

## TechnoGems Inc

4407 George Mason Blvd, Fairfax, VA, 22030  
 SBA 8A Certified Small disadvantaged business  
**Contract No: GS-35F-419DA**

GENERAL SERVICES ADMINISTRATION  
 Federal Supply Service  
 Authorized Federal Supply Schedule Price List

FEDERAL SUPPLY SCHEDULE 70  
 INFORMATION TECHNOLOGY SCHEDULE PRICELIST  
 GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY  
 EQUIPMENT, SOFTWARE AND SERVICES

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage*®, a menu-driven database system. The INTERNET address for GSA *Advantage!*® is [GSAAdvantage.gov](http://GSAAdvantage.gov).

### SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

<b>FSC/PSC Class D301</b>	IT and Telecom- Facility Operation and Maintenance
<b>FSC/PSC Class D302</b>	IT and Telecom- Systems Development
<b>FSC/PSC Class D306</b>	IT Telecom – Systems Analysis
<b>FSC/PSC Class D307</b>	IT and Telecom- IT Strategy and Architecture
<b>FSC/PSC Class D308</b>	IT and Telecom- Programming
<b>FSC/PSC Class D310</b>	IT and Telecom – Cyber security and data backup
<b>FSC/PSC Class D311</b>	IT and Telecom – Data conversion
<b>FSC/PSC Class D313</b>	IT and Telecom – Computer aided design/computer aided manufacturing
<b>FSC/PSC Class D316</b>	IT and Telecom – Telecommunications network management
<b>FSC/PSC Class D399</b>	Other Information Technology Services, Not Elsewhere Classified

**Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

**Note 2:** Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

**Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product.



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Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

**CONTRACT NUMBER: GS-35F-419DA**

**PERIOD COVERED BY CONTRACT: JULY 22, 2016 THROUGH JULY 21, 2021**

Pricelist current through: Modification x dated x. No current modifications.

For more information on ordering from Federal Supply Schedules, click on the FSS Schedule button at [fss.gsa.gov](http://fss.gsa.gov)

**CONTRACTOR:**

TechnoGems, Inc.  
4407 George Mason Blvd.  
Fairfax, VA 22030  
(703) 828-2335 (main) (703) 335-2386 (facsimile)  
[www.technogemsinc.com](http://www.technogemsinc.com)

**CONTRACTOR'S POINT OF CONTACT FOR CONTRACT ADMINISTRATION:**

Jean Meslie  
President and CEO, TechnoGems, Inc.  
4407 George Mason Blvd.  
Fairfax, VA 22030  
(703) 828-2335 (main) (703) 335-2386 (facsimile)  
[inquiries@technogemsinc.com](mailto:inquiries@technogemsinc.com)

**BUSINESS SIZE:** SBA 8A Certified Small disadvantaged business

## EXECUTIVE SUMMARY

TechnoGems Inc. is a Northern Virginia based software development company developing mission-critical, high-volume transaction processing and decision support systems for border security agencies. Our team comprises domain experts and experienced technologists with a wide variety of industry and leadership

experience. Our software engineers specialize in iPhone Application Development, Google Android Programming, Java, J2EE, PHP, JavaScript, jQuery, MySQL, HTML5, JS frameworks such as React, Backbone, Ember, etc.

### **Agile software development**

TechnoGems has developed a portfolio of in-house products and custom software for our customers using proven agile software development methodologies in an efficient manner. With a practical approach, we keep the focus on what really matters: collaboratively delivering high quality software that meets our customer needs.

### **Organizational transformation**

TechnoGems has proven experience in modernizing and bringing organizational transformation to Government agencies. Our experience include leading the adoption of the Agile Software Development process at the Department of Homeland Security where we envisioned, developed, and led the broad adoption of a standardized user-interface as well as an open-source based technology stack using a Common Framework.

### **Identity Management**

TechnoGems has delivered identity and access management solutions that support attribute-based, role-based, and policy-based access control systems. Our experts have architected and implemented Single Sign-On solutions using Windows AD/Kerberos at Bureau of Consular Affairs (Department of State), Common Access Card (CAC) at Defense Logistics Agency (Department of Defense), single sign-on solutions at Federal Emergency Management Agency and Customs and Border Protection Agency.

