



**AUTHORIZED FEDERAL ACQUISITION SERVICE
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

SIN 132-33 - PERPETUAL SOFTWARE LICENSES

FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE

Microcomputers

Operating System Software

Application Software

SIN 132-34 - MAINTENANCE OF SOFTWARE

Heat Software has been awarded all SINs under the Cooperative Purchasing and Disaster Recovery Programs. All SINs are available to state and local.

Heat Software USA Inc.
8415 Explorer Dr. #150
Colorado Springs CO 80920
Phone: (719) 531-5007
www.heatsoftware.com

Contract Number:

GS-35F-4397G

Period Covered by Contract:

April 1, 1997 through March 31, 2017

General Services Administration
Federal Acquisition Service

Pricelist current through Modification PO-0090, September dated April 18, 2016

Products and ordering information in this Authorized FAS Information Technology Schedule Pricelist are also available on the GSA *Advantage!* System. Agencies can browse GSA *Advantage!* by accessing the Federal Acquisition Service's Home Page via the Internet at <http://www.gsa.gov/fas/>

TABLE OF CONTENTS

INFORMATION FOR ORDERING OFFICES APPLICABLE TO ALL SPECIAL ITEM NUMBERS..... 4

TERMS AND CONDITIONS APPLICABLE TO PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND MAINTENANCE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE..... 11

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)..... 14

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS..... 17

BLANKET PURCHASE AGREEMENT (BPA)..... 18

BPA FORMAT GUIDELINES 19

CONTRACTOR TEAM ARRANGEMENTS 20

HEAT SOFTWARE USA INC. AUTHORIZED RESELLERS 21

HEAT SOFTWARE USA INC.'S INFORMATION TECHNOLOGY LABOR CATEGORY DESCRIPTION AND RATES 22

HEAT SOFTWARE USA INC.'S AUTHORIZED GSA PRICING 24

**INFORMATION FOR ORDERING OFFICES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

SPECIAL NOTICE TO AGENCIES: *Small Business Participation*

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.gsa.gov/fas). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS

Heat Software USA Inc.
1150 Kelly Johnson Blvd.
Colorado Springs, CO 80920-3943
Phone: (719) 531-5007

CONTRACTOR'S PAYMENT ADDRESS

Heat Software USA Inc.
P.O. Box 204375
Dallas, TX 75320-4375

CONTRACTOR'S PAYMENT OVERNIGHT SERVICE

Heat Software USA Inc.
2975 Regent Blvd
Lockbox # 204375
Irving, TX 75063

CONTRACTOR'S PAYMENT VIA WIRE TRANSFER

**All financial institutions or payer route all domestic wire transfers via Fedwire to the following ABA Number:

SIL VLY BK SJ

Routing Number - 121140399

Contractors are required to accept the Government purchase card for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Government purchase cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number can be used by ordering agencies to obtain technical and/or ordering assistance: **(800) 776-7889**

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to Government personnel or damage to Government property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: **86-705-4462**

Block 30: Type of Contractor: **Other Small Business**

Block 31: Woman-Owned Small Business: **No**

Block 36: Contractor's Taxpayer Identification Number (TIN): **84-1256502**

4a. CAGE Code: **OXJL3**

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
<u>132-33</u>	<u>5 – 10 Days</u>
<u>132-34</u>	<u>As negotiated between the contractor and the ordering activity.</u>

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS

Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: NONE – NET 30 days from receipt of invoice or date of acceptance, whichever is later
- b. Quantity: NONE
- c. Dollar Volume: NONE
- d. Government Educational Institutions: Offered same discounts as all other Government customers.
- e. Other: NONE

8. TRADE AGREEMENTS ACT OF 1979, AS AMENDED

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING: Not Applicable

10. SMALL REQUIREMENTS: The minimum dollar value of orders to be issued is \$100.00.

11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:
 - Special Item Number 132-33 - Perpetual Software Licenses
 - Special Item Number 132-34 - Maintenance of Software

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS

Federal departments and agencies acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering offices, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS)

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS)

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are

reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

(NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.)

- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING OFFICES

Any ordering office, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the Government's convenience, and (m) Termination for Cause (See C.1.)

16. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. *GSA Advantage!* will allow the user to perform various searches across all contracts including, but not limited to:

- a. Manufacturer;
- b. Manufacturer's Part Number; and
- c. Product categories.

Agencies can browse *GSA Advantage!* by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsa.gov/fas/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.401(d). For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
 - (1) Time of delivery/installation quotations for individual orders;
 - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
 - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

NONE

Upon request of the Contractor, the Government may provide the Contractor with logistics support, as available, in accordance with all applicable Government regulations. Such Government support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Contractor's Reports of Sales and

552.238-76, Industrial Funding Fee, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The requisitioning activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: www.Heat Software.com
The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:
“This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.”

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
 - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO
PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND
MAINTENANCE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE
COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE**

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The Government reserves the right to inspect or test any software that has been tendered for acceptance. The Government may require repair or replacement of nonconforming software at no increase in contract price. The Government must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. GUARANTEE/WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

- ◆ All software furnished pursuant to the terms of this contract will be unconditionally guaranteed for defects in the software media for a period of ninety (90) days, beginning on the first day of acceptance;
- ◆ Time of delivery/installation quotations for individual orders;
- ◆ Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or function characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract;
- ◆ Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the contractor.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the Government for consequential damages resulting from any defect or deficiencies in accepted items.

3. TECHNICAL SERVICES

The Contractor, without additional charge to the Government, shall provide a hot line technical support number **(800) 775-2100** for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 6:00am to 6:00pm MST and after hours paging service.

4. SOFTWARE MAINTENANCE

a. Software maintenance service shall include the following:

The Government shall receive all enhancements and technical phone support from the date of the invoice for a period of twelve (12) months from the date of purchase. The maintenance fee for HEAT products and GoldMine products is 20% of the total published software license fee. The maintenance fee for ITSM products and IPCC products is 20% of the net sales price to the end user.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

5. PERIODS OF MAINTENANCE (132-34)

a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

- b. Maintenance may be discontinued by the Government on thirty (30) calendar days written notice to the Contractor.
- c. Annual Funding. When annually appropriated funds are cited on an order for maintenance, the period of the maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the maintenance orders citing the new appropriation shall be required, if the maintenance is to be continued during any remainder of the contract period.
- d. Cross-Year Funding Within Contract Period. Where an ordering office's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering office may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- e. Ordering offices should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the maintenance is to be terminated at that time. Orders for the continuation of maintenance will be required if the maintenance is to be continued during the subsequent period.

