



development group, inc

**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SCHEDULE
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is <http://www.gsaadvantage.gov>. For more information on ordering, visit www.gsa.gov/schedules.

MULTIPLE AWARD SCHEDULE (MAS)

LARGE CATEGORY – INFORMATION TECHNOLOGY

Subcategory – IT Hardware: SIN 33411 Purchasing of new electronic equipment

Subcategory – IT Software: SIN 511210 Software Licenses; SIN 54151 Software Maintenance Services

Subcategory – Electronic Commerce: SIN 54151ECOM Electronic Commerce and Subscription Services

LARGE CATEGORY – MISCELLANEOUS

Subcategory – SIN ANCILLARY - Ancillary Supplies and Services; SIN OLM – Order-Level Materials

CONTRACT NUMBER: GS-35F-491GA

CONTRACT PERIOD: June 8, 2017 - June 7, 2022

PRICELIST CURRENT THROUGH: MAS Mass Mod A812 effective 2-29-2020

CONTRACTOR: Development Group, Inc.
6704 Lockheed Dr. | Redding, CA 96002
(530) 229-0071 (telephone) | (530) 248-3415 (facsimile)
www.dginext.com

CONTRACTOR'S POINT OF CONTACT FOR CONTRACT ADMINISTRATION:

Dan Lockwood
Development Group, Inc.
(530) 646-3573 (telephone) | (530) 248-3415 (facsimile)
dlockwood@development-group.net
www.dginext.com

BUSINESS SIZE: Small Business

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Attachments

InformaCast Software License Agreement

Singlewire Subscription Agreement

CloudHub™ Cloud Access Control Service Level Agreement

CONTRACTOR INFORMATION

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

SIN 33411	Purchasing of new electronic equipment
SIN 511210	Software Licenses
SIN 54151	Software Maintenance Services
SIN 54151ECOM	Electronic Commerce and Subscription Services
SIN ANCILLARY	Ancillary Supplies and Services
SIN OLM	Order-Level Materials

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:

SIN 33411	NV-FLXLK-C-MTNC-1	\$17.13
SIN 511210	SSF-1YR-MUA-TIER 7	\$.66
SIN 54151	IPTA-IC-R	\$4.75
SIN 54151ECOM	IPTA-M1Y-C	\$5.37
SIN ANCILLARY	NV-PC4PR	\$2.82
SIN OLM	M-CUCM-ER	\$.97

1c. HOURLY RATES: Not Applicable

2. MAXIMUM ORDER: See NOTE TO ORDERING ACTIVITIES (below)

SIN 33411	\$500,000
SIN 511210	\$500,000
SIN 54151	\$500,000
SIN 54151ECOM	\$500,000
SIN ANCILLARY	\$250,000
SIN OLM	\$250,000

NOTE TO ORDERING ACTIVITIES: *If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned Contactor for a better price. The Contactor may (1) offer a new price for this requirement, (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

3. MINIMUM ORDER: \$100

4. GEOGRAPHIC COVERAGE: Domestic

5. POINT(S) OF PRODUCTION: 6704 Lockheed Dr., Redding, CA 96002

6. DISCOUNT FROM INTERNAL RATE:

The GSA Net Prices published on the GSA Advantage website reflect the fully burdened price. The negotiated discount has been applied and the Industrial Funding Fee has been added.

7. QUANTITY DISCOUNT: None

8. PROMPT PAYMENT TERMS: Net 30 Days

9. GOVERNMENT PURCHASE CARD:

Accepted for sales at or below the micro-purchase threshold. Not accepted for purchases above the micro-purchase threshold.

10. FOREIGN ITEMS: None

11a. TIME OF DELIVERY:

Negotiated at the Task Order Level with the Ordering Activity.

11b. EXPEDITED DELIVERY:

Please contact the Contractor for availability and rates.

11c. OVERNIGHT AND 2-DAY DELIVERY:

Please contact the Contractor for availability and rates.

11d. URGENT REQUIREMENTS:

Agencies can contact the Contractor's representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.

12. FOB POINT: Destination

13a. ORDERING ADDRESS:

Development Group, Inc.
6704 Lockheed Dr.
Redding, CA 96002
(530) 229-0071 (telephone)
(530) 248-3415 (facsimile)

13b. ORDERING PROCEDURES:

Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule Homepage (fss.gsa.gov/schedules).

14. PAYMENT ADDRESS:

Development Group, Inc.
6704 Lockheed Dr.
Redding, CA 96002

15. WARRANTY PROVISION: Not Applicable

16. EXPORT PACKING CHARGES: Not Applicable

17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:

Accepted below micro purchase threshold only.

18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):

19. **TERMS AND CONDITIONS OF INSTALLATION:** Not Applicable
20. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):**
Not Applicable
- 20a. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES:**
Not Applicable.
21. **LIST OF SERVICE AND DISTRIBUTION POINTS:** Not Applicable
22. **LIST OF PARTICIPATING DEALERS:** None
23. **PREVENTIVE MAINTENANCE :** None
- 24a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):**
None
- 24b. **SECTION 508 COMPLIANCE FOR ELECTRONIC and INFORMATION TECHNOLOGY:**
Not Applicable
25. **DUNS NUMBER:** 93-144-6137
26. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:**
Contractor has an Active Registration in the SAM database.
27. **INSTALLATION SERVICE PRICING:**
Not Applicable
28. **EQUIPMENT MAINTENANCE SERVICES:**
Not Applicable

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF GENERAL PURPOSE
COMMERCIAL INFORMATION TECHNOLOGY NEW
EQUIPMENT(SPECIAL ITEM NUMBER 33411)**

1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order. For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. INSTALLATION AND TECHNICAL SERVICES

a. **INSTALLATION.** When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:

b. **INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, de-installation, and reinstallation services under SIN 132-8 or SIN 132-9.

c. **OPERATING AND MAINTENANCE MANUALS.** The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.

For NVT Phybridge Equipment:

- The equipment comes with 12-month warranty. (advance replacement)
- Extended warranty can be purchased in 1yr increments or a 5yr increment (advance replacement)
- All field maintenance is managed by the integrator selling the units to the end user
- Tech support available from 06:00 EST – 16:00 PST Monday – Friday excluding weekends or holidays
 - Used to diagnose the issues prior to sending the unit in for repair or replacement. Must be done prior to NVTP issuing an RMA
- Repairs are done at NVTP Head Quarters

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:

7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES AND PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 511210) AND MAINTENANCE AS A SERVICE (SPECIAL ITEM NUMBER 54151) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. ENTERPRISE USER LICENSE AGREEMENTS REQUIREMENTS (EULA)

The Contractor shall provide all Enterprise User License Agreements in an editable Microsoft Office (Word) format.

3. GUARANTEE/WARRANTY

- a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

4. TECHNICAL SERVICES

The Contractor, with additional charge to the Government, shall provide a hot line technical support number for the purpose of providing user assistance and guidance in support of the software.

