GENERAL SERVICES ADMINISTRATION
Federal Supply Service
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address GSA Advantage! is: GSAAdvantage.gov.

General Purpose Commercial Information
Technology Equipment, Software and Services

FSC GROUP Class 70, STANDARD INDUSTRY GROUP: Multiple Award Schedule (MAS)

FSC Product code: D301, D308, D316

Contract number: GS-35F-422CA

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract period: July 15, 2015 through July 14, 2025

Current through Modification #PS-A826 dated December 18, 2020

N3 Government Solutions, L.L.C
417 Kingsford Rd
Fayetteville, NC 28314
DUNS: 078720888 CAGE Code: 6UGZ1
Voice: 910-364-9048 Fax: 910-491-0763
Contact: Nicholas Nelson Email: nicholasnelson@n3gs.net

Contractor's internet address/web site where schedule information can be found: www.n3gs.net

Business size: Small

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

<table>
<thead>
<tr>
<th>SIN(s) PROPOSED</th>
<th>LABOR CATEGORY</th>
<th>UNIT OF ISSUE</th>
<th>PRICE OFFERED TO GSA (including IFF)</th>
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<td>Systems Administrator Senior</td>
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SIN OLM

Prices to be determined at the task order level.

1b. N/A.

1c.

**COMMERCIAL JOB TITLE: Logistics Management Specialist III**

**MINIMUM/GENERAL EXPERIENCE:** 10+ years’ experience in support function providing expert management and operational related guidance. Excellent research, organizational, and time management skills—able to prioritize tasks, manage a large number of multi-stage projects and complete them in a timely fashion. Ability to coach, mentor, motivate, and supervise team members and influence them to take positive action and accountability for their assigned work.

**FUNCTIONAL RESPONSIBILITIES:** Working knowledge of logistics management principles, concepts, policies, regulations, and support programs and a thorough understanding of Life Cycle Support requirements, demonstrated skills with implementation and maintenance of asset management, transportation, and procurement; capability in material management including; ordering, scheduling, tracking and inventory control and reporting; Duties may include: providing technical and administrative direction for personnel performing ammunition management and logistics automation functions in an automated logistics environment. Defines and documents, analyzes, and manages, requirements. Develops use cases, supports software testing and working on project teams. Participates in requirement development planning sessions. Develops, writes, and communicates functional and non-functional requirements for the implementation of IT solutions. Documents discussions, meetings and agreements. Support a liaison relationship with business partners in order to provide technical solutions to meet user needs. Assists in assessing client needs utilizing a structured requirements process (gathering, analyzing, documenting, and managing changes) to assist in identifying priorities. Frequently works with or leads other members of a project team.

**MINIMUM EDUCATION:** Bachelor's Degree in business, logistics, or a related field. Advanced professional education, certifications and training in field are desirable.
COMMERCIAL JOB TITLE: Logistics Management Specialist II

MINIMUM/GENERAL EXPERIENCE: 5+ years’ experience in support function providing expert management and operational related guidance. Excellent research, organizational, and time management skills—able to prioritize tasks, manage a large number of multi-stage projects and complete them in a timely fashion. Ability to coach, mentor, motivate, and supervise team members and influence them to take positive action and accountability for their assigned work.

FUNCTIONAL RESPONSIBILITIES: Working knowledge of logistics management principles, concepts, policies, regulations, and support programs and a thorough understanding of Life Cycle Support requirements, demonstrated skills with implementation and maintenance of asset management, transportation, and procurement; capability in material management including; ordering, scheduling, tracking and inventory control and reporting; Duties may include: providing technical and administrative direction for personnel performing ammunition management and logistics automation functions in an automated logistics environment. Defines and documents, analyzes, and manages, requirements. Develops use cases, supports software testing and working on project teams. Participates in requirement development planning sessions. Develops, writes, and communicates functional and non-functional requirements for the implementation of IT solutions. Documents discussions, meetings and agreements. Support a liaison relationship with business partners in order to provide technical solutions to meet user needs. Assists in assessing client needs utilizing a structured requirements process (gathering, analyzing, documenting, and managing changes) to assist in identifying priorities. Frequently works with or leads other members of a project team.

MINIMUM EDUCATION: Bachelor’s Degree in business, logistics, or a related field. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Logistics Management Specialist I

MINIMUM/GENERAL EXPERIENCE: 1+ years’ experience in support function providing expert management and operational related guidance. Excellent research, organizational, and time management skills—able to prioritize tasks, manage a large number of multi-stage projects and complete them in a timely fashion. Ability to coach, mentor, motivate, and supervise team members and influence them to take positive action and accountability for their assigned work.