6. UTILIZATION LIMITATIONS - (132-33, AND 132-34)

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the Government, commercial computer software and related documentation so legend shall be subject to the following:
 - (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
 - (2) Software licenses are by site and by agency. An agency is defined as a cabinet level or independent agency. The software may be used by any subdivision of the agency (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one agency's site. This would allow other agencies access to one agency's database. For Government public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user agency will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user agency's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user agency.
 - (3) Except as is provided in paragraph 8.b(2) above, the Government shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the government who have the Government's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the Government to use software, documentation, or information therein, which the Government may already have or obtains without restrictions.
 - (4) The Government shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the Government has the right to transfer the software to another site if the Government site for which it is acquired is deemed to be unsafe for Government personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new

hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

- (5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

7. SOFTWARE CONVERSIONS - (132-33)

Full monetary credit will be allowed to the Government when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version.

8. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

9. RIGHT-TO-COPY PRICING

The Contractor shall insert the discounted pricing for right-to-copy licenses.

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

Heat Software USA Inc., provides commercial products and services to the Federal Government. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

- To actively seek and partner with small businesses.
- To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.
- To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.
- To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.
- To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.
- To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.
- To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.
- We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in Federal Government contracts. To accelerate potential opportunities please contact:

Ms. Deanne Benn, Paralegal
Phone: (719) 532-7447,
Fax: (719) 799-1042
E-mail: Deanne.benn@HeatSoftware.com

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (Ordering Agency):

- (1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

DELIVERY: DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

- (3) The Government estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

- (4) This BPA does not obligate any funds.

- (5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

- (6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

- (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

- (8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

**BASIC GUIDELINES FOR USING
"CONTRACTOR TEAM ARRANGEMENTS"**

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a customer agency requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements
- Federal Supply Schedule Contractors may individually meet the customer's needs, or –
- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement
- Customers make a best value selection

AUTHORIZED GSA RESELLERS

<p>BAI Systems and Engineering Attn: Frank A. Ballew, Jr. President 1095 Bay Pointe Crossing Alpharetta, GA 30005 Phone: 678-624-1783 Fax: 678-624-1785 Email: fballew@baisystems.net Website: www.baisystems.net</p>	<p>First Direct Corp Attn: Susie Hansen Marketing & Sales Coordinator 2345 Route 52 Hopewell Junction, NY 12533 Phone: (845) 221-3800 x 104 Email: susie@1stdirect.com Website: www.1stdirect.com Toll Free in USA: (800) 935 - 4386 Canada and Local: (845) 221 – 3800</p>	<p>Kifinti Solutions Inc. Attn: Jon Camilleri, President & CEO 35 Redstone Path Toronto, ON M9C 1Y7 Phone: 416-875-5662 Fax: 416-626-8722 Email: jon@kifinti.com</p>
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**HEAT SOFTWARE USA INC.'S
AUTHORIZED GSA SCHEDULE CONTRACT PRICING**

MFG	SIN	MFR PART NO.	PRODUCT NAME	GSA PRICE	WARRANTY	COO
iHEAT						
Heat Software	132-33	iHEAT1	iHEAT Web Access for Heat per User (Only Available to Current Customers)	\$288.31	90 DAYS	USA
HEAT Service & Support						
Heat Software	132-33	HIH01	HEAT Service & Support Software 1 User	\$2,539.04	90 DAYS	USA
Heat Software	132-33	HIH02	HEAT Service & Support Software 2 Users	\$5,078.09	90 DAYS	USA
Heat Software	132-33	HIH03	HEAT Service & Support Software 3 Users	\$7,617.13	90 DAYS	USA
Heat Software	132-33	HIH04	HEAT Service & Support Software 4 Users	\$10,156.17	90 DAYS	USA
Heat Software	132-33	HIH05	HEAT Service & Support Software 5 Users	\$12,695.21	90 DAYS	USA
Heat Software	132-33	HIH06	HEAT Service & Support Software 6 Users	\$15,234.26	90 DAYS	USA
Heat Software	132-33	HIH07	HEAT Service & Support Software 7 Users	\$17,773.30	90 DAYS	USA
Heat Software	132-33	HIH08	HEAT Service & Support Software 8 Users	\$20,312.34	90 DAYS	USA
Heat Software	132-33	HIH09	HEAT Service & Support Software 9 Users	\$22,851.39	90 DAYS	USA
Heat Software	132-33	HIH10	HEAT Service & Support Software 10 Users	\$25,390.43	90 DAYS	USA
Heat Software	132-33	HIH11	HEAT Service & Support Software 11 Users	\$20,947.10	90 DAYS	USA
Heat Software	132-33	HIH12	HEAT Service & Support Software 12 Users	\$22,851.39	90 DAYS	USA
Heat Software	132-33	HIH13	HEAT Service & Support Software 13 Users	\$24,755.67	90 DAYS	USA
Heat Software	132-33	HIH14	HEAT Service & Support Software 14 Users	\$26,659.95	90 DAYS	USA
Heat Software	132-33	HIH15	HEAT Service & Support Software 15 Users	\$28,564.23	90 DAYS	USA
Heat Software	132-33	HIH16	HEAT Service & Support Software 16 Users	\$30,468.51	90 DAYS	USA
Heat Software	132-33	HIH17	HEAT Service & Support Software 17 Users	\$32,372.80	90 DAYS	USA
Heat Software	132-33	HIH18	HEAT Service & Support Software 18 Users	\$34,277.08	90 DAYS	USA
Heat Software	132-33	HIH19	HEAT Service & Support Software 19 Users	\$36,181.36	90 DAYS	USA
Heat Software	132-33	HIH20	HEAT Service & Support Software 20 Users	\$38,085.64	90 DAYS	USA
Heat Software	132-33	HIH21	HEAT Service & Support Software 21 Users	\$39,989.92	90 DAYS	USA
Heat Software	132-33	HIH22	HEAT Service & Support Software 22 Users	\$41,894.21	90 DAYS	USA
Heat Software	132-33	HIH23	HEAT Service & Support Software 23 Users	\$43,798.49	90 DAYS	USA
Heat Software	132-33	HIH24	HEAT Service & Support Software 24 Users	\$45,702.77	90 DAYS	USA
Heat Software	132-33	HIH25	HEAT Service & Support Software 25 Users	\$47,295.77	90 DAYS	USA
Heat Software	132-33	HIH26	HEAT Service & Support Software 26 Users	\$38,194.46	90 DAYS	USA

