

# Authorized Information Technology Schedule Pricelist General Purpose Commercial Information Technology Equipment, Software and Services

## Special Item No. 132-32 - Term Software Licenses

### FSC Class 7030 – Information Technology Software - Large Scale Computers and Microcomputers

Operating System Software	Application Software	Electronic Commerce (EC) Software
Utility Software	Communications Software	Core Financial Management Software
Ancillary Financial Systems Software	Special Physical, Visual, Speech, and Hearing Aid Software	

## Special Item No. 132-34 - Maintenance of Software

## Special Item No. 132-51 - Information Technology (IT) Professional Services

### FPDS Code

IT Facility Operation and Maintenance	D301
IT Systems Development Services	D302
IT Systems Analysis Services	D306
Automated Information Systems Design and Integration Services	D307
Programming Services	D308
IT Backup and Security Services	D310
IT Data Conversion Services	D311
Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services	D313
IT Network Management Services	D316
Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services	D317
Other Information Technology Services, Not Elsewhere Classified	D399

## Special Item No. 132-52 – Electronic Commerce (EC) Services

### FPDS Code

Value Added Network Services (VANs)	D304
E-Mail Services	D304
Internet Access Services	D304
Navigation Services	D304
Other Data Transmission Services, Not Elsewhere Classified – Except “Voice” and Pager Services	D399



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Contract Number:	GS-35F-4797H
Modification No. 66	Effective July 31, 2013
Period Covered by Contract:	January 23, 1998 – January 22, 2018

### General Services Administration Federal Acquisition Service

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System (<http://www.gsaadvantage.gov>).

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**INFORMATION FOR ORDERING ACTIVITIES  
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

**Special Notice to Agencies**

**Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Acquisition Service Schedules, and to report accomplishments against these goals.

For orders exceeding the micro-purchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!<sup>TM</sup> on-line shopping service ([www.gsadvantage.gov](http://www.gsadvantage.gov)). The catalogs/pricelists, GSA Advantage!<sup>TM</sup> and the Federal Acquisition Service Home Page ([www.gsa.gov/fas](http://www.gsa.gov/fas)) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micro-purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

**1. GEOGRAPHIC SCOPE OF CONTRACT**

*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

*Overseas delivery* is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

[ x ] The Geographic Scope of Contract will be domestic delivery only.

Please note that the services and products offered herein are also available at overseas locations outside the scope of this contract. Overseas service rates will be negotiated between the Contractor and the ordering activity.

**2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT ADDRESS**

For computer to computer EDI orders: None

For orders by facsimile transmission:

For Orders by Facsimile Transmission	For Mailed Orders	Internet Address
CGI Federal Inc. (703) 227.7477 To verify transmission: (703) 227.6000	CGI Federal Inc. Attn: GWAC Solutions Center 12601 Fair Lakes Circle Fairfax, VA 22033-4902	<a href="mailto:gwacsc@cgifederal.com">gwacsc@cgifederal.com</a> <a href="http://www.cgifederal.com">http://www.cgifederal.com</a> (Internet)

Payment Addresses:

Via Mail	Via Federal Express	Via Wire/ACH
CGI Federal Inc. P.O. Box 404922 Atlanta, GA 30384-4922	Bank of America Lockbox Service Lockbox 404922 6000 Feldwood Road College Park, GA 30349	Bank of America Dallas, TX ABA # 111000012 CGI Federal Inc. Account No.: 3756257625

Contractors must accept the credit card for payments equal to or less than the micro-purchase threshold for oral or written orders under this contract. The contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number can be used by ordering agencies to obtain technical and/or ordering assistance:

(703) 227.6000 (ask for the GSA/GWAC Solutions Center) or by email at [gwacsc@cgifederal.com](mailto:gwacsc@cgifederal.com)

**3. LIABILITY FOR INJURY OR DAMAGE**

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

**4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279**

Block 9: G, Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: **145969783**

Block 30: Type of Contractor - **C. Large Business**

Block 31: Woman-Owned Small Business – **No**

Block 36: Contractor's Taxpayer Identification Number (TIN) – **27-0087176**

Block 40: Veteran Owned Small Business (VOSB) – **No**

a. CAGE Code: **3YVK7**

b. CGI Federal Inc. has registered with the Central Contractor Registration (CCR) Database.

**5. FOB DESTINATION**

**6. DELIVERY SCHEDULE**

a. **TIME OF DELIVERY:** The contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<u>SPECIAL ITEM NUMBER</u>	<u>DELIVERY TIME (DAYS ARO)</u>
SIN 132-32	30 days (or as awarded in the order)
SIN 132-34	As awarded in the order
SIN 132-51	Date of award to completion
SIN 132-52	As awarded in the order

b. **URGENT REQUIREMENTS:** When the Federal Acquisition Service Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. **DISCOUNTS:** Prices shown are NET prices; basic discounts have been deducted.

- a. Prompt Payment: None
- b. Quantity: None
- c. Dollar Volume: None
- d. Government Educational Institutions: Same as other Government customers
- e. Other: None

*CGI reserves the right to offer net discounts in special cases, where deemed appropriate. The net discount may be expressed as a single percent per individual SIN and/or as a percent to be applied to the total requirement pricing. The offer of the net discount will be made directly to the ordering activity making the selection and will not result in a modification to the Schedule Contract. The net discount and dollar amount must be shown on monthly invoices. The offer and/or acceptance of the net discount to an ordering activity will not constitute a price reduction under the clause entitled "Price Reductions".*

*Cross-servicing fees for the Momentum<sup>®</sup> Suite of software products will be negotiated on a case-by-case basis with the ordering activity.*

## **8. TRADE AGREEMENTS ACT OF 1979, AS AMENDED**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

## **9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING**

Outside the scope of this Contract.

## **10. SMALL REQUIREMENTS**

The minimum dollar value of orders to be issued is \$50.00.

## **11. MAXIMUM ORDER:** (All dollar amounts are exclusive of any discount for prompt payment.)

- a. The maximum order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-32 - Term Software Licenses

Special Item Number 132-34 – Maintenance of Software

Special Item Number 132-51 - Information Technology (IT) Professional Services

Special Item Number 132-52 – Electronic Commerce (EC) Services

## **12. ORDERING PROCEDURES FOR FEDERAL ACQUISITION SERVICE SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

## **13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS**

Ordering activities acquiring products from this Schedule must comply with the provisions of Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

### **13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS)**

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the

NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

### **13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS)**

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202) 619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301) 975-2833.

### **14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)**

- a. Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- b. Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- c. Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- d. Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- e. Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- f. Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- g. Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- h. Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- i. Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- j. Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated

funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

k. Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed at time and a half of the labor rate).

## **15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES**

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.).

## **16. GSA ADVANTAGE!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaadvantage.gov/>.

## **17. PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, non-contract items, non-Schedule items, and items not on a Federal Acquisition Service Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated at open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Acquisition Service Multiple Award Schedule (MAS) –referred to as open market items – to a Federal Acquisition Service Schedule Blanket Purchase Agreement (BPA) or an individual order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Acquisition Service Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Acquisition Service Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Acquisition Service Schedule; and
- (4) All clauses applicable to items not on the Federal Acquisition Service Schedule are included in the order.

## **18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.

- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

## **19. OVERSEAS ACTIVITIES**

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

## **20. BLANKET PURCHASE AGREEMENTS (BPAs)**

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

## **21. CONTRACTOR TEAM ARRANGEMENTS**

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

## **22. INSTALLATION, DEINSTALLATION, REINSTALLATION**

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotation is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

## **23. SECTION 508 COMPLIANCE**

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

[gwacsc@cgifederal.com](mailto:gwacsc@cgifederal.com)

The EIT standard can be found at [www.Section508.gov/](http://www.Section508.gov/).

**24. PRIME CONTRACTOR ORDERING FROM FEDERAL ACQUISITION SERVICE SCHEDULES**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Acquisition Service Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- a. A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Acquisition Service Schedule contractor); and
- b. The following statement:

This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Acquisition Service Schedule contract, the latter will govern.

**25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)**

- a. The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- b. Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

- (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
- (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

- c. The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

**26. SOFTWARE INTEROPERABILITY**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

**27. ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS**  
**APPLICABLE TO TERM SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-32)**  
**AND MAINTENANCE OF SOFTWARE (SPECIAL ITEM NUMBER 132-34)**  
**FOR GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY**  
**SOFTWARE**

**1. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. *Software shall be deemed accepted 30 days after the ordering activity receives the order, unless written notice is given to the contrary within the 30 day period.* The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software (*including but not limited to customization*), unless the change is due to the defect in the software.

**2. GUARANTEE/WARRANTY**

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

*See guarantee/warranty and embedded third-party product information in the product sales guides.*

b. The contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in the contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted terms.

**3. TECHNICAL SERVICES**

The Contractor, without additional charge to the ordering activity, provides a hot line technical support number for the purpose of providing user assistance and guidance in the implementation of the software for the following software products:

The technical support number, 1-800-841-6713, is available from 9:00 to 5:00 eastern time.

**Momentum – MAXIMO Asset Management**

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The technical support number, (800) 243-7734, is available 24 hours a day, 7 days a week.

**4. SOFTWARE MAINTENANCE**

a. Software maintenance as it is defined (*see software maintenance in the product sales guide*): *CGI offers both Software Maintenance as a Service and Software Maintenance as a Product, depending on the ordering activity's requirements.*

1. Software Maintenance as a Product (SIN 132-32)

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

Software Maintenance as a product is billed at the time of purchase.

2. Software Maintenance as a Service (SIN 132-34)

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

**5. PERIODS OF TERM LICENSES (132-32) AND MAINTENANCE (132-34)**

a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar day's written notice to the Contractor.

c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

**6. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE**

CGI does not offer conversion from a term license to a perpetual license for its software.

**7. TERM LICENSE CESSATION**

CGI does not offer conversion from a term license to a perpetual license for its software.

**8. UTILIZATION LIMITATIONS - (132-32 AND 132-34)**

a. Software acquisition is limited to Commercial Computer Software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

- (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

*Source code will not be delivered for products on this schedule unless otherwise negotiated. The ordering activity shall not extract ideas, algorithms, procedures, object definitions, methods, class definitions, templates, or hierarchies from the software or related documentation for the purpose of creating any works that are intended to be used as a substitute for the software or documentation or any material part thereof.*

- (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

*For product-specific software license utilization limitations see the product sales guides.*

*Except where noted otherwise, CGI licenses software by site and by ordering activity. An ordering activity is defined as the entity named on the order which employs the users who are intended to operate the software at a particular named site. The software may be used by any subdivision of the activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software provided that such subdivision is identified on the order as being part of the ordering activity. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one activity's site and provided that joint use was intended at the time of license purchase. This would allow other activities access to one activity's database. For ordering activity public domain databases, user activities and third parties may use the computer program to enter, retrieve, analyze, and present data solely for the ordering activity's information. The ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect CGI's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the ordering activity.*

*Limitation of Liability. If the ordering activity should become entitled to claim damages from CGI for any reason (including without limitation, for breach of contract, breach of warranty, negligence or other tort claim), CGI will be liable only for the amount of ordering activity's actual direct damages up to the amount that ordering activity paid CGI for the items or services that are the subject of the claim. In no event, however, will CGI be liable to ordering activity (in the aggregate for all claims made with respect to an order) for more than the amount paid by ordering activity to CGI under the applicable order. In addition, in no event will CGI's aggregate liability for all claims arising under or relating to the order exceed the total amount paid to CGI by ordering activity under the order. These limits also apply to CGI's subcontractors. They are the maximum liability for which CGI and its subcontractors are collectively responsible.*

*In no event will CGI or any person or entity involved in the creation, manufacture or distribution of any software, services or other materials provided by CGI under the order be liable for: (i) any damages arising out of or related to the failure of ordering activity or its Affiliates or suppliers to perform their responsibilities; (ii) any claims or demands of third parties; or (iii) any lost profits,*

*loss of business, loss of data, loss of use, lost savings or other consequential, special, incidental, indirect, exemplary or punitive damages, even if CGI has been advised of the possibility of such damages. CGI will not be held responsible, or to have failed to meet its obligations under the order, if it either delays performance or fails to perform as a result of any cause beyond its reasonable control.*

*Indemnification. If, as a result of CGI's negligence, ordering activity or ordering activity's employees suffer personal injury or property damage, CGI will reimburse ordering activity for that portion of any claims ordering activity actually pays for which CGI is legally liable. Without limiting CGI's liability to ordering activity for non-performance under this Agreement, each of the parties acknowledges and agrees that by entering into and performing its obligations under this Schedule, CGI will not assume and should not be exposed to the business and operational risks associated with ordering activity's business. Therefore, except for claims covered by the warranty section or as stated above, ordering activity will, at its own expense, settle or defend CGI in all claims or actions by third parties arising out of or relating to the conduct of ordering activity's business, including without limitation, the acquisition or use by ordering activity of the Software or Documentation to be provided by CGI under this Schedule and ordering activity will pay all settlements, costs, damages and legal fees and expenses finally awarded provided that CGI promptly notifies ordering activity in writing of the proceeding, provides ordering activity a copy of all information received by CGI with respect to the proceeding, cooperates with ordering activity in defending or settling the proceeding, and allows ordering activity to control the defense and settlement of the proceeding, including the selection of attorneys. CGI may, at its option, participate in the proceeding at its own expense. If, as a result of ordering activity's negligence, CGI or CGI's employees suffer personal injury or property damage, ordering activity will reimburse CGI for that portion of any claims CGI actually pays for which ordering activity is legally liable.*

*A party's indemnification obligations specified in this Schedule are conditioned upon the indemnified party promptly notifying the indemnifying party in writing of the proceeding, providing the Indemnifying party a copy of all notices received by the indemnified party with respect to the proceeding, cooperating with the indemnifying party in defending or settling the proceeding, and allowing the indemnifying party to control the defense and settlement of the proceeding, including the selection of attorneys. The indemnified party may observe the proceeding and confer with the indemnifying party at its own expense.*

*Compliance. During the term of the software license, CGI has the right to audit the ordering activity's use of the software, modifications, and/or customizations for the purposes of verifying the ordering activity's compliance with the terms and conditions in this Pricelist. If the ordering activity breaches any material term of the licensing provisions identified in this Pricelist, then CGI may terminate the license with no refund for license fees, and all copies of the software and associated documentation must be returned immediately.*

- (3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

*The agreement to use the licensed software will be in writing and will be in accordance with the restrictions of the contract and order, and only after the ordering activity first confirms with the Contractor that the party is not deemed by the Contractor to be a competitor. The Contractor will have*

*no warranty, support, or other obligation to such third party. The ordering activity shall notify Contractor and assist Contractor in mitigating any such breach and in pursuit of such legal actions as Contractor deems appropriate in connection therewith. Ordering activity will indemnify, defend, and hold Contractor harmless from and against any and all claims, damages, costs, liabilities, expenses (including reasonable attorney fees) or losses suffered or incurred by Contractor or Third Party Software licensors in connection with the breach by ordering activity of this provision, or the breach by any such third party of the terms herein.*

*The ordering activity agrees to reproduce and include the Contractor's copyright, trademark, and other proprietary rights notices on any copies of the Software and Documentation, including partial copies and copied materials in derivative works.*

- (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

*Any copies that the ordering activity makes of the ProSteward™ software or documentation, in whole or in part, are CGI's and/or Shell's property.*

*Any copies that the ordering activity makes of the TEMPO™ or TEMPO™ Timesheet software or documentation, in whole or in part, are CGI's and/or the State of New Jersey Department of Environment Protection's ("NJDEP") property.*

- (5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

## **9. SOFTWARE CONVERSIONS - (SIN 132-32)**

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

## **10. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY**

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

## **11. RIGHT-TO-COPY PRICING**

CGI does not offer right-to-copy licenses.

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**SOFTWARE DESCRIPTION AND PRICE LIST  
FOR  
TERM SOFTWARE LICENSES AND MAINTENANCE OF SOFTWARE  
(SPECIAL ITEM NUMBERS 132-32 AND 132-34)**

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**Federal Financial System<sup>®</sup> (FFS<sup>®</sup>)**

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CGI no longer accepts orders for FFS. The following Product Direction Statement provides additional information for existing FFS customers.

**Federal Financial System (FFS) Product Direction Statement**

This statement defines CGI's strategy to continue providing product solutions for federal financial management.

