

**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA Advantage!**, a menu-driven database system. The INTERNET address for **GSA Advantage!** is <http://www.gsaadvantage.gov>

SCHEDULE TITLE: Federal Supply Schedule 070 – Information Technology Professional Services

CONTRACT NUMBER: **GS-35F-464GA**

CONTRACT PERIOD: 5/30/2017 through 5/29/2022

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at www.fss.gsa.gov

CONTRACTOR: Fortidm Technologies LLC
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CONTRACTOR'S ADMINISTRATION SOURCE: Mr. Hariram Hari
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About Fortidm Technologies

Fortidm Technologies, LLC (**FORTIDM**) headquartered in Princeton, NJ, has been providing enterprise IT system integration services for over 12 years in the areas of:

- Cyber Security Managed services, offensive and defensive security practices such as Penetration testing, vulnerability management, IT audit, advisory and remediation services
- Program management of IT infrastructure, Information security and business application development for local governments and commercial clients
- Specialized in Enterprise Open Source Monitoring solution using ICINGA, providing full service from Architecture to implementation and migration of applications to new HA load balanced ICINGA infrastructure. Our Open Source ICINGA enterprise monitoring solution **saves cost over 30% in the IT budget on monitoring for our clients.**
- Datacenter (Cloud and On-Prem) IT infrastructure Analysis, Planning, Architecture, design and build-outs such as servers, storage, networking devices, communication and monitoring platforms;
- Installation, maintenance and support of servers, middleware, databases, access management appliances and security devices such as firewalls, DNS, secured VPN, etc.
- IT program management of data center migration, builds, analytics, Information Security, Identity and Access management and secured custom programming services
- Audit and Advisory in the IT compliance such as AICPA SOC1, SOC 2, HIPPA,HITRUST, FISMA, FedRamp, PCI DSS etc. with remediation services
- Secured SDLC – Mobile and web application development including code review, static and dynamic scanning

Fortidm was [Ranked Top 10 Vulnerability Management Solution Provider - 2017 by ESM](#)

Rated "exceptional" with top 7 % in the SMB IT service sector by D&B

BUSINESS SIZE: Small, 8 (a) Program Participant, Women Owned Business, Small Disadvantaged Business, Minority Owned Business

CUSTOMER INFORMATION:

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

| SIN | DESCRIPTION |
|------------|---|
| 132-51 | Information Technology Professional Services |
| 132-45A | Penetration Testing - Highly Adaptive Cybersecurity Services (HACS) |
| 132-45D | Risk and Vulnerability Assessment (RVA) - Highly Adaptive Cybersecurity Services (HACS) |

2. MAXIMUM ORDER*: The maximum order is \$500,000 for SINs 132-45A, 132-45D and 132 - 51.

*If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contactor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

3. MINIMUM ORDER: \$100

4. GEOGRAPHIC COVERAGE: Domestic delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Note that for products, domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities

5. POINT(S) OF PRODUCTION: N/A – Services

6. DISCOUNT FROM LIST PRICES: Prices shown are GSA net prices

7. QUANTITY DISCOUNT(S): 0.5% discount for orders greater than \$500,000

8. PROMPT PAYMENT TERMS: 0.5% Net 10

9.a Government Purchase Cards are accepted at or below the micro-purchase threshold.

10. FOREIGN ITEMS: None

11a. TIME OF DELIVERY: 30 days ARO or as negotiated at the task order level

11b. EXPEDITED DELIVERY: Negotiated at the task order level

11c. OVERNIGHT AND 2-DAY DELIVERY: Negotiated at the task order level

11d. URGENT REQUIREMENTS: Agencies can contact the Contractor's representative to effect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.

12. FOB POINT: Destination

Note: All travel required in the performance of this contract and orders placed hereunder must comply with the Federal Travel Regulations (FTR) or Joint Travel Regulations (JTR), as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all contractor travel. Contractors cannot use GSA city pair contracts. The contractor shall not add the Industrial Funding Fee onto

travel costs.