5. SOFTWARE MAINTENANCE

- a. Software maintenance as it is defined: (select software maintenance type) :

_____ 1. Software Maintenance as a Product (SIN 511210)

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

Software Maintenance as a product is billed at the time of purchase.

2. Software Maintenance as a Service (SIN 54151)

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to

communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

6. PERIODS OF TERM LICENSES (SIN 511210) AND MAINTENANCE (SIN 54151)

a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.

c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

7. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE (not applicable)

a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.

b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.

c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.

d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to _____% of all term license payments during the period that the software was under a term license within the ordering activity.

8. TERM LICENSE CESSATION (not applicable)

a. After a software product has been on a continuous term license for a period of _____ * months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.

b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number I32-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

9. UTILIZATION LIMITATIONS - (SIN 511210 AND SIN 54151)

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

(1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

(2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

10. SOFTWARE CONVERSIONS - (SIN 511210) (not applicable)

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain

available as conversion credits which may be applied towards the perpetual license price of the new version.

11. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

12. RIGHT-TO-COPY PRICING

The Contractor shall insert the discounted pricing for right-to-copy licenses.

TERMS AND CONDITIONS APPLICABLE TO ELECTRONIC COMMERCE AND SUBSCRIPTION SERVICES (SPECIAL IDENTIFICATION NUMBER 54151ECOM)

1. SCOPE

The prices, terms and conditions stated under Special Item Number 54151ECOM Electronic Commerce (EC) Services apply exclusively to EC Services within the scope of this Information Technology Schedule.

2. ELECTRONIC COMMERCE CAPACITY AND COVERAGE

The Ordering Activity shall specify the capacity and coverage required as part of the initial requirement.

3. INFORMATION ASSURANCE

a. The Ordering Activity is responsible for ensuring to the maximum extent practicable that each requirement issued is in compliance with the Federal Information Security Management Act (FISMA)

b. The Ordering Activity shall assign an impact level (per Federal Information Processing Standards Publication 199 & 200 (FIPS 199, "*Standards for Security Categorization of Federal Information and Information Systems*") (FIPS 200, "*Minimum Security Requirements for Federal Information and Information Systems*") prior to issuing the initial statement of work. Evaluations shall consider the extent to which each proposed service accommodates the necessary security controls based upon the assigned impact level. The Contractor awarded SIN 132-52 is capable of meeting at least the minimum security requirements assigned against a low-impact information system (per FIPS 200).

c. The Ordering Activity reserves the right to independently evaluate, audit, and verify the FISMA compliance for any proposed or awarded Electronic Commerce services. All FISMA certification, accreditation, and evaluation activities are the responsibility of the ordering activity.

4. DELIVERY SCHEDULE

The Ordering Activity shall specify the delivery schedule as part of the initial requirement. The Delivery Schedule options are found in *Information for Ordering Activities Applicable to All Special Item Numbers*, paragraph 6. *Delivery Schedule*.

5. INTEROPERABILITY

When an Ordering Activity requires interoperability, this requirement shall be included as part of the initial requirement. Interfaces may be identified as interoperable on the basis of participation in a sponsored program acceptable to the Ordering Activity. Any such access or interoperability with teleports/gateways and provisioning of enterprise service access will be defined in the individual requirement.

6. ORDER

a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering electronic services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all electronic services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

7. PERFORMANCE OF ELECTRONIC SERVICES

The Contractor shall provide electronic services on the date agreed to by the Contractor and the ordering activity.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

9. RIGHTS IN DATA

The Contractor shall comply FAR 52.227-14 RIGHTS IN DATA – GENERAL and with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

10. ACCEPTANCE TESTING

If requested by the ordering activity the Contractor shall provide acceptance test plans and procedures for ordering activity approval. The Contractor shall perform acceptance testing of the systems for ordering activity approval in accordance with the approved test procedures.

11. WARRANTY

The Contractor shall provide a warranty covering each Contractor-provided electronic commerce service. The minimum duration of the warranty shall be the duration of the manufacturer's commercial warranty for the item listed below:

The warranty shall commence upon the later of the following:

- a. Activation of the user's service
- b. Installation/delivery of the equipment

The Contractor, by repair or replacement of the defective item, shall complete all warranty services within five working days of notification of the defect. Warranty service shall be deemed complete when the user has possession of the repaired or replaced item. If the Contractor renders warranty service by replacement, the user shall return the defective item(s) to the Contractor as soon as possible but not later than ten (10) working days after notification.

12. MANAGEMENT AND OPERATIONS PRICING

The Contractor shall provide management and operations pricing on a uniform basis. All management and operations requirements for which pricing elements are not specified shall be provided as part of the basic service.

13. TRAINING

The Contractor shall provide normal commercial installation, operation, maintenance, and engineering interface training on the system. If there is a separate charge, indicate below:

14. MONTHLY REPORTS

In accordance with commercial practices, the Contractor may furnish the ordering activity/user with a monthly summary ordering activity report.

15. ELECTRONIC COMMERCE SERVICE PLAN

(a) Describe the electronic service plan and eligibility requirements.

(b) Describe charges, if any, for additional usage guidelines.

(c) Describe corporate volume discounts and eligibility requirements, if any. Critical Information

PRICING

NVT PHYBRIDGE

The award-winning CHARIoT solutions, with patented [SmartPathPoE™](#) technology, leverage Coax, Single-Pair UTP (Unshielded Twisted Pair) and Multi-Pair UTP to create secure and robust PoE connections for devices up to 4,000ft (1,220m) away from the application. Leverage these Modern LAN innovations for your next IoT project.

<https://www.nvtpybridge.com/>

CLEER PRODUCT LINE

CLEER and EC (Ethernet over Coax) Long Reach PoE (Power over Ethernet) Switches and Adapters