MFG	SIN	MFR PART NO.	PRODUCT NAME	GSA PRICE	WARRANTY	COO
Heat Software	132-33	HIH27	HEAT Service & Support Software 27 Users	\$39,663.48	90 DAYS	USA
Heat Software	132-33	HIH28	HEAT Service & Support Software 28 Users	\$41,132.49	90 DAYS	USA
Heat Software	132-33	HIH29	HEAT Service & Support Software 29 Users	\$42,601.51	90 DAYS	USA
Heat Software	132-33	HIH30	HEAT Service & Support Software 30 Users	\$44,070.53	90 DAYS	USA
Heat Software	132-33	HIH31	HEAT Service & Support Software 31 Users	\$45,539.55	90 DAYS	USA
Heat Software	132-33	HIH32	HEAT Service & Support Software 32 Users	\$47,008.56	90 DAYS	USA
Heat Software	132-33	HIH33	HEAT Service & Support Software 33 Users	\$48,477.58	90 DAYS	USA
Heat Software	132-33	HIH34	HEAT Service & Support Software 34 Users	\$49,946.60	90 DAYS	USA
Heat Software	132-33	HIH35	HEAT Service & Support Software 35 Users	\$51,415.62	90 DAYS	USA
Heat Software	132-33	HIH36	HEAT Service & Support Software 36 Users	\$52,884.63	90 DAYS	USA
Heat Software	132-33	HIH37	HEAT Service & Support Software 37 Users	\$54,353.65	90 DAYS	USA
Heat Software	132-33	HIH38	HEAT Service & Support Software 38 Users	\$55,822.67	90 DAYS	USA
Heat Software	132-33	HIH39	HEAT Service & Support Software 39 Users	\$57,291.69	90 DAYS	USA
Heat Software	132-33	HIH40	HEAT Service & Support Software 40 Users	\$58,760.71	90 DAYS	USA
Heat Software	132-33	HIH41	HEAT Service & Support Software 41 Users	\$60,229.72	90 DAYS	USA
Heat Software	132-33	HIH42	HEAT Service & Support Software 42 Users	\$61,698.74	90 DAYS	USA
Heat Software	132-33	HIH43	HEAT Service & Support Software 43 Users	\$63,167.76	90 DAYS	USA
Heat Software	132-33	HIH44	HEAT Service & Support Software 44 Users	\$64,636.78	90 DAYS	USA
Heat Software	132-33	HIH45	HEAT Service & Support Software 45 Users	\$66,105.79	90 DAYS	USA
Heat Software	132-33	HIH46	HEAT Service & Support Software 46 Users	\$67,574.81	90 DAYS	USA
Heat Software	132-33	HIH47	HEAT Service & Support Software 47 Users	\$69,043.83	90 DAYS	USA
Heat Software	132-33	HIH48	HEAT Service & Support Software 48 Users	\$70,512.85	90 DAYS	USA
Heat Software	132-33	HIH49	HEAT Service & Support Software 49 Users	\$71,981.86	90 DAYS	USA
Heat Software	132-33	HIH50	HEAT Service & Support Software 50 Users	\$73,450.88	90 DAYS	USA
Heat Software	132-33	HIH51	HEAT Service & Support Software 51 Users	\$74,919.90	90 DAYS	USA
Heat Software	132-33	HIH52	HEAT Service & Support Software 52 Users	\$76,388.92	90 DAYS	USA
Heat Software	132-33	HIH53	HEAT Service & Support Software 53 Users	\$77,857.93	90 DAYS	USA
Heat Software	132-33	HIH54	HEAT Service & Support Software 54 Users	\$79,326.95	90 DAYS	USA
Heat Software	132-33	HIH55	HEAT Service & Support Software 55 Users	\$80,795.97	90 DAYS	USA
Heat Software	132-33	HIH56	HEAT Service & Support Software 56 Users	\$82,264.99	90 DAYS	USA
Heat Software	132-33	HIH57	HEAT Service & Support Software 57 Users	\$83,734.01	90 DAYS	USA
Heat Software	132-33	HIH58	HEAT Service & Support Software 58 Users	\$85,203.02	90 DAYS	USA

MFG	SIN	MFR PART NO.	PRODUCT NAME	GSA PRICE	WARRANTY	COO
Heat Software	132-33	HIH59	HEAT Service & Support Software 59 Users	\$86,672.04	90 DAYS	USA
Heat Software	132-33	HIH60	HEAT Service & Support Software 60 Users	\$88,141.06	90 DAYS	USA
Heat Software	132-33	HIH61	HEAT Service & Support Software 61 Users	\$89,610.08	90 DAYS	USA
Heat Software	132-33	HIH62	HEAT Service & Support Software 62 Users	\$91,079.09	90 DAYS	USA
Heat Software	132-33	HIH63	HEAT Service & Support Software 63 Users	\$92,548.11	90 DAYS	USA
Heat Software	132-33	HIH64	HEAT Service & Support Software 64 Users	\$93,884.42	90 DAYS	USA
Heat Software	132-33	HIH65	HEAT Service & Support Software 65 Users	\$94,882.90	90 DAYS	USA
Heat Software	132-33	HIH66	HEAT Service & Support Software 66 Users	\$95,886.86	90 DAYS	USA
Heat Software	132-33	HIH67	HEAT Service & Support Software 67 Users	\$96,890.83	90 DAYS	USA
Heat Software	132-33	HIH68	HEAT Service & Support Software 68 Users	\$97,889.30	90 DAYS	USA
Heat Software	132-33	HIH69	HEAT Service & Support Software 69 Users	\$98,893.27	90 DAYS	USA
Heat Software	132-33	HIH70	HEAT Service & Support Software 70 Users	\$99,897.23	90 DAYS	USA
Heat Software	132-33	HIH71	HEAT Service & Support Software 71 Users	\$100,895.71	90 DAYS	USA
Heat Software	132-33	HIH72	HEAT Service & Support Software 72 Users	\$101,899.68	90 DAYS	USA
Heat Software	132-33	HIH73	HEAT Service & Support Software 73 Users	\$102,903.64	90 DAYS	USA
Heat Software	132-33	HIH74	HEAT Service & Support Software 74 Users	\$103,902.12	90 DAYS	USA
Heat Software	132-33	HIH75	HEAT Service & Support Software 75 Users	\$104,906.09	90 DAYS	USA
Heat Software	132-33	HIH76	HEAT Service & Support Software 76 Users	\$82,700.25	90 DAYS	USA
Heat Software	132-33	HIH77	HEAT Service & Support Software 77 Users	\$83,788.41	90 DAYS	USA
Heat Software	132-33	HIH78	HEAT Service & Support Software 78 Users	\$84,876.57	90 DAYS	USA
Heat Software	132-33	HIH79	HEAT Service & Support Software 79 Users	\$85,964.74	90 DAYS	USA
Heat Software	132-33	HIH80	HEAT Service & Support Software 80 Users	\$87,052.90	90 DAYS	USA
Heat Software	132-33	HIH81	HEAT Service & Support Software 81 Users	\$88,141.06	90 DAYS	USA
Heat Software	132-33	HIH82	HEAT Service & Support Software 82 Users	\$89,229.22	90 DAYS	USA
Heat Software	132-33	HIH83	HEAT Service & Support Software 83 Users	\$90,317.38	90 DAYS	USA
Heat Software	132-33	HIH84	HEAT Service & Support Software 84 Users	\$91,405.54	90 DAYS	USA
Heat Software	132-33	HIH85	HEAT Service & Support Software 85 Users	\$92,493.70	90 DAYS	USA
Heat Software	132-33	HIH86	HEAT Service & Support Software 86 Users	\$93,581.86	90 DAYS	USA
Heat Software	132-33	HIH87	HEAT Service & Support Software 87 Users	\$94,670.03	90 DAYS	USA
Heat Software	132-33	HIH88	HEAT Service & Support Software 88 Users	\$95,758.19	90 DAYS	USA
Heat Software	132-33	HIH89	HEAT Service & Support Software 89 Users	\$96,846.35	90 DAYS	USA
Heat Software	132-33	HIH90	HEAT Service & Support Software 90 Users	\$97,934.51	90 DAYS	USA

