On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage™, a menu-driven database system. The INTERNET address for GSA Advantage™ is: http://www.GSAAdvantage.gov.

Contract Number: GS-35F-428GA
Contract Period: 05/05/17 – 05/04/27

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Contractor: MVS, Inc.
1020 19th Street, NW, Suite 505
Washington, DC 20036-6127

Schedule Title: Multiple Award Schedule
Federal Supply Group: Information Technology

Business Size: SBA Certified Small Disadvantaged business, SBA Certified HUBZone Firm

Telephone: 202-722-7981
Web Site: www.mvsconsulting.com
E-mail: mdesai@mvsconsulting.com
Contract Administration: Mital V Desai

Price Current through Mod #PO-0008 dated 03-01-2022.
CUSTOMER INFORMATION:

1a. Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers:

<table>
<thead>
<tr>
<th>SIN</th>
<th>SIN Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S &amp; 54151SRC</td>
<td>Information Technology Professional Services</td>
</tr>
<tr>
<td>OLM &amp; OLMRC</td>
<td>Order Level Materials</td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. Not Applicable.

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item. See Labor Category Descriptions on Page 5.

2. Maximum Order: For SIN 54151S - $500,000.00
   For SIN OLM - $250,000.00

3. Minimum Order: $100.00

4. Geographic Coverage (delivery Area): Worldwide

5. Point(s) of production (city, county, and state or foreign country): N/A

6. Prices Shown Herein are Net (discount deducted)

7. Quantity discounts: None

8. Prompt payment terms: Net 30 days
   Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions

9. Foreign items (list items by country of origin): None

10a. Time of Delivery (Contractor insert number of days): MVS, Inc. shall deliver or perform services in accordance with the terms negotiated in an agency’s order.

10b. Expedited Delivery. The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price list that have expedited delivery: Consult with Contractor

10c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery: Consult with Contractor
10d. Urgent Requirements. The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery: Consult with Contractor

11. F.O.B Points(s): Destination

12a. Ordering Address(es):
Federal Sales Department  
PO Box 33026  
Washington, DC 20033-3026

12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address(is):
Accounting Department  
PO Box 33026  
Washington, DC 20033-3026

14. Warranty provision: Contractor’s Standard Warranty

15. Export Packing Charges (if applicable): N/A

16. Terms and conditions of rental, maintenance, and repair (if applicable): N/A

17. Terms and conditions of installation (if applicable): N/A

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): N/A

18b. Terms and conditions for any other services (if applicable): N/A

19. List of service and distribution points (if applicable): N/A

20. List of participating dealers (if applicable): N/A

21. Preventive maintenance (if applicable): N/A

22a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: N/A

22b. Contact MVS, Inc. for Section 508 compliance information. The EIT standards can be found at: http://www.section508.gov

23. Unique Entity Identifier (UEI) Number: ME2HUM89JJP8

24. Notification regarding registration in System for Award Management (SAM) database: MVS, Inc. is registered in the System for Award Management.
GSA Awarded Pricing for SIN 541515
The rates are inclusive of the Industrial Funding Fee (IFF) of 0.75%.