- 13a. **ORDERING ADDRESS:** 34 Dogwood drive, Plainsboro, NJ 08536
- 13b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3
- 14. **PAYMENT ADDRESS:** 34 Dogwood drive, Plainsboro, NJ 08536
- 15. **WARRANTY PROVISION:** Standard Commercial Warranty. Customer should contact contractor for a copy of the warranty.
- 16. **EXPORT PACKING CHARGES:** Not applicable
- 17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** Accepted at or below the micro-purchase level.
- 18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** N/A
- 19. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A
- 20. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** N/A
- 20a. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** N/A
- 20b. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** N/A
- 21. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** N/A
- 22. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** N/A
- 23. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** N/A
- 24a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** N/A
- 24b. **Section 508 Compliance for EIT:** N/A
- 25. **DUNS NUMBER:** 782117803
- 26. **NOTIFICATION REGARDING REGISTRATION IN CENTRAL CONTRACTOR REGISTRATION (CCR) DATABASE:** Contractor is registered and valid in SAM, Cage Code = 65Y95

| Labor Prices for SIN 132-51, 132-45A, 132-45D - Labor Category 03/15/17-03/15/22 | | GSA NET PRICE |
|---|---------------------------------------|----------------------|
| 1 | EXPERT TECHNOLOGY PROJECT MANAGER | \$ 190.57 |
| 2 | IT PROGRAM MANAGER | \$ 141.70 |
| 3 | PROJECT MANAGER | \$ 100.17 |
| 4 | SENIOR PROJECT MANAGER | \$ 141.70 |
| 5 | EXPERT APPLICATION SECURITY ARCHITECT | \$ 190.57 |
| 6 | EXPERT NETWORK SECURITY ARCHITECT | \$ 190.57 |
| 7 | EXPERT SYSTEMS SECURITY ARCHITECT | \$ 190.57 |
| 8 | APPLICATION SECURITY ENGINEER | \$ 127.05 |
| 9 | SOFTWARE ENGINEER | \$ 127.05 |
| 10 | Senior SOFTWARE ENGINEER | \$ 167.05 |
| 11 | SYSTEMS ENGINEER | \$ 127.05 |
| 12 | SECURITY ENGINEER | \$ 146.58 |
| 13 | SR DEVELOPER (MAINFRAME, WEB, MOBILE) | \$ 127.05 |
| 14 | SENIOR DATABASE PROGRAMMER | \$ 138.25 |
| 15 | SUBJECT MATTER EXPERT | \$ 161.29 |
| 16 | SENIOR SUBJECT MATTER EXPERT | \$ 208.80 |
| 17 | INFORMATION SYS TRNG. SPECIALIST | \$ 135.84 |
| 18 | BUSINESS PROCESS SPECIALIST | \$ 95.04 |
| 19 | SENIOR BUSINESS PROCESS SPECIALIST | \$ 141.70 |
| 20 | SENIOR QUALITY ASSURANCE ANALYST | \$ 141.70 |
| 21 | SENIOR VULNERABILITY ANALYST | \$ 151.20 |
| 22 | VULNERABILITY ANALYST | \$ 95.04 |
| 23 | IT SYSTEMS MONITORING SPECIALIST | \$ 136.81 |

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|----|-------------------------------------|-----------|
| 24 | CONFIGURATION MANAGEMENT SPECIALIST | \$ 135.84 |
| 25 | SOFTWARE ASSURANCE LEAD | \$ 141.70 |
| 26 | SENIOR IT COMPLIANCE ANALYST | \$ 141.70 |
| 27 | EXPERT PENETRATION TESTER | \$ 194.41 |
| 28 | PENETRATION TESTER | \$ 115.20 |
| 29 | ADMINISTRATIVE ASSISTANT | \$ 47.89 |
| 30 | TECHNICAL WRITER | \$ 78.18 |

1 Commercial Job Title: Expert Technology Project Manager

Minimum Experience

The individual provided will have a minimum of five (5) years of demonstrated experience providing advanced technical support in associated field, including project development from inception to delivery. Hands-on experience and demonstrated ability to provide guidance and supervision of complex tasks similar to the Task Order requirements, with proven expertise in the management of tasks and control of resources.

Functional Responsibility

Maintains the project schedule and ensures that deliverables are completed in timely manner. Oversees project cost control and cost projections. Knowledgeable in the use of the project management tools used for activity assignment, resource planning, and cost control. Ensures the invoicing process provides the proper information and distribution on the invoices. Ensures smooth coordination consistent with the contract and task order procedures for the key personnel approval, consent to subcontract as well as consent to purchase travel, tools and other direct costs. Ensures problem resolution and customer satisfaction for individual task orders.

Minimum Education

The individual provided will have, as a minimum, a Bachelor's Degree from an accredited college or university in Engineering, Science or related field.