### **Trade EDI Systems**

TechnoGems has expertise implementing EDI systems including business to Government systems and Government to Government interfaces. Our engineers have architected and implemented several EDI interfaces under the Automated Cargo Environment (ACE) single window system streamlining the export/import processing.

### **Public portals**

TechnoGems has expertise designing and developing public portals using intuitive user experience and responsive design. Our experience includes architecting and implementing the AES Direct public portal at Customs and Border Protection agency, National Fire Incident Management System at Federal Emergency Management Agency etc.

### **DevOps Engineering**

TechnoGems engineers follows proven continuous integration, testing and delivery methodologies to deliver value to our customers and our internal processes. Our engineers have implemented solutions that automate testing, static code analysis, identify test coverage, gather metrics and visualize in real-time dashboards.

## CONTRACTOR INFORMATION

**1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)**

SIN 132-51 Information Technology Professional Services

**1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:** Not Applicable

**1c. HOURLY RATES:** See page 16 of the Terms and Conditions for SIN 132-51 below.

**2. MAXIMUM ORDER:** \$500,000

**3. MINIMUM ORDER:** \$100

**4. GEOGRAPHIC COVERAGE:** Domestic

Domestic delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories.

**5. POINT(S) OF PRODUCTION:**

Not applicable

**6. DISCOUNT FROM INTERNAL RATE:**

The GSA Net Prices published on the GSA Advantage website reflect the fully burdened price. The negotiated discount has been applied and the Industrial Funding Fee has been added.

**7. QUANTITY DISCOUNT:** 1% discount on single orders exceeding \$500,000

**8. PROMPT PAYMENT TERMS:**

1 % -10 days, NET 30 from receipt of invoice or date of acceptance, whichever is later.

Information for Ordering Offices: Prompt Payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

**9. GOVERNMENT PURCHASE CARD:**

Accepted for sales at or below the micro-purchase threshold.

Acceptance for purchases above the micro-purchase threshold will be determined on a procurement-by-procurement basis.

**10. FOREIGN ITEMS:** None



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**11a. TIME OF DELIVERY:** Negotiated at task order level

**11b. EXPEDITED DELIVERY:** Negotiated at task order level

**11c. OVERNIGHT AND 2-DAY DELIVERY:** Not applicable

**11d. URGENT REQUIRMENTS:** Negotiated at task order level

Agencies can contact the Contractor's representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.

**12. FOB POINT:** Destination

**13a. ORDERING ADDRESS:**

TechnoGems, Inc. 4407 George Mason Blvd., Fairfax, VA 22030

The following telephone number can be used by ordering activities to obtain technical and/or ordering assistance: Phone: 703-828-2335 Ext 702 (Office)

**13b. ORDERING PROCEDURES:**

For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3

**14. PAYMENT ADDRESS:**

TechnoGems, Inc.  
4407 George Mason Blvd.  
Fairfax, VA 22030  
(703) 828-2335 (main) (703) 335-2386 (facsimile)  
[www.technogemsinc.com](http://www.technogemsinc.com)

**15. WARRANTY PROVISION:** Standard Commercial Warranty

**16. EXPORT PACKING CHARGES:** Not Applicable

**17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:**

Please contact the Contractor for terms and conditions of acceptance.

**18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** Not

Applicable

**19. TERMS AND CONDITIONS OF INSTALLATION:** Not Applicable

**20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** Not Applicable

**20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES:** Not Applicable

**21. LIST OF SERVICE AND DISTRIBUTION POINTS:** Not Applicable

**22. LIST OF PARTICIPATING DEALERS:** Not Applicable

**23. PREVENTIVE MAINTENANCE:** None

**24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):**

None

**24b. SECTION 508 COMPLIANCE FOR ELECTRONIC and INFORMATION TECHNOLOGY:** Not applicable.

**25. DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER:** 800427978

**26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:**

Contractor has an Active Registration in the SAM database.

**27. LABOR CATEGORY DESCRIPTIONS and PRICING:**

See the Terms and Conditions for SIN 132-51, below.