SIN	MFTR	PART NUMBER	PRODUCT/DESCRIPTION	UOI	GSA PRICE
33411	NVT PHYBRIDGE	NV-CLR-024	CLEER 24 Port EoC Long Reach PoE+ (30 Watts) Managed Switch with 110 VDC 500 Watt / 220VDC 1,000 Watt Power Supply - 1 YR warranty	each	\$3385.39
33411	NVT PHYBRIDGE	NV-CLR-024-1000	CLEER 24 Port EoC Long Reach PoE+ (30 Watts) Managed Switch with 110 VDC, 1,000 Watt Power Supply - 1 YR warranty	each	\$4015.92
33411	NVT PHYBRIDGE	NV-CLR-024-M5	CLEER 24 Port EoC Long Reach PoE+ (30 Watts) Managed Switch with 110 VDC 500 Watt / 220VDC 1,000 Watt Power Supply - 5 YR warranty included	each	\$4042.72
33411	NVT PHYBRIDGE	NV-EC-10	EC 10 Port EoC Long Reach PoE+ (30 Watts) Unmanaged Switch with 55VDC, 165 Watt Power Supply - -M5	each	\$846.35
33411	NVT PHYBRIDGE	NV-EC-04	EC 4 Port Long Reach EoC adapter (30 Watts) - -M5	each	\$296.22
33411	NVT PHYBRIDGE	NV-EC-04-XKIT	EC 4 Extender Kit; 1 EC 4, 1 EC-Base, 55VDC, 110W Power Supply - 5 YR warranty included	each	\$546.60
33411	NVT PHYBRIDGE	NV-LNK-02	EC-Link Long Reach EoC adapter (30 Watts) - Set of 2 - 5 YR warranty included	each	\$232.75
33411	NVT PHYBRIDGE	NV-ECLK-PLS	EC-Link+: Long Reach EoC adapter (50 Watts)	each	\$174.91
33411	NVT PHYBRIDGE	NV-ECLK-BSE	EC-Base: Long Reach PoE++ extender	each	\$174.91
33411	NVT PHYBRIDGE	NV-ECLK-PLS-XKIT	EC-Extender Kit	each	\$399.19

CLEER Warranty options - Additional 5 Year Warranty

33411	NVT PHYBRIDGE	NV-CLR-024-MTNC-5	5 additional years Warranty for CLEER 24 Port Switch 5 YR warranty included	each	\$1978.34
33411	NVT PHYBRIDGE	NV-CLR-024-1000-MTNC-5	5 additional years Warranty for CLEER 24 Port Switch with 1000 Watt power supply 5 YR warranty included	each	\$2346.60
33411	NVT PHYBRIDGE	NV-EC-10-MTNC-5	5 additional years Warranty for EC 10 Port Switch 5 YR warranty included	each	\$291.18
33411	NVT PHYBRIDGE	NV-EC-04-MTNC-5	5 additional years Warranty for EC 4 Port Adapter 5 YR warranty included	each	\$102.77
33411	NVT PHYBRIDGE	NV-LNK-02-MTNC-5	5 additional years Warranty for EC-Link Adapters Set of 2 5 YR warranty included	each	\$85.64
33411	NVT PHYBRIDGE	NV-ECLK-PLS-MTNC-5	5 additional years Warranty for EC-Link+ Adapter 5 YR warranty included	each	\$59.95
33411	NVT PHYBRIDGE	NV-ECLK-BSE-MTNC-5	5 additional years Warranty for EC-Base Adapter 5 YR warranty included	each	\$59.95
33411	NVT PHYBRIDGE	NV-EC-04-XKIT-MTNC-5	5 additional years Warranty for EC4 Extender Kit	each	\$188.41
33411	NVT PHYBRIDGE	NV-ECLK-PLS-MTNC-5	5 additional years Warranty for EC-Link+	each	\$59.95
33411	NVT PHYBRIDGE	NV-ECLK-BSE-MTNC-5	5 additional years Warranty for EC-Base	each	\$59.95
33411	NVT PHYBRIDGE	NV-ECLK-PLS-XKIT-MTNC-5	5 additional years Warranty for EC-Link+ Extender Kit	each	\$137.03

CLEER Warranty options - Lifetime Warranty

33411	NVT PHYBRIDGE	NV-CLR-024-MTNC-L	Lifetime Warranty for CLEER 24 Port Switch	each	\$3331.49
33411	NVT PHYBRIDGE	NV-CLR-024-1000-MTNC-L	Lifetime Warranty for CLEER 24 Port Switch with 1000 Watt power supply	each	\$3956.68
33411	NVT PHYBRIDGE	NV-EC-10-MTNC-L	Lifetime Warranty for EC 10 Port Switch	each	\$462.47
33411	NVT PHYBRIDGE	NV-EC-04-MTNC-L	Lifetime Warranty for EC 4 Port Adapter	each	\$162.72
33411	NVT PHYBRIDGE	NV-LNK-02-MTNC-L	Lifetime Warranty for EC-Link Adapters Set of 2	each	\$128.46

33411	NVT PHYBRIDGE	NV-EC-04-XXKIT-MTNC-L	Lifetime Warranty for EC4 Extender Kit	each	\$299.75
33411	NVT PHYBRIDGE	NV-ECLK-PLS-MTNC-L	Lifetime Warranty for EC-Link+	each	\$102.77
33411	NVT PHYBRIDGE	NV-ECLK-BSE-MTNC-L	Lifetime Warranty for EC-Base	each	\$102.77
33411	NVT PHYBRIDGE	NV-ECLK-PLS-XXKIT-MTNC-L	Lifetime Warranty for EC-Link+ Extender Kit	each	\$222.67

CLEER Warranty options - Additional 1 year Warranty

33411	NVT PHYBRIDGE	NV-CLR-024-MTNC-1	One year additional Warranty for CLEER 24 Port Switch	each	\$616.62
33411	NVT PHYBRIDGE	NV-CLR-024-1000-MTNC-1	One year additional Warranty for CLEER 24 Port Switch with 1000 Watt power supply	each	\$736.52
33411	NVT PHYBRIDGE	NV-EC-10-MTNC-1	One year additional Warranty for EC 10 Port Switch	each	\$94.21
33411	NVT PHYBRIDGE	NV-EC-04-MTNC-1	One year additional Warranty for EC 4 Port Adapter	each	\$34.26
33411	NVT PHYBRIDGE	NV-LNK-02-MTNC-1	One year additional Warranty for EC- Link Adapters Set of 2	each	\$25.69
33411	NVT PHYBRIDGE	NV-EC-04-XXKIT-MTNC-1	One year additional Warranty for EC4 Extender Kit	each	\$59.95
33411	NVT PHYBRIDGE	NV-ECLK-PLS-MTNC-1	One year additional Warranty for EC- Link+	each	\$25.69
33411	NVT PHYBRIDGE	NV-ECLK-BSE-MTNC-1	One year additional Warranty for EC- Base	each	\$25.69
33411	NVT PHYBRIDGE	NV-ECLK-PLS-XXKIT-MTNC-1	One year additional Warranty for EC- Link+ Extender Kit	each	\$51.39

FLEX Product Line

FLEX Long Reach UTP (Unshielded Twisted Pair) PoE++ Switches and Adapters

33411	NVT PHYBRIDGE	NV-FLX-024	FLEX 24 Port Long Reach 2 or 4 pair UTP PoE++ (50 Watts) Managed Switch with 110VDC, 500 Watt / 220VDC, 1,000 Watt Power Supply - 1 YR warranty	each	\$3455.92
33411	NVT PHYBRIDGE	NV-FLX-024-1000	FLEX 24 Port Long Reach 2 or 4 pair UTP PoE++ (50 Watts) Managed Switch with 110VDC, 1,000 Watt Power Supply - 1 YR warranty	each	\$4086.45