2 Commercial Job Title: IT Program Manager

Minimum Experience

The individual provided will have a minimum of five (5) years of recent demonstrated experience providing technical support in associated field with in IT discipline, including engineering project development from inception to delivery; hands-on experience and demonstrated ability to provide guidance and supervision of complex tasks similar to that ordered, with proven expertise in the management of tasks and control of resources and project funding.

Functional Responsibility

Serves as single manager responsible for interfacing with the ordering agency contracting, management, and technical representatives. Formulates and enforces work standards, develops task scheduling, supervises task personnel, reviews deliverables, ensures quality, reviews work discrepancies, and communicates purpose, policies and goals of the organization.

Minimum Education

The individual provided will have, as a minimum, a Bachelor's Degree from an accredited College or University in Engineering, Science or Engineering Management.

3 Commercial Job Title: Project Manager

Minimum Experience

The individual provided will have a minimum of five (5) years of demonstrated experience providing advanced technical support in associated field, including project development from inception to delivery. Hands-on experience and demonstrated ability to provide guidance and supervision of tasks similar to the Task Order requirements of medium complexity, with proven expertise in the management of tasks and control of resources.

Functional Responsibility

Maintains the project schedule and ensures that deliverables are completed in timely manner. Oversees project cost control and cost projections. Knowledgeable in the use of the project management tools used for activity assignment, resource planning, and cost control. Ensures the invoicing process provides the proper information and distribution on the invoices. Ensures smooth coordination consistent with the contract and task order procedures for the key personnel approval, consent to subcontract as well as consent to purchase travel, tools and other direct costs. Ensures problem resolution and customer satisfaction for individual task orders.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from an accredited college or university in Engineering, Science or related field.

4 Commercial Job Title: Senior Project Manager

Minimum Experience

The individual provided will have a minimum of five (5) years of demonstrated experience providing advanced technical support in associated field, including project development from inception to delivery. Hands-on experience and demonstrated ability to provide guidance and supervision of tasks similar to the Task Order requirements of medium complexity, with proven expertise in the management of tasks and control of resources.

Functional Responsibility

Maintains the project schedule and ensures that deliverables are completed in timely manner. Oversees project cost control and cost projections. Knowledgeable in the use of the project management tools used for activity assignment, resource planning, and cost control. Ensures the invoicing process provides the proper information and distribution on the invoices. Ensures smooth coordination consistent with the contract and task order procedures for the key personnel approval, consent to subcontract as well as consent to purchase travel, tools and other direct costs. Ensures problem resolution and customer satisfaction for individual task orders.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from an accredited college or university in Engineering, Science or related field.

5 Commercial Job Title: Expert Application Security Architect

Minimum Experience

The individual provided will have a minimum of eight (8) years of demonstrated experience in the design, development and implementation of Information Security functions in application engineering. Hands-on experience and demonstrated ability to provide guidance and supervision of complex tasks similar to the Task Order requirements, with proven expertise

Functional Responsibility

Responsible for analyzing Information Security requirements and advise solutions to improve the security posture of complex application business and technical infrastructure. Possesses a deep understanding of technical and business problems and provide solutions as they relate to Information Security issues. Able to communicate Information Security task requirements into deliverables. Recommends and provide blue print enterprise architecture for business applications Information Security efforts.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from an accredited college or university in Engineering, Science, Management, or related field.

6 Commercial Job Title: Expert Network Security Architect

Minimum Experience

The individual provided will have a minimum of eight (8) years of demonstrated experience in the design, development and implementation of Information Security functions in network engineering. Hands-on experience and demonstrated ability to provide guidance and supervision of complex tasks similar to the Task Order requirements, with proven expertise

Functional Responsibility

Responsible for analyzing Information Security requirements and advise solutions to improve the security posture of complex network technical infrastructure. Possesses a deep understanding of technical and business problems and provide solutions as they relate to Information Security issues. Able to communicate Information Security task requirements into deliverables. Recommends and provide blue print enterprise architecture for Network operational Information Security efforts.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from an accredited college or university in Engineering, Science, Management, or related field.

7 Commercial Job Title: Expert Systems Security Architect

Minimum Experience

The individual provided will have a minimum of eight (8) years of demonstrated experience in the design, development and implementation of Information Security functions in systems engineering. Hands-on experience and demonstrated ability to provide guidance and supervision of complex tasks similar to the Task Order requirements, with proven expertise

Functional Responsibility

Responsible for analyzing Information Security requirements and advise solutions to improve the security posture of complex systems technical infrastructure. Possesses a deep understanding of technical and business problems and provide solutions as they relate to Information Security issues. Able to communicate Information Security task requirements into deliverables. Recommends and provide blue print enterprise architecture for systems operational Information Security efforts.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from an accredited college or university in Engineering, Science, Management, or related field.