- Federal Financial System (FFS) Release 5.6.2 was the last major baseline release under the current architecture. Beyond this release, sub-releases may be issued to resolve material issues. CGI will be solely responsible for classifying an issue as "material". In addition, selective enhancements will be made on a "one-time basis" to meet new regulatory-based requirements.
- FFS customers have the option to task CGI to design, develop, test, and maintain any additional desired enhancements to FFS (not covered above) through a task order under SIN 132-51 IT Professional Services.
- Momentum Financials, also offered as Momentum Financial Plus, is the next major release beyond FFS 5.6.2
  - ▶ Maintenance-paying customers on baseline versions of FFS have the option of transferring those licenses to Momentum Financials licenses.
  - ▶ The license provided in this circumstance is an "equivalent license" based on the subsystem(s) in use and the number of FFS users per subsystem. In addition, current users of CGI's FFS are entitled to significant discounts on additional user license fees and other Momentum subsystems. Contact CGI for details on the definition of "equivalent license", prices, and ordering procedures for the transition from FFS to Momentum.
  - ▶ Required third-party software for Momentum Financials Plus will require an incremental license migration fee. FFS customers can contact CGI to determine the migration fee for their organization.
  - ▶ Additional required hardware is not included in the software license.
  - ▶ Conversion, training, and other CGI implementation services will be available through a task order under SIN 132-51 IT Professional Services.
  - ▶ Automated data conversion tools from FFS to Momentum Financials will be included with the license transfer.
  - ▶ Clients who choose to migrate from FFS to Momentum Financials will not receive an additional warranty (i.e., the warranty is not re-earned).
  - ▶ Clients who migrate to Momentum Financials will begin paying the new maintenance fees beginning in the month following the order to migrate to Momentum Financials.
- Any client paying maintenance on FFS will be entitled to standard support, access to FFS 5.6.2.1 sub-releases, and the upgrade path to Momentum Financials described above.

<b>Federal Financial System® (FFS®)</b>		
<b>License Description</b>	<b>SIN 132-32 30 – Year Restricted Rights License</b>	<b>SIN 132-34 Monthly Maintenance</b>
<b>Part Number:</b>	<b>FFS-000-0000-0100L</b>	<b>FFS-000-0000-0100M</b>
Modules performing functions supporting "core" federal financial requirements defined by the <i>JFMIP</i>		
FFS Basic System-VSAM/CICS	See Notes 1 and 2	\$6,005.66
FFS Basic System - ADABAS/CICS	See Notes 1 and 2	\$5,978.77
FFS Basic System - DB2/CICS	See Notes 1 and 2	\$7,044.71
FFS Basic System – UNIX	See Notes 1 and 2	\$5,309.51
FFS Purchasing	See Notes 1 and 2	\$1,558.56
FFS Cost Allocation	See Notes 1 and 2	\$623.43
FFS Project Cost Accounting	See Notes 1 and 2	\$831.23
PC Interface	See Notes 1 and 2	\$519.52
Additional, related financial/administrative software modules:		
FFS Inventory	See Notes 1 and 2	\$1,246.85
FFS Fixed Assets	See Notes 1 and 2	\$831.23
FFS Travel	See Notes 1 and 2	\$623.43
FFS Budget Preparation	See Notes 1 and 2	\$623.43

**Notes:**

- Effective March 1, /2003, CGI is discontinuing the sales of FFS. See the Product Direction Statement above for information regarding current customers.
- CGI's Migration Policy for existing FFS software holders is that Momentum financials is the next release of FFS. The FFS Upgrade to Momentum financials software products is as follows: Current users of CGI's FFS may acquire a 30 year Restricted Rights license for this item at no cost under the following circumstances: (1) the agency currently pays maintenance on the equivalent FFS subsystem, and (2) the agency provides CGI with the number of users with access to the respective FFS subsystem. The license provided in this circumstance is an 'equivalent license' based on the subsystems in use and the number of FFS users per subsystem. In addition, current users of CGI's FFS are entitled to significant discounts on additional user licenses fees and other Momentum subsystems. Contact CGI for details on the definition of 'equivalent license', prices and ordering procedures for the transition from FFS to Momentum. For example, if an agency uses FFS Project Cost Accounting and 120 users have access to the subsystem, the equivalent Momentum license is Momentum Project Cost Accounting User License 101-200 users. This is the 'trade-in' value of the agency's FFS PCAS license. If an agency wants to acquire more than the indicated number of User licenses, CGI will negotiate these on a client-by-client basis.
- Under CGI's migration policy, existing FFS software holders who select Momentum Financials Plus will be charged the price differential between Momentum Financial and Momentum Financials Plus licenses for "equivalent license".

## Computer Aided Collections System for Government (CACSG)

CACSG improves collection effectiveness, collector productivity, and management control by providing automated support of collection activities. The system maintains complete, up-to-date case collection information on its database and communicates directly with the host accounting system without any flow of paper.

Manufacturer Part Number	Computer Aided Collections System for Government (CACSG)	SIN 132-32 30 – Year Restricted Rights License	Notes
Accounts Receivables Managed (all funds)			
CSG-001	< \$100 Million	\$508,715.31	1,2,3
CSG-002	\$101M to < \$250M	\$661,329.90	1,2,3
CSG-003	\$251M to < \$500M	\$898,730.38	1,2,3
CSG-004	\$501M to < \$1B	\$1,170,045.21	1,2,3
CSG-005	\$1.1B < \$2B	\$1,509,188.75	1,2,3
CSG-006	\$2.1B to < \$3B	\$1,695,717.70	1,2,3
CSG-007	\$3.1B to < \$5B	\$2,289,218.90	1,2,3
CSG-008	\$5.1B to < \$7.5B	\$2,543,576.55	1,2,3
CSG-009	\$7.51B to < \$10B	\$3,052,291.86	1,2,3
CSG-010	> \$10B		1,2,3,4

**Notes:**

1. Additional 3rd party software products are required and will be identified in CGI's proposal.
2. Maintenance is offered on a labor-hour basis under SIN 132-51 IT Professional Services.
3. License pricing is based on the dollar volume of accounts receivables managed by the software. If the amount of the customer's receivables increases above the level at which the customer purchased the license, then the Customer must pay CGI the incremental license price difference between the new level and current level. In order to monitor this requirement, the Customer must provide an annual report to CGI that identifies the amount of receivables being processed by the software.
4. License fees will be negotiated on a case-by-case basis.

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## Momentum<sup>®</sup> Suite of Products

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The Momentum suite provides solutions for effective management of federal organizations, ranging from programmatic offices to large agencies. The suite includes solutions for financial management, acquisitions management, asset management, and travel management capabilities. While severable, these solutions are fully integrated with each other and fully support integration into the agency's enterprise.

### *Delivery, Installation, and Training/Technical Services for the Momentum Suite*

The following installation, training, technical services, and manuals are provided with the purchase of each licensed Momentum Financials or Momentum Financials Plus software product:

CGI will deliver the software and will perform system installation on one (1) server and on one (1) user/client machine. For any web-based component, CGI will establish access to the software through one (1) web server. In addition, CGI will provide instructions for the installation of all other user/client machines and server(s).

- a. CGI does not offer bundled services with the purchase of these software products.
- b. The Customer receives twelve (12) months of maintenance following the software installation as part of the initial software license fee. Maintenance services are available for subsequent periods at prevailing Schedule Price List rates, terms and conditions.
- c. CGI will provide relevant user and operational documentation that CGI produces as an electronic file on the CD with the Momentum software. This does not include any documentation for third party software products.
- d. Additional terms and conditions may exist for the third party products embedded within the Momentum solutions. Specific information is provided in the product sales guide for each solution.
- e. Refer to the product sales guide for additional terms and conditions related to this software.

### **Momentum<sup>®</sup> Financials and Momentum Financials Plus Software**

The Momentum Financials and Momentum Financials Plus products provide comprehensive federal financial management capabilities, including support for the core federal financial requirements as defined by the FSIO/OMB.

The distinction between Momentum Financials and Momentum Financials Plus is that Momentum Financials Plus includes many of the infrastructure components required to operate the application..

The following modules are included in Momentum Financials and Momentum Financials Plus:

- ***Momentum Budget Execution***—monitors and controls all accounting related to the execution of an agency's budget.
- ***Momentum Purchasing***—supports the full chain of spending transactions from pre-commitment through receipt.
- ***Momentum Credit Card***—gives an agency the ability to manage and reconcile its credit card accounts and associated transactions.
- ***Momentum Accounts Payable***—records payable amounts resulting from liquidated obligations, scheduling payments according to the Prompt Pay Act.
- ***Momentum Automated Disbursements***—supports the disbursing function for both Treasury disbursing agencies and agencies with delegated disbursing authority.
- ***Momentum Accounts Receivable***—accounts for receivables and collections by an agency, and includes federal-specific functions such as write-off processing and SF-1081 processing.

- **Momentum General Ledger**—provides an SGL-compliant account code structure with additional user-defined codes.
- **Momentum External Reports**—balances in reports are defined in a flexible, user-controlled facility that enables long term maintenance as reporting requirements evolve.
- **Momentum GPRA/Work Counts**—provides the ability to measure work performed by an agency.
- **Momentum Planning**—supports flexible, multi-level user-defined operating plans with plan versus actual tracking by month, quarter and year.
- **Momentum Workflow**—provides workflow capabilities including comprehensive rules-based routing, approvals, and event handling.

The following optional feature is available and provides related, supplemental functions required by some agencies. This feature requires a license for Momentum Financials or Momentum Financials Plus.

- **Momentum Business Portal** - provides a single report distribution and management portal to streamline reporting for Momentum users while enforcing stringent security permissions based on report content. Reports can be automatically published and displayed in an easy to use tree structure. Users can subscribe to reports of interest and can be notified via email when reports are available.

The following additional modules are available and provide related, supplemental financial and/or administrative functions required by some agencies. Licensed users of these additional modules must also have a license for Momentum Financials or Momentum Financials Plus. Additionally, a license for these additional modules is required for any use of the module including but not limited to actions such as view, create, modify, process, add, change, and delete.

- **Momentum Contract Management**—provides the ability to effectively manage the Federal procurement cycle, especially large contract buys.
- **Momentum Fixed Assets**—provides the ability to account for fixed assets and other controlled property.
- **Momentum Project Cost Accounting**—accumulates the costs and revenue associated with projects.
- **Momentum Travel Accounting**—supports the tracking of and accounting for travel orders, advances, and vouchers related to local travel, TDY assignments, and permanent change of station.

The following module provides agencies with enterprise application integration capabilities to tie Momentum into an agency's applications and operate an effective e-Government enterprise:

- **Momentum Enterprise Integration Frameworks**—effectively integrates Momentum into the enterprise and creates an effective e-Government solution.

A number of integrations are provided within the base Momentum suite solutions. These include integrations within the Momentum solutions as well as with critical Federal applications. For these integrations, a separate license for Momentum Enterprise Integration Frameworks is not needed.

### **Momentum Acquisitions and Momentum Acquisitions Plus**

Momentum Acquisitions is a web-based, multi-user application that supports the procurement professional through all phases of the acquisition process, from planning through requisition, solicitation, award, contract management and close-out. Momentum Acquisitions can be implemented as an integrated module of Momentum Financials and Momentum Financials Plus.

The distinction between Momentum Acquisitions and Momentum Acquisitions Plus is that Momentum Acquisitions Plus includes many of the infrastructure components required to operate the application. Momentum Acquisitions Plus provides integrated reporting capabilities through the incorporation of embedded reporting tools.

The following acquisition management system capabilities are included in Momentum Acquisitions and Momentum Acquisitions Plus

- **Momentum Contract Management**—provides the ability to effectively manage the Federal procurement cycle, especially large contract buys.
- **Momentum Planning**—supports flexible, multi-level user-defined operating plans with plan versus actual tracking by month, quarter and year. Separate from the Budget Execution module.
- **Momentum Purchasing**—supports the full chain of spending transactions from pre-commitment through receipt.
- **Momentum Accounts Payable**—records payable amounts resulting from liquidated obligations, scheduling payments according to the Prompt Pay Act.
- **Momentum Workflow**—provides workflow capabilities including comprehensive rules-based routing, approvals, and event handling.

The following optional feature is available and provides related, supplemental functions required by some agencies. This feature requires a license for Momentum Acquisitions or Momentum Acquisitions Plus.

- **Momentum Business Portal** - provides a single report distribution and management portal to streamline reporting for Momentum users while enforcing stringent security permissions based on report content. Reports can be automatically published and displayed in an easy to use tree structure. Users can subscribe to reports of interest and can be notified via email when reports are available.

### **Momentum Enterprise Business Intelligence Solutions**

The Momentum Enterprise Business Intelligence software provides comprehensive business intelligence and enterprise performance management capabilities. The set of solutions provides reporting, query and analysis, performance management, and data integration capabilities. These solutions are configured for use with Momentum Financials, Momentum Acquisitions, and Momentum Performance Budgeting products to provide true out of the box, integrated capabilities.

The following Momentum Enterprise Business Intelligence modules are available:

**Momentum Business Analytics (powered by Business Objects)**—provides comprehensive ad-hoc reporting and data analysis capabilities.

**Momentum Business Analytics Lite (powered by Business Objects)**—provides reporting and data analysis capabilities similar to that provided by Momentum Business Analytics.

**Momentum Business Dashboard (powered by Business Objects)**—provides visibility into and monitoring of your business activities across your organization via business metrics, alerting and dashboard management capabilities.

**Momentum Business Monitor (powered by Business Objects)**—provides performance scorecarding and powerful analytics.

**Momentum Business Data Warehouse (powered by Business Objects)**—provides a data warehouse designed to leverage the information maintained within the Momentum business applications.

### **Momentum Performance Budgeting and Momentum Performance Budgeting Plus**

Momentum Performance Budgeting and Momentum Performance Budgeting Plus products operate in web-based environments and perform the functions that support the budget preparation and management for the agency. The Performance Budgeting module provides the building blocks for agency preparation of all phases of the budget. Actual results from current and prior years can be used as the basis for out-year estimates, and

final budgets can be used to establish initial values for the Budget Execution module of Momentum Financials.

The distinction between Momentum Performance Budgeting and Momentum Performance Budgeting Plus is that Momentum Performance Budgeting Plus includes many of the infrastructure components required to operate the application.

The following budget preparation and management capabilities are included in Momentum Performance Budgeting and Momentum Performance Budgeting Plus:

- Enables annual operating, working-capital, and multi-year capital budget preparation
- Provides salary and benefits forecasting
- Supports multiple budget roll-up perspectives and levels (i.e., by program, organization, etc.)
- Allows users to track historical budget information
- Includes user-defined flexible on-line budget forms
- Includes user-defined chart of account elements
- Supports “what if” analysis
- Includes standard reports
- Supports agency-defined performance-based budgeting consistent with GPRA

The following additional modules are available and provide related, supplemental performance management and/or budgeting functions required by some agencies:

#### **Momentum Performance Budgeting—Budget Book Publishing Option**

This is an optional add-on component to Momentum Performance Budgeting to allow automated budget publication. The specific capabilities include the following:

- Rapid in-house budget document and exhibits publication
- One set of information sources to multiple outputs including print, web, CD
- Flexible formatting capability for tables, images, multi-column text, and pages
- Connects to various data sources and databases

#### **Momentum CCR Connector and Momentum CCR Connector Plus**

The Momentum Central Contractor Registration (CCR) Connector is a web-based, multi-user application that enables the customer to select appropriate CCR vendors and automatically integrate the vendors into designated agency application(s). The Momentum CCR Connector solution includes:

- A staging database for the bulk transfer of the initial vendor data (and any periodic vendor additions, removal/deletions or updates) from the CCR database into the customer’s environment.
- A web-based interface that will enable users to select vendors, which are appropriate for the customer, in order to automatically transfer, via a seamless integration process, the relevant data elements in parallel and populate the designated target agency applications.

The following system capabilities are included in Momentum CCR Connector:

- Momentum CCR Staging Database—allows agencies to store and manage CCR records before they are uploaded into the specific agency applications.
- Momentum CCR Transformation Agent—enables agencies to load vendor data from CCR and specify which CCR vendors are to be transferred from the Momentum CCR Staging Database to the agency target applications.
- Momentum CCR Publishing Agent—enables agencies to transform a file containing CCR records that have been selected for use from the Momentum CCR Staging Database for publication to agency target applications.

- **Momentum CCR Subscribing Agent**—enables agencies to automatically update target agency applications with published CCR records. CGI provides Subscribing Agents for each of the CGI Product Suites (Momentum Financials, and Momentum Acquisitions).
- **Momentum System Administration**—provides supporting tools for the Momentum CCR Connector process (e.g., configuration of information security controls).

The distinction between Momentum CCR Connector and Momentum CCR Connector Plus is that Momentum CCR Connector Plus includes WebLogic to support the application's web-based architecture.

Momentum CCR Connector and Momentum CCR Connector Plus are licensed in increments of two (2) CPUs for production usage. The minimum purchase level is two (2) CPUs. A predefined number of CPUs will be included for development, test, and continuity of operations environments.

### **Momentum Timekeeping and Momentum Timekeeping Plus**

Momentum Timekeeping is a web-based, multi-user application that supports online collection and processing of employee time and attendance data. This includes such functions as creation, maintenance, submission, and approval of employee timesheets. Data collected through Momentum Timekeeping can be used as input for payroll processing, customer billing, managerial cost accounting, and for manpower and budget management functions.

