General Services Administration
Federal Supply Service
Authorized Federal Supply Schedule Catalog and Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

Schedule Title — Multiple Award Schedule

Special Item Number:
54151ECOM Ecommerce and Subscription Services
FSC/PSC Class D399 IT AND TELECOM- OTHER IT AND TELECOMMUNICATIONS
Other Data Transmission Services, Not elsewhere classified

Contract Number:
GS-35F-474DA

Contract Period:
August 25, 2016 - August 25, 2026

DUNS: 063939232

Contractor:
EdutainmentLIVE, LLC dba ITProTV
7525 NW 4th Blvd
Gainesville, FL 32607
Phone: 352-600-6900
Fax: 352-642-1780
https://www.itpro.tv

Contract Administration Source:
Peter Weishaar
7525 NW 4th Blvd
Gainesville, FL 32607
Phone: 352-600-6906
Peter@ITPro.TV

Business Size:
Small

For more information on ordering from Federal Supply Schedules, see: http://www.gsa.gov/portal/content/197989

Online access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system.
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</tbody>
</table>
CUSTOMER INFORMATION

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s):

<table>
<thead>
<tr>
<th>SIN</th>
<th>Product Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151ECOM</td>
<td>Ecommerce and Subscription Services</td>
</tr>
<tr>
<td></td>
<td>ITProTV Premium Annual Subscription — 12 months access</td>
</tr>
</tbody>
</table>

1b. Lowest Priced Model Number and Lowest Unit Price for Each SIN (excluding IFF):

<table>
<thead>
<tr>
<th>SIN</th>
<th>Product Name</th>
<th>Lowest Unit Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151ECOM</td>
<td>ITProTV Premium Annual Subscription — 12 months access</td>
<td>$287.15 — License — 12 months</td>
</tr>
</tbody>
</table>

1c. Hourly Rates:
N/A

2. Maximum order:
$500,000

3. Minimum order:
$100

4. Geographic coverage:

<table>
<thead>
<tr>
<th>SIN</th>
<th>SCOPE</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151ECOM</td>
<td>50 U.S. states</td>
</tr>
</tbody>
</table>

5. Point(s) of production:
7525 NW 4th Blvd, Gainesville, FL 32607

6. Discount from list prices or statement of net price:
Base discount 50%

7. Quantity discounts:
Yes, see price list

8. Prompt payment terms:
None

9a. Notification whether Government purchase cards are accepted at or below the micro-purchase threshold:
Yes
9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold:
Yes

10. Foreign items:
N/A

11a. Time of delivery:
1-2 days after receipt of order.
11b. Expedited delivery:
Negotiated Per Agency Request

11c. Overnight and 2-day delivery:
N/A

11d. Urgent requirements:
Agencies can also contact the Contractor’s representative to effect a faster delivery.

12. F.O.B. point(s):
Destination

13a. Ordering address(es):
Email: Peter@ITPro.TV
Physical: 7525 NW 4th Blvd, Gainesville, FL 32607

13b. Ordering procedures:
Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation (FAR) 8.405-3 when establishing Blanket Purchase Agreements (BPAs).

14. Payment address:
EdutainmentLIVE, LLC
7525 NW 4th Blvd
Gainesville, FL 32607

15. Warranty terms:
Standard Commercial

16. Export packing charges:
N/A

17. Terms and conditions of Government purchase card acceptance:
N/A

18. Terms and conditions of rental, maintenance, and repair:
N/A

19. Terms and conditions of installation:
N/A

20a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices:
N/A

20b. Terms and conditions for any other services:
N/A

21. List of service and distribution points:
N/A

22. List of participating dealers:
N/A
23. Preventative maintenance:
N/A

24a. Special attributes such as environmental attributes:
N/A

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found:
ITProTV is committed to Section 508 accessibility. We work to ensure our user experience is intuitive and seamless for all users regardless of location or disability. We provide closed captioning, searchable transcripts, and accessibility controls for all our courses and continue to work at improving the accessibility of our service. Additional ITProTV accessibility details can be found here: https://www.itpro.tv/accessibility/. The EIT standards can be found at http://www.Section508.gov.