8 Commercial Job Title: Application Security Engineer

Minimum Experience

The individual provided will have a minimum of three (3) years of demonstrated experience in the design, development and implementation of Information Security functions in application engineering. Hands-on experience and demonstrated ability to provide guidance and supervision of complex tasks similar to the Task Order requirements, with proven expertise

Functional Responsibility

Responsible for analyzing Information Security requirements and advise solutions to improve the security posture of application business and technical infrastructure. Possesses a deep understanding of technical and business problems and provide solutions as they relate to Information Security issues. Able to communicate Information Security task requirements into deliverables. Recommends and provide solution for business applications Information Security efforts.

Minimum Education

The individual provided will have, as a minimum, a Bachelor's Degree from an accredited college or university in Engineering, Science, Management, or related field

9 Commercial Job Title: Software Engineer

Minimum/General Experience

The individual provided will have a minimum of two (2) years of experience in software systems design, use of structured analysis, object-oriented principles. Experience with logical and physical functional, operational, and technical architecture of IT systems. Strong analytical skills and the ability to pay careful attention to detail are keys to success in this role. Ability to work well in groups and a willingness to understand the various roles played by fellow team members. Knowledge and proven track record in the subject areas of the task order, or the intended audience, is required

Functional Responsibility

Establishes system requirements in the development of enterprise-wide information systems. Designs and support client requirements including provisions for future cross-functional interfaces. Ensures systems are compatible with and in compliance with the standards established for open systems architecture. Uses reference models such as TOGAF, OSI, IEEE, UML or the framework as required for the performance of the task order as they apply to implement solutions. Evaluates work flow, planning and provides corrective action when required.

Minimum Education

The individual provided will have, as a minimum, a Bachelor Degree in Computer Science, Physics, Information Systems, Engineering, Business, or other related discipline.

10 Commercial Job Title: Senior Software Engineer

Minimum Experience

The individual provided will have a minimum of eight (8) years of experience in software systems design, use of structured analysis, object-oriented principles. Experience with logical and physical functional, operational, and technical architecture of IT systems. Strong analytical skills and the ability to pay careful attention to detail are keys to success in this role. Ability to work well in groups and a willingness to understand the various roles played by fellow team members. Knowledge and proven track record in the subject areas of the task order, or the intended audience, is required

Functional Responsibility

Establishes system requirements in the development of enterprise-wide information systems. Designs and support client requirements including provisions for future cross-functional interfaces. Ensures systems are compatible with and in compliance with the standards established for open systems architecture. Uses reference models such as TOGAF, OSI, IEEE, UML or other frameworks as required for the performance of the task order as they apply to implement solutions. Evaluates work flow, planning and provides corrective action when required.

Minimum Education

The individual provided will have, as a minimum, a Bachelor Degree in Computer Science, Physics, Information Systems, Engineering, Business, or other related discipline

11 Commercial Job Title: Systems Engineer

Minimum/General Experience

The individual provided will have a minimum of two (2) years of experience in software systems design, use of structured analysis, hands on experience in systems build, configuration. migration and support. Experience with logical and physical functional, operational, and technical architecture of IT systems. Strong analytical skills and the ability to pay careful attention to detail are keys to success in this role. Ability to work well in groups and a willingness to understand the various roles played by fellow team members. Knowledge and proven track record in the subject areas of the task order, or the intended audience, is required

Functional Responsibility

Establishes system requirements in the development of enterprise-wide information systems. Designs and support client requirements including provisions for future cross-functional interfaces. Ensures systems are compatible with and in compliance with the standards established for open systems architecture. Uses reference models such as ITIL, OSI, IEEE, ISO, FISMA, FedRamp or the framework as required for the performance of the task order as they apply to implement solutions. Evaluates work flow, planning and provides corrective action when required.