FUNCTIONAL RESPONSIBILITIES: Working knowledge of logistics management principles, concepts, policies, regulations, and support programs and a thorough understanding of Life Cycle Support requirements, demonstrated skills with implementation and maintenance of asset management, transportation, and procurement; capability in material management including; ordering, scheduling, tracking and inventory control and reporting; Duties may include: providing technical and administrative direction for personnel performing ammunition management and logistics automation functions in an automated logistics environment. Defines and documents, analyzes, and manages, requirements. Develops use cases, supports software testing and working on project teams. Participates in requirement development planning sessions. Develops, writes, and communicates functional and non-functional requirements for the implementation of IT solutions. Documents discussions, meetings and agreements. Support a liaison relationship with business partners in order to provide technical solutions to meet user needs. Assists in assessing client needs utilizing a structured requirements process (gathering, analyzing, documenting, and managing changes) to assist in identifying priorities. Frequently works with or leads other members of a project team.

MINIMUM EDUCATION: Associate’s Degree in business, logistics, or a related field. Advanced professional education, certifications and training in field are desirable.
COMMERCIAL JOB TITLE: Systems Analyst II

MINIMUM/GENERAL EXPERIENCE: 5+ years of experience with System Analysis and/or Systems Requirements; Systems documentation; Working in the different phases of the development lifecycle; and/or relational database experience.

FUNCTIONAL RESPONSIBILITIES: Lead analysis and functional design activities. Serve as a technical Subject Matter Expert (SME) for the application. Act as the liaison between Business, Developers, and Project Management group. Present and evaluate design solutions objectively and facilitate conflict resolution. Plan and manage assignments of varying scope. Develop pioneering approaches to emerging industry trends. Evaluate business requirements and prepare detailed specifications that follow project guidelines required to develop written programs in an agile environment. Formulates, defines and documents the functional system specifications. Devises or modifies procedures that solve complex business problems with due consideration for hardware/software capacity and limitations, operating times, and the desired results. Analyzes and revises existing functional documentation. Generates innovative ideas to resolve problems. Responsible for meeting or exceeding all defined target goals and milestone dates for project in order to ensure its overall success.

MINIMUM EDUCATION: Bachelor’s degree in business or computer information systems. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Systems Analyst I / Junior Systems Analyst

MINIMUM/GENERAL EXPERIENCE: 1+ years of experience with System Analysis and/or Systems Requirements; Systems documentation; Working in the different phases of the development lifecycle; and/or relational database experience.

FUNCTIONAL RESPONSIBILITIES: Lead analysis and functional design activities. Serve as a technical Subject Matter Expert (SME) for the application. Act as the liaison between Business, Developers, and Project Management group. Present and evaluate design solutions objectively and facilitate conflict resolution. Plan and manage assignments of varying scope. Develop pioneering approaches to emerging industry trends. Evaluate business requirements and prepare detailed specifications that follow project guidelines required to develop written programs in an agile environment. Formulates, defines and documents the functional system specifications. Devises or modifies procedures that solve complex business problems with due consideration for hardware/software capacity and limitations, operating times, and the desired results. Analyzes and revises existing functional documentation. Generates innovative ideas to resolve problems. Responsible for meeting or exceeding all defined target goals and milestone dates for project in order to ensure its overall success.

MINIMUM EDUCATION: Associate’s degree in business or computer information systems. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Technical Writer

MINIMUM/GENERAL EXPERIENCE: 2+ years of professional technical writing experience required. Excellent verbal and written communications skills. Proven ability to understand, use, and explain complex software. Expert at imparting technical information to technical and non-technical readers Self-directed worker who can coordinate tasks within a broader team to gather and assemble information pertaining to the subject matter. Analyze publication materials in terms of grammatical correctness, sentence structure, clarity of expression, conformity to required style, organization and presentation, and technical accuracy. Knowledge of source/version control concepts, data archiving, and distributed editing.
FUNCTIONAL RESPONSIBILITIES: Responsible for creating and maintaining documentation pertaining to the organization’s software products. This person must have excellent research skills, must be able to organize their ideas, and be able to translate technical terms into text that any reader can understand. This position requires experience with Windows environments, web based applications and knowledge of application architecture and technology infrastructure. Responsible for all technical documents assigned to include but not limited to help guides, user guides, administration guides, API documentation and implementation guides. Create and maintain documentation frameworks, templates, style guides, and best practices. Confer with subject matter experts to establish technical specifications and to determine subject material to be developed for publication. Review published materials and recommend revisions or changes in scope, format, content, methods of reproduction and binding. Select photographs, drawings, sketches, diagrams, and charts to illustrate material. Ensure all content meets established content standards. Function as QA Tester when required to include: Understand project requirements and design test cases; Execute test cases and test data; Log defects and communicate project issues/concerns; Synthesize complex concepts and translate them into easy-to-understand technical documents for the user base Minimum Job Requirements.