Momentum Timekeeping can be implemented as a seamless component of CGI's product suite. Alternatively, Momentum Timekeeping can be implemented as a web platform for the collection of time and attendance information that can interact directly with non-CGI external systems to exchange business data and process interdependent transactions.

The following system capabilities are included in Momentum Timekeeping:

- **Timesheet Creation**—allows for manual and automated methods for creating employee timesheets for the current or future pay periods.
- **Timesheet Maintenance**—supports day-to-day posting of employee time against agency defined work codes, as well as the recording of the clock hours worked.
- **Timesheet Submission**—supports the system validation and employee certification and submission of timesheets for approval by the employee's supervisor.
- **Timesheet Approval/Rejection**—provides approvers with the option to approve an employee's timesheet or reject the submitted timesheet and return it back to the submitting employee with comments.
- **Timesheet Revision**—allows an employee to revise an approved timesheet and re-submit it to their supervisor for approval.
- **Employee Surrogate**—allows for identified authorized users to create and maintain timesheets for other employees.
- **System Administration**—provides supporting tools for the Timekeeping process (e.g., configuration of information security controls).

The distinction between Momentum Timekeeping and Momentum Timekeeping Plus is that Momentum Timekeeping Plus includes WebLogic to support the application's web-based architecture.

Momentum Timekeeping and Momentum Timekeeping Plus are licensed in increments of two (2) CPUs for production usage. The minimum purchase level is two (2) CPUs. A predefined number of CPUs will be included for development, test, and continuity of operations environments.

### **Momentum Vendor Self Service and Momentum Vendor Self-Service Plus**

Momentum Vendor Self Service is a web-based, multi-user application that supports online interaction and business information exchange between a buying organization and the vendor community via a web site. This includes such functions as solicitation posting, vendor solicitation responses, award and order posting, invoice submission, payment status posting, and vendor performance evaluation information exchange.

Momentum Vendor Self Service can be implemented as a seamless component of CGI's product suite. Alternatively, with the purchase of Momentum Enterprise Integration Frameworks, Momentum Vendor Self Service can be implemented as a web platform for vendor interaction that can interact directly with non-CGI external systems to exchange business data and process interdependent transactions.

The following system capabilities are included in Momentum Vendor Self Service:

- **Solicitation Posting**—posts solicitations and solicitation amendments for vendor access.
- **Vendor Solicitation Responses**—enables vendors to enter responses to a solicitation (e.g., price and proposal information) and submit their responses to the buying organization.
- **Award and Order Posting**—posts award and order information, including modifications, to winning vendors.
- **Invoice Submission**—enables vendors to submit invoices to the buying organization.
- **Payment Status Posting**—presents payment status information to vendors.
- **Vendor Performance Evaluation**—enables the buying organization to post performance evaluation information for review by the vendor being evaluated. This capability also enables the vendor to submit self-evaluations of their performance to the buying organization.
- **System Administration**—provides supporting tools for the vendor self service process (e.g., configuration of information security controls).

The distinction between Momentum Vendor Self Service and Momentum Vendor Self Service Plus is that Momentum Vendor Self Service Plus includes BEA WebLogic to support the application's web-based architecture.

Momentum Vendor Self Service and Momentum Vendor Self Service Plus are licensed in increments of two (2) CPUs for production usage. The minimum purchase level is two (2) CPUs. A predefined number of CPUs will be included for development, test, and continuity of operations environments.

### **Momentum Enterprise Integration Framework**

Momentum with administrative applications is offered by other vendors and tools for integrating with the agency's custom applications. In addition, these components provide an agency with the ability to utilize EDI, XML, and other avenues to carryout business with external organizations.

The Momentum Enterprise Integration Framework provides a robust mechanism for integrating the Momentum suite with other applications – including legacy systems, programmatic systems, and modules from other COTS vendors. The framework provides adapters to the Momentum modules as well as most relational databases, flat files, and other COTS products. The Momentum Enterprise Integrations Frameworks license provides for integrations within Momentum systems and with Momentum systems and other applications only. Integrations between systems that are not part of Momentum are not allowed.

### **Momentum MAXIMO Asset Management**

The Momentum MAXIMO Asset Management, powered by IBM, provides comprehensive asset management capabilities. This solution, which has been integrated with Momentum Financials and Momentum Acquisitions, enables agencies to successfully manage production & operations equipment, facilities, IT, and

transportation assets in alignment with their business objectives. This solution consists of six key modules which are provided as a single bundle:

**Asset Management**—a comprehensive system with the controls to track and manage asset data throughout its life cycle.

**Work Management**—supports both planned and unplanned maintenance activities, from initial work request and work order generation through completion and recording of actuals.

**Service Management**—allows end-users to submit service requests, as well as track and update open service requests.

**Contract Management**—provides comprehensive contract management functionality giving control over vendor contracts and supporting purchase, lease, rental, warranty, labor rate, master, blanket and user-defined contracts.

**Materials Management**—tracks asset-related materials and their usage. All transactions involving materials are recorded, allowing for real-time knowledge of materials status.

**Procurement Management**—supports all phases of enterprise-wide procurement, including direct purchase requirements and inventory replenishment. These capabilities inform buyers about requisition, quotation, vendor, purchase order and contract data, allowing them to plan proactively.

Momentum MAXIMO Integration Adaptor contains the integration logic for the integration between Momentum Financials/Acquisitions and Momentum – MAXIMO Asset Management. This module is available only for those agencies that already own Momentum and MAXIMO licenses and want to integrate the products. This application is included with the purchase of Momentum – MAXIMO Asset Management.

The following modules are available to complement Momentum - MAXIMO Asset Management. These three modules provide remote access to the asset management functionality through a wide variety of hand-held computing devices. Each of these modules are priced and purchased separately:

**Momentum MAXIMO Mobile Work Manager**—provides technicians with mobile access to the full range of capabilities needed to work more productively.

**Momentum MAXIMO Mobile Inventory Manager**—keeps a storeroom running smoothly to provide the right parts, for the right job at the right time.

**Momentum MAXIMO Mobile Auditor**—maintains accountability for critical assets and collects/enhances vital asset information.

*The pricing tables for the Momentum Suite of products follows:*

<b>Momentum Financials</b>			
<b>License Description</b>	<b>SIN 132-32 30 – Year Restricted Rights License</b>	<b>SIN 132-34 Monthly Base Maintenance</b>	<b>Notes</b>
<b>Part Number:</b>	<b>MOM-FIN-0000-0100L</b>	<b>MOM-FIN-0000-0100M</b>	
Base License Fee (for licensing entity)	\$499,000	\$9,600	1,8,27,28,29
User License Fees (per group of named users)			
1-25 Users	\$109,000	\$2,067	1,2,5,27
26-50 Users	\$186,000	\$3,525	1,2,5,27
51-100 Users	\$317,000	\$6,000	1,2,5,27
101-200 Users	\$542,000	\$10,225	1,2,5,27
201-300 Users	\$735,000	\$13,825	1,2,5v
301-400 Users	\$899,000	\$16,875	1,2,5,27
401-500 Users	\$1,041,000	\$19,525	1,2,5v
501-600 Users	\$1,162,000	\$21,750	1,2,5,27
601-700 Users	\$1,267,000	\$23,650	1,2,5,27
701-800 Users	\$1,357,000	\$25,275	1,2,5,27
801-1000 Users	\$1,627,000	\$30,275	1,2,5,9
<b>Optional Reports Portal</b>			
<b>Part Number:</b>	<b>MOM-FIN-RP-0100L</b>	<b>MOM-FIN-RP-0100M</b>	
User License Fees (per user)	\$55	\$1	1,4,5

<b>Momentum Financials Plus</b>			
<b>Part Number:</b>	<b>MOM-FINP-0000-0100L</b>	<b>MOM-FINP-000-0100M</b>	
Base License Fee (for licensing entity)	\$499,000	\$9,600	1,5,6,19,26,28,29
User License Fees (per group of named users)			
1-25 Users	\$143,000	\$2,495	1,2,5,27
26-50 Users	\$251,000	\$4,300	1,2,5,27
51-100 Users	\$428,000	\$7,375	1,2,5,27
101-200 Users	\$749,000	\$12,825	1,2,5,27
201-300 Users	\$1,019,000	\$17,350	1,2,5,27
301-400 Users	\$1,270,000	\$21,550	1,2,5,27
401-500 Users	\$1,484,000	\$25,050	1,2,5,27
501-600 Users	\$1,683,000	\$28,100	1,2,5,27
601-700 Users	\$1,871,000	\$30,875	1,2,5,27
701-800 Users	\$2,038,000	\$33,375	1,2,5,27
801-1000 Users	\$2,414,000	\$39,925	1,2,5,9
<b>Optional Reports Portal</b>			
<b>Part Number:</b>	<b>MOM-FINP-RP-0100L</b>	<b>MOM-FINP-RP-0100M</b>	

User License Fees (per user)	\$67	\$1	1,4,5
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*Additional Modules available for Momentum Financials:*

<b>Momentum Contract Management</b>			
<b>Part Number:</b>	<b>MOM-FIN-CM-0100L</b>	<b>MOM-FIN-CM-0100M</b>	
Base License Fee (for licensing entity)	\$93,000	\$1,795	1,4,8,28,29
User License Fees (per group of named users)			
1-25 Users	\$21,000	\$410	1,2,5,27
26-50 Users	\$36,000	\$695	1,2,5,27
51-100 Users	\$62,000	\$1,185	1,2,5,27
101-200 Users	\$105,000	\$2,020	1,2,5,27
201-300 Users	\$142,000	\$2,725	1,2,5,27
301-400 Users	\$173,000	\$3,330	1,2,5,27
401-500 Users	\$200,000	\$3,840	1,2,5,27
501-600 Users	\$222,000	\$4,275	1,2,5,27
601-700 Users	\$241,000	\$4,640	1,2,5,27
701-800 Users	\$258,000	\$4,955	1,2,5,27
801-1000 Users	\$308,000	\$5,930	1,2, 5,9

<b>Momentum Fixed Assets</b>			
<b>Part Number:</b>	<b>MOM-FIN-FA-0100L</b>	<b>MOM-FIN-FA-0100M</b>	
Base License Fee (for a Licensing Entity)	\$84,500	\$1,645	1,4,8,28,29
User License Fees (per group of Named Users)			
1-25 Users	\$18,500	\$355	1,2,5,27
26-50 Users	\$31,500	\$605	1,2,5,27
51-100 Users	\$53,500	\$1,030	1,2,5,27
101-200 Users	\$91,000	\$1,750	1,2,5,27
201-300 Users	\$122,500	\$2,365	1,2,5,27
301-400 Users	\$150,000	\$2,885	1,2,5,27
401-500 Users	\$173,000	\$3,325	1,2,5,27
501-600 Users	\$192,500	\$3,705	1,2,5,27
601-700 Users	\$209,000	\$4,025	1,2,5,27
701-800 Users	\$223,500	\$4,295	1,2,5,27
801-1000 Users	\$267,000	\$5,140	1,2,5,9

<b>Momentum Project Cost Accounting</b>			
<b>Part Number:</b>	<b>MOM-FIN-PCAS-0100L</b>	<b>MOM-FIN-PCAS-0100M</b>	
Base License Fee (for licensing entity)	\$85,500	\$1,645	1,4,8,28,29
User License Fees (per group of named users)			

1-25 Users	\$18,500	\$355	1,2,5,27
26-50 Users	\$31,500	\$605	1,2,5,27
51-100 Users	\$53,500	\$1,030	1,2,5,27
101-200 Users	\$91,000	\$1,750	1,2,5,27
201-300 Users	\$122,500	\$2,365	1,2,5,27
301-400 Users	\$150,000	\$2,885	1,2,5,27
401-500 Users	\$173,000	\$3,325	1,2,5,27
501-600 Users	\$192,500	\$3,705	1,2,5,27
601-700 Users	\$209,000	\$4,025	1,2,5,27
701-800 Users	\$223,500	\$4,295	1,2,5,27
801-1000 Users	\$267,000	\$5,140	1,2,5,9

<b>Momentum Travel Accounting</b>			
<b>Part Number:</b>	<b>MOM-FIN-TA-0100L</b>	<b>MOM-FIN-TA-0100M</b>	
Base License Fee (for licensing entity)	\$84,500	\$1,645	1,4,8,28,29
User License Fees (per group of named users)			
1-25 Users	\$19,500	\$362	1,2,5,27
26-50 Users	\$33,500	\$620	1,2,5,27
51-100 Users	\$57,500	\$1,060	1,2,5,27
101-200 Users	\$99,500	\$1,815	1,2,5,27
201-300 Users	\$135,500	\$2,460	1,2,5,27
301-400 Users	\$167,000	\$3,015	1,2,5,27
401-500 Users	\$194,000	\$3,490	1,2,5,27
501-600 Users	\$218,000	\$3,895	1,2,5,27
601-700 Users	\$239,000	\$4,250	1,2,5,27
701-800 Users	\$257,500	\$4,555	1,2,5,27
801-1000 Users	\$310,000	\$5,480	1,2,5,9

<b>Momentum Acquisitions</b>			
<b>Part Number:</b>	<b>MOM-ACQ-0000-0100L</b>	<b>MOM-ACQ-0000-0100M</b>	
Base License Fee (for licensing entity)	\$156,000	\$3,015	1,4,8,16,28,29
User License Fees (per group of named users)			
1-25 Users	\$35,000	\$685	1,2,5,27
26-50 Users	\$46,000	\$890	1,2,5,27
51-100 Users	\$57,000	\$1,095	1,2,5,27
101-200 Users	\$67,000	\$1,300	1,2,5,27
201-300 Users	\$78,000	\$1,505	1,2,5,27
301-400 Users	\$89,000	\$1,710	1,2,5,27
401-500 Users	\$99,000	\$1,920	1,2,5,27
501-600 Users	\$110,000	\$2,125	1,2,5,27

601-700 Users	\$121,000	\$2,330	1,2,5,27
701-800 Users	\$131,000	\$2,535	1,2,5,27
801-1000 Users	\$142,000	\$2,740	1,2,5,9,27
<b>Optional Reports Portal</b>			
<b>Part Number:</b>	<b>MOM-ACQ-RP-0100L</b>	<b>MOM-ACQ-RP-0100M</b>	
User License Fees (per user)	\$55	\$1	1,4,5

<b>Momentum Acquisitions Plus</b>			
<b>Part Number:</b>	<b>MOM-ACQP-0000-0100L</b>	<b>MOM-ACQP-0000-0100M</b>	
Base License Fee (for licensing entity)	\$164,000	\$3,315	1,4,5,6,16,19,26,28,29
User License Fees (per group of named users)			
1-25 Users	\$72,000	\$1,115	1,2,5,27
26-50 Users	\$115,000	\$1,650	1,2,5,27
51-100 Users	\$168,000	\$2,285	1,2,5,27
101-200 Users	\$281,000	\$3,500	1,2,5,27
201-300 Users	\$373,000	\$4,575	1,2,5,27
301-400 Users	\$472,000	\$5,490	1,2,5,27
401-500 Users	\$564,000	\$6,520	1,2,5,27
501-600 Users	\$652,000	\$7,510	1,2,5,27
601-700 Users	\$740,000	\$8,510	1,2,5,27
701-800 Users	\$826,000	\$9,560	1,2,5,27
801-1000 Users	\$1,017,000	\$11,825	1,2,5,9,27
<b>Optional Reports Portal</b>			
<b>Part Number:</b>	<b>MOM-ACQP-RP-0100L</b>	<b>MOM-ACQP-RP-0100M</b>	
User License Fees (per user)	\$67	\$1	1,4,5

*Modules within Momentum Enterprise Business Intelligence:*

<b>Momentum Business Analytics</b>			
<b>Part Number:</b>	<b>MOM-BA-0000-0100L</b>	<b>MOM-BA-0000-0100M</b>	
Base License Fee (for licensing entity)	\$108,000	\$1,990	1,4,5,8
User License Fees (per group of named users)			
1-25 Users	\$7,700	\$113	1,2,5
26-50 Users	\$16,000	\$225	1,2,5
51-100 Users	\$31,900	\$450	1,2,5
101-200 Users	\$63,800	\$900	1,2,5
201-300 Users	\$85,800	\$1,355	1,2,5

301-400 Users	\$127,600	\$1,805	1,2,5
401-500 Users	\$159,500	\$2,255	1,2,5
501-600 Users	\$191,400	\$2,705	1,2,5
601-700 Users	\$223,300	\$3,165	1,2,5
701-800 Users	\$255,200	\$3,610	1,2,5
801-1000 Users	\$319,000	\$4,510	1,2,5,9