Minimum Education

The individual provided will have, as a minimum, a Bachelor Degree in Computer Science, Physics, Information Systems, Engineering, Business, or other related discipline

12 Commercial Job Title: Security Engineer

Minimum Experience

The individual provided will have a minimum of three (3) years of demonstrated experience in the design, development and implementation of Information Security functions in engineering or IT Security operations or combination of both functions. Hands-on experience and demonstrated ability to provide guidance and supervision of complex tasks similar to the Task Order requirements, with proven expertise. Strong analytical skills and the ability to pay careful attention to detail are keys to success in this role. Ability to work well in groups and a willingness to understand the various roles played by fellow team members. Knowledge and proven track record in the subject areas of the task order, or the intended audience, is required

Functional Responsibility

Responsible for analyzing Information Security requirements and advise solutions to improve the security posture of application business and technical infrastructure. Possesses a deep understanding of technical and business problems and provide solutions as they relate to Information Security issues while assessing the Certification & Accreditation (C&A) to obtain Authority to Operate (ATO). Able to communicate Information Security task requirements into deliverables. Recommends and provide solution for business applications Information Security efforts.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from an accredited college or university in Engineering, Science, Management, or related field

13 **Commercial Job Title: Senior Developer (Mainframe, Web, Mobile)**

Minimum Experience

The individual provided will have a minimum of eight (8) years of progressive Information Technology (IT) experience. Hands-on experience and demonstrated ability to provide application development support to complex tasks similar to the task order requirements.

Functional Responsibility

Formulates and defines specifications for complex software programming applications or modifies and maintains complex existing applications using engineering releases and utilities from the manufacturer. Responsible for program design, coding, testing, debugging and documentation. Usually responsible for applications dealing with the overall operational system, such as business applications, middleware custom programming & configuration and general programming with mainstream software languages such as Java, .Net and other open source technologies as per the needs of the task order for application development. Has full technical knowledge of all phases of application development requirements.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from an accredited college or university in Engineering, Science, Management, or related field.

14 **Commercial Job Title: Senior Database Programmer**

Minimum/General Experience

The individual provided will have a minimum of six (6) years of progressive Information Technology (IT) experience. Hands-on experience and demonstrated ability to provide database development in support of complex tasks similar to the task order requirements.

Functional Responsibility

Has full technical knowledge and thorough understanding of the database requirements associated with the project. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time and form of desired results. Responsible for database design, testing, debugging and documentation. Has full technical knowledge of all phases of database programming. Works with customers and technical staff to resolve problems with database employment and responds to suggestions for improvements and enhancements. Participates in development of database user manuals.

Minimum Education

The individual provided will have, as a minimum, a bachelor's Degree from an accredited college or university in Engineering, Science, Management, or related field.

15 **Commercial Job Title: Subject Matter Expert**

Minimum Experience

An individual will be provided with a minimum of five (5) years of studies and analysis experience. Hands-on experience and demonstrated ability to provide analysis support of complex tasks similar to the task order requirements.

Functional Responsibility

Under general supervision performs assigned portions of engineering and scientific projects such as studies and analysis, design, integration, applications, which require a thorough knowledge of higher mathematics or analytical techniques or advanced product or services knowledge related information technology and telecommunication and related engineering and scientific skills or specialized knowledge in the chosen discipline of the task order requirements. Participates in all phases of scientific & engineering projects such as design, development, testing, training, and documentation.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from an accredited college or university in Engineering, Science, Management, or related field.

16 **Commercial Job Title: SR Subject Matter Expert**

Minimum/General Experience

An individual will be provided with a minimum of seven (7) years of studies and analysis experience. Hands-on experience and demonstrated ability to provide analysis support of complex tasks similar to the task order requirements.

Functional Responsibility

Performs assigned portions of engineering and scientific projects such as studies and analysis, design, and integration, which require a thorough knowledge of higher mathematics or analytical techniques or advanced product or services knowledge related information technology and telecommunication and related engineering and scientific skills or specialized knowledge in the chosen discipline of the task order requirements. Participates in all phases of scientific & engineering projects such as design, development, testing, training and documentation. May have people responsibility for assisting in planning and have individual responsibility for portions of an engineering and scientific project.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from an accredited college or university in Engineering, Science, Management, or related field.

17 Commercial Job Title: Information System Training Specialist

Minimum Experience

An individual will be provided with a minimum of three (3) years of Information Technology (IT) experience. Hands-on experience and demonstrated ability to provide IT support of complex tasks similar to the task order requirements.

Functional Responsibility

Organizes, conducts training, and educational programs for information systems or user personnel. Maintains records of training activities, employee progress and program effectiveness. Competent to work in all phases of information systems training.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from an accredited college or university in Engineering, Science, Management, or related field.

18 Commercial Job Title: Business Process Specialist

Minimum Experience

The individual provided will have a minimum of Four (4) years of demonstrated experience providing business process analysis support in associated field. Hands-on experience and demonstrated ability to provide guidance of complex tasks similar to the task order requirements, with proven expertise in the business management of tasks and control of resources.