25. Data Universal Number System (DUNS) number:
063939232

26. Notification Regarding Registration in System for Award Management (SAM) Database:
Contractor has an Active Registration in the SAM database. Registered with Cade Code 7AAH1
ABOUT ITProTV

ITProTV is an IT skills development platform addressing the global IT skills gap by providing online training for IT professionals in every stage of their careers. With training that’s more like a talk show, IT pros watch more and learn more with an affordable, convenient, better-than-classroom experience. IT professionals from the city, state, county, and federal government level utilize ITProTV as a primary resource for preparing for IT certification exams and learning new technical skills. ITProTV has proven to be a superior learning platform for military personnel, including those from the DOJ, DOD, NOAA, NASA, DHS, DARPA, and more. Learners can access anywhere, anytime from their desktop, tablet, mobile device, Roku, or Apple TV, and have full access to certification practice tests and more than 800 step-by-step virtual labs.

THE VALUE OF ITProTV

Teams that use ITProTV provide more value to their organization by staying up-to-date with the latest technologies. IT leaders choose ITProTV for its affordable price, depth and variety of content, and ease of access to content. IT professionals who use ITProTV are more self-driven to continue their professional education and recognize a time saving in their daily job duties.

ITProTV provides effective IT training that is engaging, in-depth and invaluable.

- **Members can train anytime, anywhere** on a variety of devices using our high-quality, online live streaming and on-demand video. Courses can be downloaded for offline viewing or reviewed in listen only mode.
- **Courses are developed in 20-minute episodes** for the most effective delivery of content. New content is generated daily and made available on-demand within 24–48 hours.
- **Instructors have numerous certifications** in addition to real-world IT experience.
ITProTV FEATURES

A Variety of Courses
ITProTV offers options for both vendor certification training and technical skill training. New training is created daily and made available on-demand within 24–48 hours.

Unlimited Viewing, Anytime, Anywhere
Live streamed and on-demand content is accessible through a desktop browser, tablet or mobile device application, Roku and Apple TV. Annual members can download content for offline viewing, and all courses are available in listen-only mode.

Advanced Virtual Labs
Access to more than 800 step-by-step virtual labs that provide a real-world environment enabling learners to correlate knowledge and skill.

Thorough Practice Exams
Certification practice tests help to strengthen a learner’s technical job skills and prepare them for an upcoming certification exam.

Progress Tracking and Reporting
Through the ITProTV ProPortal, managers can track the progress of individuals and teams. They have visibility to which courses are being completed and can assign courses and/or episodes of courses to individual users.
COURSE CATALOG

ITProTV creates new IT training content every day, keeping content fresh and up to date. You can view the current course catalog at any time and see what's coming soon on the roadmap.
TERMS AND CONDITIONS FOR SIN 54151ECOM

1. SCOPE
The prices, terms and conditions stated under Special Item Number 54151ECOM Electronic Commerce (EC) Services apply exclusively to EC Services within the scope of this Information Technology Schedule.

2. ELECTRONIC COMMERCE CAPACITY AND COVERAGE
The Ordering Activity shall specify the capacity and coverage required as part of the initial requirement.

3. INFORMATION ASSURANCE
a. The Ordering Activity is responsible for ensuring to the maximum extent practicable that each requirement issued is in compliance with the Federal Information Security Management Act (FISMA)
b. The Ordering Activity shall assign an impact level (per Federal Information Processing Standards Publication 199 & 200 (FIPS 199, “Standards for Security Categorization of Federal Information and Information Systems”)) prior to issuing the initial statement of work. Evaluations shall consider the extent to which each proposed service accommodates the necessary security controls based upon the assigned impact level. The Contractor awarded SIN 54151ECOM is capable of meeting at least the minimum security requirements assigned against a low-impact information system (per FIPS 200).

c. The Ordering Activity reserves the right to independently evaluate, audit, and verify the FISMA compliance for any proposed or awarded Electronic Commerce services. All FISMA certification, accreditation, and evaluation activities are the responsibility of the ordering activity.

4. DELIVERY SCHEDULE
The Ordering Activity shall specify the delivery schedule as part of the initial requirement. The Delivery Schedule options are found in Information for Ordering Activities Applicable to All Special Item Numbers, paragraph 6. Delivery Schedule.