MINIMUM EDUCATION: Bachelor’s degree Technical Writing, English, Journalism, Computer Science, Information Technology or related field. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Computer Data Architect II

MINIMUM/GENERAL EXPERIENCE: 5+ years of job related experience to include at least 3 years of database administration and/or data management experience. Demonstrated experience in development of data models and information flows, modeling and constructing operation data stores, dimensional data modeling and data warehousing, and meta data management. Preferred experience with Scrum framework, object modeling, business intelligence and enterprise dash boarding.

FUNCTIONAL RESPONSIBILITIES: Design, build, and modify relational databases according to IT specifications. Maintain database structures including tables, links, dictionaries, location, and environments. Provide technical leadership in the creation or modifications of databases and database objects performed by others. Perform database management system administration activities, such as naming conventions, tables, indexes, triggers, fields, new users, roles and permissions. Document technical aspects of creating or modifying applications and/or databases. Perform back-up and recovery activities for databases. Create and/or modify database environments to accommodate testing, new servers, and capacity and performance requirements. Perform troubleshooting of end-user reported problems relating to databases. Perform technical testing and implementation of revised or new databases or applications. Provide inputs on schedule and plan for revising or creating applications and/or databases, including labor hour estimates. Coordinate governance of third-party database implementations and changes affecting multiple departments. Participate in the analysis, design and integration of third-party solutions with internally-built business applications.

MINIMUM EDUCATION: Bachelor’s degree in Computer Science, Computer Engineering, Information Technology, or related field. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Computer Programmer II

MINIMUM/GENERAL EXPERIENCE: A minimum of 5 years of software development experience required. Experience designing client side applications including supporting user interfaces, APIs, DLLs, and communication methods. In-depth knowledge of state-of-the art engineering technical approaches in design, build, testing, debugging problems as required by domain. Stays current with new and evolving
technologies via formal training and self-directed education. Experience in developing/administrating Microsoft SharePoint. Skill in working with online applications.

FUNCTIONAL RESPONSIBILITIES: Guide technical design activities to ensure design intent is clear and infrastructure impact understood. Collaborate with team to promote re-use and develop consistent technical build, implementation and support processes. Lead the design, lifecycle management, and total cost of ownership of platforms, applications and infrastructure services. Work with IT management and architects to ensure systems are in line with overall IT policies and standards.

MINIMUM EDUCATION: Bachelor’s/Master’s Degree in Computer Science, Computer Engineering, Software Engineering or other related discipline. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Senior Developer / Applications Programmer Senior

MINIMUM/GENERAL EXPERIENCE: A minimum of 10 years’ experience in object-oriented analysis and design, the software development process, solid coding and debugging skills, and a passion for contributing in a group environment. Proficiency in an object-oriented language such as C#, or Java is essential. Knowledge of relational databases is highly desired.

FUNCTIONAL RESPONSIBILITIES: Responsible for developing and deploying integrated solutions aimed at modernizing, consolidating and coordinating the independently designed applications across the enterprise in order to meet business needs. Accountable for understanding business/functional specifications, completing analysis, partnering with Architecture to determine design and delivering the development of quality applications/systems in order to minimize cost, support maintainability and comply with development best practices. Accountable for converting high level architectural design to a detailed application design; may include providing estimates, software product evaluation and buy vs. build recommendations.

MINIMUM EDUCATION: Bachelor’s level degree Computer Science, Computer Engineering, or Software Engineering or related field. Advanced professional education and training in management principles and practices are desirable.