33411	NVT PHYBRIDGE	NV-FLX-024-M5	FLEX 24 Port Long Reach 2 or 4 pair UTP PoE++ (50 Watts) Managed Switch with 110VDC, 500 Watt / 220VDC, 1,000 Watt Power Supply - 5 YR warranty included	each	\$4130.18
33411	NVT PHYBRIDGE	NV-FLX-08	FLEX 8 Port Long Reach 2 or 4 pair UTP PoE++ (50 Watts) Unmanaged Switch with 55VDC, 200 Watt Power Supply - -M5	each	\$1022.67
33411	NVT PHYBRIDGE	NV-FLX-04	FLEX 4 Port Long Reach UTP adapter (30 Watts per) - -M5	each	\$296.22
33411	NVT PHYBRIDGE	NV-FLX-04-XKIT	FLEX 4 Extender Kit; 1 FLEX 4, 1 FLEX-Base, 55VDC, 110W Power Supply - 5 YR warranty included	each	\$581.86
33411	NVT PHYBRIDGE	NV-FLXLK-C	FLEX-C Long Reach UTP adapter (30 Watts); no local power option - single unit - 5 YR warranty included	each	\$126.95
33411	NVT PHYBRIDGE	NV-FLXLK	FLEX-Link Long Reach UTP adapter (50 Watts); local power option - single unit - 5 YR warranty included	each	\$210.18
33411	NVT PHYBRIDGE	NV-FLXLK-BSE	FLEX-Base Long Reach UTP POE++ extender when paired with FLEX-Link (50 Watts) or FLEX-C (30 Watts) - single unit - 5 YR warranty included	each	\$210.18
33411	NVT PHYBRIDGE	NV-FLXLK-XKIT	FLEX-Link Extender Kit; 1 FLEX-Link, 1 FLEX-Base, 55VDC, 60W Power Supply - 5 YR warranty included	each	\$470.43

FLEX Warranty options - Additional 5 Year Warranty

33411	NVT PHYBRIDGE	NV-FLX-024-MTNC-5	5 additional years Warranty for FLEX 24 Port Switch 5 YR warranty included	each	\$2021.16
33411	NVT PHYBRIDGE	NV-FLX-024-1000-MTNC-5	5 additional years Warranty for FLEX 24 Port Switch with 1000 Watt power supply 5 YR warranty included	each	\$2389.42
33411	NVT PHYBRIDGE	NV-FLX-08-MTNC-5	5 additional years warranty for FLEX 8 Port Unmanaged Switch with 200 Power Supply 5 YR warranty included	each	\$351.13
33411	NVT PHYBRIDGE	NV-FLX-04-MTNC-5	5 additional years warranty for FLEX 4 Port Adapter 5 YR warranty included	each	\$102.77
33411	NVT PHYBRIDGE	NV-FLX-04-XKIT-MTNC-5	5 additional years warranty for FLEX 4 Extender Kit 5 YR warranty included	each	\$205.54
33411	NVT PHYBRIDGE	NV-FLXLK-C-MTNC-5	5 additional years Warranty for FLEX-C Adapter 5 YR warranty included	each	\$51.39
33411	NVT PHYBRIDGE	NV-FLXLK-MTNC-5	5 additional years Warranty for FLEX-Link Adapter 5 YR warranty included	each	\$77.08

33411	NVT PHYBRIDGE	NV-FLXLK-BSE-MTNC-5	5 additional years Warranty for FLEX-Base Adapter 5 YR warranty included	each	\$77.08
33411	NVT PHYBRIDGE	NV-FLXLK-XKIT-MTNC-5	5 additional years Warranty for FLEX-Extender Kit 5 YR warranty included	each	\$162.72

FLEX Warranty option - Lifetime Warranty

33411	NVT PHYBRIDGE	NV-FLX-024-MTNC-L	Lifetime Warranty for FLEX 24 Port Switch	each	\$3400.00
33411	NVT PHYBRIDGE	NV-FLX-024-1000-MTNC-L	Lifetime Warranty for FLEX 24 Port Switch with 1000 Watt power supply	each	\$4025.19
33411	NVT PHYBRIDGE	NV-FLX-08-MTNC-L	Lifetime warranty for FLEX 8 Port Unmanaged Switch with 200 Power Supply	each	\$565.24
33411	NVT PHYBRIDGE	NV-FLX-04-MTNC-L	Lifetime warranty for FLEX 4 Port Adapter	each	\$162.72
33411	NVT PHYBRIDGE	NV-FLX-04-XKIT-MTNC-L	Lifetime warranty for FLEX 4 Extender Kit	each	\$325.44
33411	NVT PHYBRIDGE	NV-FLXLK-C-MTNC-L	Lifetime Warranty for FLEX-C Adapter	each	\$77.08
33411	NVT PHYBRIDGE	NV-FLXLK-MTNC-L	Lifetime Warranty for FLEX-Link Adapter	each	\$119.90
33411	NVT PHYBRIDGE	NV-FLXLK-BSE-MTNC-L	Lifetime Warranty for FLEX-Base Adapter	each	\$119.90
33411	NVT PHYBRIDGE	NV-FLXLK-XKIT-MTNC-L	Lifetime Warranty for FLEX-Extender Kit	each	\$265.49

FLEX Warranty option - Additional 1 year Warranty

33411	NVT PHYBRIDGE	NV-FLX-024-MTNC-1	One year additional Warranty for FLEX 24 Port Switch	each	\$633.75
33411	NVT PHYBRIDGE	NV-FLX-024-1000-MTNC-1	One year additional Warranty for FLEX 24 Port Switch with 1000 Watt power supply	each	\$745.09
33411	NVT PHYBRIDGE	NV-FLX-08-MTNC-1	One year additional warranty for FLEX 8 Port Unmanaged Switch with 200 Power Supply	each	\$119.90
33411	NVT PHYBRIDGE	NV-FLX-04-MTNC-1	One year additional warranty for FLEX 4 Port Adapter	each	\$34.26
33411	NVT PHYBRIDGE	NV-FLX-04-XKIT-MTNC-1	One year additional warranty for FLEX 4 Extender Kit	each	\$68.51

33411	NVT PHYBRIDGE	NV-FLXLK-C-MTNC-1	One year additional Warranty for FLEX-C Adapter	each	\$17.13
33411	NVT PHYBRIDGE	NV-FLXLK-MTNC-1	One year additional Warranty for FLEX-Link Adapter	each	\$25.69
33411	NVT PHYBRIDGE	NV-FLXLK-BSE-MTNC-1	One year additional Warranty for FLEX-Base Adapter	each	\$25.69
33411	NVT PHYBRIDGE	NV-FLXLK-XKIT-MTNC-1	One year additional Warranty for FLEX-Extender Kit	each	\$59.95