MFG	SIN	MFR PART NO.	PRODUCT NAME	GSA PRICE	WARRANTY	COO
Heat Software	132-33	HIH91	HEAT Service & Support Software 91 Users	\$99,022.67	90 DAYS	USA
Heat Software	132-33	HIH92	HEAT Service & Support Software 92 Users	\$100,110.83	90 DAYS	USA
Heat Software	132-33	HIH93	HEAT Service & Support Software 93 Users	\$101,198.99	90 DAYS	USA
Heat Software	132-33	HIH94	HEAT Service & Support Software 94 Users	\$102,287.15	90 DAYS	USA
Heat Software	132-33	HIH95	HEAT Service & Support Software 95 Users	\$103,375.31	90 DAYS	USA
Heat Software	132-33	HIH96	HEAT Service & Support Software 96 Users	\$104,463.48	90 DAYS	USA
Heat Software	132-33	HIH97	HEAT Service & Support Software 97 Users	\$105,551.64	90 DAYS	USA
Heat Software	132-33	HIH98	HEAT Service & Support Software 98 Users	\$106,639.80	90 DAYS	USA
Heat Software	132-33	HIH99	HEAT Service & Support Software 99 Users	\$107,727.96	90 DAYS	USA
Heat Software	132-33	HIH100	HEAT Service & Support Software 100 Users	\$108,816.12	90 DAYS	USA
Heat Software	132-33	HIH101	HEAT Service & Support Software 101 Users	\$109,904.28	90 DAYS	USA
Heat Software	132-33	HIH102	HEAT Service & Support Software 102 Users	\$110,992.44	90 DAYS	USA
Heat Software	132-33	HIH103	HEAT Service & Support Software 103 Users	\$112,080.60	90 DAYS	USA
Heat Software	132-33	HIH104	HEAT Service & Support Software 104 Users	\$113,168.77	90 DAYS	USA
Heat Software	132-33	HIH105	HEAT Service & Support Software 105 Users	\$113,168.77	90 DAYS	USA
Heat Software	132-33	HIH106	HEAT Service & Support Software 106 Users	\$115,345.09	90 DAYS	USA
Heat Software	132-33	HIH107	HEAT Service & Support Software 107 Users	\$116,433.25	90 DAYS	USA
Heat Software	132-33	HIH108	HEAT Service & Support Software 108 Users	\$117,521.41	90 DAYS	USA
Heat Software	132-33	HIH109	HEAT Service & Support Software 109 Users	\$118,609.57	90 DAYS	USA
Heat Software	132-33	HIH110	HEAT Service & Support Software 110 Users	\$119,697.73	90 DAYS	USA
Heat Software	132-33	HIH111	HEAT Service & Support Software 111 Users	\$120,785.89	90 DAYS	USA
Heat Software	132-33	HIH112	HEAT Service & Support Software 112 Users	\$121,874.06	90 DAYS	USA
Heat Software	132-33	HIH113	HEAT Service & Support Software 113 Users	\$122,962.22	90 DAYS	USA
Heat Software	132-33	HIH114	HEAT Service & Support Software 114 Users	\$124,050.38	90 DAYS	USA
Heat Software	132-33	HIH115	HEAT Service & Support Software 115 Users	\$125,138.54	90 DAYS	USA
Heat Software	132-33	HIH116	HEAT Service & Support Software 116 Users	\$126,226.70	90 DAYS	USA
Heat Software	132-33	HIH117	HEAT Service & Support Software 117 Users	\$127,314.86	90 DAYS	USA
Heat Software	132-33	HIH118	HEAT Service & Support Software 118 Users	\$128,403.02	90 DAYS	USA
Heat Software	132-33	HIH119	HEAT Service & Support Software 119 Users	\$129,491.18	90 DAYS	USA
Heat Software	132-33	HIH120	HEAT Service & Support Software 120 Users	\$130,579.35	90 DAYS	USA
Heat Software	132-33	HIH121	HEAT Service & Support Software 121 Users	\$131,667.51	90 DAYS	USA
Heat Software	132-33	HIH122	HEAT Service & Support Software 122 Users	\$132,755.67	90 DAYS	USA