Functional Responsibility

Responsible for complex systems process analysis, design, and simulation. Has good understanding of organization business systems and industry requirements. Focus is on process analysis and re-engineering, with an understanding of technical problems and solutions as they relate to the current and

future business environment. Creates process change by integrating new processes with existing ones, and communicating these changes to impacted Business Systems teams. Recommends and facilitates quality improvement efforts.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from an accredited college or university in Engineering, Science, Management, or related field.

19 **Commercial Job Title: SR Business Process Specialist**

Minimum Experience

The individual provided will have a minimum of six (6) years of demonstrated experience providing business process analysis support in associated field. Hands-on experience and demonstrated ability to provide guidance and supervision of complex tasks similar to the task order requirements, with proven expertise in the business management of tasks and control of resources.

Functional Responsibility

Responsible for complex systems process analysis, design, and simulation. Has higher level understanding of organization business systems and industry requirements. Focus is on process analysis and re-engineering, with an understanding of technical problems and solutions as they relate to the current and future business environment. Creates process change by integrating new processes with existing ones, and communicating these changes to impacted Business Systems teams. Recommends and facilitates quality improvement efforts. May lead re-engineering team and act as project manager.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from an accredited college or university in Engineering, Science, Management, or related field.

20 **Commercial Job Title: SR. Quality Assurance Specialist**

Minimum/General Experience

An individual will be provided with a minimum of six (6) years of progressive Information Technology (IT) experience in quality assurance with manual and automated testing tools. Hands-on experience and demonstrated ability to provide QA support of complex tasks similar to the task order requirements.

Functional Responsibility

Formulates and defines system scope and objectives based on user defined needs. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time and form of desired results. Prepares detailed specifications from which programs will be written. Analyzes and revises existing system logic difficulties and documentation as necessary. Has full

technical knowledge of all phases of applications systems analysis. Also has duties instructing, directing, and checking the work of other IT development and analysis personnel. Responsible for quality assurance review. May Act as project leader for projects with small budgets or limited duration.

Minimum Education

The individual provided will have, as a minimum, a Bachelors degree from an accredited college or university in Engineering, Physics, Mathematics or related field. Master of Science Degree may be substituted for 2 years of experience.

21 **Commercial Job Title: Senior Vulnerability Analyst**

Minimum Experience

An individual will be provided with a minimum of six (6) years of progressive Information Technology (IT) operational experience. Hands-on experience and demonstrated ability to provide support vulnerability management of complex environment similar to the task order requirements. Strong analytical skills and the ability to pay careful attention to detail are keys to success in this role. Ability to work well in groups and a willingness to understand the various roles played by fellow team members. Knowledge and proven track record in the subject areas of the task order, or the intended audience, is required

Functional Responsibility

Oversee the maintenance and continual improvement of vulnerability management infrastructure, initiatives, integration, processes, and technical assessment support. Be accountable for the patch and vulnerability management process. Support compliance and audit inquiries relating to security assurance and vulnerability management. Classify and prioritize the risk of new vulnerabilities according to the specifics of our unique environment's risk level, mitigating factors, and assessment of the impacts of internal and external threats. Maintain dashboards and collect metrics and reports on vulnerability findings and remediation compliance. Publish monthly program metrics with the aim to characterize and communicate security effectiveness to executives and stakeholders. Facilitate proactive remediation of new vulnerabilities by collecting information from threat and vulnerability feeds, analyzing the impact/applicability to our environment and communicating applicable vulnerabilities and recommended remediation actions to the impacted teams. Work closely with business-oriented executives and leads as well as technology-oriented personnel to ensure adequate processes are in place and actions are being taken to mitigate identified risks proactively. Provide technical support to system owners to propose mitigation and remediation solutions to identified issues. Provide input to the department's leadership for enhancing the information security strategy. Assist departments across the organization in understanding and implementing security policy objectives in ways that are cost effective, and align with business objectives. Stay current on security industry trends, attack techniques, mitigation techniques, security technologies and new and evolving threats to the organization by attending conferences, networking with peers and other education opportunities. Strong knowledge of information security threats, vulnerabilities, and overall risk profile of the enterprise.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from and accredited college or university in Engineering, Science, Management, or related field.