CHARIoT Series Accessories; FLEX, CLEER, & PoLRE

33411	NVT PHYBRIDGE	NV-PL-1110-PWR	110VDC, 1,000 Watt Power Supply. Use with NV-CLR-024, & NV-FLX-024.	each	\$1121.41
33411	NVT PHYBRIDGE	NV-PL-1000-PWR	110VDC, 500 Watt / 220VDC, 1,000 Watt Power Supply. Use with NV-CLR-024, NV-FLX-024, NV-PL-024 & NV-PL-048.	each	\$490.88
33411	NVT PHYBRIDGE	NV-PS55-190W	55VDC, 190 Watt Power Supply with IEC line cord. Use with NV-FLX-08.	each	\$158.69
33411	NVT PHYBRIDGE	NV-PS55-165W	55VDC, 165 Watt Power Supply with IEC line cord. Use with NV-EC-10 & NV-PL-08. [replaces NV-PL-150-PWR]	each	\$112.85
33411	NVT PHYBRIDGE	NV-PS55-110W	55VDC, 110 Watt Power Supply with IEC line cord. Use with NV-EC-04, NV-FLX-04, NV-PL-08. [replaces NV-PL-08-PWR & NV-EC-100-PWR]	each	\$84.63
33411	NVT PHYBRIDGE	NV-PS55-60W	55VDC, 60 Watt Power Supply with IEC line cord. Use with NV-EC-04, & NV-FLXLK.	each	\$56.42
33411	NVT PHYBRIDGE	NV-EC-48-PWR	48VDC, 48 Watt Power Supply with IEC line cord. Use with NV-LNK-02.	each	\$52.90
33411	NVT PHYBRIDGE	NV-PL-RMEC10	Rack mount kit for 2 Unmanaged Switches and Power Supplies (not included). Use with NV-EC-10, & NV-PL-08.	each	\$168.56
33411	NVT PHYBRIDGE	NV-PL-DCCBL	DC Cable for PowerWise Power Sharing (4 each). Use with NV-CLR-024, NV-FLX-024, NV-PL-024 & NV-PL-048.	each	\$38.79
33411	NVT PHYBRIDGE	NV-RJ11A-2P	RJ11 to 2 position screw terminal adapter, for outbound 1 pair cable connection (Qty 4)	each	\$33.85
33411	NVT PHYBRIDGE	NV-GLC-SX-MMD	GLC-SX-MMD GBIC Transceiver Module 1000Base-SX SFP Dual LC (Qty 1)	each	\$33.85

33411	NVT PHYBRIDGE	NV-RMEXT	Long Reach PoE Extender Rack	each	\$196.78
33411	NVT PHYBRIDGE	NV-GLC-LH-MMD	GLC-LH-SMD GBIC Transceiver Module	each	\$33.85
33411	NVT PHYBRIDGE	NV-GLC-EX-SMD	GLC-EX-SMD GBIC Transceiver Module	each	\$74.06

Tbus 1700 & 1800 Ethernet over Coax & UTP Products
Ethernet over Coax Transceiver

33411	NVT PHYBRIDGE	NV-EC1701	Single Channel EoC Transceiver (power supply not included)	each	\$266.60
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Ethernet over Coax System Kits

33411	NVT PHYBRIDGE	NV-EC1701-KIT1	1 - Camera EoC Transmission System; (2) NV-EC1701, (1) NV-PS55-60W, (2) NV-PC4PR	each	\$595.26
33411	NVT PHYBRIDGE	NV-EC1701-KIT2	2 - Camera EoC Transmission System; (3) NV-EC1701 & (1) NV-PS55-60W, (3) NV-PC4PR, (1) NV-BNCT	each	\$868.92
33411	NVT PHYBRIDGE	NV-EC1701-KIT3	3 - Camera EoC Transmission System; (4) NV-EC1701 & (1) NV-PS55-60W, (4) NV-PC4PR, (1) NV-EC4BNC	each	\$1142.57
33411	NVT PHYBRIDGE	NV-EC1701-KIT4	4 - Camera EoC Transmission System; (5) NV-EC1701 & (1) NV-PS55-60W, (5) NV-PC4PR(1), NV-EC4BNC	each	\$1416.22
33411	NVT PHYBRIDGE	NV-EC1701-K1H	1 - Camera EoC Transmission System; (2) NV-EC1701, (1) NV-PS55-110W, (2) NV-PC4PR	each	\$623.48
33411	NVT PHYBRIDGE	NV-EC1701-K2H	2 - Camera EoC Transmission System; (3) NV-EC1701 & (1) NV-PS55-110W, (3) NV-PC4PR, (1) NV-BNCT	each	\$897.13
33411	NVT PHYBRIDGE	NV-EC1701-K3H	3 - Camera EoC Transmission System; (4) NV-EC1701 & (1) NV-PS55-110W, (4) NV-PC4PR, (1) NV-EC4BNC	each	\$1170.78
33411	NVT PHYBRIDGE	NV-EC1701-K4H	4 - Camera EoC Transmission System; (5) NV-EC1701 & (1) NV-PS55-110W, (5) NV-PC4PR, (1) NV-EC4BNC	each	\$1444.43

Ethernet over 2-Wire Transceiver & Switch

33411	NVT PHYBRIDGE	NV-EC1701U	Single Channel Eo2 Transceiver (power supply not included)	each	\$266.60
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Ethernet over 2-Wire System Kits

33411	NVT PHYBRIDGE	NV-EC1701U-KIT1	1 - Camera Eo2 Transmission System; (2) NV-EC1701U, (1) NV-PS55-60W, (2) NV-PC4PR	each	\$595.26
33411	NVT PHYBRIDGE	NV-EC1701U-KIT2	2 - Camera Eo2 Transmission System; (3) NV-EC1701U & (1) NV-PS55-60W, (3) NV-PC4PR	each	\$868.92
33411	NVT PHYBRIDGE	NV-EC1701U-KIT3	3 - Camera Eo2 Transmission System; (4) NV-EC1701U & (1) NV-PS55-60W, (4) NV-PC4PR	each	\$1142.57
33411	NVT PHYBRIDGE	NV-EC1701U-KIT4	4 - Camera Eo2 Transmission System; (5) NV-EC1701U & (1) NV-PS55-60W, (5) NV-PC4PR	each	\$1416.22
33411	NVT PHYBRIDGE	NV-EC1701U-K1H	1 - Camera Eo2 Transmission System; (2) NV-EC1701U, (1) NV-PS55-110W, (2) NV-PC4PR	each	\$623.48
33411	NVT PHYBRIDGE	NV-EC1701U-K2H	2 - Camera Eo2 Transmission System; (3) NV-EC1701U & (1) NV-PS55-110W, (3) NV-PC4PR	each	\$897.13
33411	NVT PHYBRIDGE	NV-EC1701U-K3H	3 - Camera Eo2 Transmission System; (4) NV-EC1701U & (1) NV-PS55-110W, (4) NV-PC4PR	each	\$1170.78
33411	NVT PHYBRIDGE	NV-EC1701U-K4H	4 - Camera Eo2 Transmission System; (5) NV-EC1701U & (1) NV-PS55-110W, (5) NV-PC4PR	each	\$1444.43