COMMERCIAL JOB TITLE: Database Administrator

MINIMUM/GENERAL EXPERIENCE: 5 years of job related experience performing database administration. Demonstrated experience in development of data models and information flows, modeling and constructing operation data stores, dimensional data modeling and data warehousing, and meta data management. Preferred experience with Scrum framework, object modeling, business intelligence and enterprise dash boarding. Experience installing, configuring, optimizing, and maintaining database based on the specific customer required vendors to include but not limited to Oracle, SQL, PostgreSQL, NoSQL, or Sybase.

FUNCTIONAL RESPONSIBILITIES: Design, build, and modify relational databases according to IT specifications. Maintain database structures including tables, links, dictionaries, location, and environments. Provide technical leadership in the creation or modifications of databases and database objects performed by others. Perform database management system administration activities, such as naming conventions, tables, indexes, triggers, fields, new users, roles and permissions. Document technical aspects of creating or modifying applications and/or databases. Perform back-up and recovery activities for databases. Create and/or modify database environments to accommodate testing, new servers, and capacity and performance requirements. Perform troubleshooting of end-user reported problems relating to databases. Perform technical testing and implementation of revised or new databases or applications. Provide inputs on schedule and plan for revising or creating applications and/or databases, including labor

MINIMUM EDUCATION: Bachelor’s degree in Computer Science, Computer Engineering, Information Technology, or related field. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Info Tech / System Admin II

MINIMUM/GENERAL EXPERIENCE: A minimum of 5+ years’ experience on IT systems. Experience with at least one of the following as required by specific technical application supported: Windows Server, Shell scripting, Linux (RedHat), VMware, Storage/Cloud technologies, Cisco IOS, DNS/LDAP/HPOV and Active Directory, UNIX environment, Solaris environment, Weblogic Admin experience, SW package installation, patching, upgrading, Application troubleshooting and testing, experience in high availability environment, experience in software development environment.

FUNCTIONAL RESPONSIBILITIES: Responsible for managing all aspects of hardware and software installation, configuration, and maintenance of the system supported. Responsible for conducting preventative maintenance and system optimization to ensure systems are running efficiently at all times. Responsible for monitoring business requirements as they relate to usage of supported systems and make enhancement recommendations to the current environment based scalability, efficiency, or new and improved technologies.

MINIMUM EDUCATION: Bachelor’s level degree in Information Systems, Computer Science, or related discipline. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Information Assurance II

MINIMUM/GENERAL EXPERIENCE: A minimum of 5+ years’ experience performing information assurance functions for complex networked systems. Experience with ensuring system security requirements are addressed during all phases of the system life cycle.

FUNCTIONAL RESPONSIBILITIES: Provide information assurance subject matter expertise and support to the customer. Manage configurations, coordinate and complete any required Information Assurance and Certification/Accreditation actions, and routinely administer and execute the monthly updates and vulnerability management program. Coordinate configuration boards, document and publish approved configurations, and coordinate changes with the customer, other support agencies, and agencies of interest. Support the Government in ensuring operators and support teams have common and supportable capabilities. Prepare, submit, and coordinate Certification and Accreditation packages and documents upon Government approval. Perform systems security analysis to assess vulnerability using commercial and government procedures and software to develop and distribute monthly, or as required, updates and patches as directed by the Government. Train and mentor junior and subordinate IA staff on duties, technologies, processes and procedures.

MINIMUM EDUCATION: Bachelor’s level degree in Information Systems, Information Security, or comparable discipline. Advanced professional education, certifications and training in field are desirable.
COMMERCIAL JOB TITLE: Network Administrator II

MINIMUM/GENERAL EXPERIENCE: A minimum of 5+ years’ experience performing network administrator functions for complex networked systems. 5+ years of enterprise-level Network Administration experience Cisco and/or Brocade Router and Switch Management VoIP Administration and Management; Firewall and Network Security; Network and System Monitoring; Microsoft Windows Server Administration and Maintenance; Web server and web services administration.

FUNCTIONAL RESPONSIBILITIES: Researches, analyzes, and develops and presents recommendations to management for server and network efficiency improvements, modifications, and growth/expansion opportunities. Assists with or performs the installation, modification, upgrade, troubleshooting, and repair process for all network infrastructure-related hardware including VoIP systems, firewall, switches, routers, and servers. Provides technical assistance and support to the Help Desk, Desktop Support, and users as required. Executes modifications to router and switch configurations. Supports updates to SPAM filtering and anti-virus configurations and rules. Assists in or performs creation and deployment of physical and virtual servers. Monitors remote software and hardware and notification systems. Responsible for clearly defining data dictionary elements, including tool tips.