MFG	SIN	MFR PART NO.	PRODUCT NAME	GSA PRICE	WARRANTY	COO
Heat Software	132-33	HIH123	HEAT Service & Support Software 123 Users	\$133,843.83	90 DAYS	USA
Heat Software	132-33	HIH124	HEAT Service & Support Software 124 Users	\$134,931.99	90 DAYS	USA
Heat Software	132-33	HIH125	HEAT Service & Support Software 125 Users	\$136,020.15	90 DAYS	USA
Heat Software	132-33	HIH126	HEAT Service & Support Software 126 Users	\$137,108.31	90 DAYS	USA
Heat Software	132-33	HIH127	HEAT Service & Support Software 127 Users	\$138,196.47	90 DAYS	USA
Heat Software	132-33	HIH128	HEAT Service & Support Software 128 Users	\$139,284.63	90 DAYS	USA
Heat Software	132-33	HIH129	HEAT Service & Support Software 129 Users	\$140,372.80	90 DAYS	USA
Heat Software	132-33	HIH130	HEAT Service & Support Software 130 Users	\$141,460.96	90 DAYS	USA
Heat Software	132-33	HIH131	HEAT Service & Support Software 131 Users	\$142,549.12	90 DAYS	USA
Heat Software	132-33	HIH132	HEAT Service & Support Software 132 Users	\$143,637.28	90 DAYS	USA
Heat Software	132-33	HIH133	HEAT Service & Support Software 133 Users	\$144,725.44	90 DAYS	USA
Heat Software	132-33	HIH134	HEAT Service & Support Software 134 Users	\$145,813.60	90 DAYS	USA
Heat Software	132-33	HIH135	HEAT Service & Support Software 135 Users	\$146,901.76	90 DAYS	USA
Heat Software	132-33	HIH136	HEAT Service & Support Software 136 Users	\$147,989.92	90 DAYS	USA
Heat Software	132-33	HIH137	HEAT Service & Support Software 137 Users	\$149,078.09	90 DAYS	USA
Heat Software	132-33	HIH138	HEAT Service & Support Software 138 Users	\$150,166.25	90 DAYS	USA
Heat Software	132-33	HIH139	HEAT Service & Support Software 139 Users	\$151,254.41	90 DAYS	USA
Heat Software	132-33	HIH140	HEAT Service & Support Software 140 Users	\$152,342.57	90 DAYS	USA
Heat Software	132-33	HIH141	HEAT Service & Support Software 141 Users	\$153,430.73	90 DAYS	USA
Heat Software	132-33	HIH142	HEAT Service & Support Software 142 Users	\$154,518.89	90 DAYS	USA
Heat Software	132-33	HIH143	HEAT Service & Support Software 143 Users	\$155,607.05	90 DAYS	USA
Heat Software	132-33	HIH144	HEAT Service & Support Software 144 Users	\$156,695.21	90 DAYS	USA
Heat Software	132-33	HIH145	HEAT Service & Support Software 145 Users	\$157,783.38	90 DAYS	USA
Heat Software	132-33	HIH146	HEAT Service & Support Software 146 Users	\$158,871.54	90 DAYS	USA
Heat Software	132-33	HIH147	HEAT Service & Support Software 147 Users	\$159,959.70	90 DAYS	USA
Heat Software	132-33	HIH148	HEAT Service & Support Software 148 Users	\$161,047.86	90 DAYS	USA
Heat Software	132-33	HIH149	HEAT Service & Support Software 149 Users	\$162,136.02	90 DAYS	USA
Heat Software	132-33	HIH150	HEAT Service & Support Software 150 Users	\$163,224.18	90 DAYS	USA
Heat Software	132-33	HIH151	HEAT Service & Support Software 151 Users	\$164,312.34	90 DAYS	USA
Heat Software	132-33	HIH152	HEAT Service & Support Software 152 Users	\$165,400.50	90 DAYS	USA
Heat Software	132-33	HIH153	HEAT Service & Support Software 153 Users	\$166,488.66	90 DAYS	USA
Heat Software	132-33	HIH154	HEAT Service & Support Software 154 Users	\$167,576.83	90 DAYS	USA

MFG	SIN	MFR PART NO.	PRODUCT NAME	GSA PRICE	WARRANTY	COO
Heat Software	132-33	HIH155	HEAT Service & Support Software 155 Users	\$168,664.99	90 DAYS	USA
Heat Software	132-33	HIH156	HEAT Service & Support Software 156 Users	\$169,753.15	90 DAYS	USA
Heat Software	132-33	HIH157	HEAT Service & Support Software 157 Users	\$170,841.31	90 DAYS	USA
Heat Software	132-33	HIH158	HEAT Service & Support Software 158 Users	\$171,929.47	90 DAYS	USA
Heat Software	132-33	HIH159	HEAT Service & Support Software 159 Users	\$172,605.13	90 DAYS	USA
Heat Software	132-33	HIH160	HEAT Service & Support Software 160 Users	\$173,170.20	90 DAYS	USA
Heat Software	132-33	HIH161	HEAT Service & Support Software 161 Users	\$173,735.27	90 DAYS	USA
Heat Software	132-33	HIH162	HEAT Service & Support Software 162 Users	\$174,300.35	90 DAYS	USA
Heat Software	132-33	HIH163	HEAT Service & Support Software 163 Users	\$174,859.93	90 DAYS	USA
Heat Software	132-33	HIH164	HEAT Service & Support Software 164 Users	\$175,425.01	90 DAYS	USA
Heat Software	132-33	HIH165	HEAT Service & Support Software 165 Users	\$175,990.08	90 DAYS	USA
Heat Software	132-33	HIH166	HEAT Service & Support Software 166 Users	\$176,555.15	90 DAYS	USA
Heat Software	132-33	HIH167	HEAT Service & Support Software 167 Users	\$177,114.74	90 DAYS	USA
Heat Software	132-33	HIH168	HEAT Service & Support Software 168 Users	\$177,679.81	90 DAYS	USA
Heat Software	132-33	HIH169	HEAT Service & Support Software 169 Users	\$178,244.89	90 DAYS	USA
Heat Software	132-33	HIH170	HEAT Service & Support Software 170 Users	\$178,809.96	90 DAYS	USA
Heat Software	132-33	HIH171	HEAT Service & Support Software 171 Users	\$179,369.55	90 DAYS	USA
Heat Software	132-33	HIH172	HEAT Service & Support Software 172 Users	\$179,934.62	90 DAYS	USA
Heat Software	132-33	HIH173	HEAT Service & Support Software 173 Users	\$180,499.69	90 DAYS	USA
Heat Software	132-33	HIH174	HEAT Service & Support Software 174 Users	\$181,059.28	90 DAYS	USA
Heat Software	132-33	HIH175	HEAT Service & Support Software 175 Users	\$181,624.35	90 DAYS	USA
Heat Software	132-33	HIH176	HEAT Service & Support Software 176 Users	\$182,189.43	90 DAYS	USA
Heat Software	132-33	HIH177	HEAT Service & Support Software 177 Users	\$182,754.50	90 DAYS	USA
Heat Software	132-33	HIH178	HEAT Service & Support Software 178 Users	\$183,319.57	90 DAYS	USA
Heat Software	132-33	HIH179	HEAT Service & Support Software 179 Users	\$183,879.16	90 DAYS	USA
Heat Software	132-33	HIH180	HEAT Service & Support Software 180 Users	\$184,444.23	90 DAYS	USA
Heat Software	132-33	HIH181	HEAT Service & Support Software 181 Users	\$185,009.30	90 DAYS	USA
Heat Software	132-33	HIH182	HEAT Service & Support Software 182 Users	\$185,568.89	90 DAYS	USA
Heat Software	132-33	HIH183	HEAT Service & Support Software 183 Users	\$186,133.96	90 DAYS	USA
Heat Software	132-33	HIH184	HEAT Service & Support Software 184 Users	\$186,699.04	90 DAYS	USA
Heat Software	132-33	HIH185	HEAT Service & Support Software 185 Users	\$187,264.11	90 DAYS	USA
Heat Software	132-33	HIH186	HEAT Service & Support Software 186 Users	\$187,823.70	90 DAYS	USA