1800 Series TBus Ethernet over Coax & UTP Products

33411	NVT PHYBRIDGE	NV-ET1801	TBus 1-Port PoE+ Transmitter	each	\$266.60
33411	NVT PHYBRIDGE	NV-ET1804	TBus 4-Port PoE+ Transmitter	each	\$799.80
33411	NVT PHYBRIDGE	NV-ER1804	TBus 4-Port Ethernet Receiver	each	\$799.80

Accessories

ANCILLARY	NVT PHYBRIDGE	NV-EC-48-PWR	48VDC, 48 Watt Power Supply with IEC line cord. Use with NV-LNK-02.	each	\$52.90
ANCILLARY	NVT PHYBRIDGE	NV-DPSC4	Detachable Power Supply Cord Splitter 1:4 X 2ft.	each	\$14.11
ANCILLARY	NVT PHYBRIDGE	NV-BTU-01	BNC to RJ45 converter supporting EoC signal and power transmission over UTP cable	each	\$14.11
ANCILLARY	NVT PHYBRIDGE	NV-EC4BNC	BNC Coax Splitter 1:4	each	\$14.11

ANCILLARY	NVT PHYBRIDGE	NV-PC4PR	RJ45 Patch Cord, 4-pair 3' (1m)	each	\$2.82
ANCILLARY	NVT PHYBRIDGE	NV-BNCA	BNC Screw Terminal Adaptor	each	\$8.46
ANCILLARY	NVT PHYBRIDGE	NV-RJ45A	RJ45 Screw Terminal Adaptor (Qty 2)	each	\$8.46
ANCILLARY	NVT PHYBRIDGE	NV-BNCT	BNC "T" Adaptor	each	\$4.23
ANCILLARY	NVT PHYBRIDGE	NV-RMEC16-90	EoC Rack Mount Tray Kit; Holds up to (4) EoC Transceivers & (4) 60W or 110W Power Supplies (not included). 4 into 1 power cable.	each	\$141.06
ANCILLARY	NVT PHYBRIDGE	NV-RMEC16U-90	Eo2 Rack Mount Tray Kit; Holds up to (4) 2-Wire Transceivers & (4) 60W or 110W Power Supplies (not included). 4 into 1 power cable.	each	\$141.06
ANCILLARY	NVT PHYBRIDGE	NV-PS55-110W	55VDC, 110 Watt Power Supply	each	\$84.63

SINGLEWIRE

Singlewire's alert software offers the only [emergency notification system](#) that reaches people on-premises and when they are mobile. InformaCast helps extend the reach of communications tools already in place, reducing costs and saving time.

<https://www.singlewire.com/>

SIN	MFTR	PART NUMBER	PRODUCT/DESCRIPTION	UOI	GSA PRICE
InformaCast - Perpetual Licenses					
511210	Singlewire	IPTA-IC50	InformaCast Advanced Notification - Endpoint Licensing - 50 License Bundle	each	\$1,810.90
511210	Singlewire	IPTA-IC250	InformaCast Advanced Notification - Endpoint Licensing - 250 License Bundle	each	\$5,922.54
511210	Singlewire	IPTA-IC1000	InformaCast Advanced Notification - Endpoint Licensing - 1,000 License Bundle	each	\$19,382.87
511210	Singlewire	IPTA-IC2500	InformaCast Advanced Notification - Endpoint Licensing - 2,500 License Bundle	each	\$43,609.07
511210	Singlewire	IPTA-IC5000	InformaCast Advanced Notification - Endpoint Licensing - 5,000 License Bundle	each	\$78,608.31
511210	Singlewire	IPTA-IC-R	InformaCast Advanced Notification - Resiliency - Per Endpoint	each	\$4.79
511210	Singlewire	IPTA-PG-SFW	Paging Gateway Software Interface (One License Per Remote Site)	each	\$178.99
511210	Singlewire	IPTA-PI-PG	InformaCast Paging Gateway Plugin (One Per InformaCast Server)	each	\$595.37
511210	Singlewire	IPTA-PI-SM	InformaCast School Messenger Plugin	each	\$894.96
511210	Singlewire	IPTA-IC-DN	InformaCast Advanced Notification - Desktop - Per Endpoint	each	\$4.79
InformaCast Advanced Perpetual Maintenance					
54151	Singlewire	IPTA-M1Y-A	1 Year Maintenance Subscription - Per End Point License - TIER A (Qty 50 - 200 Endpoints)	each	\$9.49
54151	Singlewire	IPTA-M1Y-B	1 Year Maintenance Subscription - Per End Point License - TIER B (Qty 250 - 950 Endpoints)	each	\$6.50

54151	Singlewire	IPTA-M1Y-C	1 Year Maintenance Subscription - Per End Point License - TIER C (Qty 1,000+ Endpoints)	each	\$5.41
54151	Singlewire	IPTA-M2Y-A	2 Year Maintenance Subscription - Per End Point License - TIER A (Qty 50 - 200 Endpoints)	each	\$18.98
54151	Singlewire	IPTA-M2Y-B	2 Year Maintenance Subscription - Per End Point License - TIER B (Qty 250 - 950 Endpoints)	each	\$13.01
54151	Singlewire	IPTA-M2Y-C	2 Year Maintenance Subscription - Per End Point License - TIER C (Qty 1,000+ Endpoints)	each	\$10.83
54151	Singlewire	IPTA-M3Y-A	3 Year Maintenance Subscription - Per End Point License - TIER A (Qty 50 - 200 Endpoints)	each	\$27.61
54151	Singlewire	IPTA-M3Y-B	3 Year Maintenance Subscription - Per End Point License - TIER B (Qty 250 - 950 Endpoints)	each	\$18.92
54151	Singlewire	IPTA-M3Y-C	3 Year Maintenance Subscription - Per End Point License - TIER C (Qty 1,000+ Endpoints)	each	\$15.75
54151	Singlewire	IPTA-M4Y-A	4 Year Maintenance Subscription - Per Endpoint License - TIER A (Qty 50 - 200)	each	\$36.06
54151	Singlewire	IPTA-M4Y-B	4 Year Maintenance Subscription - Per Endpoint License - TIER B (Qty 250 - 950)	each	\$24.72
132 34	Singlewire	IPTA-M4Y-C	4 Year Maintenance Subscription - Per Endpoint License - TIER C (Qty 1,000+ Endpoints)	each	\$20.57
54151	Singlewire	IPTA-M5Y-A	5 Year Maintenance Subscription - Per End Point License - TIER A (Qty 50 - 200 Endpoints)	each	\$44.13
54151	Singlewire	IPTA-M5Y-B	5 Year Maintenance Subscription - Per End Point License - TIER B (Qty 250 - 950 Endpoints)	each	\$30.24
54151	Singlewire	IPTA-M5Y-C	5 Year Maintenance Subscription - Per End Point License - TIER C (Qty 1,000+ Endpoints)	each	\$25.17
InformaCast Advanced Subscription					
511210	Singlewire	SS-10YR-ENT-185	InformaCast Advanced Notification EA - 10 Year Subscription - 185 loc (25K Cisco phones, desktops and mobile, HA, 185 Paging Gateways)	each	\$1,490,645.96
511210	Singlewire	SS-1YR-ICA-TIER 1	InformaCast Advanced Notification - 1 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$15.08
511210	Singlewire	SS-1YR-ICA-TIER 2	InformaCast Advanced Notification - 1 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$9.85