MINIMUM EDUCATION: Bachelor’s level degree in Information Technology or comparable discipline. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Senior Engineer

MINIMUM/GENERAL EXPERIENCE: A minimum of 10 years IT experience with expert level experience in system design, support and administration. Proven experience in managing and monitoring complex enterprise environments of over 500+ physical and virtual servers. Proven success in Automation and Orchestration. Experience evaluating hardware solutions and recommending improved or comparable solutions as hardware becomes obsolete or beyond economical repair. Hands on experience supporting various vendor server configurations including but not limited to Dell, IBM, HP, and Cisco hardware.

FUNCTIONAL RESPONSIBILITIES: Create technical designs, implement, and support the physical and virtualized environments supporting an enterprise environment. Lead the effort to develop and implement efforts to bring automation into the environment. Work closely with the business and IT to develop high performing, efficient, cost effective, and operationally supportable solutions that meet the businesses complex requirements. Work to identify opportunities for improvement within the environment, both technical and operational, along with plans to capture those benefits. Provide support for VMware and physical server issues. Assists in managing the server area including maintenance (patching, Operating System upgrades, etc.), managing incidents, root cause analysis and change control processes. Build and maintain relationships with key vendors on development, enhancements and upgrades to environment and manages these vendors in troubleshooting situations. Works closely with peer IT, security, operations and business teams to deliver infrastructure services throughout the company. Collaborate with other members of the Engineering organization to create and maintain standards and operating procedures, and provide information as appropriate to manager, project manager, and various departments within the Company. Participate in industry forums, trade shows and seminars as appropriate; Read, analyze, and interpret general business periodicals, professional journals, and technical procedures to keep abreast of latest trends in industry. MINIMUM EDUCATION: Bachelor’s degree in Computer Science, Computer Engineering, or related technical field. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Software Configuration Manager II
MINIMUM/GENERAL EXPERIENCE: A minimum of 5+ years’ experience as a configuration management specialist, preferably for government projects. Effective communications skills (oral and written). Strong analytic and problem solving skills. Thorough knowledge of the Microsoft Office Suite of tools (Word, Excel, Project, Power Point, etc.). Experience with version control software. Experience with Microsoft Visual Studio or similar software, development environments and tools. Experience with various environments, such as Linux, Windows, Oracle, SQL Server, etc. Experience with change management and software development management tools. Experience with PowerShell or other scripting languages to assist with build/deploy automation. Excellent computer skills and the ability to create high-value deliverables.

FUNCTIONAL RESPONSIBILITIES: Overall configuration management planning and control for low to highly complex systems. Provides input to define and coordinate enterprise-wide configuration and change management policies, processes, procedures, and standards. Describes provisions for configuration identification, change control, configuration status accounting, and configuration audits. Regulates the change process so that only approved and validated changes are incorporated into product documents and related software. Organizes and tracks configuration items. Responsible for validating and maintaining operational control of system configurations. Coordinates with technical leads to establish release schedules and ensure proper configuration control of all system update events to various environments. Describes provisions for configuration identification, change control, configuration status accounting, and configuration audits. Regulates the change process so that only approved and validated changes are incorporated into product documents and related software. Organizes and tracks configuration items. Responsible for validating and maintaining operational control of system configurations and software baselines.

MINIMUM EDUCATION: Bachelor’s degree in area of specialty or Computer Science, Information Management, Information Technology, Software Engineering or equivalent. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Software Engineer I

MINIMUM/GENERAL EXPERIENCE: A minimum of 1 year experience designing web based applications or client server distributed systems. Experience designing software applications based on customer functional and technical requirements.

FUNCTIONAL RESPONSIBILITIES: Build and maintain high-performance, scalable systems based on customer requirements. Improve the reliability and efficiency of core systems. Develop solutions to complex problems high level programming languages to include but not limited to using HTML, Java, C#, JavaScript, ASP.net, VB.net or C/C++. Design, code, and debug applications in various software languages. Support all aspects of the Software Development Lifecycle to include requirement analysis, software development, testing, and customer acceptance. Front end graphical user interface design. Software testing and quality assurance. Integrate software with existing systems as required.

