provide all immediate steps to be taken to restore operations quickly, with minimal or no loss of service. Communicates with various response teams during testing and actual execution of recovery and continuity procedures; and supports the design, development, installation, implementation, and administration of backup solutions.

*Qualifications:  BS/BA + 8 years industry experience

**Senior IT Administrative Specialist**

Prepares and/or maintains technical and administrative documentation, procedures, and methods. Coordinates special documentation services as required. Competent at the highest level of all phases of documentation and may act as project leader for large jobs. Very knowledgeable in computer-based documentation and presentation techniques, technical writing, technical proofreading and technical editing. Has superior oral and written communication skills and may serve as a Team Lead.
IT Administrative Specialist
Supports IT Project Managers and Technical Leads by preparing, maintaining, reviewing, and disseminating technical documentation. Coordinates technical activities and meetings; documents important technical decisions and administratively takes necessary actions to ensure that all required parties receive, approve, and otherwise take action on decisions of Project Managers and Technical Leads. Ensures that IT project teams are aware of IT meetings, deadlines, and “gateways.” In some cases, may update project schedules in MS Project with oversight from Project Manager. Must be experienced in working with IT groups and supporting IT Project Managers and/or Technical Leads. Knowledgeable in MS Office products including MS Word, PowerPoint, and Excel. Demonstrates strong oral and written communication skills.

*Qualifications:  AS/AA + 3 years industry experience

Junior IT Administrative Specialist
Prepares and/or maintains technical and administrative documentation, procedures, and methods. Coordinates special documentation services as required. Knowledgeable in computer-based documentation and presentation techniques, technical writing, technical proofreading and technical editing. Demonstrates strong oral and written communication skills.

Qualifications:  HS + 2 years industry experience

Applications Programmer
Develops/modify procedures to solve complex problems in view of computer equipment capacity and limitations, operating time and desired results. Designs, codes, tests, debugs and documents software code, modules and programs, and is able to work with minimal supervision. Performs business analysis, gathers and documents functional and system requirements, and develops detailed design specifications. Based on detailed design, develops software, tests, de-bugs and refines the software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Enhances software to reduce operating time and/or improve efficiency, and provides technical direction to programmers to ensure program deadlines are met.

*Qualifications:  BS/BA + 5 years industry experience

Applications Systems Analyst
Formulates/defines system scope and objectives based on user needs; and devises or modifies procedures to solve complex problems in view of computer equipment capacity and limitations, operating time and desired results. Competent to work at the highest level of all phases of applications systems analysis and may use CASE tools. Provides analysis and design of business systems for different applications such as: financial, accounting, human resources, and other enterprise systems. Handles test scripts and service requirements; works closely with end users on project development and implementation; specifies the inputs to be accessed by the system; designs the processing steps; and formats the output to meet user needs. Prepares cost-benefit and return-on-investment analyses.

*Qualifications:  BS/BA + 5 years industry experience

Data Architect
Performs data warehouse activities, including data design, database architecture, and metadata and repository creation. Translates business needs into long-term architecture solutions; defines, designs, and builds dimensional databases; and is responsible for developing data warehousing blueprints, evaluating hardware and software platforms, and integrating systems. Evaluates the reusability of current data for additional analyses, and conducts data cleaning to rid the system of old, unused or duplicate data.
Reviews object and data models and the metadata repository to structure the data for better management and quicker access.

*Qualifications:  BS/BA + 8 years industry experience

**Network Engineer**
Tests and analyzes all elements of network facilities including power, software, security features, communications devices, lines, modems and terminals for the overall integration of the enterprise network. Responsible for the planning, modeling, simulation, design, installation, maintenance, management and coordination of network. Monitors and controls the performance and status of network resources; utilizes software and hardware tools; identifies and diagnoses complex problems and factors affecting network performance; maintains technical currency; and studies vendor products to determine those which best meet client needs. Provides guidance and direction for less experienced network support technicians.

*Qualifications:  BS/BA + 6 years industry experience

**EVM Specialist**
Provides management techniques that relate resource planning to schedules and to technical, cost, and schedule requirements, Earned Value Management (EVM) methods and techniques, in order to optimally report on project progress and costs. Reviews and reports effective internal cost and schedule management control systems to ensure that the foundational requirements of EVM are supported. Provides subject matter expertise in the creation and maintenance of detailed project plans and in comparing work plans to statements of work for accurate EVM reporting. Assists with assessments and evaluations of project performance through the independent analysis and interpretation of objective and subjective evidence, and through direct discussion with project team members in order to determine accurate representation of project progress. Conducts research on EVM-related topics in order to provide subject matter expertise to those involved with providing information used in developing EVM reporting metrics on contracts with EVM requirements (i.e., corporate contracting officials, Accounting groups, IT Project Managers, etc.).