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>05/05/21 - 05/04/22</th>
<th>05/05/22 - 05/04/23</th>
<th>05/05/23 - 05/04/24</th>
<th>05/05/24 - 05/04/25</th>
<th>05/05/25 - 05/04/26</th>
<th>05/05/26 - 05/04/27</th>
</tr>
</thead>
<tbody>
<tr>
<td>Computer Operations Center Specialist</td>
<td>$131.67</td>
<td>$133.64</td>
<td>$135.65</td>
<td>$137.68</td>
<td>$139.75</td>
<td>$141.84</td>
</tr>
<tr>
<td>Computer Systems Analyst</td>
<td>$79.70</td>
<td>$80.89</td>
<td>$82.11</td>
<td>$83.34</td>
<td>$84.59</td>
<td>$85.86</td>
</tr>
<tr>
<td>Help Desk Specialist</td>
<td>$60.04</td>
<td>$60.94</td>
<td>$61.86</td>
<td>$62.78</td>
<td>$63.73</td>
<td>$64.68</td>
</tr>
<tr>
<td>IT Subject Matter Expert</td>
<td>$163.50</td>
<td>$165.96</td>
<td>$168.44</td>
<td>$170.97</td>
<td>$173.54</td>
<td>$176.14</td>
</tr>
<tr>
<td>IT Technician Level 1</td>
<td>$57.93</td>
<td>$58.80</td>
<td>$59.68</td>
<td>$60.58</td>
<td>$61.48</td>
<td>$62.41</td>
</tr>
<tr>
<td>IT Technician Level 2</td>
<td>$79.00</td>
<td>$80.18</td>
<td>$81.38</td>
<td>$82.61</td>
<td>$83.84</td>
<td>$85.10</td>
</tr>
<tr>
<td>IT Technician Level 3</td>
<td>$100.07</td>
<td>$101.57</td>
<td>$103.09</td>
<td>$104.64</td>
<td>$106.21</td>
<td>$107.80</td>
</tr>
<tr>
<td>Network Operations Engineer</td>
<td>$103.95</td>
<td>$105.51</td>
<td>$107.09</td>
<td>$108.70</td>
<td>$110.33</td>
<td>$111.98</td>
</tr>
<tr>
<td>Project Manager</td>
<td>$184.34</td>
<td>$187.10</td>
<td>$189.91</td>
<td>$192.76</td>
<td>$195.65</td>
<td>$198.58</td>
</tr>
<tr>
<td>Senior Computer Programmer</td>
<td>$158.01</td>
<td>$160.38</td>
<td>$162.78</td>
<td>$165.22</td>
<td>$167.70</td>
<td>$170.22</td>
</tr>
<tr>
<td>Senior Database Management Specialist</td>
<td>$100.07</td>
<td>$101.57</td>
<td>$103.09</td>
<td>$104.64</td>
<td>$106.21</td>
<td>$107.80</td>
</tr>
<tr>
<td>Senior Information Technology Architect</td>
<td>$163.50</td>
<td>$165.96</td>
<td>$168.44</td>
<td>$170.97</td>
<td>$173.54</td>
<td>$176.14</td>
</tr>
<tr>
<td>Senior Network Administrator</td>
<td>$100.05</td>
<td>$101.56</td>
<td>$103.08</td>
<td>$104.63</td>
<td>$106.19</td>
<td>$107.79</td>
</tr>
<tr>
<td>Senior Network Engineer</td>
<td>$163.27</td>
<td>$165.72</td>
<td>$168.20</td>
<td>$170.73</td>
<td>$173.29</td>
<td>$175.89</td>
</tr>
<tr>
<td>Senior IT Subject Matter Expert</td>
<td>$241.75</td>
<td>$245.37</td>
<td>$249.05</td>
<td>$252.79</td>
<td>$256.58</td>
<td>$260.43</td>
</tr>
<tr>
<td>Senior Systems Analyst</td>
<td>$111.66</td>
<td>$113.33</td>
<td>$115.03</td>
<td>$116.76</td>
<td>$118.51</td>
<td>$120.28</td>
</tr>
<tr>
<td>Senior Systems Engineer</td>
<td>$79.70</td>
<td>$80.89</td>
<td>$82.11</td>
<td>$83.34</td>
<td>$84.59</td>
<td>$85.86</td>
</tr>
</tbody>
</table>

**Service Contract Labor Standards:** The Service Contract Labor Standards (SCLS) are applicable to this contract as it applies to the entire Consolidated MAS Schedule and all services provided. While no specific labor categories have been identified as being subject to SCLS due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CRF 541.300), this contract still maintains the provisions and protections for SCLS eligible labor categories. If and/or when the contractor adds SCLS labor categories/employees to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS matrix identifying the GSA labor category titles, the occupational code, SCLS labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.
LABOR CATEGORY DESCRIPTIONS

**Computer Operations Center Specialist**

**Functional Responsibility:** Establishes detailed schedules for utilization of all equipment in the computer operations center to obtain maximum usage. Consults with personnel in other data processing sections to coordinate activities, and prepare activity and progress reports regarding the computer operations center. Evaluates production, equipment, and personnel costs. Analyzes and interprets technical data processing data. Communicates technical data processing information effectively, both orally and in writing. Applies applicable rules, regulations, policies and procedures of the computer operations center.

**Minimum Experience:** 5 Years

**Minimum Education:** Bachelors

**Computer Systems Analyst**

**Functional Responsibility:** Provides technical and administrative direction for personnel performing software development tasks; reviews work products for correctness; adheres to the design concept and to user standards; and monitors progress in accordance with schedules. Must be able to coordinate with the Program Manager to ensure problem solution and user satisfaction. Makes recommendations, if needed, for approval of major systems installations. Prepares milestone status reports and deliveries/presentations on the system concept to colleagues, subordinates, and end user representatives. Provides daily supervision and direction to support staff.

**Minimum Experience:** 3 Years

**Minimum Education:** Bachelors

**Help Desk Specialist**

**Functional Responsibility:** Provides telephone and in-person support to users in the areas of directories, standard Windows desktop applications, and applications developed under this Contract or predecessors. Serves as the initial Point-of-Contact (POC) for troubleshooting hardware/software PC and printer problems.