MFG	SIN	MFR PART NO.	PRODUCT NAME	GSA PRICE	WARRANTY	COO
Heat Software	132-33	HIH187	HEAT Service & Support Software 187 Users	\$188,388.77	90 DAYS	USA
Heat Software	132-33	HIH188	HEAT Service & Support Software 188 Users	\$188,953.84	90 DAYS	USA
Heat Software	132-33	HIH189	HEAT Service & Support Software 189 Users	\$189,518.92	90 DAYS	USA
Heat Software	132-33	HIH190	HEAT Service & Support Software 190 Users	\$190,078.50	90 DAYS	USA
Heat Software	132-33	HIH191	HEAT Service & Support Software 191 Users	\$190,643.58	90 DAYS	USA
Heat Software	132-33	HIH192	HEAT Service & Support Software 192 Users	\$191,208.65	90 DAYS	USA
Heat Software	132-33	HIH193	HEAT Service & Support Software 193 Users	\$191,773.72	90 DAYS	USA
Heat Software	132-33	HIH194	HEAT Service & Support Software 194 Users	\$192,333.31	90 DAYS	USA
Heat Software	132-33	HIH195	HEAT Service & Support Software 195 Users	\$192,898.38	90 DAYS	USA
Heat Software	132-33	HIH196	HEAT Service & Support Software 196 Users	\$193,463.46	90 DAYS	USA
Heat Software	132-33	HIH197	HEAT Service & Support Software 197 Users	\$194,028.53	90 DAYS	USA
Heat Software	132-33	HIH198	HEAT Service & Support Software 198 Users	\$194,588.12	90 DAYS	USA
Heat Software	132-33	HIH199	HEAT Service & Support Software 199 Users	\$195,153.19	90 DAYS	USA
Heat Software	132-33	HIH200	HEAT Service & Support Software 200 Users	\$195,718.76	90 DAYS	USA
Heat Software	132-33	HIH201	HEAT Service & Support Software 201 Users	\$196,139.60	90 DAYS	USA
Heat Software	132-33	HIH202	HEAT Service & Support Software 202 Users	\$196,562.03	90 DAYS	USA
Heat Software	132-33	HIH203	HEAT Service & Support Software 203 Users	\$196,984.46	90 DAYS	USA
Heat Software	132-33	HIH204	HEAT Service & Support Software 204 Users	\$197,406.90	90 DAYS	USA
Heat Software	132-33	HIH205	HEAT Service & Support Software 205 Users	\$197,830.43	90 DAYS	USA
Heat Software	132-33	HIH206	HEAT Service & Support Software 206 Users	\$198,252.86	90 DAYS	USA
Heat Software	132-33	HIH207	HEAT Service & Support Software 207 Users	\$198,675.29	90 DAYS	USA
Heat Software	132-33	HIH208	HEAT Service & Support Software 208 Users	\$199,097.73	90 DAYS	USA
Heat Software	132-33	HIH209	HEAT Service & Support Software 209 Users	\$199,521.26	90 DAYS	USA
Heat Software	132-33	HIH210	HEAT Service & Support Software 210 Users	\$199,943.69	90 DAYS	USA
Heat Software	132-33	HIH211	HEAT Service & Support Software 211 Users	\$200,366.12	90 DAYS	USA
Heat Software	132-33	HIH212	HEAT Service & Support Software 212 Users	\$200,789.66	90 DAYS	USA
Heat Software	132-33	HIH213	HEAT Service & Support Software 213 Users	\$201,212.09	90 DAYS	USA
Heat Software	132-33	HIH214	HEAT Service & Support Software 214 Users	\$201,634.52	90 DAYS	USA
Heat Software	132-33	HIH215	HEAT Service & Support Software 215 Users	\$202,056.96	90 DAYS	USA
Heat Software	132-33	HIH216	HEAT Service & Support Software 216 Users	\$202,480.49	90 DAYS	USA
Heat Software	132-33	HIH217	HEAT Service & Support Software 217 Users	\$202,902.92	90 DAYS	USA
Heat Software	132-33	HIH218	HEAT Service & Support Software 218 Users	\$203,325.35	90 DAYS	USA

MFG	SIN	MFR PART NO.	PRODUCT NAME	GSA PRICE	WARRANTY	COO
Heat Software	132-33	HIH219	HEAT Service & Support Software 219 Users	\$203,747.79	90 DAYS	USA
Heat Software	132-33	HIH220	HEAT Service & Support Software 220 Users	\$204,171.32	90 DAYS	USA
Heat Software	132-33	HIH221	HEAT Service & Support Software 221 Users	\$204,593.75	90 DAYS	USA
Heat Software	132-33	HIH222	HEAT Service & Support Software 222 Users	\$205,016.18	90 DAYS	USA
Heat Software	132-33	HIH223	HEAT Service & Support Software 223 Users	\$205,439.71	90 DAYS	USA
Heat Software	132-33	HIH224	HEAT Service & Support Software 224 Users	\$205,862.15	90 DAYS	USA
Heat Software	132-33	HIH225	HEAT Service & Support Software 225 Users	\$206,284.58	90 DAYS	USA
Heat Software	132-33	HIH226	HEAT Service & Support Software 226 Users	\$206,707.01	90 DAYS	USA
Heat Software	132-33	HIH227	HEAT Service & Support Software 227 Users	\$207,130.54	90 DAYS	USA
Heat Software	132-33	HIH228	HEAT Service & Support Software 228 Users	\$207,552.98	90 DAYS	USA
Heat Software	132-33	HIH229	HEAT Service & Support Software 229 Users	\$207,975.41	90 DAYS	USA
Heat Software	132-33	HIH230	HEAT Service & Support Software 230 Users	\$208,398.94	90 DAYS	USA
Heat Software	132-33	HIH231	HEAT Service & Support Software 231 Users	\$208,821.37	90 DAYS	USA
Heat Software	132-33	HIH232	HEAT Service & Support Software 232 Users	\$209,243.81	90 DAYS	USA
Heat Software	132-33	HIH233	HEAT Service & Support Software 233 Users	\$209,666.24	90 DAYS	USA
Heat Software	132-33	HIH234	HEAT Service & Support Software 234 Users	\$210,089.77	90 DAYS	USA
Heat Software	132-33	HIH235	HEAT Service & Support Software 235 Users	\$210,512.20	90 DAYS	USA
Heat Software	132-33	HIH236	HEAT Service & Support Software 236 Users	\$210,934.64	90 DAYS	USA
Heat Software	132-33	HIH237	HEAT Service & Support Software 237 Users	\$211,358.17	90 DAYS	USA
Heat Software	132-33	HIH238	HEAT Service & Support Software 238 Users	\$211,780.60	90 DAYS	USA
Heat Software	132-33	HIH239	HEAT Service & Support Software 239 Users	\$212,203.03	90 DAYS	USA
Heat Software	132-33	HIH240	HEAT Service & Support Software 240 Users	\$212,625.47	90 DAYS	USA
Heat Software	132-33	HIH241	HEAT Service & Support Software 241 Users	\$213,049.00	90 DAYS	USA
Heat Software	132-33	HIH242	HEAT Service & Support Software 242 Users	\$213,471.43	90 DAYS	USA
Heat Software	132-33	HIH243	HEAT Service & Support Software 243 Users	\$213,893.86	90 DAYS	USA
Heat Software	132-33	HIH244	HEAT Service & Support Software 244 Users	\$214,317.39	90 DAYS	USA
Heat Software	132-33	HIH245	HEAT Service & Support Software 245 Users	\$214,739.83	90 DAYS	USA
Heat Software	132-33	HIH246	HEAT Service & Support Software 246 Users	\$215,162.26	90 DAYS	USA
Heat Software	132-33	HIH247	HEAT Service & Support Software 247 Users	\$215,584.69	90 DAYS	USA
Heat Software	132-33	HIH248	HEAT Service & Support Software 248 Users	\$216,008.22	90 DAYS	USA
Heat Software	132-33	HIH249	HEAT Service & Support Software 249 Users	\$216,430.65	90 DAYS	USA