5. INTEROPERABILITY
When an Ordering Activity requires interoperability, this requirement shall be included as part of the initial requirement. Interfaces may be identified as interoperable on the basis of participation in a sponsored program acceptable to the Ordering Activity. Any such access or interoperability with teleports/gateways and provisioning of enterprise service access will be defined in the individual requirement.

6. ORDER
a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering electronic services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all electronic services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

7. PERFORMANCE OF ELECTRONIC SERVICES
The Contractor shall provide electronic services on the date agreed to by the Contractor and the ordering activity.
8. RESPONSIBILITIES OF THE CONTRACTOR
The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

9. RIGHTS IN DATA
The Contractor shall comply FAR 52.227-14 RIGHTS IN DATA – GENERAL and with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

10. ACCEPTANCE TESTING
If requested by the ordering activity the Contractor shall provide acceptance test plans and procedures for ordering activity approval. The Contractor shall perform acceptance testing of the systems for ordering activity approval in accordance with the approved test procedures.

11. WARRANTY
The Contractor shall provide a warranty covering each Contractor-provided electronic commerce service. The minimum duration of the warranty shall be the duration of the manufacturer’s commercial warranty for the item listed below:

Standard Commercial Warranty.
The warranty shall commence upon the later of the following:
a. Activation of the user's service
b. Installation/delivery of the equipment

The Contractor, by repair or replacement of the defective item, shall complete all warranty services within five working days of notification of the defect. Warranty service shall be deemed complete when the user has possession of the repaired or replaced item. If the Contractor renders warranty service by replacement, the user shall return the defective item(s) to the Contractor as soon as possible but not later than ten (10) working days after notification.

12. MANAGEMENT AND OPERATIONS PRICING
The Contractor shall provide management and operations pricing on a uniform basis. All management and operations requirements for which pricing elements are not specified shall be provided as part of the basic service.

13. TRAINING
The Contractor shall provide normal commercial installation, operation, maintenance, and engineering interface training on the system. If there is a separate charge, indicate below: no charge.

15. MONTHLY REPORTS
In accordance with commercial practices, the Contractor may furnish the ordering activity/user with a monthly summary ordering activity report. This is available to members through the supervisor portal.

16. ELECTRONIC COMMERCE SERVICE PLAN
(a) Describe the electronic service plan and eligibility requirements.

7.1 As part of the registration process, you will either be given an access key or a user id and password. If you are given an access key, you will select a password and fill in certain information about yourself. You must provide accurate, complete, and current registration information and you agree to provide the Service with any updates to that information promptly after such changes occur.

7.2 Individual subscriptions to the Service are available only to persons who are at least 18 years of age. Your right to use the Service is personal to you and cannot be transferred to any other person.
7.3 You are responsible for all use of your account under any password by any person, whether or not authorized by you, and for ensuring that all use of your account complies with this Agreement.

7.4 You shall be responsible for obtaining communication services, computer equipment, and other products or services necessary to access and use the Service. You shall be responsible for all charges associated with accessing and maintaining a connection to the Service including, but not limited to, charges imposed by an Internet service provider, or your local telephone company.

(b) Describe charges, if any, for additional usage guidelines. N/A

(c) Describe corporate volume discounts and eligibility requirements, if any.

See Price List
END USER LICENSE AGREEMENT

1. Introduction:
   1.1 Welcome to ITPro.TV. We hope that you enjoy your experience and thank you for subscribing. These Terms and Conditions of Use (the “Agreement”) govern your use of the Internet-based learning service provided through this site (“Service”). The Service consists of computing and information services and software, information, interactive forums, and other content provided by EdutainmentLIVE LLC. and its affiliates (“ITPro.TV”),

   1.2 If at any time any part of this Agreement is no longer acceptable to you, you should immediately terminate your use of this Service.

2. Grant of License:
   EdutainmentLIVE LLC grants you, as a registered subscriber, the right, with a standard web browsing program not supplied by EdutainmentLIVE LLC (“Browser”) to use the Service and the information, software, photographs, audio and video clips, graphics, and other material contained on the Service (collectively, the “Content”) solely for your own (non-commercial) use on one personal computer or other device capable of displaying the Content. You may not share your access nor distribute any Content from the Service to others without the prior written permission of EdutainmentLIVE LLC.