<b>Momentum Business Analytics Lite</b>			
<b>Part Number:</b>	<b>MOM-BA-LITE-0100L</b>	<b>MOM-BA-LITE-0100M</b>	
Base License Fee (for licensing entity)	\$32,500	\$625	1,4,5,6,26
User License Fees (per group of named users)			
1-25 Users	\$10,532	\$150	1,2,5
26-50 Users	\$21,065	\$300	1,2,5
51-100 Users	\$42,130	\$600	1,2,5
101-200 Users	\$84,260	\$1,205	1,2,5
201-300 Users	\$126,390	\$1,810	1,2,5
301-400 Users	\$168,520	\$2,410	1,2,5
401-500 Users	\$210,650	\$3,010	1,2,5
501-600 Users	\$252,780	\$3,615	1,2,5
601-700 Users	\$294,910	\$4,215	1,2,5
701-800 Users	\$337,040	\$4,820	1,2,5
801-1000 Users	\$421,300	\$6,025	1,2,5,9

<b>Momentum Business Dashboard</b>			
<b>Part Number:</b>	<b>MOM-BA-D-0100L</b>	<b>MOM-BA-D-0100M</b>	
Base License Fee (for licensing entity)	\$32,500	\$625	1,4,5,6,26
User License Fees (per group of named users)			
1-25 Users	\$13,125	\$185	1,2,5
26-50 Users	\$26,249	\$370	1,2,5
51-100 Users	\$52,498	\$745	1,2,5
101-200 Users	\$104,996	\$1,490	1,2,5
201-300 Users	\$157,494	\$2,240	1,2,5
301-400 Users	\$209,992	\$2,985	1,2,5
401-500 Users	\$262,490	\$3,730	1,2,5
501-600 Users	\$314,988	\$4,475	1,2,5
601-700 Users	\$367,486	\$5,225	1,2,5
701-800 Users	\$419,984	\$5,970	1,2,5
801-1000 Users	\$524,980	\$7,465	1,2,5,9

<b>Momentum Business Monitor</b>			
<b>Part Number:</b>	<b>MOM-BA-M-0100L</b>	<b>MOM-BA-M-0100M</b>	
Base License Fee (for licensing entity)	\$32,500	\$625	1,4,5,6,26
User License Fees (per group of named users)			
1-25 Users	\$7,941	\$115	1,2,5
26-50 Users	\$15,881	\$225	1,2,5
51-100 Users	\$31,762	\$455	1,2,5
101-200 Users	\$63,524	\$915	1,2,5
201-300 Users	\$95,286.	\$1,375	1,2,5
301-400 Users	\$127,048	\$1,830	1,2,5
401-500 Users	\$158,810	\$2,290	1,2,5
501-600 Users	\$190,572	\$2,750	1,2,5
601-700 Users	\$222,334	\$3,210	1,2,5
701-800 Users	\$254,096	\$3,665	1,2,5
801-1000 Users	\$317,620	\$4,585	1,2,5,9

<b>Momentum Business Data Warehouse</b>			
<b>Part Number:</b>	<b>MOM-DW-0000-0100L</b>	<b>MOM-DW-0000-0100M</b>	
License Fee per 4 CPUs	\$184,920	\$2,986	1,3,4,5,6,7,24,26
License Fee per 6 CPUs	\$277,380	\$4,479	1,3,4,5,6,7,24,26
License Fee per 8 CPUs	\$369,840	\$5,972	1,3,4,5,6,7,24,26
Additional License Fee (per 2 CPUs)	\$92,460	\$1,493	1,3,4,5,6,7,24,26

<b>Momentum Performance Budgeting</b>			
<b>Part Number:</b>	<b>MOM-PB-0000-0100L</b>	<b>MOM-PB-0000-0100M</b>	
Base License Fee (for licensing entity)	\$106,000	\$2,055	1,4,8
User License Fees (per group of named users)			
1-25 Users	\$45,500	\$960	1,2,5
26-50 Users	\$74,750	\$1,000	1,2,5
51-100 Users	\$123,500	\$1,585	1,2,5
101-200 Users	\$211,250	\$2,420	1,2,5
201-300 Users	\$282,750	\$2,710	1,2,5
301-400 Users	\$344,500	\$3,295	1,2,5
401-500 Users	\$399,750	\$3,625	1,2,5
501-600 Users	\$438,750	\$4,210	1,2,5
601-700 Users	\$477,750	\$4,835	1,2,5
701-800 Users	\$503,750	\$5,585	1,2,5
801-1000 Users	\$596,000	\$6,170	1,2,5,9

<b>Momentum Performance Budgeting Plus</b>			
<b>Part Number:</b>	<b>MOM-PBP-0000-0100L</b>	<b>MOM-PBP-0000-0100M</b>	
Base License Fee (for licensing entity)	\$106,000	\$2,055	1,4,5,6,19,26
User License Fees (per group of named users)			
1-25 Users	\$109,000	\$1,970	1,2,5
26-50 Users	\$120,000	\$2,070	1,2,5
51-100 Users	\$161,000	\$2,620	1,2,5
101-200 Users	\$229,000	\$3,455	1,2,5
201-300 Users	\$298,000	\$4,290	1,2,5
301-400 Users	\$344,000	\$4,705	1,2,5
401-500 Users	\$416,000	\$5,595	1,2,5
501-600 Users	\$443,000	\$5,640	1,2,5
601-700 Users	\$478,000	\$5,855	1,2,5
701-800 Users	\$543,000	\$6,610	1,2,5
801-1000 Users	\$596,000	\$6,685	1,2,5,9

<b>Momentum Performance Budgeting Budget Book Publishing Option</b>			
<b>Part Number:</b>	<b>MOM-PB-BB-0100L</b>	<b>MOM-PB-BB-0100M</b>	
Initial Client Machine	\$15,125	\$370	5,6,17
Each Additional Client Machine	\$6,050	\$70	5,6,17

<b>Momentum CCR Connector</b>			
<b>Part Number:</b>	<b>MOM-CCRC-0000-0100L</b>	<b>MOM-CCRC-0000-0100M</b>	
License Fee per 2 CPUs	\$32,500	\$625	1,3,4,5,7,8,24
License Fee per 4 CPUs	\$65,000	\$1,250	1,3,4,5,7,8,24
License Fee per 6 CPUs	\$97,500	\$1,875	1,3,4,5,7,8,24
License Fee per 8 CPUs	\$130,000	\$2,500	1,3,4,5,7,8,10,24

<b>Momentum CCR Connector Plus</b>			
<b>Part Number:</b>	<b>MOM-CCRCP-0000-0100L</b>	<b>MOM-CCRCP-0000-0100M</b>	
License Fee per 2 CPUs	\$61,903	\$1,050	1,3,4,5,6,7,20,26
License Fee per 4 CPUs	\$114,005	\$1,955	1,3,4,5,6,7,20,26
License Fee per 6 CPUs	\$175,908	\$3,005	1,3,4,5,6,7,20,26
License Fee per 8 CPUs	\$228,010	\$3,915	1,3,4,5,6,7,10,20,26

<b>Momentum Timekeeping</b>			
<b>Part Number:</b>	<b>MOM-TK-0000-0100L</b>	<b>MOM-TK-0000-0100M</b>	
License Fee per 2 CPUs	\$32,500	\$625	1,3,4,5,7,8,24
License Fee per 4 CPUs	\$65,000	\$1,250	1,3,4,5,7,8,24
License Fee per 6 CPUs	\$97,500	\$1,875	1,3,4,5,7,8,24
License Fee per 8 CPUs	\$130,000	\$2,500	1,3,4,5,7,8,10,24

<b>Momentum Timekeeping Plus</b>			
<b>Part Number:</b>	<b>MOM-TKP-0000-0100L</b>	<b>MOM-TKP-0000-0100M</b>	
License Fee per 2 CPUs	\$61,903	\$1,050	1,3,4,5,6,7,20,26
License Fee per 4 CPUs	\$114,005	\$1,955	1,3,4,5,6,7,20,26
License Fee per 6 CPUs	\$175,908	\$3,005	1,3,4,5,6,7,20,26
License Fee per 8 CPUs	\$228,010	\$3,915	1,3,4,5,6,7,10,20,26

<b>Momentum Vendor Self Service</b>			
<b>Part Number:</b>	<b>MOM-VSS-0000-0100L</b>	<b>MOM-VSS-0000-0100P</b>	
License Fee per 2 CPUs	\$32,500	\$625	1,3,4,5,7,8,24
License Fee per 4 CPUs	\$65,000	\$1,250	1,3,4,5,7,8,24
License Fee per 6 CPUs	\$97,500	\$1,875	1,3,4,5,7,8,24
License Fee per 8 CPUs	\$130,000	\$2,500	1,3,4,5,7,8,10,24

<b>Momentum Vendor Self Service Plus</b>			
<b>Part Number:</b>	<b>MOM-VSSP-0000-0100L</b>	<b>MOM-VSSP-0000-0100M</b>	
License Fee per 2 CPUs	\$61,903	\$1,050	1,3,4,5,6,7,20,26
License Fee per 4 CPUs	\$114,005	\$1,955	1,3,4,5,6,7,20,26
License Fee per 6 CPUs	\$175,908	\$3,005	1,3,4,5,6,7,20,26
License Fee per 8 CPUs	\$228,010	\$3,915	1,3,4,5,6,7,20,26

<b>Momentum Enterprise Integration Frameworks</b>			
<b>Part Number:</b>	<b>MOM-EIF-0000-0100L</b>	<b>MOM-EIF-0000-0100M</b>	
Enterprise License Fee	\$594,900	\$8,325	5,6,11,12

<b>Momentum MAXIMO Integration Adaptor</b>			
<b>Part Number:</b>	<b>MOM-MIA-0000-0100L</b>	<b>MOM-MIA-0000-0100M</b>	
Base License Fee (for licensing entity)	\$32,500	\$1,220	4,5
User License Fees (per group of			

named users)			
1-25 Users	\$20,885	\$400	2,5
26-50 Users	\$32,260	\$620	2,5
51-100 Users	\$51,597	\$990	2,5
101-200 Users	\$84,471	\$1,620	2,5
201-300 Users	\$112,413	\$2,160	2,5
301-400 Users	\$136,165	\$2,615	2,5
401-500 Users	\$156,353	\$3,005	2,5
501-600 Users	\$173,514	\$3,335	2,5
601-700 Users	\$188,100	\$3,615	2,5
701-800 Users	\$200,498	\$3,855	2,5
801-1000 Users	\$238,979	\$4,595	2,5,9

<b>Momentum MAXIMO Asset Management</b>			
<b>Part Number:</b>	<b>MOM-MAM-0000-0100L</b>	<b>MOM-MAM-0000-0100M</b>	
Base License Fee (for licensing entity)	\$32,500	\$1,215	4,5,6,25,26
User License Fees (per group of named users)			
1-25 Users	\$125,408	\$1,850	5,6
26-50 Users	\$23,330	\$3,395	5,6
51-100 Users	\$451,737	\$6,550	5,6
101-200	\$707,847	10,280	5,6
201-300	\$930,594	13,525	5,6
301-400	\$1,032,861	15,070	5,6
401-500	\$1,272,223	18,570	5,6
501-600	\$1,328,101	19,370	5,6
601-700	\$1,402,818	20,485	5,6
701-800	\$1,483,577	21,675	5,6
801-1000	\$1,842,828	26,870	5,6

**Notes:**

1. The technical environment to be supported for the Momentum and Momentum Plus software products will be identified in CGI's technical proposal to the client agency. Standard maintenance support will be limited to the technical environment then supported by CGI. If however, the Government requests CGI to support the software in a non-standard technical environment, then this service will be available under technical support services, SIN 132-51. Below is listing of CGI's currently supported technical environments for the Momentum and Momentum Plus software products. Note that some combinations of these operating and database environments may not be supported. The following list is subject to change by CGI without prior notice:

**Operating Environments:** Windows, AIX, Solaris, Linux

**Database Environments:** Oracle, Sybase, SQL Server, DB2

2. When a licensing entity requires additional user licenses which exceed the licensed number of users then the licensing entity must provide funding for the differential between the current GSA list price at the licensing entities' present user tier level and the current

GSA list price at the new user tier level. For example, if a licensing entity has paid for a 1-25 Users license fee for Momentum Financials and they want to move to the 26-50 Users license, then the new order must be funded as follows:

Momentum Financials, 26-50 Users License Fees	\$186,000
Less: Momentum Financials, 1-25 Users License Fees Paid	(\$109,000)
Net Amount of Funding Required by Licensing Entity	\$ 77,000

If a licensing entity purchases licenses for additional users, those additional users do not re-earn a warranty. The additional users go immediately under maintenance if the initially purchased user licenses are under maintenance. If these additional users are purchased during the warranty period of the initial purchase, these users will enjoy the same remaining warranty period as the initial users.

3. When a licensing entity requires additional CPU-based licenses which exceed the licensed number of CPUs then the licensing entity must provide funding for the differential between the current GSA list price at the licensing entities' present CPU tier level and the current GSA list price at the new CPU tier level.

For example, if a licensing entity has paid for a 2 CPU license fee for Momentum Timekeeping and they want to move to the 6 CPU license, then the new order must be funded as follows:

Momentum Timekeeping, 6 CPU License Fee	\$97,500
Less: Momentum Timekeeping, 2 CPUs License Fee Paid	(\$32,500)
Net Amount of Funding Required by Licensing Entity	\$65,000

If a licensing entity purchases licenses for additional CPUs, those additional CPUs do not re-earn a warranty. The additional licensed CPUs go immediately under maintenance if the initially purchased licenses are under maintenance. If these additional licenses are purchased during the warranty period of the initial purchase, the licenses will enjoy the same remaining warranty period as the initial licenses.

4. If a Momentum module is purchased subsequent to the initial Momentum purchase, that module does not re-earn a warranty. If the additional module is purchased during the initial maintenance period, the additional module will be on the same timeline as the original warranty or maintenance period, so maintenance fees will be due in the month following the end of the initial maintenance period. If the additional module is purchased after the end of the initial maintenance period, no warranty applies. Maintenance fees will be due in the month directly following its purchase.

5. Monthly maintenance fees cited will be in effect for the first fiscal year. Pricing for subsequent years will be in accordance with the GSA Schedule pricing in effect at that time.

6. License Fees for 'Plus' type products are for CGI supplied software and for the third party products identified in this Price List only. See the description of the software for a listing of the embedded third party products. Additional required third party products will be identified in CGI's technical proposal to the client agency.

7. Momentum CCR Connector Plus, Momentum Timekeeping Plus, and Momentum Vendor Self Service Plus are only available in increments of two (2) CPUs. The minimum purchase for each of these products is two (2) CPUs. Momentum Business Data Warehouse is only available in increments of two (2) CPUs. The minimum purchase this product is four (4) CPUs. Production and Non-Production CPUs use the same pricing tiers. Non-production CPUs are not required.

8. License Fees for non-'Plus' type products are for CGI supplied software only and do not include required third party software products. Required third party products will be identified in CGI's technical proposal to the client agency.

9. For clients who require licenses above 1000 named user licenses, CGI will negotiate user license fees on a case-by-case basis. CGI reserves the right to offer and negotiate with the ordering entity terms, conditions, and prices which will constitute a site license for the licensing entity.

10. For clients who require licenses above 8 CPUs, CGI will negotiate license fees on a case-by-case basis. CGI reserves the right to offer and negotiate with the ordering entity terms, conditions, and prices which will constitute a site license for the licensing entity.

11. The Momentum Enterprise Integration Framework licenses are restricted to the integration of internal and external systems explicitly with Momentum.

12. The Momentum Enterprise Integration Framework Enterprise license is not to exceed a combined 20 CPUs on the Integration and Broker servers. The product suites provide an unlimited number of development licenses.

13. Reserved

14. Reserved

15. Reserved

16. Reserved

17. Momentum Performance Budgeting – Budget Book Publishing is licensed for use on 'client machines' such as a desktop. Additional charges may apply for use on servers. This product also requires Adobe Framemaker that must be procured separately by the customer.

18. Reserved

19. The pricing of CGI software is based on an assumption that the customer is using a specific number of CPUs for production and non-production purposes (e.g., testing, development, etc.) to support the number of named user licenses purchased.

The number of CPUs is determined as follows:

- For 1- 300 named user licenses, 2 production CPUs and 4 non-production CPUs
- For 301 – 500 named user licenses, 4 production CPUs and 8 non-production CPUs
- For 501 – 700 named user licenses, 6 production CPUs and 8 non-production CPUs
- For 801 – 1,000 named user licenses, 8 production CPUs and 8 non-production CPUs

If the customer desires more CPUs than the number included in the pricing, there may be an additional cost for the software. If the customer requires more CPUs and or support for multi-core CPUs (such as Dual Core, etc.) than those used in the pricing, there may be additional license fees and maintenance costs for the software. CGI will work with the customer to determine the price differential, if any.