MINIMUM EDUCATION: Bachelor’s degree in Computer Science, Computer Engineering, Software Engineering, or related field. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Program Manager Senior

MINIMUM/GENERAL EXPERIENCE: A minimum of 10+ plus years professional experience including five years in project/program management. Extensive project management experience in leading cross-functional teams from project conception, through development, test, pilot and delivery. PMP or equivalent certification desired. Strong leadership and organizational skills with the ability to manage a geographically distributed or matrix team. Ability to manage multiple projects and priorities concurrently. Prior experience working with state or federal government and formal procurement process (RFP). Excellent verbal and
written communication skills and Customer relationship and interfacing Skills. Strong proficiency in MS Office applications. Demonstrated successful track record delivering complex information technology based systems in emerging markets. Ability to collaborate with and manage vendors to SOWs. Demonstrated experience with process documentation and re-engineering. Prior experience managing IT Partner relationships.

FUNCTIONAL RESPONSIBILITIES: Develop clear program plans with all necessary functional areas (including project schedule, budget, project codes, etc.). Manage the budget of the delivery program throughout the life of the program; update and publish ETC/EACs monthly. Work with all functional managers throughout project to define and monitor resource requirements/constraints and communicate/resolve resource issues. Hold project kick-off meeting to review specifications, schedule and team roles and responsibilities. Draft and follow communication plan that documents project meeting and status reporting requirements. Direct the development of detailed customer requirements, installation and/or system integration plans in conjunction with system engineering. Maintain communication with systems engineer and technical management to ensure timely resolution of any technical problems or questions. Ensure that engineering and Supply chain is aware and are current with the latest upgrades and/or new releases per program plans. Be involved in customer installation and training programs. Be the primary representative and work closely with the on-site Project manager managing the client’s expectations and act as company liaison during the entire course of project. Hold regular project meetings with the project team to monitor project execution, control project scope, schedule and budget and manage change. Facilitate project team’s navigation through company's program delivery methodology and enforce gate checklists completion throughout transition to ongoing solution support and maintenance. Hold regular status meetings with Program Management Office leadership and executive management. Properly close the project, including completion of the delivery to operations handoff checklist and holding a project close meeting with the team.

MINIMUM EDUCATION: Bachelor’s degree in Business, Management, Information Technology or a related field.

COMMERCIAL JOB TITLE: Quality Assurance Analyst Senior

MINIMUM/GENERAL EXPERIENCE: A minimum of 10 years’ experience performing quality assurance functions in support of information technology projects. Experience with a defect identification and tracking. Experience performing nonconformity/variance identification and calculation utilizing six sigma techniques. Experience with manual and automated test case management. Experience with business support software applications such as MS Office (Word, PowerPoint Excel, Project, and Visio). Strong knowledge of various QA methodologies; experience with requirements traceability.

FUNCTIONAL RESPONSIBILITIES: Coordinate the work efforts of supporting QA’s on a project; Assign tasks to other team members; Review project documentation for all assigned projects to ensure that the project requirements are clearly defined; Analyze project requirements and develop Test Strategies and Plans; Document test cases to ensure that all functionality is performing as intended; Conduct test case reviews; Provide test case to requirements traceability; Plan and schedule all QA deliverables during project lifecycle; Conduct formal test case review sessions with project team and incorporate feedback; Execute test cases, document actual results, and evaluate compared to expected results; Report defects and escalate issues as needed; Regularly report overall project status, including test case execution statistics, defect status, milestone achievement, and satisfaction of quality metrics; Contribute to the project success in a team environment while simultaneously completing individual tasks and goals; Assist in the management and documentation of the QA lab environment; Share knowledge by effectively documenting work; Maintain expert level of knowledge in primary application and all first level integration points; Expert at troubleshooting and solving problems; Mentor less experienced Analysts; Participate in initial project planning and estimating sessions; Knowledgeable in various SDLC methodologies including waterfall, agile, and iterative approaches Lead QA activities for projects involving multiple team members when needed; Perform early morning or late night validation when new releases are being deployed into production.
MINIMUM EDUCATION: Bachelor’s degree in Business, Management, Information Technology, or equivalent. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Database Analyst/Programmer Senior

MINIMUM/GENERAL EXPERIENCE: 10 years of job related experience to include at least 5 years of database administration and/or data management experience. Demonstrated experience in development of data models and information flows, modeling and constructing operation data stores, dimensional data modeling and data warehousing, and meta data management. Preferred experience with Scrum framework, object modeling, business intelligence and enterprise dash boarding.