**Minimum Experience:** 5 Years

**Minimum Education:** Bachelors

**IT Subject Matter Expert**

**Functional Responsibility:** Defines the problems, analyzes, and develops plans and requirements in the subject matter area for moderately complex-to-complex systems. Coordinates and manages the preparation of analysis, evaluations, and recommendations for proper implementation of programs and systems specifications including: IT, health care, education, public safety, social services, human resources, transportation, and environment.

**Minimum Experience:** 7 Years
Minimum Education: Bachelors

**IT Technician Level 1**

**Functional Responsibility:** Performs similar duties, as directed, or instructed by the Senior Network Engineer. Adds or exchanges externally connected PC accessories and data communications equipment including cables, boards, batteries, disks drives, and other PC components. Attaches, detaches, or exchanges LAN cabling to workstations, servers, network devices, telecommunications, and data communications equipment.

**Minimum Experience:** 2 Years

**Minimum Education:** Associates

**IT Technician Level 2**

**Functional Responsibility:** Adds or exchanges externally connected PC accessories and data communications equipment. Troubleshoots LANs/WANs and provides problem resolution for PC and data communications hardware. Adds or replaces boards, batteries, disks drives, and other PC components. Installs cabling for networks such as LANs and WANs. Attaches, detaches, or exchanges LAN cabling to workstations, servers, network devices, telecommunications, and data communications equipment. Works independently and may provide supervision/guidance to two (2) or more network technicians.

**Minimum Experience:** 5 Years

**Minimum Education:** Associates

**IT Technician Level 3**

**Functional Responsibility:** Adds or exchanges externally connected PC accessories and data communications equipment. Troubleshoots LANs/WANs and provides problem resolution for PC and data communications hardware. Adds or replaces boards, batteries, disks drives, and other PC components. Installs cabling for networks such as LANs and WANs. Attaches, detaches, or exchanges LAN cabling to workstations, servers, network devices, telecommunications, and data communications equipment. Works independently and may provide supervision and guidance to two (2) or more network technicians.

**Minimum Experience:** 7 Years

**Minimum Education:** Associates

**Network Operations Engineer**

**Functional Responsibility:** Performs a variety of network management functions in support of MIS services related to the operation, performance, or availability of data communications networks. Modifies command language programs, network start up files, assigns/re-assigns network device logically, analyzes network performance and recommends adjustments to a wide variety of complex
network management functions with responsibility for overall performance and availability of networks. The Network Operations Engineer is skilled in network analysis, integration, and tuning, and has vast experience with cable/LAN meters, protocol analyzers, Simple Network Management Protocol (SNMP), and Remote Monitoring (RMON) based software products. Knowledge of Ethernet, FDDI and high speed WANs, routers, bridges, and switches. Analyzes client LANs/WANs, isolates the source of problems, and recommends reconfiguration and implementation of new network hardware to increase performance. Working knowledge of network operating systems. Conducts load balancing efforts to achieve optimum device utilization and network performance. Manages network Email functions. Establishes mailboxes and monitors mail performance on the network. Coordinates with communications engineering to resolve hardware problems. Works with customer and operations staff in scheduling preventative and emergency maintenance activities.

**Minimum Experience:** 12 Years

**Minimum Education:** Bachelors

---

### Project Manager

**Functional Responsibility:** The Project Manager (PM) is assigned the management of a specific project and the work performed under assigned POs. Performs day-to-day management of the project, identifies issues and risks, and recommends possible issue and risk mitigation strategies associated with the project. Acts as a facilitator between a State agency and IT contractor, and is directly responsible for ensuring that work performed under a PO is within scope, consistent with requirements, and delivered on-time and on-budget. Identifies critical paths, tasks, dates, testing, and acceptance criteria. Provides solutions to improve efficiency (e.g., reduces costs while maintaining or improving performance levels). Monitors issues and provides resolutions for up-to-date status reports. Demonstrates excellent writing and oral communications skills.

**Minimum Experience:** 5 Years

**Minimum Education:** Bachelors

---

### Senior Computer Programmer

**Functional Responsibility:** Must be capable of utilizing third- and fourth-generation or current state-of-the-art IT equipment and languages to develop and prepare diagrammatic plans for solution of business, management, communications, and strategic problems. Must be able to design detailed programs, flowcharts, and diagrams showing mathematical computations and sequence of machine operations necessary to copy and process data and print results. Must be able to verify the accuracy and completeness of programs and systems by preparing sample representative data, and must perform testing by means of cycle and system processing.