20. The pricing of CGI software is based on an assumption that the customer is using a specific number of CPUs for production and non-production purposes (e.g., testing, development, etc.) based on the number of CPUs licensed. The number of CPUs is determined as follows:

- For a 2 CPU license, 2 production CPUs and 2 non-production CPUs
- For a 4 CPU license, 4 production CPUs and 2 non-production CPUs
- For a 6 CPU license, 6 production CPUs and 4 non-production CPUs
- For an 8 CPU license, 8 production CPUs and 4 non-production CPUs

If the customer desires more CPUs usage than the number included in the pricing, there may be an additional cost for the software. If the customer requires more CPUs and or support for multi-core CPUs (such as Dual Core, etc.) than those used in the pricing, there may be additional license fees and maintenance costs for the software. CGI will work with the customer to determine the price differential, if any.

21. Reserved

22. Number of user licenses purchased for Momentum MAXIMO Integration Adapter must be equal to number of MAXIMO users.

23. Reserved

24. The pricing of CGI software is based on a defined CPU type. If the customer requires support for multi-core CPUs (such as Dual Core, etc.), there may be additional license fees and maintenance costs for the software. CGI will work with the customer to determine the price differential, if any.

25. The license fees for these software products include 40 hours of bundled services for CGI to enable the MAXIMO extensibility features leveraged by the integration during the initial install and integration upgrades. If the leveraged elements of MAXIMO are already in use for another purpose, the hours will be used to provide a deliverable detailing the commended alternate approach for enabling the integration. If more than 40 hours of services are required, client may purchase additional support under SIN 132-51, IT Professional Services.

**TERMS AND CONDITIONS**  
**APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES**  
**(SPECIAL ITEM NUMBER 132-51) AND**  
**ELECTRONIC COMMERCE (EC) (SPECIAL ITEM NUMBER 132-52)**

**1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services and Special Item Number 132-52 Electronic Commerce apply exclusively to IT Professional/EC Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. PERFORMANCE INCENTIVES I-FSS-60 PERFORMANCE INCENTIVES (APRIL 2000)**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

**4. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Professional/EC Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

**5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

**6. INSPECTION OF SERVICES**

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS --COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I - OCT 2008) (DEVIATION I - FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

**7. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data - General, may apply.

**8. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional/EC Services.

**9. INDEPENDENT CONTRACTOR**

All IT Professional/EC Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

## **10. ORGANIZATIONAL CONFLICTS OF INTEREST**

### **a. Definitions.**

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

## **11. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional/EC services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## **12. PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

## **13. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

**14. INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

**15. APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

**16. DESCRIPTION OF IT PROFESSIONAL/EC SERVICES AND PRICING**

a. The Contractor shall provide a description of each type of IT Professional/EC Service offered under Special Item Number 132-51. IT Professional/EC Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT Professional/EC Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

*CGI will provide IT Professional services in support of the classes of service under SIN 132-51 (a full description of each class of service follows). EC Service offerings are provided under SIN 132-52.*

**Information Technology Strategy**

CGI is a recognized leader in working with Federal Agency and program leaders to develop effective Information Technology (IT) Strategies and Management Processes that maximize the potential of IT investments and leverage an Agency's scarce financial and human resources.

CGI recognizes that Federal agencies face increasing pressure to leverage information technology to reinvent programs and organizations, and to secure high returns on IT expenditures. Further, most Federal business strategies are increasingly reliant on the effective use of IT to meet Agency goals and objectives. CGI provides Federal agencies with analytical support and leadership in the development of Information Strategies and Plans for their organizations, for specific Agency programs, and for special IT initiatives, such as groupware/collaborative work environments, data warehousing, electronic commerce, and Year 2000 compliance. Our strategies and plans map required future organizational capabilities (identified in Strategic Business Plans) to their supporting IT capabilities, identify where Agency IT capabilities must be enhanced, and plan the necessary investments and architectures to realize these new capabilities. CGI develops pragmatic IT strategies and plans that prioritize potential IT investments, clearly communicate the planned role of IT in the Agency's future, and delineate the roles and responsibilities required for successful implementation. Our analysis yields a road map for how to implement the strategy, and includes:

- Strategic Business Plans
- IT Visions, which articulate a vision for how IT will support the business direction
- IT Strategic Plans, which describe how the IT Vision will be implemented
- Information Architectures and Technology Architectures
- IT Performance Measurement Systems
- Network and Capacity Planning.

CGI also recognizes that Federal agencies face pressure on budgets and staffing available to implement their IT strategies. This makes it imperative for agencies to derive maximum leverage from existing IT assets and resources. CGI helps Federal agencies develop best practice models for managing their IT processes and projects. These best practice models include development of:

- Processes to effectively plan IT investments

- Customized System Development Life Cycle (SDLC) methodologies
- Frameworks to identify and manage risk in large IT projects
- Programs to assess and improve the quality of applications and data.

CGI can also support agency IT initiatives by providing consulting services for:

- *Technology/Tools Analysis*—CGI can assist agencies in effectively evaluating and utilizing new technologies. We can identify options by analyzing industry offerings, evaluating proposed solutions, and supporting agency procurements.
- *IT Policies, Procedures, and Standards*—CGI can assist agencies with developing and implementing IT standards, including identifying sound configuration management policies and procedures. Standards address the procedures, guidelines, and rules that govern a specific system development project or an entire department or initiative. For example, we identify and document technical standards and graphical user interface (GUI) standards to ensure consistency and effectiveness in code development and to ensure the most effective software maintainability and usability is achieved. Configuration management policy and procedures address version/release management and procedures for naming, tracking, storing, and backing up software modules. Change management procedures define how the portfolio of potential system changes will be prioritized and addressed.
- *Performance Modeling*—CGI is expert in conducting application performance modeling in a distributed computing environment. Performance modeling enables the system development team to see the effect of complex system component interactions, plan for hardware and network capacity, and tune the technical architecture.
- *Network and Capacity Planning*—CGI provides technical analysis, capacity planning, and consulting in support of local area networks (LAN), wide area networks (WAN), wireless networks, and Internet. Services provided include the definition, configuration, administration, tuning, and support of LAN/WAN architecture and data communications issues. We conduct performance modeling and estimation for sizing network and system requirements. We develop technical strategies and network implementation plans. We develop network and system configuration management policies and procedures.
  - ▶ CGI analyzes network and system response times, access, and password security; LAN-to-host logon and password communications; physical network problems; network issues; deployment of tools for isolating the application environment from the technical platform details (hardware, operating systems, networks); procedures for handling network communications activities; LAN technology; remote change control; software distribution; software installations; communications protocols; and workstation setups.
  - ▶ CGI provides consulting services and expertise in WAN administration, public network lines, network protocols, network engineering, wire and cabling design, PBX, router, condenser, and multiplexer services.

By adopting these best practice models, Federal agencies can ensure that major IT initiatives meet quality and cost targets, and support the overall IT strategy.

### **Business Process Renewal**

Business process renewal is the fundamental redesign of an organization's business processes to achieve improvements in business performance. Our business process architects and practitioners evaluate the economics and cycle time for accomplishing specific business processes and design new processes to achieve target performance improvements. *CGI Best Practices™* methodology is developed to help organizations' *Achieve Breakthrough Performance®* (ABP). ABP is CGI's method for transforming an organization into a *high performance organization* by integrating and incorporating four disciplines:

- Business process renewal

- System development and information technology management
- Organization development
- Change management.

CGI is expert in helping agencies in business process renewal (BPR) activities, including:

- *Business Process Re-engineering*—This includes business modeling and development of as-is and to-be process models. CGI creates business models that design and build a higher performing organization. CGI analyzes the activities within a business operation, responds to customer needs, and designs changes that transform inputs into value-added outputs. Business process renewal is grounded in the organization's business strategy and is enabled by organization development and information technology. This includes introduction of new methodologies, such as activity-based costing.
- *Organizational Development*—Organizational development is the alignment of people with process, structure, and technological change. It consists of analyzing, designing, and implementing changes in an organization's work setting to achieve and sustain higher performance. Carefully planned organizational changes can smooth the process of introducing new business processes and technology and can help organizations use them to full effect. CGI is expert in applying organizational development techniques to process improvements to ensure successful adaptation to change.
- *Change Management*—Change management helps organizations make the most of new technology and new business processes. It is a leadership-driven process for preparing an organization to accept changes designed to achieve breakthrough performance. CGI is expert at helping organizations effect change by reducing resistance to change and inspiring individuals in the organization to embrace change as quickly as possible. Our *Best Practices™* change management methodology focuses on seven activities: communicating the change, leading the change, engaging stakeholders, measuring performance, monitoring readiness for change, organizing for change, and planning for transition. Our *Best Practices™* change management methodology verifies the successful adoption of changes by measuring performance. It also plans and fulfills the transition to a higher performing organization.

### **Systems Analysis and Design**

CGI provides analysis and design for the development of custom systems and custom interfaces between systems. Design activities address all information technologies, including: client/server, object-oriented, fourth-generation languages, mainframe, collaborative work environments, and Web-based applications.

Services include: requirements analysis; use of facilitated work sessions and joint application design (JAD) sessions; rapid application design (RAD) and functional prototyping; use of CASE (computer aided software engineering) which employs automated tools to design, develop, and maintain computer application systems), business and data modeling, and other design tools. CGI has over 50 experienced, trained facilitators to conduct workshops to identify system requirements and develop application designs. We are also experienced in conducting workshops enhanced with electronic facilitation groupware tools. The use of facilitated group meeting technologies provides additional mechanisms to enhance facilitation and data capture.

Design activities include developing business system concepts, general designs, and detailed designs. CGI is experienced in a number of structured analysis and design techniques, including Yourdon-DeMarco, Information Engineering state transition diagrams, data flow diagrams, entity-relationship models, data models, business process models, and activity models. We have experienced user interface experts (human factors experts, usability testing experts) to assist in designing and developing intuitive systems. We are equipped with a User Interface and Digital Media Laboratory in which we can conduct usability testing on applications.

## **Systems Development and Implementation**

CGI is expert in providing a contemporary solution-based approach to systems development and implementation. CGI is adept in all of the activities necessary to develop a system solution and build a computer application. We develop creative solutions that address the unique characteristics of the business problem. Our development process includes structured analysis and design; information engineering; and architected software techniques. We are experienced in systems integration of custom and package components and technologies.

CGI designs, develops, tests, and installs systems in a variety of technical environments, including: client/server; object-oriented; mainframe; collaborative work environments; electronic commerce, Web, and Internet; electronic data interchange (EDI); data warehousing, decision support and management reporting; imaging systems; and customer care systems and computer telephony integration (CTI)/voice technology. CGI:

- Prepares overall designs and detailed specifications for system components.
- Ensures that software components meet business needs and are technically feasible.
- Crafts the components necessary to build the organization's technical vision.
- Creates and delivers fully tested functional systems and operational software components.
- Ensures that each part of the system is constructed to specifications and that quality is built in throughout.
- Assembles the components into a working system.
- CGI provides complete support for systems development and installation. We address:
  - The architectural complexity of connecting internal and external users, organizations, and systems through networks such as the Internet
  - The underlying technical issues of the network, protocols, topologies, and architectures
  - Security and controls technologies that secure systems and enable the use of public networks
  - Strengths and weaknesses of emerging development environments
  - Researching user interface (UI) and security technologies
  - UI usability testing, with emphasis on navigation of multi-part forms and error notification and correction
  - Integrating Web and Internet technologies with existing back-end systems.
  - Development of custom integrations between systems.
- Our systems installation services include full operational, administrative, and implementation support.

## **Conversion and Implementation Support**

CGI provides expert services in conversion and implementation support for both new custom and COTS systems. Conversion services include data mapping, conversion design and development, conversion testing, and conversion execution. Implementation services include managing and coordinating the implementation of system applications throughout all phases of the systems implementation life-cycle. Implementation includes planning, requirements analysis, design, development, testing, installation, and post-implementation support. Conversion and implementation services cover the full range of conversion situations, ranging from system rehosting to comprehensive system modifications, such as Year 2000 projects.

CGI is expert in conducting organizational and operational readiness assessments to prepare organizations for transition to new systems and technologies. We identify and conduct change management activities in support of the new system implementation. We help define policies and procedures to support the new system.

CGI develops and manages implementation schedules and roll-out plans to support the transition to the new system. We manage implementation tasks, schedule training, and manage software releases. CGI establishes and manages hotline/helpdesk functions and provides post-implementation support for end users. We manage and report on pre- and post-implementation activities.

## **Project Management**

CGI provides information resource management services. This includes managing and coordinating the implementation of systems applications through all phases of the systems development life-cycle, including planning, requirements analysis, design, development, testing, installation, and evaluation.

CGI develops and tracks work plans, milestones, and deliverables. We develop and manage staffing plans to ensure that the appropriate resources are identified and deployed to meet the project schedule. We establish and maintain mechanisms for tracking and reporting on open issues, action items, and dependency status.

CGI incorporates risk management into project management—we use a task-based approach to risk management. For each identified project risk we devise a mitigation strategy that details specific activities and tasks that are then integrated into the overall project work plan.

We provide quality management and quality assurance services, including creating project quality plans that document the approach, standards, and procedures to be applied on the project. CGI quality plans include an overview of the project; a summary of project scope, phase activities, and major deliverables; a summary of major activities related to quality management processes such as issue tracking and resolution and change management and control; a description of planned reviews and who will participate in each; and a summary of how quality management activities will be documented.

## **Database Planning and Design**

CGI provides expert consulting services in all aspects of data design and management, including:

- RDBMS' and object-relational database technologies
- On-line transaction processing (OLTP) systems and data warehouses
- Data warehouse justification, feasibility, and proof-of-concept studies, and data warehouse design and development
- Data warehousing tools and techniques that help store and manage large amounts of data
- Data modeling, entity relationship diagrams (ERD), and logical and physical database design
- Database performance tuning
- Decision support and on-line analytical processing (OLAP) tools
- Management reporting tools.

CGI also provides expert consulting services in data mining and modeling. Data mining enables organizations to find meaning in their data. By discovering new patterns or fitting models to the data, Federal organizations can extract information to develop strategies and answer complex business questions. CGI can:

- Assist Federal organizations in discovering new patterns in their data that can help managers better understand what is happening in their organization and
- Provide techniques to analyze large amounts of operational data.

## **Training**

CGI is expert in the development and delivery of classroom-based and computer-based training for commercial off-the-shelf software and custom systems. Services provided included curricula development, computer-based training (CBT) design and development, Electronic Performance Support Systems (EPSS), classroom instruction/hands-on training delivery, train-the-trainer, and desk-side support.

CGI's approach to training follows the industry-standard Instructional Systems Design (ISD) methodology. We first understand the audience—the prevailing attitude about the new system or organization, previous experience with similar changes, preferred means of learning—and then use an appropriate vehicle for conveying knowledge about specific components and how they work together. Alternatives include in-class

training, technology-based training, and different types of self-study materials. Our training takes into account business processes, work setting, technology, and the process of change itself.

The training services we offer include:

- Consulting for enterprise-wide educational effectiveness
- Explicit training needs and performance analysis
- Text-based instructional design and development
- Instructor-led training development and delivery
- Train-the-trainer materials development and delivery
- Interactive computer-based training development
- Electronic performance support systems development.

Our training services also include preparing reference materials for users, including user manuals, quick reference guides, help sheets, training workbooks, and instructor manuals.

### **Facilities Maintenance and Asset Management**

CGI offers a full range of Facilities Maintenance and Asset Management services to Government agencies, employing the latest maintenance information systems and information technology solutions. The specific consulting services offered include:

- Asset and Maintenance Management Consulting to support a full range of Asset Management activities, including assessment, planning and scheduling, data capture, physical asset validation, training, business process re-engineering support, strategy, organizing and implementing a complete asset management and maintenance program, and project management.
- Asset Management System Integration using functional and industry knowledge of the enterprise asset management (EAM) environment and re-engineering expertise to fully support EAM requirements analysis, EAM integration/implementation, and integrated maintenance process.
- Asset and Maintenance Engineering Analysis strategy to improve Asset and Facilities Maintenance Management through the effective use of reliability-centered maintenance methodologies, preventive maintenance standards development, assessment, benchmarking, material condition assessment, work force - work load balancing, and preventive maintenance plan and route development.
- Asset and Maintenance Information Technology Solutions that focus on improving business process and applying technology to enable improvements in Asset and Facilities Maintenance Management using mobile computing solutions, pen computers, bar coding, integration of mobile and host system technologies, client/server applications, system architecture, communications (wired serial (direct or modem), networking, local area wireless, and wide area wireless (radio and cellular)), maintenance support tools, touch memory, digital photography/video, and wearable/ voice activated computers.
- Asset and Maintenance Logistics that combine industry expertise and technical insights to find solutions for logistics and maintenance problems using logistics systems, logistics maintenance on-site support, logistics training, configuration management, inventory planning and control, and logistics procedures and documentation.
- Asset and Maintenance Effectiveness Reviews that capitalize and build on in-place systems and processes and ensure the best asset management and maintenance approach is being used (such as review of in-place scheduled/unscheduled maintenance).
- Risk-Based Asset and Maintenance Strategies that take into account the critical nature of unscheduled “downtime” and how it relates to overall performance based on assessing and prioritizing activities based on contribution, evaluating effects of maintenance reductions on asset and facilities performance, and maximizing the assets and facilities performance.