*Qualifications:  BS/BA + 5 years industry experience

**Senior Database Analyst/Programmer**
Formulates and defines system scope and objectives for assigned projects, and prepares detailed specifications for programs. Responsible for program design, coding, testing, debugging and documentation. Has full technical responsibility for all phases of application analysis, programming, and maintenance of computerized databases. Understands the business or function for which applications are designed. Duties also include instructing, directing and checking the work of other systems analysts and programming personnel. Works with management to develop database strategies to support organization requirements; consults with and advises users on access to various databases; and directs the maintenance and use of the corporate and/or customer database standards and training. Responsible for quality assurance reviews such as “peer reviews”, and for directing and monitoring the work of team members.

*Qualifications:  BS/BA + 8 years industry experience

**Senior Functional Analyst**
Subject matter expert in functional capabilities and requirements for one or more specific applications, with demonstrated experience in assisting with all aspects of the Systems Development Life Cycle (SDLC) including systems design, systems analysis, and systems development for complex integrated systems. Experienced in incorporating functional requirements into new or existing systems. Must have a minimum of five (5) years of experience in the specific application to be supported.

In addition, may perform and lead business process analysis and data modeling activities to describe current business functions in the form of “as-is” business process models and “as-is” data models (“Entity-Relationship”, or “E/R” models). As such, identifies industry-standard best practices and methods to be used in
improving current business processes, and leads “Joint Application Design”, or “JAD” sessions with business
users and other IT staff members to develop and finalize “to-be” business process models and data models.

Responsible for facilitating JAD sessions, including assignment of various session roles; reporting decisions,
outcomes, and action items; and follow-up on outstanding items. Creates performance measurement standards
for the team and measures team productivity and efficiency by these standards; ensures that effective
knowledge transfer is systematically planned and implemented in business units and among the IT team
members on the project. May serve as a coordinator among multiple project teams to ensure enterprise-wide
integration of reengineering efforts.

*Qualifications:  BS/BA + 10 years industry experience or MS/MA + 8

Senior Systems Developer
Experienced in performing requirements analysis, systems analysis, planning, coding, documentation, testing,
and implementation for web-enabled applications and databases. Experienced in the construction and
sustainment of Internet and Intranet web sites using standard technologies, and in web server administration.
Has specific experience in one or more of the following technologies: Object-oriented methodologies, .NET,
Java, C/C#/C++, Visual Basic, ASP, PL/SQL, UNIX, COBOL, XML, Oracle, and/or other technologies used for
programming and web-based software development.

*Qualifications:  BS/BA + 8 years industry experience or MS/MA + 3

Senior IT Training Specialist
Conducts research necessary to develop and revise comprehensive courses and appropriate training catalogs and
materials. Provides support including, but not limited to, “train the trainer”, and conducts formal classroom
training courses, course facilitation, on-line facilitation, Computer Based Training (CBT), web-based instruction,
workshops, exercises, and seminars. Provides daily supervision and direction to staff; develops courses and
instructional material to educate technical and non-technical personnel in IT; develops curricula and modular
training courses; gathers and assembles information pertaining to the subject matter; and organizes and
condenses materials.

Qualifications:  BS/BA + 7 years industry experience

IT Training Specialist
Trains personnel through various forums, such as formal classroom training courses, course facilitation, on-line
facilitation, Computer Based Training (CBT), web-based instruction, workshops, exercises, and seminars.
Prepares all training material, including course outlines, course manuals, background materials, workbooks,
handouts, completion certificates, course assessment forms, and training aids. Develops courses and
instructional materials to educate technical and non-technical personnel; gathers and assembles information
pertaining to the subject matter; and organizes and condenses materials. Demonstrates strong oral and written
communication skills. Performs independently or as part of a team.

Qualifications:  BS/BA + 4 years industry experience

Junior IT Training Specialist
Assists in training personnel through various forums, such as formal classroom training courses, course
facilitation, on-line facilitation, CBTs, web-based instruction, workshops, exercises, and seminars. Assists in
preparing training material, including course outlines, course manuals, background materials, workbooks,
handouts, completion certificates, course assessment forms, and training aids. Demonstrates strong oral and
written communication skills.

Qualifications:  AS/AA + 3 years industry experience

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**Substitutions:**

*Two (2) years of experience may be substituted for a BS/BA degree.

*Four (4) years of experience may be substituted for an MS/MA degree. If the candidate holds a BS/BA, an additional two (2) years of experience may be substituted for a MS/MA degree.