22 **Commercial Job Title: Vulnerability Analyst**

Minimum Experience

An individual will be provided with a minimum of three (3) years of progressive Information Technology (IT) operational experience. Hands-on experience and demonstrated ability to provide support vulnerability management of complex environment similar to the task order requirements. Strong analytical skills and the ability to pay careful attention to detail are keys to success in this role. Ability to work well in groups and a willingness to understand the various roles played by fellow team members. Knowledge and proven track record in the subject areas of the task order, or the intended audience, is required

Functional Responsibility

Responsible for maintenance and continual improvement of vulnerability management infrastructure, initiatives, integration, processes, and technical assessment support. Be accountable for the patch and vulnerability management process. Support compliance and audit inquiries relating to security assurance and vulnerability management. Classify and prioritize the risk of new vulnerabilities according to the specifics of our unique environment's risk level, mitigating factors, and assessment of the impacts of internal and external threats. Maintain dashboards and collect metrics and reports on vulnerability findings and remediation compliance. Publish monthly program metrics with the aim to characterize and communicate security effectiveness to executives and stakeholders. Facilitate proactive remediation of new vulnerabilities by collecting information from threat and vulnerability feeds, analyzing the impact/applicability to our environment and communicating applicable vulnerabilities and recommended remediation actions to the impacted teams. Work closely with business-oriented executives and leads as well as technology-oriented personnel to ensure adequate processes are in place and actions are being taken to mitigate identified risks proactively. Provide technical support to system owners to propose mitigation and remediation solutions to identified issues. Provide input to the department's leadership for enhancing the information security strategy. Assist departments across the organization in understanding and implementing security policy objectives in ways that are cost effective, and align with business objectives. Stay current on security industry trends, attack techniques, mitigation techniques, security technologies and new and evolving threats to the organization by attending conferences, networking with peers and other education opportunities. Strong knowledge of information security threats, vulnerabilities, and overall risk profile of the enterprise.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from and accredited college or university in Engineering, Science, Management, or related field.

23 **Commercial Job Title: IT Systems Monitoring Specialist**

Minimum Experience

An individual will be provided with a minimum of four (4) years of progressive Information Technology (IT) operational experience. Hands-on experience and demonstrated ability to provide support IT systems monitoring of complex environment similar to the task order requirements. Strong analytical skills and the ability to pay careful attention to detail are keys to success in this role. Ability to work well in groups and a willingness to understand the various roles played by fellow team members. Knowledge and proven track record in the subject areas of the task order, or the intended audience, is required

Functional Responsibility

Capable of supporting Open Source IT systems monitoring and COTS solution for enterprise scale. Responsible for architecture analysis and recommendation, Infrastructure buildout (with continuous integration where applicable) and Configuration of Masters, Satellites, workers, checkers etc. Build custom Dashboard reporting of data by graphical display (Such as service uptime, performance, real time failure tracking etc.). Implementation, Testing, Migration, Support and Training. Setup alerts using multiple communication channels such as emails, SMS etc. and provide integration of helpdesk and ticketing system.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from and accredited college or university in Engineering, Science, Management, or related field.

24 **Commercial Job Title: Configuration Management Specialist**

Minimum Experience

The individual provided will have a minimum of three (3) years of demonstrated experience providing Configuration Management support in associated field. Hands-on experience and demonstrated ability to provide guidance and supervision of complex tasks similar to the Task Order requirements, with proven expertise in the development of Configuration Management documentation.

Functional Responsibility

Responsible for analyzing Configuration Management (CM) requirements. Possesses an understanding of technical problems and solutions as they relate to CM issues. Able to communicate CM task requirements into deliverables. Recommends and facilitates CM efforts.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from an accredited college or university in Engineering, Science, Management, or related field.

25 **Commercial Job Title: Software Assurance Lead**

Minimum Experience

The individual provided will have a minimum of six (6) years of demonstrated experience providing software assurance functions. Hands-on experience and demonstrated ability to provide guidance and supervision of complex tasks similar to the Task Order requirements, with proven expertise in the assurance functions

Functional Responsibility

This position ensures security is addressed holistically and systematically throughout the Software Development Life Cycle (SDLC) via best-in-class techniques and tools that increase software security. Conduct Software assurance Assessments (SwA) including Static Code Analysis, Dynamic Code Analysis, spidering, Software Penetration Testing and Database Vulnerability Assessment. Generate SwA Technical Reports that identify software bugs, flaws, issues and vulnerabilities and provide information to help decision makers understand risks and recommended mitigation measures. Use the Common Weakness Scoring System (CWSS) to score discovered software vulnerabilities. Develop and maintain software assurance processes and practices to discover and diagnose security issues throughout the SDLC and ensure SwA processes include Security Engineering reviews on the system architecture. Participate in mission meetings to document requirements and produce a Software Assurance Plan.