**SERVICES PRICE LIST**  
**(HOURLY FIRM FIXED PRICES)**  
**FOR**  
**INFORMATION TECHNOLOGY PROFESSIONAL SERVICES**  
**(SPECIAL ITEM NUMBER 132-51)**

**Base Year (1 – 5)**

<b>Labor Category</b>	<b>Year 1 Rates 1/23/98–1/22/99</b>	<b>Year 2 Rates 1/23/99–1/22/00</b>	<b>Year 3-4 Rates 1/23/00–5/10/01</b>	<b>Year 4-6 Rates 5/11/01–11/14/03</b>
Sr. Project Director Level II	\$170.27	\$187.30	\$206.03	\$226.63
Sr. Project Director Level I	\$151.35	\$166.49	\$183.14	\$201.45
Sr. Technologist	\$131.94	\$145.13	\$159.64	\$175.60
Sr. Functional Expert	\$121.77	\$133.95	\$147.35	\$162.09
Project Manager	\$121.77	\$133.95	\$147.35	\$162.09
Technical Expert	\$104.78	\$115.26	\$126.79	\$139.47
Functional Expert	\$103.54	\$113.89	\$125.28	\$137.81
Application Development Team Leader	\$104.78	\$115.26	\$126.79	\$139.47
Systems Integration Engineer	\$109.22	\$120.14	\$132.15	\$145.37
Technical Specialist	\$104.78	\$115.26	\$126.79	\$139.47
Sr. Business Systems Consultant	\$98.46	\$108.31	\$119.14	\$131.05
Sr. Client/Server Developer	\$93.14	\$102.45	\$112.70	\$123.97
Business Systems Analyst	\$89.61	\$98.57	\$108.43	\$119.27
Training Specialist	\$85.37	\$93.91	\$103.30	\$113.63
Sr. Systems Programmer	\$110.00	\$121.00	\$133.10	\$146.41
Systems Programmer	\$85.00	\$93.50	\$102.85	\$113.14
Analyst/Programmer	\$62.09	\$68.30	\$75.13	\$82.64
Documentation Specialist	\$74.73	\$82.20	\$90.42	\$99.46
Research Analyst	\$67.57	\$74.33	\$81.76	\$89.94
Project Administration Staff	\$40.00	\$44.00	\$48.40	\$53.24

**Notes:**

1. Travel costs will be additional to the labor rates, as authorized in the order.

**Option Years (6 – 10)**

<b>Labor Category</b>	<b>Year 6 11/15/03-12/31/03</b>	<b>Year 7-8 1/1/04-6/14/05</b>	<b>Year 8-9 6/15/05-4/1/07</b>	<b>Year 9-10 4/2/07-2/18/08</b>
Sr. Project Director Level II	\$237.96	\$237.37	\$249.24	\$249.24
Sr. Project Director Level I	\$211.52	\$210.99	\$221.54	\$221.54
Sr. Technologist	\$184.38	\$183.92	\$193.12	\$193.12
Sr. Functional Expert	\$170.19	\$169.76	\$178.25	\$178.25
Project Manager	\$170.19	\$169.76	\$178.25	\$178.25
Technical Expert	\$146.44	\$146.04	\$153.34	\$153.34
Functional Expert	\$144.70	\$144.34	\$151.56	\$151.56
Application Development Team Leader	\$146.44	\$146.07	\$153.37	\$153.37
Systems Integration Engineer	\$152.64	\$152.26	\$159.87	\$159.87
Technical Specialist	\$146.44	\$146.07	\$153.37	\$153.37
Sr. Business Systems Consultant	\$137.60	\$137.26	\$144.12	\$144.12
Sr. Client/Server Developer	\$130.17	\$129.84	\$136.33	\$136.33
Business Systems Analyst	\$125.23	\$129.92	\$131.17	\$131.17
Training Specialist	\$119.31	\$119.01	\$124.96	\$124.96
Sr. Systems Programmer	\$153.73	\$153.35	\$161.02	\$161.02
Systems Programmer	\$118.80	\$118.50	\$124.43	\$124.43
Analyst/Programmer	\$86.77	\$86.55	\$90.88	\$90.88
Documentation Specialist	\$104.43	\$104.17	\$109.38	\$109.38
Research Analyst	\$94.44	\$94.20	\$98.91	\$98.91
Project Administration Staff	\$55.90	\$55.76	\$58.55	\$58.55
I&A Operational Support Technician III	N/A	N/A	N/A	\$48.09
I&A Operational Support Technician II	N/A	N/A	N/A	\$42.71
I&A Operational Support Technician I	N/A	N/A	N/A	\$32.10

**Notes:**

1. Travel costs will be additional to the labor rates, as authorized in the order.

**Option Years (11-15)**

<b>Labor Category</b>	<b>Year 11</b> 2/19/08-11/17/08	<b>Year 11/12</b> 11/18/08-11/17/09	<b>Year 12/13</b> 11/18/09-11/17/10	<b>Year 13/14</b> 11/18/10- 11/17/11	<b>Year 14/15</b> 11/18/11-11/17/12	<b>Year 15</b> 11/18/12-1/22/13
Sr. Project Director Level II	\$249.24	\$270.62	\$281.72	\$293.27	\$305.29	\$317.81
Sr. Project Director Level I	\$221.54	\$230.62	\$240.08	\$249.92	\$260.17	\$270.84
Sr. Technologist	\$193.12	\$193.12	\$201.04	\$209.28	\$217.86	\$226.79
Sr. Functional Expert	\$178.25	\$178.25	\$185.56	\$193.17	\$201.09	\$209.33
Project Manager	\$178.25	\$188.68	\$196.42	\$204.47	\$212.85	\$221.58
Technical Expert	\$153.34	\$166.50	\$173.33	\$180.44	\$187.84	\$195.54
Functional Expert	\$151.56	\$151.56	\$157.77	\$164.24	\$170.97	\$177.98
Application Development Team Leader	\$153.37	\$163.40	\$170.10	\$177.07	\$184.33	\$191.89
Systems Integration Engineer	\$159.87	\$170.45	\$177.44	\$184.72	\$192.29	\$200.17
Technical Specialist	\$153.37	\$159.66	\$166.21	\$173.02	\$180.11	\$187.49
Sr. Business Systems Consultant	\$144.12	\$149.62	\$155.75	\$162.14	\$168.79	\$175.71
Sr. Client/Server Developer	\$136.33	\$148.02	\$154.09	\$160.41	\$166.99	\$173.84
Business Systems Analyst	\$131.17	\$131.17	\$136.55	\$142.15	\$147.98	\$154.05
Training Specialist	\$124.96	\$135.67	\$141.23	\$147.02	\$153.05	\$159.33
Sr. Systems Programmer	\$161.02	\$170.41	\$177.40	\$184.67	\$192.24	\$200.12
Systems Programmer	\$124.43	\$131.00	\$136.37	\$141.96	\$147.78	\$153.84
Analyst/Programmer	\$90.88	\$98.68	\$102.73	\$106.94	\$111.32	\$115.88
Documentation Specialist	\$109.38	\$109.38	\$113.86	\$118.53	\$123.39	\$128.45
Research Analyst	\$98.91	\$98.91	\$102.97	\$107.19	\$111.58	\$116.15
Project Administration Staff	\$58.55	\$45.79	\$47.67	\$49.62	\$51.65	\$53.77
<b>Labor Category</b>	<b>Year 11</b> 2/19/08-11/17/08	<b>Year 11/12</b> 11/18/08-11/17/09	<b>Year 12/13</b> 11/18/09-06/29/10	<b>Year 13/14</b> 06/30/10- 06/29/11	<b>Year 14/15</b> 06/30/11-06/29/12	<b>Year 15</b> 06/30/12-1/22/13
I&A Operational Support Technician III	\$48.09	\$48.09	\$48.09	\$50.06	\$52.11	\$54.25
I&A Operational Support Technician II	\$42.71	\$42.71	\$42.71	\$44.46	\$46.28	\$48.18
I&A Operational Support Technician I	\$32.10	\$32.10	\$32.10	\$33.42	\$34.79	\$36.22
Application Developer III	\$123.37	\$123.37	\$123.37	\$128.43	\$133.70	\$139.18
Application Developer II	\$92.01	\$92.01	\$92.01	\$95.78	\$99.71	\$103.80
Application Developer I	\$68.28	\$68.28	\$68.28	\$71.08	\$73.99	\$77.02
Application Analyst III	\$120.10	\$120.10	\$120.10	\$125.02	\$130.15	\$135.49
Application Analyst II	\$85.38	\$85.38	\$85.38	\$88.88	\$92.52	\$96.31
Application Analyst I	\$65.05	\$65.05	\$65.05	\$67.72	\$70.50	\$73.39
Database Administrator	\$128.40	\$128.40	\$128.40	\$133.66	\$139.14	\$144.84
Application Operator II	\$63.36	\$63.36	\$63.36	\$65.96	\$68.66	\$71.48
Application Operator I	\$53.18	\$53.18	\$53.18	\$55.36	\$57.63	\$59.99
Help Desk Manager	\$105.13	\$105.13	\$105.13	\$109.44	\$113.93	\$118.60
Help Desk III	\$74.18	\$74.18	\$74.18	\$77.22	\$80.39	\$83.69
Help Desk II	\$64.58	\$64.58	\$64.58	\$67.23	\$69.99	\$72.86
Help Desk I	\$59.03	\$59.03	\$59.03	\$61.45	\$63.97	\$66.59

**Option Years (11-15)**  
**(Continued)**

<b>Labor Category</b>	<b>Year 11</b> 2/19/08-11/17/08	<b>Year 11/12</b> 11/18/08-11/17/09	<b>Year 12/13</b> 11/18/09-06/16/10	<b>Year 13/14</b> 06/17/10- 06/29/11	<b>Year 14/15</b> 06/30/11-06/29/12	<b>Year 15</b> 06/30/12-1/22/13
Systems Operator	N/A	N/A	N/A	\$77.58	\$80.77	\$84.08
Security Specialist	N/A	N/A	N/A	\$119.73	\$124.64	\$129.75
Systems Administrator	N/A	N/A	N/A	\$123.50	\$128.57	\$133.84
Storage Engineer	N/A	N/A	N/A	\$120.85	\$125.80	\$130.96
Network Engineer	N/A	N/A	N/A	\$126.16	\$131.33	\$136.71
Infrastructure Architect	N/A	N/A	N/A	\$195.85	\$203.88	\$212.24

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## Option Years (16 – 20)

Labor Category	Year 16 (1/23/13- 1/22/14)	Year 17 (1/23/14- 1/22/15)	Year 18 (1/23/15- 1/22/16)	Year 19 (1/23/16- 1/22/17)	Year 20 (1/23/17- 1/22/18)
Sr. Project Director Level II	\$254.25	\$ 259.97	\$ 265.82	\$ 271.80	\$ 277.92
Sr. Project Director Level I	\$234.15	\$ 239.42	\$ 244.81	\$ 250.31	\$ 255.95
Sr. Technologist	\$196.07	\$ 200.48	\$ 204.99	\$ 209.60	\$ 214.32
Sr. Functional Expert	\$138.84	\$ 141.96	\$ 145.16	\$ 148.42	\$ 151.76
Project Manager	\$177.26	\$ 181.25	\$ 185.33	\$ 189.50	\$ 193.76
Technical Expert	\$156.43	\$ 159.95	\$ 163.55	\$ 167.23	\$ 170.99
Functional Expert	\$153.88	\$ 157.34	\$ 160.88	\$ 164.50	\$ 168.20
Applications Development Team Leader	\$165.89	\$ 169.62	\$ 173.44	\$ 177.34	\$ 181.33
Systems Integration Engineer	\$ 71.15	\$ 72.75	\$ 74.39	\$ 76.06	\$ 77.77
Technical Specialist	\$162.10	\$ 165.75	\$ 169.48	\$ 173.29	\$ 177.19
Sr. Business Systems Consultant	\$140.57	\$ 143.73	\$ 146.97	\$ 150.27	\$ 153.65
Sr. Client/Server Developer	\$150.29	\$ 153.67	\$ 157.13	\$ 160.66	\$ 164.28
Business Systems Analyst	\$123.24	\$ 126.01	\$ 128.85	\$ 131.75	\$ 134.71
Training Specialist	\$122.34	\$ 125.09	\$ 127.91	\$ 130.79	\$ 133.73
Sr. Systems Programmer	\$160.10	\$ 163.70	\$ 167.39	\$ 171.15	\$ 175.00
Systems Programmer	\$123.07	\$ 125.84	\$ 128.67	\$ 131.57	\$ 134.53
Analyst/Programmer	\$100.19	\$ 102.44	\$ 104.75	\$ 107.11	\$ 109.52
Documentation Specialist	\$ 48.82	\$ 49.92	\$ 51.04	\$ 52.19	\$ 53.36
Research Analyst	\$102.81	\$ 105.12	\$ 107.49	\$ 109.91	\$ 112.38
Project Administration Staff	\$ 46.49	\$ 47.54	\$ 48.61	\$ 49.70	\$ 50.82
I&A Operational Support Technician III	\$ 48.82	\$ 49.92	\$ 51.04	\$ 52.19	\$ 53.36
I&A Operational Support Technician II	\$ 43.36	\$ 44.34	\$ 45.33	\$ 46.35	\$ 47.40
I&A Operational Support Technician I	\$ 32.60	\$ 33.33	\$ 34.08	\$ 34.85	\$ 35.63
Application Developer III	\$106.88	\$ 109.28	\$ 111.74	\$ 114.26	\$ 116.83
Application Developer II	\$ 65.30	\$ 66.77	\$ 68.27	\$ 69.81	\$ 71.38
Application Developer I	\$ 69.32	\$ 70.88	\$ 72.47	\$ 74.11	\$ 75.77
Application Analyst III	\$121.94	\$ 124.68	\$ 127.49	\$ 130.36	\$ 133.29
Application Analyst II	\$ 86.68	\$ 88.63	\$ 90.62	\$ 92.66	\$ 94.75
Application Analyst I	\$ 66.05	\$ 67.54	\$ 69.06	\$ 70.61	\$ 72.20
Database Administrator	\$130.36	\$ 133.29	\$ 136.29	\$ 139.36	\$ 142.49
Application Operator II	\$ 64.33	\$ 65.78	\$ 67.26	\$ 68.77	\$ 70.32
Application Operator I	\$ 53.99	\$ 55.20	\$ 56.45	\$ 57.72	\$ 59.02
Help Desk Manager	\$106.74	\$ 109.14	\$ 111.60	\$ 114.11	\$ 116.68
Help Desk III	\$ 75.32	\$ 77.01	\$ 78.75	\$ 80.52	\$ 82.33
Help Desk II	\$ 65.58	\$ 67.06	\$ 68.56	\$ 70.11	\$ 71.68
Help Desk I	\$ 59.93	\$ 61.28	\$ 62.66	\$ 64.07	\$ 65.51

**Option Years (16 – 20)  
(Continued)**

<b>Labor Category</b>	<b>Year 16 (1/23/13- 1/22/14)</b>	<b>Year 17 (1/23/14- 1/22/15)</b>	<b>Year 18 (1/23/15- 1/22/16)</b>	<b>Year 19 (1/23/16- 1/22/17)</b>	<b>Year 20 (1/23/17- 1/22/18)</b>
Systems Operator	\$ 75.67	\$ 77.37	\$ 79.11	\$ 80.89	\$ 82.71
Security Specialist	\$116.78	\$ 119.41	\$ 122.09	\$ 124.84	\$ 127.65
Systems Administrator	\$120.46	\$ 123.17	\$ 125.94	\$ 128.78	\$ 131.67
Storage Engineer	\$117.87	\$ 120.52	\$ 123.23	\$ 126.01	\$ 128.84
Network Engineer	\$123.04	\$ 125.81	\$ 128.64	\$ 131.53	\$ 134.49
Infrastructure Architect	\$191.01	\$ 195.31	\$ 199.70	\$ 204.20	\$ 208.79

**Notes:**

1. Travel costs will be additional to the labor rates, as authorized in the order.

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### Labor Category Descriptions and Qualifications

Labor Category	Functional Responsibility	Minimum/General Experience	Minimum Education
Senior Project Director Level II	Senior member of CGI management with ability to commit the firm and with extensive experience in systems development. Responsible for highest-level client liaison. Ability to secure necessary professional resources within the firm to meet requirements of project.	Minimum of twelve years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours).	BS/BA or equivalent experience.
Senior Project Director Level I	Responsible for project oversight and direction. Ensures conformance with work standards; interprets policies, procedures, and goals and objectives of the organization. Ensures appropriate resources are applied to the project.	Minimum of ten years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours).	BS/BA or equivalent experience.
Senior Technologist	Has substantial expertise in design and operation of computer systems. Provides senior guidance on analysis and resolution of hardware, software, and telecommunications issues. High degree of technical experience. May have specific expertise in technical tools or subject areas such as relational database management systems or computer telephony systems.	Minimum of seven years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours). Certifications such as database administrator (DBA) or Certified PowerBuilder Developer (CPD) equivalent to two years experience.	BS/BA or equivalent experience.
Senior Functional Expert	Has substantial expertise in a specific functional area. May direct analyses of requirements for information systems. May direct the design of adaptations to software. May be knowledgeable in process analysis techniques such as flowcharting, process mapping, benchmarking, and activity-based costing. May have subject matter expertise in areas such as facilitation, organizational development, and change management. May have specific expertise in business or functional areas such as financial management, accounting, procurement, maintenance management system integration, maintenance engineering analysis, maintenance management consulting, maintenance effectiveness review procedures, Reliability-Centered Maintenance principles and methodology, or logistics policy development. May have demonstrated experience in configuration management, maintenance planning, supply management, outfitting/fitting out, data management, training, or logistics/configuration information systems.	Minimum of seven years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours). Certifications such as Certified Public Accountant (CPA) equivalent to two years experience.	BS/BA or equivalent experience.
Project Manager	Supervises or directly manages and coordinates project through all phases of the systems development life cycle, including planning, requirements analysis, design, development, testing, installation, and evaluation. Responsible for conducting the project in a timely manner, ensuring the quality of work products, maintaining financial soundness of the project, managing interactions, and reporting progress and issues. Ensures conformance with work standards; interprets policies, procedures, and goals and objectives of the organization. Coordinates work effort with all parties. Reviews work products for quality, completeness, and adherence to design concepts and user requirements. Has significant expertise in managing systems projects. Responsible for client liaison.	Minimum of five years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours).	BS/BA or equivalent experience.