3. Use of Service Content:
   3.1 You, Ordering Activity (an entity entitled to order under GSA Schedule contracts as defined in GSA Order ADM 4800.2h and as revised from time to time), acknowledge that the Service and all Content are protected by copyright, trademark, (see copyright, Trademarks and Copyrights) or other proprietary rights of EdutainmentLIVE LLC, or third party licensors. You agree to comply with any additional copyright notices, information, or restrictions applicable to any Content available on or accessed through the Service. ITPro.TV and all related trademarks, trade names, logos, characters, design, and trade dress are trademarks or registered trademarks of EdutainmentLIVE LLC. or its licensors in the United States and other countries and may not be used without written permission. All other trademarks are the property of their respective owners. Please consult the Trademark Guidelines for information regarding our complete list of EdutainmentLIVE LLC trademarks.

   3.2 You may not modify, publish, transmit, transfer or sell, reproduce, create derivative works from, distribute, perform, display, or in any way exploit any of the Content, in whole or in part, except as expressly permitted in this Agreement. Content consisting of or containing downloadable software may not be reverse engineered unless specifically authorized by its proprietor.

   3.3 You may download or copy the Content only for your own individual use as provided herein, and further provided that you maintain all copyright and other notices contained in such Content. You shall not store electronically any portion of any Content, except as may be temporarily stored by your Browser in its ordinary operation. Except as may be expressly permitted by U.S. copyright laws, no copying, storage, redistribution, or publication of any Content is permitted without the express prior written permission of the owners of such Content.

4. Service Rules of Conduct:
   You may use the Q&A forum feature of the Service for lawful purposes only. You may not upload to, or distribute or otherwise publish through the Service, any material which (a) is libelous, defamatory, obscene, pornographic, abusive, harassing or threatening, or otherwise objectionable to EdutainmentLIVE LLC in their sole and absolute discretion, (b) contains viruses or other contaminating or destructive features, (c) violates the rights of others, such as by infringing any copyright, trademark, patent, or trade secret or violating any right of privacy or publicity, (d) constitutes unauthorized or unsolicited advertising, junk or bulk e-mail, or any form of lottery or gambling, chain letters or marketing/pyramid schemes, or the selling or trading of any merchandise, (e) contains links to sites that violate these Terms of Use, such as pornographic sites,
defamatory sites, and so on, or (f) otherwise violates any applicable law. You may not use the Service for any commercial purpose, including advertising or solicitation of funds or goods and services. In addition, you may not use the Service to solicit subscribers to join other online information services that are competitive with the Service. Neither the administrators of nor the moderators of the Service or the student forum are responsible for the privacy practices of any user. Remember that all information that is disclosed in these areas becomes public information and you should exercise caution when deciding to share any of your personal information.

5. Managing Content:
EdutainmentLIVE LLC does not review material submitted to the Service by subscribers (“Subscribers’ Content”) and is not responsible for such Subscribers’ Content. However, EdutainmentLIVE LLC reserves the right to delete, move, modify, or edit any Subscribers’ Content, including messages posted in any forum, that they may determine, in their sole discretion, violates this Agreement. You are and shall remain solely responsible for all Subscribers’ Content posted by you or by any other person using your account.

6. No Endorsement:
6.1 EdutainmentLIVE LLC does not represent or endorse the accuracy or reliability of any Subscribers’ Content displayed, uploaded, posted on any message board, or otherwise distributed through the Service. EdutainmentLIVE LLC expressly disclaim any liability related to Subscribers’ Content, and you acknowledge that any reliance by you upon such Subscriber Content shall be at your sole risk.

6.2 The Service may contain links to sites on the Internet that are owned and operated by third parties (the “External Sites”). You acknowledge that EdutainmentLIVE LLC is not responsible for the availability of, or the content located on or through, any External Site. You should contact the site administrator or Webmaster for those External Sites if you have any concerns regarding such links or External Sites.

7. Subscriber Qualifications:
7.1 As part of the registration process, you will either be given an access key or a user id and password. If you are given an access key, you will select a password and fill in certain information about yourself. You must provide accurate, complete, and current registration information and you agree to provide the Service with any updates to that information promptly after such changes occur.