511210	Singlewire	SS-1YR-ICA-TIER 3	InformaCast Advanced Notification - 1 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$8.80
511210	Singlewire	SS-1YR-ICA-TIER 4	InformaCast Advanced Notification - 1 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$7.04
511210	Singlewire	SS-1YR-ICA-TIER 5	InformaCast Advanced Notification - 1 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$6.34
511210	Singlewire	SS-1YR-ICA-TIER 6	InformaCast Advanced Notification - 1 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$6.14
511210	Singlewire	SS-1YR-ICA-TIER 7	InformaCast Advanced Notification - 1 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$5.93
511210	Singlewire	SS-2YR-ICA-TIER 1	InformaCast Advanced Notification - 2 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$30.15
511210	Singlewire	SS-2YR-ICA-TIER 2	InformaCast Advanced Notification - 2 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$19.70
511210	Singlewire	SS-2YR-ICA-TIER 3	InformaCast Advanced Notification - 2 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$17.59
511210	Singlewire	SS-2YR-ICA-TIER 4	InformaCast Advanced Notification - 2 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$14.07
511210	Singlewire	SS-2YR-ICA-TIER 5	InformaCast Advanced Notification - 2 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$12.67
511210	Singlewire	SS-2YR-ICA-TIER 6	InformaCast Advanced Notification - 2 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$12.27
511210	Singlewire	SS-2YR-ICA-TIER 7	InformaCast Advanced Notification - 2 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$11.87
511210	Singlewire	SS-3YR-ICA-TIER 1	InformaCast Advanced Notification - 3 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$43.87
511210	Singlewire	SS-3YR-ICA-TIER 2	InformaCast Advanced Notification - 3 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$28.66
511210	Singlewire	SS-3YR-ICA-TIER 3	InformaCast Advanced Notification - 3 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$25.59
511210	Singlewire	SS-3YR-ICA-TIER 4	InformaCast Advanced Notification - 3 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$20.47
511210	Singlewire	SS-3YR-ICA-TIER 5	InformaCast Advanced Notification - 3 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$18.44

511210	Singlewire	SS-3YR-ICA-TIER 6	InformaCast Advanced Notification - 3 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$17.85
511210	Singlewire	SS-3YR-ICA-TIER 7	InformaCast Advanced Notification - 3 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$17.27
511210	Singlewire	SS-4YR-ICA-TIER 1	InformaCast Advanced Notification - 4 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$57.29
511210	Singlewire	SS-4YR-ICA-TIER 2	InformaCast Advanced Notification - 4 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$37.43
511210	Singlewire	SS-4YR-ICA-TIER 3	InformaCast Advanced Notification - 4 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$33.42
511210	Singlewire	SS-4YR-ICA-TIER 4	InformaCast Advanced Notification - 4 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$26.73
511210	Singlewire	SS-4YR-ICA-TIER 5	InformaCast Advanced Notification - 4 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$24.08
511210	Singlewire	SS-4YR-ICA-TIER 6	InformaCast Advanced Notification - 4 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$23.32
511210	Singlewire	SS-4YR-ICA-TIER 7	InformaCast Advanced Notification - 4 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$22.55
511210	Singlewire	SS-5YR-ICA-TIER 1	InformaCast Advanced Notification - 5 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$70.10
511210	Singlewire	SS-5YR-ICA-TIER 2	InformaCast Advanced Notification - 5 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$45.80
511210	Singlewire	SS-5YR-ICA-TIER 3	InformaCast Advanced Notification - 5 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$40.90
511210	Singlewire	SS-5YR-ICA-TIER 4	InformaCast Advanced Notification - 5 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$32.72
511210	Singlewire	SS-5YR-ICA-TIER 5	InformaCast Advanced Notification - 5 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$29.46
511210	Singlewire	SS-5YR-ICA-TIER 6	InformaCast Advanced Notification - 5 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$28.53
511210	Singlewire	SS-5YR-ICA-TIER 7	InformaCast Advanced Notification - 5 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$27.60
511210	Singlewire	SS-ICA-R	InformaCast Advanced Notification - Resiliency - Subscription - Per Endpoint	each	20% of Total Subscription Cost

InformaCast Mobile					
511210	Singlewire	SS-1YR-MOB-TIER 1	InformaCast Mobile - 1 Year Subscription - TIER 1	each	\$5.03
511210	Singlewire	SS-1YR-MOB-TIER 2	InformaCast Mobile - 1 Year Subscription - TIER 2 (Qty 300 - 950)	each	\$5.03
511210	Singlewire	SS-1YR-MOB-TIER 3	InformaCast Mobile - 1 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$3.17
511210	Singlewire	SS-1YR-MOB-TIER 4	InformaCast Mobile - 1 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$2.21
511210	Singlewire	SS-1YR-MOB-TIER 5	InformaCast Mobile - 1 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$1.76
511210	Singlewire	SS-1YR-MOB-TIER 6	InformaCast Mobile - 1 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$1.41
511210	Singlewire	SS-1YR-MOB-TIER 7	InformaCast Mobile - 1 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$1.21
511210	Singlewire	SS-2YR-MOB-TIER 1	InformaCast Mobile - 2 Year Subscription - TIER 1	each	\$10.05
511210	Singlewire	SS-2YR-MOB-TIER 2	InformaCast Mobile - 2 Year Subscription - TIER 2 (Qty 300 - 950)	each	\$10.05
511210	Singlewire	SS-2YR-MOB-TIER 3	InformaCast Mobile - 2 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$6.34
511210	Singlewire	SS-2YR-MOB-TIER 4	InformaCast Mobile - 2 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$4.42
511210	Singlewire	SS-2YR-MOB-TIER 5	InformaCast Mobile - 2 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$3.52
511210	Singlewire	SS-2YR-MOB-TIER 6	InformaCast Mobile - 2 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$2.81
511210	Singlewire	SS-2YR-MOB-TIER 7	InformaCast Mobile - 2 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$2.43
511210	Singlewire	SS-3YR-MOB-TIER 1	InformaCast Mobile - 3 Year Subscription - TIER 1	each	\$14.63
511210	Singlewire	SS-3YR-MOB-TIER 2	InformaCast Mobile - 3 Year Subscription - TIER 2 (Qty 300 - 950)	each	\$14.63