**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)  
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51) AND IDENTITY ACCESS  
MANAGEMENT PROFESSIONAL SERVICES  
(SPECIAL ITEM NUMBER 132-60F)**

**1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT/IAM Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. PERFORMANCE INCENTIVES I-FSS-60 PERFORMANCE INCENTIVES (APRIL 2000)**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

**4. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

## **5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

## **6. INSPECTION OF SERVICES**

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In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS -COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I -OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

**7. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

**8. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

**9. INDEPENDENT CONTRACTOR**

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

**10. ORGANIZATIONAL CONFLICTS OF INTEREST**

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

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## 11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## 12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

## 13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

## 14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

## 15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

## 16. DESCRIPTION OF IT/IAM PROFESSIONAL SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT/IAM Service offered under Special Item Numbers 132-51 IT/IAM Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all

corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT/IAM Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

## LABOR CATEGORY DESCRIPTIONS

<b>Commercial Job Title:</b>	<b>Analyst I</b>
<b>Minimum/General Experience:</b>	1 Year of related Technical Experience
<b>Functional Responsibility:</b>	Works with multiple IT departments/sources to research, collect, identify and report software or system requirements using interviews, document analysis, requirements workshops, surveys, site visits, business process descriptions, use cases, scenarios, business analysis, task and workflow analysis. Critically evaluates information gathered, reconcile conflicts; decomposes high-level information into detail functional and development or system requirements. Assist IT project managers with project plan, version scopes and timelines Work with development or systems team to implement requirements related to IT projects. Can solve simple problems, and most often times will require direct supervision provided by more experienced personnel.
<b>Minimum Education:</b>	Bachelors Degree in related field

<b>Commercial Job Title:</b>	<b>Analyst II</b>
<b>Minimum/General Experience:</b>	3 Years of related Technical Experience
<b>Functional Responsibility:</b>	Works with multiple IT departments/sources to research, collect, identify and report software or system requirements using interviews, document analysis, requirements workshops, surveys, site visits, business process descriptions, use cases, scenarios, business analysis, task and workflow analysis. Critically evaluates information gathered, reconcile conflicts; decomposes high-level information into detail functional and development or system requirements. Assist IT project managers with project plan, version scopes and timelines Work with development or systems team to implement requirements related to IT projects. Can solve more complex problems with minimal supervision.
<b>Minimum Education:</b>	Bachelors Degree in related field

<b>Commercial Job Title:</b>	<b>Enterprise Architect</b>
<b>Minimum/General Experience:</b>	7 Years of related Technical Experience
<b>Functional Responsibility:</b>	<p>Designs and develops complex business solutions using a variety of computer technologies. Independently performs a variety of system design and engineering tasks which are broad in nature and are concerned with design and implementation of major enterprise systems development and integration, including supporting personnel, hardware, software, and support facilities and/or equipment. Considered a Subject Matter Expert (SME) in one or more specific areas of computer system design and networking.</p> <p>Applies knowledge of complex concepts and techniques to develop and implement automated solutions to engineering, scientific, or business data acquisition and management problems. Uses scientific and engineering logic to independently identify conceptual or theoretical solutions to problems of technology systems hardware or software design and operation.. Evaluates and recommends optimum solutions balancing specific project needs with economic constraints.. Formulates architectural design, functional specification, interfaces and documentation of computer systems considering system interrelationships, operating modes, and equipment configurations. Responsible for developing project plans, justifications, guidelines, and controls.</p>
<b>Minimum Education:</b>	Bachelors Degree in related field

<b>Commercial Job Title:</b>	<b>Project Manager</b>
<b>Minimum/General Experience:</b>	7 Years of related Technical Experience
<b>Functional Responsibility:</b>	<p>Responsible for assisting the management of small to med-sized projects. Assists in preparing implementation plan, coordinates activities, monitors milestones, and provides progress reports. Creation and management of project information related to contractual requirements and cost for submittal to the program manager for review and approval. Must have rudimentary understanding of accounting, management, and contract principles.</p> <p>Performs day-to-day management of assigned delivery order projects that involve teams of data processing and other information system and management professionals who have previously been involved in analyzing, designing, integrating, testing, documenting, converting,</p>

	<p>extending, and implementing automated information and telecommunications systems. Demonstrates proven skills in those technical areas addressed by the delivery order to be managed. Organizes, directs, and coordinates the planning and production of all activities associated with assigned delivery order projects. Demonstrates writing and oral communication skills. Able to manage more complex projects with no supervision required.</p>
<b>Minimum Education:</b>	Bachelors Degree in related field