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from and accredited college or university in Engineering, Science, Management, or related field.

26 **Commercial Job Title: Senior IT Compliance Specialist**

Minimum Experience

The individual provided will have a minimum of six (6) years of demonstrated experience providing IT compliance functions. Hands-on experience and demonstrated ability to provide guidance and supervision of complex tasks similar to the Task Order requirements, with proven expertise in the IT compliance and risk management functions

Functional Responsibility

Proven track record in the assessments of various compliance standards such as SSAE 16 SOC1 and SOC2, FISMA, FedRamp, HIPPA, HITRUST, PCI DSS per the task order requirements. Well versed in Planning, Establishing objectives, Analysis, Testing and Remediation steps. Compiling the results of the analysis in a standardized format according to the compliance standard reporting practice. Present the final executive and detailed report to the stakeholders

Minimum Education

The individual provided will have, as a minimum, a Bachelors Degree from and accredited college or university in Engineering, Science, Management, or related field.

27 Commercial Job Title: Expert Penetration Tester

Minimum Experience

The individual provided will have a minimum of six (6) years of demonstrated experience providing penetration testing services. Hands-on experience and demonstrated ability to provide guidance and supervision of complex tasks similar to the Task Order requirements, with proven expertise in the penetration testing.

Functional Responsibility

Proven track record in penetration testing by employing simulated adversarial threat-based approaches to expose and exploit vulnerabilities as a means to identify weaknesses and to improve the security posture and operational procedures. Perform Penetration Testing for customer security requirements to test and validate the effectiveness of customers' IT security posture. Use various testing, social engineering, and penetration testing approaches for vulnerability identification, enumeration, and purposeful exploitation to determine the value and effectiveness of a network, system, or application's security configuration. Participate in and/or present project kick-off and close-out presentations and findings. Participate in mission meetings, document requirements, and produce a mission Rules of Engagement Plan. Conduct mission review meetings and maintain activity log. Develop Red Team Reports (RTRs) that summarize missions, findings, and results.

Minimum Education

The individual provided will have, as a minimum, a Bachelor's Degree from and accredited college or university in Engineering, Science, Management, or related field.

28 Commercial Job Title: Penetration Tester

Minimum Experience

The individual provided will have a minimum of four (4) years of demonstrated experience providing penetration testing services. Hands-on experience and demonstrated ability to provide guidance and supervision of complex tasks similar to the Task Order requirements, with proven expertise in the penetration testing.

Functional Responsibility

Proven track record in penetration testing by employing simulated adversarial threat-based approaches to expose and exploit vulnerabilities as a means to identify weaknesses and to improve the security posture and operational procedures. Perform Penetration Testing for customer security requirements to test and validate the effectiveness of customers' IT security posture. Use various testing, social

engineering, and penetration testing approaches for vulnerability identification, enumeration, and purposeful exploitation to determine the value and effectiveness of a network, system, or application's security configuration. Participate in and/or present project kick-off and close-out presentations and findings. Participate in mission meetings, document requirements, and produce a mission Rules of Engagement Plan. Conduct mission review meetings and maintain activity log. Develop Red Team Reports (RTRs) that summarize missions, findings, and results.

Minimum Education

The individual provided will have, as a minimum, a Bachelor's Degree from an accredited college in Engineering, Science, Management, or related field.

29 **Commercial Job Title: Administrative Assistant**

Minimum Experience

An individual will be provided with a minimum of at least three (3) years of experience with Microsoft Office, FileMaker Pro, reference systems, and demonstrated language skills and transcription skills. Thorough knowledge of company practices and procedures.

Functional Responsibility

Performs a variety of complex and routine administrative and secretarial duties.

Minimum Education

The individual provided will have, as a minimum, a Bachelor's Degree from an accredited college in Engineering, Science, Management, or related field.

30 **Commercial Job Title: Technical Writer**

Minimum Experience

An individual will be provided with a minimum of four (4) years of Technical Writing experience. Hands-on experience and demonstrated ability to provide technical writing support of tasks similar to that ordered.

Functional Responsibility

Reviews and edits highly complex written and graphic technical materials, including system configuration, documentation, studies, reports and other presentation graphics. Ensures compliance with standards of style and format, good usage of English and overall structure and organization of material.

Minimum Education

The individual provided will have, as a minimum, a Bachelor's Degree from an accredited college in Engineering, Science, Management, or related field