*In some cases, the requirement for an MS/MA degree for an IT Subject Matter Expert may be waived if the person has 20+ years of industry experience and holds a BS/BA degree.

*One (1) year of experience may be substituted for an AS/AA degree.*

**Glossary**

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
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<tbody>
<tr>
<td>JAD</td>
<td>Joint Application Design</td>
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<tr>
<td>E/R</td>
<td>Entity/Relationship</td>
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<td>BPR</td>
<td>Business Process Reengineering</td>
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<td>SDLC</td>
<td>Systems Development Life Cycle</td>
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<tr>
<td>LAN</td>
<td>Local Area Network</td>
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<td>WAN</td>
<td>Wide Area Network</td>
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<td>SAN</td>
<td>Storage Area Network</td>
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<tr>
<td>PII</td>
<td>Personally Identifiable Information</td>
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<tr>
<td>PHI</td>
<td>Personal Health Information</td>
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<tr>
<td>CIPP/G</td>
<td>Certified Information Privacy Professional/Government</td>
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<tr>
<td>CISSP</td>
<td>Certified Information System Security Professional</td>
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<tr>
<td>CISA</td>
<td>Certified Information Security Auditor</td>
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<tr>
<td>CISM</td>
<td>Certified Information Security Manager</td>
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<tr>
<td>CBCP</td>
<td>Certified Business Continuity Professional</td>
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<tr>
<td>CASE</td>
<td>Computer-Aided Software Engineering</td>
</tr>
<tr>
<td>EVM</td>
<td>Earned Value Management</td>
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TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES AND PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 511210) AND SOFTWARE MAINTENANCE SERVICES (SPECIAL ITEM NUMBER 54151) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE

1. INSPECTION/ACCEPTANCE
The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. ENTERPRISE USER LICENSE AGREEMENTS REQUIREMENTS (EULA)
The Contractor shall provide all Enterprise User License Agreements in an editable Microsoft Office (Word) format.

3. GUARANTEE/WARRANTY
a. Unless specified otherwise in this contract, the Contractor’s standard commercial guarantee/warranty as stated in the contract’s commercial pricelist will apply to this contract.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

4. TECHNICAL SERVICES
The Contractor, with additional charge to the Government, shall provide a hot line technical support number for the purpose of providing user assistance and guidance in support of the software.

5. SOFTWARE MAINTENANCE
a. Software maintenance as it is defined: (select software maintenance type):

   _________ 1. Software Maintenance as a Product (SIN 511210)

   Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user’s self diagnostics.

   Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

   Software Maintenance as a product is billed at the time of purchase.

   ______X______ 2. Software Maintenance as a Service (SIN 54151)

   Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

   Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.
b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

6. PERIODS OF TERM LICENSES (SIN 511210) AND MAINTENANCE (SIN 54151)
   a. The Contractor shall honor orders for periods for the duration of the contract period or a lessor period of time.
   b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.
   c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.
   d. Cross-Year Funding Within Contract Period. Where an ordering activity’s specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
   e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

7. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE (not applicable)
   a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.
   b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.
   c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.
   d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to __________% of all term license payments during the period that the software was under a term license within the ordering activity.

8. TERM LICENSE CESSATION (not applicable)
   a. After a software product has been on a continuous term license for a period of __________ * months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.
   b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number 132-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

9. UTILIZATION LIMITATIONS - (SIN 511210 AND SIN 54151)
   a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
   b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

“Commercial Computer Software” may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, “Utilization Limitations” are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

Software Conversions - (SIN 511210) (not applicable)
Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license, the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license, conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

Descriptions and Equipment Compatibility
The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

Right-to-Copy Pricing
The Contractor shall insert the discounted pricing for right-to-copy licenses.
ABIS is a web/cloud-based case management system designed specifically for Personnel Security background investigation and security clearance processes performed by Federal agencies. ABIS is sold only to federal government buyers and is currently used by the Internal Revenue Service (IRS), the Bureau of Consumer Financial Protection, International Trade Commission (ITC) and the Small Business Administration (SBA).

ABIS was designed for pre-screening and adjudicating background investigations and security clearances for both Federal government employees and contractor personnel. ABIS maintains a comprehensive electronic record of each investigation/clearance and addresses all aspects of the initiation, processing, closing, modifying/re-adjudicating and reinvestigations process.

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<th>SIN</th>
<th>PRODUCT NAME</th>
<th>PRODUCT DESCRIPTION</th>
<th>UOI</th>
<th>DISCOUNT PRICE OFFERED TO GSA (including IFF)</th>
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