7.2 Individual subscriptions to the Service are available only to persons who are at least 18 years of age. Your right to use the Service is personal to you and cannot be transferred to any other person.

7.3 You are responsible for all use of your account under any password by any person, whether or not authorized by you, and for ensuring that all use of your account complies with this Agreement.

7.4 You shall be responsible for obtaining communication services, computer equipment, and other products or services necessary to access and use the Service. You shall be responsible for all charges associated with accessing and maintaining a connection to the Service including, but not limited to, charges imposed by an Internet service provider, or your local telephone company.

8. Service and System Availability:
EdutainmentLIVE LLC uses reasonable efforts to maximize system availability. EdutainmentLIVE LLC shall make a reasonable effort to correct any technical difficulties which may arise with the Service; however, EdutainmentLIVE LLC is not responsible for any Service down time. EdutainmentLIVE LLC is not responsible for any technical difficulties resulting from the World Wide Web, Internet access, and computer hardware or software.

9. Disclaimer of Warrantees; Limitation of Liability:
12.1 THE SERVICE AND THE CONTENT ARE DISTRIBUTED ON AN “AS IS, AS AVAILABLE” BASIS. NONE OF

12.2 NONE OF EDUTAINMENTLIVE, LLC, ANY THIRD PARTY CONTENT PROVIDER, NOR THEIR RESPECTIVE AGENTS SHALL BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF OR INABILITY TO USE THE SERVICE, EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS CLAUSE SHALL NOT IMPAIR THE U.S. GOVERNMENT'S RIGHT TO RECOVER FOR FRAUD OR CRIMES ARISING OUT OF OR RELATED TO THIS CONTRACT UNDER ANY FEDERAL FRAUD STATUTE, INCLUDING THE FALSE CLAIMS ACT, 31 U.S.C. 3729-3733. FURTHERMORE, THIS CLAUSE SHALL NOT IMPAIR NOR PREJUDICE THE U.S. GOVERNMENT'S RIGHT TO EXPRESS REMEDIES PROVIDED IN THE GSA SCHEDULE CONTRACT (E.G., CLAUSE 552-238-75 – PRICE REDUCTIONS, CLAUSE 52.212-4(H) – PATENT INDEMNIFICATION, AND GSAR 552.215-72 – PRICE ADJUSTMENT – FAILURE TO PROVIDE ACCURATE INFORMATION). SOME STATES DO NOT ALLOW EXCLUSION OF IMPLIED WARRANTIES OR LIMITATION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. IN SUCH STATES, THE LIABILITY OF EDUTAINMENTLIVE, LLC, THIRD PARTY CONTENT PROVIDERS, AND THEIR RESPECTIVE AGENTS SHALL BE LIMITED TO THE GREATEST EXTENT PERMITTED BY LAW.

10. Third Party Rights:
The provisions of paragraphs 3, 4, 10, 12, and 16 are for the benefit of EdutainmentLIVE LLC, third party Content providers, and its and their respective employees, agents, and contractors. Each such party will have the right to enforce such provisions directly on its own behalf.

11. Miscellaneous:
This Agreement shall be construed in accordance with the laws of the United States. This Agreement may not be amended except in writing signed by both parties and no waiver by either party shall be deemed a waiver of any preceding or subsequent breach or default. The provisions of sections 3, 4, 7, 8, 10, 11, 12, 13, and 16 shall survive any termination of this Agreement, as well as any other provisions which by their terms or sense are intended to survive.

12. International Use:
We make no representation that materials on this website are appropriate or available for use in locations outside the United States, and accessing them from territories where their contents are illegal is prohibited. Those who choose to access this site from other locations do so on their own initiative and are responsible for compliance with local laws.
## ITProTV PRICE LIST

<table>
<thead>
<tr>
<th>Number of Subscriptions</th>
<th>GSA Price/Subscription</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$287.15</td>
</tr>
<tr>
<td>2-25</td>
<td>$287.15</td>
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<tr>
<td>26-100</td>
<td>$264.18</td>
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<tr>
<td>301-450</td>
<td>$143.57</td>
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<tr>
<td>451+</td>
<td>$103.37</td>
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