Labor Category	Functional Responsibility	Minimum/General Experience	Minimum Education
Technical Expert	Provides expertise in application and systems software. Performs performance tuning. Undertakes analyses of complex hardware, software, and telecommunications issues. High degree of technical experience and performance. May have expertise in maintenance and engineering systems design, development, assessment, and analysis. May be knowledgeable in Reliability-Centered Maintenance principles and methodology.	Minimum of five years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours). Certifications such as database administrator (DBA) or Certified PowerBuilder Developer (CPD) equivalent to two years experience.	BS/BA or equivalent experience.
Functional Expert	Provides business and analytical expertise in support of project. Provides an understanding of the client's objectives and has extensive knowledge of typical core processes. May prepare overall designs and detailed specifications for system components. Offers knowledge, experience, and insight in a particular area, such as facilitation.	Minimum of five years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours). Certifications such as Certified Public Accountant (CPA) equivalent to two years experience.	BS/BA or equivalent experience.
Application Development Team Leader	Provides technical direction to personnel performing systems analyses and system development tasks. Coordinates and performs logical and physical systems designs. Reviews and prepares system documents or specifications. Prepares reports, studies, and documentation, delivers presentations, and participates in meetings.	Minimum of three years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours).	BS/BA or equivalent experience.
Systems Integration Engineer	Responsible for ensuring a stable and usable system through the integration of various software and hardware platforms and components. Provides technical support to the project team. Establishes and maintains development and testing environments and the configuration management process and structures. Serves as point-of-contact for third-party software and hardware vendors.	Minimum of three years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours).	BS/BA or equivalent experience.
Technical Specialist	Provides expertise in application and systems software. Performs performance tuning. Undertakes analyses of complex hardware, software, and telecommunications issues. Has experience in development of software and technical operations analyses.	Minimum of three years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours).	BS/BA or equivalent experience.
Senior Business Systems Consultant	Has experience in systems analyses. Provides leadership or analytical expertise to analysts. Operates with substantial independence and initiative. Undertakes analyses and user consultation tasks at all phases of design and implementation of an application.	Minimum of three years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours).	BS/BA or equivalent experience.
Senior Client/Server Developer	Creates fully tested and operational software components. Responsible for ensuring that each part of the system is constructed to specifications and that quality is built in throughout. Assembles software components into a working system.	Minimum of three years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours).	BS/BA or equivalent experience.
Business Systems Analyst	Performs functional and technical analysis, assessment, and development tasks. Participates in requirements analyses, data gathering, interviews, and facilitated sessions. Provides analytical skills in design, testing, training, and implementation activities. Contributes to deliverables. May be knowledgeable in Reliability-Centered Maintenance principles and methodology.	BS/BA or equivalent experience. Four years experience equivalent to BS/BA.	BS/BA or equivalent experience.

Labor Category	Functional Responsibility	Minimum/General Experience	Minimum Education
Training Specialist	Designs, develops, documents, and delivers training courses to a wide range of audiences. Employs various training techniques including formal lectures, seminars, tutorials and self-paced exercises, and computer-based training (CBT). Provides professional guidance to managers, analysts, specialists, and programmers in the use of the software. Participates in user-support related tasks. Leads efforts in the areas of training plan development, training material preparation, curricula definition and training course delivery.	BS/BA or equivalent experience. Four years experience equivalent to BS/BA.	BS/BA or equivalent experience.
Sr. Systems Programmer	Analyzes programs and outlines for such factors as type and extent of information to be transferred from storage units, sorting, and format of final results. Confers with technical and analytical personnel, and designs detailed programs, flow charts, and diagrams indicating required computations and sequence of machine operations. Translates design into coded instructions. Verifies accuracy and validity of programs by preparing sample data and testing. Corrects program errors and modifies the program as required by revising instructions. Reviews and/or prepares system documents and specifications.	Minimum of five years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours).	BS/BA or equivalent experience.
Systems Programmer	Analyzes system requirements and design specifications. Develops block diagrams, logic flow charts, and coding structures. Translates detailed design into computer program coded instructions; tests, debugs, and refines the computer program to produce the product required by the written specifications. Documents procedures used throughout the program to allow the program to be run as a part of a system, and to make changes as may be required.	Minimum of three years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours).	BS/BA or equivalent experience.
Analyst/ Programmer	Designs, codes, and tests software. Performs software troubleshooting and corrects errors in software and operating procedures. Conducts system analysis and programming tasks. Prepares test data, and tests and debugs programs. Prepares documentation of programs and user procedures. Assists in installing and operating system. May have demonstrated experience in configuration management, maintenance planning, supply management, outfitting/fitting out, data management, training, or logistics/configuration information systems.	BS/BA or equivalent experience. Four years experience equivalent to BS/BA.	BS/BA or equivalent experience.
Documentation Specialist	Prepares and edits system documentation that incorporates information provided by user, specialist, analyst, and programmer personnel. Writes, edits, and prepares reports, studies, and presentation material of technical information for both technical and non-technical audiences. Interprets technical documentation standards and prepares documentation according to the standards. May provide graphics support.	BS/BA or equivalent experience. Four years experience equivalent to BS/BA.	BS/BA or equivalent experience.
Research Analyst	Assists with data collection, analysis, and collation. Researches technologies. Accesses electronic media for literature searches. Prepares summations of findings. Assists with data analysis and deliverable preparation. Provides support for project financial administration.	BS/BA or equivalent experience. Four years experience equivalent to BS/BA.	BS/BA or equivalent experience.

Labor Category	Functional Responsibility	Minimum/General Experience	Minimum Education
Project Administration Staff	Provides administrative support to the project. Supports the production of project deliverables and performs clerical and administrative functions required to complete work related to the project.	Minimum of one-year experience or BS/BA.	BS/BA or equivalent experience.
I&A Operational Support Technician III	Processes security consent forms; approves users or authorized/delegated officials; approves user and user group access; provides phone, customer service, and troubleshooting support; identifies problems, investigates causes, and recommends solutions; and assists lower level technicians with complex problems.	Minimum four years related experience in customer service support. Team lead/supervisory experience required.	HS Diploma, or equivalent, BS/BA preferred.
I&A Operational Support Technician II	Processes security consent forms; registers users or authorized/delegated officials; administers user and user group access (e.g., enable/disable access, assist with forgotten IDs/passwords, assist with user systems errors); provides phone, customer service, and troubleshooting support.	Minimum three years related experience in customer service support	HS Diploma, or equivalent.
I&A Operational Support Technician I	Registers users; administers user and user group access (e.g., enable/disable access, assist with forgotten IDs/passwords, assist with user systems errors); and provides phone and customer service support.	One year customer service support preferred	HS Diploma, or equivalent
Application Developer III	Designs, codes, and tests complex software. Troubleshoots software and corrects errors. Prepares test data, tests and debugs programs. Documents programs and user procedures. Supervises junior developers.	5 years experience	BA/BS or equivalent experience
Application Developer II	Designs, codes, and tests mid to complex software. Troubleshoots software and corrects errors. Prepares test data, tests and debugs programs. Documents programs and user procedures.	2 years experience	BA/BS or equivalent experience
Application Developer I	Designs, codes, and tests software. Troubleshoots software and corrects errors. Prepares test data, tests and debugs programs. Documents programs and user procedures.	Training in application development methodology, technologies, and tools	BA/BS or equivalent experience
Application Analyst III	Directs functional/technical issue analysis for the application which includes gathering data, conducting issue analysis/troubleshooting, determining root cause, and providing resolution to the end user. Develops test cases and tests complex functional scenarios.	Five years experience	BA/BS or equivalent experience
Application Analyst II	Conducts issue analysis/testing for support applications. Develops and documents test case scenarios, sets up test data and test conditions, carries out regression testing, executes tests and documents the results on the applications.	Two years experience	BA/BS or equivalent experience
Application Analyst I	Conducts issue analysis/testing for support applications, documents resolutions.	Training in application functional/technical analysis and troubleshooting	BA/BS or equivalent experience

Labor Category	Functional Responsibility	Minimum/General Experience	Minimum Education
Database Administrator	Defines required database administration policies, procedures, standards, and guidelines. Provides expertise and guidance in logical and physical database design, development, operations, and maintenance. Evaluates and advises on data processing techniques, database management, and management information systems, concepts, and applications.	Six years experience	BA/BS or equivalent experience
Application Operator II	Executes and monitors application processes, retrieves and dispatches interface input/output files, responds to exception conditions resulting from execution of the process(es). Prepares and maintains schedules. Supervises application operation functions.	Three years experience	AA/AS or equivalent experience
Application Operator I	Executes and monitors application processes, retrieves and dispatches interface input/output files, responds to exception conditions resulting from execution of the process(es).	One year experience	AA/AS or equivalent experience
Help Desk Management	Supervises and directs overall operation of the help desk. Ensures standard methodology is followed and projects are successfully completed within resource constraints.	Five years experience	BA/BS or equivalent experience
Help Desk III	Performs senior level analyses and resolves ticket escalations. Assists manager in development and maintenance of organizational structure and assignment of resources.	Three years experience	BA/BS or equivalent experience
Help Desk II	Receives and records tickets. Performs second level analyses and resolves/escalates, follows up with end users on resolutions to tickets.	Two years experience	BA/BS or equivalent experience
Help Desk I	Receives and records tickets. Performs preliminary analysis, initial assignment, and follows up with end users on resolutions to tickets.	One year experience	AA/AS or equivalent experience
Systems Operator	Operates, monitors and controls computer systems and peripheral equipment. Routes input/output data, monitors job streams, and performs with back-ups. Responsible for resolving level 1 incidents.	Two years experience	BA/BS or equivalent experience
Security Specialist	Analyzes and defines security requirements for Multilevel Security (MLS) issues. Provides subject matter expertise for computer security incidents, provides governance, monitors and enforces broad spectrum industry best practices, and is familiar with and follows NIST guidelines. Designs, develops, engineers, and implements the Information Security (IS) Plan and IS solutions, including penetration tests and vulnerability scans. Performs risk and gap analyses, and develops mitigation plans for all deficits. Gathers and organizes technical information about an organization's mission goals and needs, existing security products, and ongoing programs in the MLS arena.	Eight years experience	BA/BS or equivalent experience
Systems Administrator	Designs, develops, installs, modifies and troubleshoots operating systems and applications architectures. Defines design specifications and parameters, and supports configuration, security, systems monitoring, and performance activities. Performs root cause analyses and recommends solutions to hardware/software interface and performance issues.	Three years experience	BA/BS or equivalent experience

Labor Category	Functional Responsibility	Minimum/General Experience	Minimum Education
Storage Engineer	Installs, configures, and operates storage systems and backup recovery servers. Designs installations and configurations for Network Attached Storage (NAS) and Storage Area Network (SAN). Installs and configures disk arrays, virtual storage devices, storage resource management/tape library/archive systems management software, file systems, and volume managers.	Three years experience	BA/BS or equivalent experience
Network Engineer	Administers and maintains local and wide area networks (LAN/WAN) including planning, designing, evaluating, selecting, installing, and upgrading operating systems and protocol suites. Configures communication media with concentrators, bridges, and other devices and systems to requirements. Resolves interoperability issues across platforms.	Five years experience	BA/BS or equivalent experience
Infrastructure Architect	Designs and manages IT solutions and architectures to support current requirements and future cross-functional requirements and interfaces. Scopes, designs, develops, installs, and maintains enterprise-wide or large-scale information systems. Ensures systems are compatible and in compliance with application standards such as NIST, IEEE reference models, open systems architecture standards, and that the common operating environment is architecturally compliant. Analyzes, defines, and provides solutions for resolving issues that exist in data center disciplines.	Ten years experience	BA/BS or equivalent experience

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## Application Management Service

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The Application Management Service is a service for hosting client software applications – either ordering activity- or third-party- developed or commercial, off-the-shelf software packages. CGI's Center of Excellence (COE) provides this application management and hosting service for ordering activity Information Technology (IT) systems. The service comprises the technical infrastructure necessary to host those applications subject to a Service Level Agreement.

The Application Management Service is delivered through a set of TechnologyPaks, which are flexible building blocks configured with the technology necessary to support hosted applications at appropriate service levels.

All TechnologyPaks include the following data center service items: floor/cage/rack space, which includes climate control, smoke detection, fire suppression and equipment maintenance; power; backup services (media, offsite vaulting) and operations setup. TechnologyPaks with reduced configurations can be provided at a discount, on an as-negotiated basis.

To suit different needs of ordering activities, CGI's COE provides five different types of TechnologyPaks which can be configured appropriate to the needs of the application or systems running on the server, as well as appropriate to the terms of the associated Service Level Agreement (SLA).

**TechnologyPak – Server** - provides logical or physical servers configured for application hosting consistent with specific agency requirements. This TechnologyPak includes hardware, server operating system, storage services (i.e., online storage) intrusion, CGI COE infrastructure and monitoring console services as well as other components appropriate to the terms of the associated SLA..

Successive TechnologyPaks – Server (1-7) incorporate additional computing power, capacity processor speed, storage and increasing levels of services.

**TechnologyPak – Data Communication** - provides data communications among components of the application or system, including network monitoring as well as other components appropriate to the terms of the associated SLA. This includes LAN, WAN, load balancing services, network infrastructure and network monitoring.

Successive TechnologyPak – Data Communication (1-5) provides additional capacity to increase network throughput, reduce latency and packet loss and increased monitoring services.

**TechnologyPak – Security** - provides security through technologies and components that provide physical and logical security for the hosted system and its data and communications, including security monitoring. This includes firewalls, monitoring services and virus detection.

Successive TechnologyPaks – Security (1-5) provide for additional increments of security assurance through the application of more sophisticated, more powerful and more extensive security methods and technologies.

**TechnologyPak – Database** - provides software to control the organization, storage and retrieval, security and integrity of data in a database.

Successive TechnologyPaks – Database (1-7) provide for additional increments of processing power on which the DBMS runs, or additional increments of processing power dedicated to the support of the data needs of the hosted application, consistent with the requirements of the SLA.

**TechnologyPak – Disaster Recovery** - provides for emergency access to any of the other TechnologyPaks for disaster recovery.

Successive TechnologyPaks – Disaster Recovery (1-7) support more demanding Recovery Point and Recovery Time Objectives as well as providing backup for more powerful and complex TechnologyPaks. Frequency of Disaster Recovery exercises are also increased as a more demanding Disaster Recovery level is required by the SLA.

CGI will work with the ordering activity to define the combination of TechnologyPaks and the Paks in each series that are appropriate to the ordering activity’s needs and requirements.

**Consumables and Connectivity**

To provide the right-size solution, CGI has incorporated additional storage and connectivity options. Online and backup storage is offered by GB and internet capacity (bandwidth) is offered by Mbps.