MFG	SIN	MFR PART NO.	PRODUCT NAME	GSA PRICE	WARRANTY	COO
HEAT Plus Knowledge - HEAT Service & Support Users only						
Heat Software	132-33	HPK 1-10	1-10 users	\$902.27	90 DAYS	USA
Heat Software	132-33	HPK 11-25	11-25 users	\$902.27	90 DAYS	USA
Heat Software	132-33	HPK 26-50	26-50 users	\$902.27	90 DAYS	USA
Heat Software	132-33	HPK 51-100	51-100 users	\$892.74	90 DAYS	USA
			Includes web access and authorizing capabilities			
			Concurrent License Model			
			A customer has to order the same HPK licenses as HEAT up to 5 licenses			
			After 5 HPK licenses, customer can order any increment			
HEAT Plus Voice						
Heat Software	132-33	HPV	HEAT Plus Voice - per user	\$1,396.47	90 DAYS	USA
HEAT Self Service						
Heat Software	132-33	HSS1	HEAT Customer Self Service using the WEB	\$6,801.01	90 DAYS	USA
HEAT Plus Knowledge Self Service						
Heat Software	132-33	HPKSS	HEAT Plus Knowledge Self Service - per server	\$7,249.87	90 DAYS	USA
Heat Software Foundation						
Heat Software	132-33	FRSFOUND1-25	Heat Software Foundation Server 1-25 Seats (Only Available to Current Customers)	\$8,564.23	90 DAYS	USA
Heat Software	132-33	FRSFOUND26-99	Heat Software Foundation Server 26-99 Seats (Only Available to Current Customers)	\$21,410.58	90 DAYS	USA
Heat Software	132-33	FRSFOUND100+	Heat Software Foundation Server 100+ Seats (Only Available to Current Customers)	\$42,821.16	90 DAYS	USA
Heat Software	132-33	FRSFOUNDSEAT	Heat Software Foundation Seat (Only Available to Current Customers)	\$642.32	90 DAYS	USA
IT Service Management Vers 6.6 and earlier						
Heat Software	132-33	CHG-Server	Change Management - Server	\$16,322.42	90 DAYS	USA
Heat Software	132-33	CHM-Named	Change Management - Named Seat	\$362.72	90 DAYS	USA
Heat Software	132-33	CHM-Concurrent	Change Management - Concurrent Seat	\$489.67	90 DAYS	USA
Heat Software	132-33	CON-Server	Configuration Management - Server	\$8,564.23	90 DAYS	USA
Heat Software	132-33	CON-Named	Configuration Management - Named Seat	\$362.72	90 DAYS	USA
Heat Software	132-33	CON-Concurrent	Configuration Management - Concurrent Seat	\$489.67	90 DAYS	USA
Heat Software	132-33	REL-Server	Release Management - Server	\$7,707.81	90 DAYS	USA
Heat Software	132-33	REL-Named	Release Management - Named Seat	\$362.72	90 DAYS	USA
Heat Software	132-33	REL-Concurrent	Release Management - Concurrent Seat	\$489.67	90 DAYS	USA
Heat Software	132-33	SLM-Server	Service Level Management - Server	\$10,277.08	90 DAYS	USA
Heat Software	132-33	SLM-Named	Service Level Management - Named Seat	\$362.72	90 DAYS	USA

MFG	SIN	MFR PART NO.	PRODUCT NAME	GSA PRICE	WARRANTY	COO
Heat Software	132-33	SLM-Concurrent	Service Level Management - Concurrent Seat	\$489.67	90 DAYS	USA
Heat Software	132-33	AVA-Server	Availability Management - Server	\$3,425.69	90 DAYS	USA
Heat Software	132-33	AVA-Named	Availability Management - Named Seat	\$362.72	90 DAYS	USA
Heat Software	132-33	AVA-Concurrent	Availability Management - Concurrent Seat	\$489.67	90 DAYS	USA
Heat Software	132-33	KM-Server	Knowledge Management - Server	\$5,440.81	90 DAYS	USA
Heat Software	132-33	KM-Named	Knowledge Management - Named Seat	\$362.72	90 DAYS	USA
Heat Software	132-33	KM-Concurrent	Knowledge Management - Concurrent Seat	\$489.67	90 DAYS	USA
Heat Software	132-33	INC-Server	Incident Management - Server	\$4,282.12	90 DAYS	USA
Heat Software	132-33	INC-Named	Incident Management - Named Seat	\$599.50	90 DAYS	USA
Heat Software	132-33	INC-Concurrent	Incident Management - Concurrent Seat	\$809.32	90 DAYS	USA
Heat Software	132-33	PRB-Server	Problem Management - Server	\$5,138.54	90 DAYS	USA
Heat Software	132-33	PRB-Named	Problem Management - Named Seat	\$453.40	90 DAYS	USA
Heat Software	132-33	PRB-Concurrent	Problem Management - Concurrent Seat	\$612.09	90 DAYS	USA
Heat Software	132-33	ITSM - SS	Self Service - Server (Unlimited Users)	\$25,692.70	90 DAYS	USA
Heat Software	132-33	ITSM - SSKM	Self Service with Knowledge Management	\$54,408.06	90 DAYS	USA
IT Inventory Management						
Heat Software	132-33	INV-Server	Inventory Management - Server (Only Available to Current Customers)	\$8,136.02	90 DAYS	USA
Heat Software	132-33	INV-Asset	Inventory Management - Asset (Only Available to Current Customers)	\$13.49	90 DAYS	USA
IT Service Management Vers 7 and later						
Heat Software	132-33	7ITSM - SDBUND - Concurrent	Service Desk Bundle - Concurrent Seat	\$1,813.60	90 DAYS	USA
Heat Software	132-33	7ITSM - SDBUND - Named	Service Desk Bundle - Named Seat	\$1,224.18	90 DAYS	USA
Heat Software	132-33	7CHM- Concurrent	Change Management - Concurrent Seat (after purchase of enterprise or service desk bundle)	\$816.12	90 DAYS	USA
Heat Software	132-33	7CHM-Named	Change Management - Named Seat (after purchase of enterprise or service desk bundle)	\$544.08	90 DAYS	USA
Heat Software	132-33	7CON-Concurrent	Configuration Management - Concurrent Seat (after purchase of enterprise or service desk bundle)	\$816.12	90 DAYS	USA
Heat Software	132-33	7CON-Named	Configuration Management - Named Seat (after purchase of enterprise or service desk bundle)	\$544.08	90 DAYS	USA
Heat Software	132-33	7REL-Concurrent	Release Management - Concurrent Seat (after purchase of enterprise or service desk bundle)	\$816.12	90 DAYS	USA
Heat Software	132-33	7REL-Named	Release Management - Named Seat (after purchase of enterprise or service desk bundle)	\$544.08	90 DAYS	USA