FUNCTIONAL RESPONSIBILITIES: Design, build, and modify relational databases according to IT specifications. Maintain database structures including tables, links, dictionaries, location, and environments. Provide technical leadership in the creation or modifications of databases and database objects performed by others. Perform database management system administration activities, such as naming conventions, tables, indexes, triggers, fields, new users, roles and permissions. Document technical aspects of creating or modifying applications and/or databases. Perform back-up and recovery activities for databases. Create and/or modify database environments to accommodate testing, new servers, and capacity and performance requirements. Perform troubleshooting of end-user reported problems relating to databases. Perform technical testing and implementation of revised or new databases or applications. Provide inputs on schedule and plan for revising or creating applications and/or databases, including labor hour estimates. Primary system administrator and database configuration expert for third-party solutions. Coordinate governance of third-party database implementations and changes affecting multiple departments. Participate in the analysis, design and integration of third-party solutions with internally-built business applications.

MINIMUM EDUCATION: Bachelor’s degree in Computer Science, Computer Engineering, Information Technology, or related field. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Software Architect

MINIMUM/GENERAL EXPERIENCE: A minimum of 10 years of experience in building software Enterprise solutions. Experience creating technical and business solutions from vaguely defined customer requirements. Experience working with web based and client server applications. Experience working with multivendor software solutions. Strong understanding of operational aspects of Software as a Service support models.

FUNCTIONAL RESPONSIBILITIES: Conceptualize, document, and create software and system architecture designs based on customer requirements. Use knowledge and experience to choose appropriate hardware and software solutions to solve complex problems based on customer and environmental constraints. Plan architecture rollout and technology stack updates. Define standards and best practices to ensure consistency and high quality of software design and implementation. Participate hands-on in design teams to lead implementation of the proposed architecture. Work with Product Management to create resource management plans to accomplish timeline and meet deliverables.

MINIMUM EDUCATION: Bachelor’s degree Information Technology Management, Computer Engineering, Software Engineering or related discipline. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Client/Server Network Architect
MINIMUM/GENERAL EXPERIENCE: A minimum of 10 years of experience in building hardware and infrastructure Enterprise solutions. Experience creating technical and business solutions from vaguely defined customer requirements. Experience working with network, infrastructure, and hardware solutions. Experience working with multivendor hardware solutions. Strong understanding of operational aspects of Infrastructure as a Service support models.

FUNCTIONAL RESPONSIBILITIES: Conceptualize, document, and create network, hardware, and infrastructure architecture designs based on customer requirements. Use knowledge and experience to choose appropriate hardware solutions to solve complex problems based on customer and environmental constraints. Plan architecture rollout and technology stack updates, technical refreshes, and maintenance. Define standards and best practices to ensure consistency and high quality of hardware design and implementation. Participate hands-on in design teams to lead implementation of the proposed architecture. Work with Product Management to create resource management plans to accomplish timeline and meet deliverables.

MINIMUM EDUCATION: Bachelor’s degree Information Technology Management, Computer Engineering, Electrical Engineering or related discipline. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: IT Subject Matter Expert

MINIMUM/GENERAL EXPERIENCE: A minimum of 10 years of hands-on experience providing information technology support to the specific discipline required to include but not limited to accounting, human resources, logistics, software development, continuity of operations, data replication, and military operations. Experience providing helpdesk support, customer assistance, documentation, functional analysis, and technical analysis.

FUNCTIONAL RESPONSIBILITIES: Executes tasks and projects relevant to subject matter. Provide recommendation to decision-makers based on experience and knowledge of IT field and functional discipline. Assists other project members with analysis and evaluation and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts. Provides leadership for engineering activities in a specialized engineering or technology subject area. Provide technical and functional customer support to both management and end users as required. Serves as a major contributor to technical planning process and for providing technical management and guidance.

MINIMUM EDUCATION: Bachelor’s degree in area of specialty or Computer Science, Information Management, Information Technology, Engineering or comparable discipline. Advanced professional education, certifications and training in field are desirable.

COMMERCIAL JOB TITLE: Systems Administrator Senior

MINIMUM/GENERAL EXPERIENCE: A minimum of 10 years’ experience on IT systems. Experience with at least one of the following as required by specific technical application supported: Windows Server, Shell scripting, Linux (RedHat), VMware, Storage/Cloud technologies, Cisco IOS, DNS/LDAP/HPOV and Active Directory, UNIX environment, Solaris environment, Weblogic Admin experience, SW package installation, patching, upgrading, Application troubleshooting and testing, experience in high availability environment, experience in software development environment.