**Minimum Experience:** 8 Years

**Minimum Education:** Bachelors
**Senior Database Management Specialist**

**Functional Responsibility:** Must be capable of providing highly technical expertise and support in the use of Database Management Systems (DBMS). Must be able to evaluate and recommend available DBMS products to support validated user requirements. Defines file organization, indexing methods, and security procedures for specific user applications. Develops, implements, and maintains database back-up and recovery procedures for the processing environments, and ensures that data integrity, security, and recoverability are built into the DBMS applications.

**Minimum Experience:** 6 Years

**Minimum Education:** Bachelors

---

**Senior Information Technology Architect**

**Functional Responsibility:** Provides expertise in the most current principles and practices of architecture data management systems and experience in large system designs, with data modeling in the information management arena. Provides expertise in modeling and organizing information to facilitate support of projects or information architectures. Provides guidance on a “how and what to do” data and process model. Primarily deals with transition planning from legacy to modern systems by concentrating on information flows, data exchange, and data translation standardization services.

**Minimum Experience:** 10 Years

**Minimum Education:** Bachelors

---

**Senior Network Administrator**

**Functional Responsibility:** Performs a variety of network management functions related to the operation, performance or availability of data communications networks, and has vast experience with cable/LAN meters, protocol analyzers, Simple Network Management Protocol (SNMP), and Remote Monitoring (RMON) based software products. Knowledge of Ethernet, FDDI and high speed WANs and routers. Analyzes client LANs/WANs, isolates the source of problems, and recommends reconfiguration and implementation of new network hardware to increase performance. Advanced knowledge of network operating systems. Modifies command language programs, network start up files, assigns/reassigns network device logicals, and participates in load balancing efforts throughout the network to achieve optimum device utilization and performance. Establishes new user accounts on the network, granting access to required network files and programs. Manages network Email functions. Establishes mailboxes and monitors mail performance on the network. Troubleshoots network/user problems and presents resolutions for implementation. Prepares a variety of network resource reports.

**Minimum Experience:** 7 Years

**Minimum Education:** Bachelors

---

**Senior Network Engineer**

**Functional Responsibility:** Responsible for the design and implementation of large data communications or telecommunications networks. Plans and monitors the installation of communications circuits.
Manages and monitors local area networks and associated equipment (e.g., bridges, routers, modem pools, and gateways). Conducts short and long-term plan to meet communications requirements. Responsible for the design and implementation of LANs/WANs using hub switching and router technology. Performs hardware/software analyses to provide comparative data of performance characteristics and suitability within the existing systems environment. Prepares tradeoff studies and evaluations for vendor equipment. Generates network monitoring/performance report, for LAN/WAN utilization studies. Recommends network design changes/enhancements for improved system availability and performance.

**Minimum Experience:** 5 Years

**Minimum Education:** Bachelors

---

**Senior IT Subject Matter Expert**

**Functional Responsibility:** The area of expertise may be related to a specific discipline required by the State agency including, but not limited to: Information Technology (IT), healthcare, education, public safety, social services, human resources, transportation, and environment. Requires expertise in the formulation of specifications and in the execution of technical initiatives in vertical areas. Defines requirements, performs analyses, and develops plans and requirements for systems.

**Minimum Experience:** 12 Years

**Minimum Education:** Bachelors

---

**Senior Systems Analyst**

**Functional Responsibility:** Serves as a computer systems expert on assignments that typically involve establishing automated systems, where concern is with overall life cycle structure; and conducts feasibility studies from design, implementation, and post-implementation evaluation from a number of possible approaches. Establishes design criteria to accommodate changes in legislation, mission, or functional program requirements.

**Minimum Experience:** 8 Years

**Minimum Education:** Bachelors

---

**Senior Systems Engineer**

**Functional Responsibility:** Must be able to analyze information requirements. Must be able to evaluate problems in workflow, organization, and planning. Develops appropriate corrective action. Provides daily supervision and direction to staff.

**Minimum Experience:** 6 Years

**Minimum Education:** Bachelors
**Experience & Degree Substitution Equivalencies**

Experience exceeding the minimum shown may be substituted for education. Likewise, education exceeding the minimum shown may be substituted for experience.

<table>
<thead>
<tr>
<th>Equivalent Degree</th>
<th>Experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>Associates</td>
<td>2 years relevant experience</td>
</tr>
<tr>
<td>Bachelors</td>
<td>Associates degree + 2 years relevant experience or 4 years relevant experience</td>
</tr>
<tr>
<td>Master’s</td>
<td>Bachelors plus 2 years relevant experience or Associates degree + 4 years relevant experience or 6 years relevant experience</td>
</tr>
<tr>
<td>PhD</td>
<td>Master’s + 2 years relevant experience, or Bachelors + 4 years relevant experience or Associates + 6 years relevant experience or 8 years relevant experience</td>
</tr>
</tbody>
</table>