MFG	SIN	MFR PART NO.	PRODUCT NAME	GSA PRICE	WARRANTY	COO
Heat Software	132-33	7SLM-Concurrent	Service Level Management - Concurrent Seat (after purchase of enterprise or service desk bundle)	\$816.12	90 DAYS	USA
Heat Software	132-33	7SLM-Named	Service Level Management - Named Seat (after purchase of enterprise or service desk bundle)	\$544.08	90 DAYS	USA
Heat Software	132-33	7AVA-Concurrent	Availability Management - Concurrent Seat (after purchase of enterprise or service desk bundle)	\$816.12	90 DAYS	USA
Heat Software	132-33	7AVA-Named	Availability Management - Named Seat (after purchase of enterprise or service desk bundle)	\$544.08	90 DAYS	USA
Heat Software	132-33	7KM-Concurrent	Knowledge Management - Concurrent Seat (after purchase of enterprise or service desk bundle)	\$816.12	90 DAYS	USA
Heat Software	132-33	7KM-Named	Knowledge Management - Named Seat (after purchase of enterprise or service desk bundle)	\$544.08	90 DAYS	USA
Heat Software	132-33	7INC-Concurrent	Incident Management - Concurrent Seat (after purchase of enterprise or service desk bundle)	\$816.12	90 DAYS	USA
Heat Software	132-33	7INC-Named	Incident Management - Named Seat (after purchase of enterprise or service desk bundle)	\$544.08	90 DAYS	USA
Heat Software	132-33	7PRB-Concurrent	Problem Management - Concurrent Seat (after purchase of enterprise or service desk bundle)	\$816.12	90 DAYS	USA
Heat Software	132-33	7PRB-Named	Problem Management - Named Seat (after purchase of enterprise or service desk bundle)	\$544.08	90 DAYS	USA
Heat Software	132-33	7ITSM - EBUND - Concurrent	Enterprise Bundle - Concurrent Seat	\$4,076.07	90 DAYS	USA
Heat Software	132-33	7ITSM - EBUND - Named	Enterprise Bundle - Named Seat	\$2,715.87	90 DAYS	USA
Heat Software	132-33	7ITSM - SS	Self Service - Server (Unlimited Users)	\$18,131.49	90 DAYS	USA
Heat Software	132-33	7ITSM - SSKM	Self Service with Knowledge Management	\$9,063.48	90 DAYS	USA
IP Contact Center - Voice						
Heat Software	132-33	IPBAUPGR	IP Blended Agent Upgrade	\$544.08	90 DAYS	USA
Heat Software	132-33	IPADL	IP Outbound Autodial Lines	\$544.08	90 DAYS	USA
Heat Software	132-33	IPWSU	Additional Web Statistics User	\$272.04	90 DAYS	USA
Heat Software	132-33	IPVAGENT	IP Plus Voice Agents	\$1,401.01	90 DAYS	USA
Heat Software	132-33	IPVSUPER	IP Plus Voice Supervisor (ITSM, HEAT, CSM bundle)	\$1,441.81	90 DAYS	USA
Heat Software	132-33	IPCC-IVR	Additional Voice & Routing Ports	\$816.12	90 DAYS	USA
Heat Software	132-33	IPCC-Ext	Office Extension License	\$86.15	90 DAYS	USA
Heat Software	132-33	IPADL	IP G.729 Call Compression	\$45.34	90 DAYS	USA
Heat Software	132-33	IPCC- BU - Svr	IP Contact Center Backup Server License	\$5,440.81	90 DAYS	USA
Heat Software	132-33	IPCC-QM-Port	Quality Management Concurrent Port	\$81.61	90 DAYS	USA
Heat Software	132-33	IPCC-UMPort	Additional Unified Messaging Port	\$176.83	90 DAYS	USA
Heat Software	132-33	IPCC-BusUser	Business User (Only Available to Current Customers)	\$181.36	90 DAYS	USA
Heat Software	132-33	IPAAPORT	IP Auto Attendant port	\$176.83	90 DAYS	USA

MFG	SIN	MFR PART NO.	PRODUCT NAME	GSA PRICE	WARRANTY	COO
GoldMine						
Heat Software	132-33	GMCUSS	GoldMine Corporate Edition Customer Service	\$1,809.07	90 DAYS	USA
Heat Software	132-33	GMSS	GoldMine Corporate Edition Self Service	\$18,131.49	90 DAYS	USA
Heat Software	132-33	GMK	GoldMine Corporate Edition Knowledge	\$9,063.48	90 DAYS	USA
Heat Software	132-33	GMSS+K	GoldMine Corporate Edition Self Service Plus Knowledge	\$25,390.43	90 DAYS	USA
Heat Software	132-33	GMVS	GoldMine Corporate Edition Additional Voice Supervisors	\$4,806.05	90 DAYS	USA
Heat Software	132-33	GMVDRS	GoldMine Corporate Edition Voice Disaster Recovery Server	\$2,539.04	90 DAYS	USA
Heat Software	132-33	GMVRP	GoldMine Corporate Edition Voice and Routing Port	\$435.26	90 DAYS	USA
Heat Software	132-33	GMPE	GoldMine Premium Edition	\$630.23	90 DAYS	USA
Heat Software	132-33	GMPE-5PACK	GoldMine Premium Edition 5 Pack	\$2,715.87	90 DAYS	USA
Heat Software	132-33	GMCE	GoldMine Corporate Edition Client License	\$539.55	90 DAYS	USA
Heat Software	132-33	GMPE-PV	GoldMine Premium Edition Plus Voice (10 Seat Minimum Order)	\$1,313.95	90 DAYS	USA
Heat Software	132-33	IGMPE	iGoldMine Plus	\$267.51	90 DAYS	USA
Heat Software	132-33	IGM-5PACK	iGoldMine Plus 5 Pack	\$902.27	90 DAYS	USA