**Subscription**

The Application Management Service is available on a subscription basis. For a fixed term and a fixed monthly fee, an ordering activity subscribing to the service receives the benefits of use of the TechnologyPaks to which the ordering activity subscribes. Prices quoted here are for a 36 month subscription, subscriptions for longer a term are available at a discount, on an as-negotiated basis.

**Warranty**

The warranty offered with the Application Management Service is provided through the SLA.

**Service Level Agreement (SLA)**

SLAs are developed jointly with the ordering activity based on the ordering activity’s business requirements for the applications to be hosted, the combination of TechnologyPaks provided, and the operating characteristics of the underlying technologies.

**Ownership**

A service subscription encompasses the services described herein. The subscription does not transfer ownership of software, hardware, or other elements of the Application Management Service. If components of TechnologyPaks are provided as GFE, the prices quoted here will be discounted accordingly.

**Data Communications**

The ordering activity provides data communications between the ordering activity’s site and the CGI COE; however, CGI can provide and price data communications services on a case-by-case basis, if required. While the Application Management Service can be made available, through data communications to any location within the geographic scope of this contract, the use of specific encryption technology and the transmission of encrypted data may violate the laws or regulations of the United States or other nations. It is the ordering activity’s responsibility to identify applicable laws and regulations, and define a compliance approach with CGI to ensure compliance with those laws and regulations prior to beginning use of the service.

Part Number	Service TechnologyPak – Server	SIN 132-52 Monthly Recurring Costs Subscription/Unit Fee
TP-SVR-1	TechnologyPak-SVR-1	\$792.00
TP-SVR-2	TechnologyPak-SVR-2	\$1,692.00
TP-SVR-3	TechnologyPak-SVR-3	\$3,096.00
TP-SVR-4	TechnologyPak-SVR-4	\$6,876.00
TP-SVR-5	TechnologyPak-SVR-5	\$12,456.00
TP-SVR-6	TechnologyPak-SVR-6	\$39,996.00
TP-SVR-7	TechnologyPak-SVR-7	\$121,896.00

<b>Part Number</b>	<b>TechnologyPak – Data Communication</b>	<b>Monthly Recurring Costs</b>
TP-DC-1	TechnologyPak-DC-1	\$504.00
TP-DC-2	TechnologyPak-DC-2	\$1,080.00
TP-DC-3	TechnologyPak-DC-3	\$1,800.00
TP-DC-4	TechnologyPak-DC-4	\$5,688.00
TP-DC-5	TechnologyPak-DC-5	\$47,160.00
<b>Part Number</b>	<b>TechnologyPak – Security</b>	<b>Monthly Recurring Costs</b>
TP-SEC-1	TechnologyPak-SEC-1	\$576.00
TP-SEC-2	TechnologyPak-SEC-2	\$1,152.00
TP-SEC-3	TechnologyPak-SEC-3	\$5,760.00
TP-SEC-4	TechnologyPak-SEC-4	\$9,792.00
TP-SEC-5	TechnologyPak-SEC-5	\$70,272.00
<b>Part Number</b>	<b>TechnologyPak – Database</b>	<b>Monthly Recurring Costs</b>
TP-DB-1	TechnologyPak-DB-1	\$5,598
TP-DB-2	TechnologyPak-DB-2	\$11,196
TP-DB-3	TechnologyPak-DB-3	\$16,794
TP-DB-4	TechnologyPak-DB-4	\$22,392
TP-DB-5	TechnologyPak-DB-5	\$33,588
TP-DB-6	TechnologyPak-DB-6	\$67,176
TP-DB-7	TechnologyPak-DB-7	\$134,352
<b>Part Number</b>	<b>TechnologyPak – Disaster Recovery</b>	<b>Monthly Recurring Costs</b>
TP-DR-1	TechnologyPak-DR-1	\$547.00
TP-DR-2	TechnologyPak-DR-2	\$1,447.00
TP-DR-3	TechnologyPak-DR-3	\$2,851.00
TP-DR-4	TechnologyPak-DR-4	\$6,631.00
TP-DR-5	TechnologyPak-DR-5	\$12,211.00
TP-DR-6	Technology-Pak-DR-6	\$39,751.00
TP-DR-7	Technology-Pak-DR-7	\$121,651.00
<b>Part Number</b>	<b>Consumables and Connectivity</b>	<b>Monthly Recurring Costs</b>
T1-PDS	Tier 1 Primary Data Storage (Ultra-fast SAN) capacity per GB per month	\$2.69
T2-SDS	Tier 2 Secondary Data Storage (Fast SAN) capacity per GB per month	\$1.34
CGI-BKUP	Backup Storage capacity per GB stored per month	\$0.90

CGI-IRNT	Internet (Bandwidth) capacity with IPS per Mbps per month	\$158.45
<b>Part Number</b>	<b>Documentum Software as a Service</b>	<b>Monthly Recurring Costs</b>
CGI-DOC-PLAT	Documentum Platform	\$28.51
CGI-DOC-CUST	Documentum Custom Client	\$4.28
CGI-DOC-FRM	Documentum Formal Records Management	\$32.63

**Notes:**

1. Monthly fees are invoiced each month for the month just ended.
2. CGI will provide the services listed herein for the monthly fee in the pricelist. Continuation of service is dependent on payment of the monthly fees within 30 days of receipt of the monthly invoice.
3. CGI reserves the right to negotiate early termination fees with ordering activities who terminate a contract prior to expiration. Early termination fees will be negotiated on a case-by-case basis.

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## **Secure Accelerated Federal Environment (SAFE) Cloud Web Hosting Service**

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The SAFE Cloud Web Hosting Service is a turn-key hosting solution for Federal, and State & Local public facing web sites. This service incorporates CGI's robust, secure, FISMA Moderate certified infrastructure and content delivery services that delivers immediate compliance to customers on four Federal CIO/OMB mandates: Data Center Consolidation, Cloud-first, DNSSEC and IPv6. CGI's Infrastructure as a Service Cloud, a government- only Community Cloud with full FedRAMP authorization and a Federal Authority to Operate (ATO), provides the web hosting service and infrastructure, while Akamai's content delivery network and web acceleration technologies support the security, performance and availability aspects of the solution. Cloud deployment, cyber protection and quality of service are core tenants for all Federal web initiatives. The SAFE Cloud solution leverages dual data centers located in the Continental United States (CONUS), combined with a worldwide deployment of over 120,000 fully redundant web servers. This bundled Federal Web Hosting Service includes:

- Managed technological refresh cycles
- Help desk and technical support
- Automated backup, recovery and refresh
- Static IP addressing
- Patching, monitoring and scanning
- The Akamai Intelligent Platform providing secure content delivery

Additional services such as databases, storage and web acceleration are also provided as optional components.

CGI's SAFE Cloud Web Hosting Service provides a standard Virtual Machine (VM) architecture which is compatible with many existing government web sites. The configuration includes two (2) web server VMs hosted in CGI's two (2) CONUS-located datacenters for failover purposes. Each web server virtual machine maintains the following configuration:

- 64-bit Operating System with 2 virtual CPUs
- 4GB RAM,
- 50GB storage,
- 500 GB internet bandwidth.
- One dual-factor authenticated host-to-gateway VPN account
- Red Hat Linux or Windows Server Enterprise
- Apache or IIS Web Server

All software and operating system components described above include vendor support, patching and scanning services.

### **Subscription**

The SAFE Cloud Web Hosting Service is available on a subscription basis based on a minimum 12 month subscription with an initial Onboarding Fee. The Onboarding Fee includes setting up a customer as a new user in CGI's Federal Cloud and in Akamai, creation of agency Cloud administrator IDs and VPN accounts, support for initial deployment of virtual machines to allow the agency to install web site(s) in the CGI Federal Cloud, and one month of hosting and content delivery services.

### Subscription Pricing

Task Order prices will be developed based on the prices set forth in this schedule. Invoicing will be based on the Basic Web Hosting monthly fees plus additional resources consumed up to the ceiling value of the Task Order.

Task Order pricing is based on the assumption that services will be provided over a 12 month subscription. An early termination fee of \$20,000 may apply if services are terminated before the end of the 12 month period.

### Term

The term of the agreement begins on a date mutually agreed by CGI and the customer after receipt of order. The term ends on the 30<sup>th</sup> calendar day after the “end of the customer’s subscription.”

### Service Level Objectives (SLO)

The Federal Web Hosting Service anticipates the following service levels:

Measurement	SLO Characteristic
<b>Service Level Measure: Availability</b>	
Minimum Acceptable Service Level	99.5% availability for Cloud infrastructure, excluding scheduled maintenance periods
Method of Measurement	Outage incident records originating from the following sources: users, help desk, automated system monitoring; Downtime is elapsed time from incident record creation until resolution. <u>Service Outage definition</u> : the entire service is unavailable for the customer
Period of Measurement	Calendar month 24x7 excluding planned, customer approved maintenance windows.
Computation of Actual Service Level	Actual hours Cloud infrastructure is available during month ÷ (Total hours during month – Total hours of planned maintenance).
<b>Service Level Measure: Service Provisioning/De-provisioning</b>	
Minimum Acceptable Service Level	Request is completed in 90 minutes or less.
Method of Measurement	Service provisioning/de-provisioning request records; elapsed time is from initiation of provisioning/de-provisioning activities until service activities are completed. Note: Elapsed time does not include any planned, approved maintenance windows.
Period of Measurement	Calendar month 24x7 excluding planned, approved maintenance windows.
Computation of Actual Service Level	(Date/Time all service provisioning activities are completed – Date/Time to provisioning/de-provisioning is initiated) – Duration of any maintenance window.

### Customer Responsibility

Service provisioning is dependent on the customer completing the on boarding and user request forms. These forms must be completed within 10 days of Task Order award. Note: this triggers invoicing of the on boarding fee

### Ownership

A service subscription encompasses the services described herein. The subscription does not transfer ownership of software, hardware, or other elements of the SAFE Cloud Service. The ownership of the SAFE Cloud Service software and attendant patents, trademarks, inventions, and copyrights remain the property of CGI. Ownership of hosting hardware, software, telecommunications and network components, and other elements of the hosting environment and service remain the property of their respective owners.

Ownership of all web hosting content, data and software provided by the customer is retained by the customer, and can be destroyed using NIST guidelines for data retention, or returned upon contract termination. Data transfer fees may apply in this scenario.

Part Number	Offering	Onboarding Fee	Monthly Price	Notes
SAFE-WH-01	Basic Web Hosting	\$2,788.64	\$18,708.94	Onboarding is 30 days ARO.
<b>Optional Services</b>				
SAFE-OPT-WSB	Additional Web Server Bundle	-	\$1,491.31	Includes 1 additional Web Hosting Server
SAFE-OPT-MSQL	Web Hosting Optional My SQL DB	-	\$1,791.79	Includes Database Server/2CPU/4GB RAM/50 GB Storage/MySQL 2008
SAFE-SQLSVR	Web Hosting Optional SQL Server DB	-	\$1,972.05	Includes Database Server/2CPU/4GB RAM/50 GB Storage/SQL Server 2008
SAFE-ADDL-DS	Additional Disk Space (per GB)		\$1.24	Per GB
SAFE-ADDL-BW	Additional Bandwidth (per GB)		\$0.64	Per GB (in/out)

#### Notes:

- a. On Boarding Fee is incurred upon contract award and payment becomes due within 30 Days after receipt of Task Order.
- b. Service fees are incurred beginning on the start date of the task order. Monthly service fees are invoiced monthly in arrears.
- c. CGI will provide the services listed herein for the monthly fee in the pricelist. Continuation of service is dependent on payment of the monthly fees within 30 days of receipt of the monthly invoice.
- d. This offering includes fully licensed Operating System, Web application, and optional database software.

- e. Access to services for the CGI Cloud solution is provided via the Internet. Alternative accesses to the CGI Cloud are available (i.e. dedicated circuit, etc.) and can be priced separately.
- f. Disaster Recovery, Continuity of Operations (COOP) and migration services as add-ons under GSA IT Schedule 70; these services are not included and may be provided at an additional cost.
- g. During backup periods, it is the customer's responsibility to ensure the database is in the proper mode for backup.
- h. Customers are responsible for securing the applications they use to expose their data. This may include certifications, public/private keys, multilayer authentication, etc.
- i. CGI patches on two different Saturday evenings/Sunday mornings each month, based on customer requirements. Exceptions can be made in emergency situations.
- j. Ownership of all customer data, VMs, templates, clones, scripts, customer-loaded software, and applications created by an Agency in CGI's Cloud environment, is retained by that Agency unless specifically provided by CGI as part of our Cloud services.
- k. Data transmission within CGI's control, such as access to the portal or through VPNs, is encrypted. Customers can request firewall rule changes through our online portal and are responsible for ensuring their data is properly encrypted when it leaves the Cloud.
- l. Restores from backup are performed to return a system to the state it was in at the time of a scheduled backup. Restores are performed upon customer request. Customers may request one restore per VM per month.
- m. CGI reserves the right to take a VM offline during a security incident response.
- n. CGI provides text descriptions of major outages (including description of root-cause and fix) resulting in greater than 1-hour of unscheduled downtime per incident within a month.
- o. Customer will have access to reporting portal for standard reports.
- p. Customer is responsible for replication of web site data/content to virtual machines in each physically isolated data center
- q. Customer will designate a prime contact and backup for CGI to interact with as needed
- r. CGI will supply one dual-factor authenticated host- to-gateway VPN account with each Web Hosting VM for connectivity to the Portal and to the customer's provisioned services in the Cloud. The initial bundle includes 2 VPN accounts with one additional account for each optional Web Hosting bundle.
- s. CGI is limited to providing the web hosting infrastructure and content delivery services for Federal Web Sites. The quoted On-boarding amount includes labor to complete the set up of the customer's Federal Cloud and Akamai accounts and the standard Web Hosting virtual machines in CGI's Federal Cloud.
- t. CGI's SLAs are for Cloud infrastructure only, therefore it is the customer's responsibility to transfer, install, configure and maintain the availability of the customer's web site in the CGI Federal Cloud.

- u. CGI provides technical support for our Federal Cloud infrastructure through our Help Desk, on business days from 9:00 am until 5:00 pm ET. We support contact via phone, e-mail and Web chat.
- v. The following table illustrates the levels of responsibility between CGI and the customer:

<b>Component</b>	<b>CGI</b>	<b>Customer</b>
Dual Data Centers	Provide/Support	n/a
Cloud Infrastructure	Provide/Support	n/a
Virtual Machines	Provide	Support
Operating Systems	Provide	Support
Database	Provide	Support
Web Application	Provide	Support
Hosted Website	n/a	Provide/Support

\*Attachment A to the CGI Price list Akamai Terms and Conditions

\*Attachment B to the CGI Pricelist Akamai Terms and Conditions GSA Rider

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## **USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS**

### **PREAMBLE**

CGI Federal Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

### **COMMITMENT**

- To actively seek and partner with small businesses.
- To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.
- To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.
- To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.
- To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.
- To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.
- To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.
- We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in Federal Government contracts. To accelerate potential opportunities please contact the Small Business Liaison Office at (703) 227.6000.

**BEST VALUE  
BLANKET PURCHASE AGREEMENT  
FEDERAL ACQUISITION SERVICE SCHEDULE**

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (Ordering Activity) and (CGI Federal Inc.) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Acquisition Service Schedule Contract(s) GS-35F-4797H.

Federal Acquisition Service Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Acquisition Service Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

\_\_\_\_\_  
Ordering Activity

\_\_\_\_\_  
Date

\_\_\_\_\_  
CGI Federal Inc.

\_\_\_\_\_  
Date

BPA NUMBER \_\_\_\_\_

**(CUSTOMER NAME)  
BLANKET PURCHASE AGREEMENT**

Pursuant to GSA Federal Acquisition Service Schedule Contract Number(s) GS-35F-4797H, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) exclusively with (Ordering Activity):

- (1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

- (2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

- (3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be \_\_\_\_\_.
- (4) This BPA does not obligate any funds.
- (5) This BPA expires on \_\_\_\_\_ or at the end of the contract period, whichever is earlier.
- (6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

- (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.
- (8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:
  - (a) Name of Contractor;
  - (b) Contract Number;
  - (c) BPA Number;
  - (d) Model Number or National Stock Number (NSN);
  - (e) Purchase Order Number;
  - (g) Date of Purchase;

- (h) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
  - (h) Date of Shipment.
- (9) The requirements of a proper invoice are specified in the Federal Acquisition Service Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

## **BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”**

Federal Acquisition Service Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Acquisition Service Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Acquisition Service Schedule Contract.

Participation in a Team Arrangement is limited to Federal Acquisition Service Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Acquisition Service Schedule Contractors may individually meet the customer's needs, or
- Federal Acquisition Service Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer's requirement.
- Customers make a best value selection.