FUNCTIONAL RESPONSIBILITIES: Responsible for managing all aspects of hardware and software installation, configuration, and maintenance of the system supported. Responsible for conducting preventative maintenance and system optimization to ensure systems are running efficiently at all times. Responsible for monitoring business requirements as they relate to usage of supported systems and make
enhancement recommendations to the current environment based scalability, efficiency, or new and improved technologies.

MINIMUM EDUCATION: Bachelor’s level degree in Information Systems, Computer Science, or related discipline. Advanced professional education, certifications and training in field are desirable.

2. Maximum order. $500,000
3. Minimum order. $100.00

4. Geographic coverage (delivery area). 50 United States; District of Columbia; Puerto Rico
5. Point(s) of production (city, county, and State or foreign country). Not Applicable
7. Quantity discounts. 1% on single orders over $300K
8. Prompt payment terms. None.
9a. Government purchase cards are accepted at or below the micro-purchase threshold.
9b. Government purchase cards are accepted above the micro-purchase threshold.

10. Foreign items (list items by country of origin). None.

11a. Time of delivery. (Contractor insert number of days.) As negotiated with ordering agency.
11b. Expedited Delivery. Contact the Contractor.
11c. Overnight and 2-day delivery. Contact the Contractor.
11d. Urgent Requirements. Contact the Contractor.

12. F.O.B. point(s). Destination.

13a. Ordering address. Set forth above.
13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment address. Set forth above.

15. Warranty provision. None.

16. Export packing charges, if applicable. Not Applicable

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level). None.

18. Terms and conditions of rental, maintenance, and repair (if applicable). Not Applicable

19. Terms and conditions of installation (if applicable). Not Applicable

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). Not Applicable

20a. Terms and conditions for any other services (if applicable). Not Applicable

21. List of service and distribution points (if applicable). Not Applicable

22. List of participating dealers (if applicable). Not Applicable
23. Preventive maintenance (if applicable). Not Applicable

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). Not Applicable

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/. Not Applicable

25. Data Universal Number System (DUNS) number. Set forth above.

26. Contractor is registered in the SAM database.
TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)

1. SCOPE
   a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES  I-FSS-60 Performance Incentives (April 2000)
   a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
   b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
   c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claims submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

7. **RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. **RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. **INDEPENDENT CONTRACTOR**

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. **ORGANIZATIONAL CONFLICTS OF INTEREST**

a. **Definitions.**

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. **To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.**

11. **INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.
12. **PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

1. The offeror;
2. Subcontractors; and/or
3. Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. **RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. **INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. **APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. **DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING**

The descriptions are set forth above.
Order-Level Materials (OLMs) - SUBJECT TO COOPERATIVE PURCHASING Order-Level Materials (OLMs) are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Federal Supply Schedule (FSS) contract or FSS blanket purchase agreement (BPA). OLMs are not defined, priced, or awarded at the FSS contract level. They are unknown before a task or delivery order is placed against the FSS contract or FSS BPA. OLMs are only authorized for inclusion at the order level under a Time-and-Materials (T&M) or Labor-Hour (LH) Contract Line Item Number (CLIN) and are subject to a Not To Exceed (NTE) ceiling price. OLMs include direct materials, subcontracts for supplies and incidental services for which there is not a labor category specified in the FSS contract, other direct costs (separate from those under ODC SINs), and indirect costs. OLMs are purchased under the authority of the FSS Program and are not "open market items."

Items awarded under ancillary supplies/services or other direct cost (ODC) SINs are not OLMs. These items are defined, priced, and awarded at the FSS contract level, whereas OLMs are unknown before an order is placed. Ancillary supplies/services and ODC SINs are for use under all order type CLINs (Fixed-Price (FP), T&M, and LH), whereas the Order-Level Materials SIN is only authorized for use under T&M and LH order CLINs.

The Order-Level Materials SIN is only authorized for use in direct support of another awarded SIN. Price analysis for OLMs is not conducted when awarding the FSS contract or FSS BPA; therefore, GSAR 538.270 and 538.271 do not apply to OLMs. OLMs are defined and priced at the ordering activity level in accordance with GSAR clause 552.238-82 Special Ordering Procedures for the Acquisition of Order-Level Materials. Prices for items provided under the Order-Level Materials SIN must be inclusive of the Industrial Funding Fee (IFF). The value of OLMs in a task or delivery order, or the cumulative value of OLMs in orders against an FSS BPA awarded under an FSS contract, cannot exceed 33.33%. 