<b>Commercial Job Title:</b>	<b>Software Engineer I</b>
<b>Minimum/General Experience:</b>	1 Year of related Technical Experience
<b>Functional Responsibility:</b>	<p>Develops and customizes application servers and toolsets to enhance business processes, including workflow development, knowledge and data management. Research, test and report capabilities of technology products, application server and toolsets, with business analysts to map business and functional requirements. Develops and applies departmental and organization-wide business modernization and process improvements models for use in designing and customizing integrated, shared application servers and knowledge and data management systems. Analyzes and resolves application software and toolset issues. Relies on experience and judgment to plan and accomplish goals. Can solve simple problems, and most often times will require direct supervision provided by more experienced personnel.</p>
<b>Minimum Education:</b>	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field.

<b>Commercial Job Title:</b>	<b>Software Engineer II</b>
<b>Minimum/General Experience:</b>	3 Years of related Technical Experience
<b>Functional Responsibility:</b>	<p>Develops and customizes application servers and toolsets to enhance business processes, including workflow development, knowledge and data management. Research, test and report capabilities of technology products, application server and toolsets, with business analysts to map business and functional requirements.</p>

	Develops and applies departmental and organization-wide business modernization and process improvements models for use in designing and customizing integrated, shared application servers and knowledge and data management systems. Analyzes and resolves application software and toolset issues. Relies on experience and judgment to plan and accomplish goals. Can complete tasks of intermediate complexity alone, and may only require supervision provided by more experienced personnel for more complex problems.
<b>Minimum Education:</b>	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field

<b>Commercial Job Title:</b>	<b>Subject Matter Expert I</b>
<b>Minimum/General Experience:</b>	7 Years of related Technical Experience
<b>Functional Responsibility:</b>	Has advanced understanding of area of expertise related to various process improvement and IT disciplines. Provides expert consultative support to a functional technical area of the project. Develops solutions to complex problems. Works closely with the team to identify the best solution to organizational, process or technical issues. Familiar with a specific field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals.
<b>Minimum Education:</b>	Bachelors Degree in related field

<b>Commercial Job Title:</b>	<b>Subject Matter Expert II</b>
<b>Minimum/General Experience:</b>	11 Years of related Technical Experience
<b>Functional Responsibility:</b>	Has advanced understanding of area of expertise related to various process improvement and IT disciplines. Provides expert consultative support to a functional technical area of the project. Develops solutions to complex problems. Works closely with the team to identify the best solution to organizational, process or technical issues. Familiar with a specific field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals.
<b>Minimum Education:</b>	Bachelors Degree in related field

<b>Labor Category:</b>	<b>Systems Engineer I</b>
<b>Minimum Experience:</b>	1 Year of related Technical Experience
<b>Job Description:</b>	(a) Provides analysis related to the design, development, and integration of hardware, software, man-machine interfaces and all system level requirements to provide an integrated IT solution. (b) Develops integrated system test requirement, strategies, devices and systems. (c) Directs overall

	system level testing. Generally works under supervision.
<b>Minimum Education:</b>	Bachelors Degree in Computer Science

<b>Labor Category:</b>	<b>Systems Engineer II</b>
<b>Minimum Experience:</b>	3 Years of related Technical Experience
<b>Job Description:</b>	(a) Provides analysis related to the design, development, and integration of hardware, software, man-machine interfaces and all system level requirements to provide an integrated IT solution. (b) Develops integrated system test requirement, strategies, devices and systems. (c) Directs overall system level testing. Can perform more complex tasks with minimal supervision.
<b>Minimum Education:</b>	Bachelors Degree in Computer Science

#### SUBSTITUTION OF EDUCATION/EXPERIENCE

Degree Requirement	Substitution of Relevant Experience
Associates Degree	2 Additional Years
Bachelors Degree	4 Additional Years
Masters Degree	6 Additional Years
Phd	8 Additional Years

## Price List

Pricing for all IT/IAM Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education

Labor Category	GSA Rate w/ IFF (per hour)
Analyst -I	\$105.29
Analyst -II	\$114.86
Enterprise Architect	\$239.29
Project Manager	\$134.01
Software Engineer -I	\$119.65
Software Engineer-II	\$138.79
Subject Matter Expert -I	\$162.72
Subject Matter Expert -II	\$176.12
Systems Engineer -I	\$107.68
Systems Engineer -II	\$126.35