511210	Singlewire	SS-3YR-MOB-TIER 3	InformaCast Mobile - 3 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$9.22
511210	Singlewire	SS-3YR-MOB-TIER 4	InformaCast Mobile - 3 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$6.43
511210	Singlewire	SS-3YR-MOB-TIER 5	InformaCast Mobile - 3 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$5.12
511210	Singlewire	SS-3YR-MOB-TIER 6	InformaCast Mobile - 3 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$4.10
511210	Singlewire	SS-3YR-MOB-TIER 7	InformaCast Mobile - 3 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$3.51
511210	Singlewire	SS-4YR-MOB-TIER 1	InformaCast Mobile - 4 Year Subscription - TIER 1	each	\$19.10
511210	Singlewire	SS-4YR-MOB-TIER 2	InformaCast Mobile - 4 Year Subscription - TIER 2 (Qty 300 - 950)	each	\$19.10
511210	Singlewire	SS-4YR-MOB-TIER 3	InformaCast Mobile - 4 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$12.04
511210	Singlewire	SS-4YR-MOB-TIER 4	InformaCast Mobile - 4 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$8.40
511210	Singlewire	SS-4YR-MOB-TIER 5	InformaCast Mobile - 4 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$6.69
511210	Singlewire	SS-4YR-MOB-TIER 6	InformaCast Mobile - 4 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$5.35
511210	Singlewire	SS-4YR-MOB-TIER 7	InformaCast Mobile - 4 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$4.58
511210	Singlewire	SS-5YR-MOB-TIER 1	InformaCast Mobile - 5 Year Subscription - TIER 1	each	\$23.36
511210	Singlewire	SS-5YR-MOB-TIER 2	InformaCast Mobile - 5 Year Subscription - TIER 2 (Qty 300 - 950)	each	\$23.36
511210	Singlewire	SS-5YR-MOB-TIER 3	InformaCast Mobile - 5 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$14.73
511210	Singlewire	SS-5YR-MOB-TIER 4	InformaCast Mobile - 5 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$10.28
511210	Singlewire	SS-5YR-MOB-TIER 5	InformaCast Mobile - 5 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$8.19

511210	Singlewire	SS-5YR-MOB-TIER 6	InformaCast Mobile - 5 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$6.55
511210	Singlewire	SS-5YR-MOB-TIER 7	InformaCast Mobile - 5 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$5.61
InformaCast Fusion					
Fusion Users					
511210	Singlewire	SSF-1YR-USR-TIER 1	InformaCast Fusion - Fusion User - 1 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$16.08
511210	Singlewire	SSF-1YR-USR-TIER 2	InformaCast Fusion - Fusion User - 1 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$11.06
511210	Singlewire	SSF-1YR-USR-TIER 3	InformaCast Fusion - Fusion User - 1 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$9.05
511210	Singlewire	SSF-1YR-USR-TIER 4	InformaCast Fusion - Fusion User - 1 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$7.54
511210	Singlewire	SSF-1YR-USR-TIER 5	InformaCast Fusion - Fusion User - 1 Year Subscription - TIER 5 (Qty is 5,000 - 9,950)	each	\$6.83
511210	Singlewire	SSF-1YR-USR-TIER 6	InformaCast Fusion - Fusion User - 1 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$3.02
511210	Singlewire	SSF-1YR-USR-TIER 7	InformaCast Fusion - Fusion User - 1 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$1.71
511210	Singlewire	SSF-2YR-USR-TIER 1	InformaCast Fusion - Fusion User - 2 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$32.16
511210	Singlewire	SSF-2YR-USR-TIER 2	InformaCast Fusion - Fusion User - 2 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$22.11
511210	Singlewire	SSF-2YR-USR-TIER 3	InformaCast Fusion - Fusion User - 2 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$18.09
511210	Singlewire	SSF-2YR-USR-TIER 4	InformaCast Fusion - Fusion User - 2 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$15.09
511210	Singlewire	SSF-2YR-USR-TIER 5	InformaCast Fusion - Fusion User - 2 Year Subscription - TIER 5 (Qty is 5,000 - 9,950)	each	\$13.67
511210	Singlewire	SSF-2YR-USR-TIER 6	InformaCast Fusion - Fusion User - 2 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$6.03

511210	Singlewire	SSF-2YR-USR-TIER 7	InformaCast Fusion - Fusion User - 2 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$3.43
511210	Singlewire	SSF-3YR-USR-TIER 1	InformaCast Fusion - Fusion User - 3 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$46.80
511210	Singlewire	SSF-3YR-USR-TIER 2	InformaCast Fusion - Fusion User - 3 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$32.17
511210	Singlewire	SSF-3YR-USR-TIER 3	InformaCast Fusion - Fusion User - 3 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$26.32
511210	Singlewire	SSF-3YR-USR-TIER 4	InformaCast Fusion - Fusion User - 3 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$21.95
511210	Singlewire	SSF-3YR-USR-TIER 5	InformaCast Fusion - Fusion User - 3 Year Subscription - TIER 5 (Qty is 5,000 - 9,950)	each	\$19.89
511210	Singlewire	SSF-3YR-USR-TIER 6	InformaCast Fusion - Fusion User - 3 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$8.78
511210	Singlewire	SSF-3YR-USR-TIER 7	InformaCast Fusion - Fusion User - 3 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$4.99
511210	Singlewire	SSF-4YR-USR-TIER 1	InformaCast Fusion - Fusion User - 4 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$61.11
511210	Singlewire	SSF-4YR-USR-TIER 2	InformaCast Fusion - Fusion User - 4 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$42.01
511210	Singlewire	SSF-4YR-USR-TIER 3	InformaCast Fusion - Fusion User - 4 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$34.37
511210	Singlewire	SSF-4YR-USR-TIER 4	InformaCast Fusion - Fusion User - 4 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$28.66
511210	Singlewire	SSF-4YR-USR-TIER 5	InformaCast Fusion - Fusion User - 4 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$25.97
511210	Singlewire	SSF-4YR-USR-TIER 6	InformaCast Fusion - Fusion User - 4 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$11.46
511210	Singlewire	SSF-4YR-USR-TIER 7	InformaCast Fusion - Fusion User - 4 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$6.51
511210	Singlewire	SSF-5YR-USR-TIER 1	InformaCast Fusion - Fusion User - 5 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$74.77
511210	Singlewire	SSF-5YR-USR-TIER 2	InformaCast Fusion - Fusion User - 5 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$51.41

511210	Singlewire	SSF-5YR-USR-TIER 3	InformaCast Fusion - Fusion User - 5 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$42.06
511210	Singlewire	SSF-5YR-USR-TIER 4	InformaCast Fusion - Fusion User - 5 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$35.07
511210	Singlewire	SSF-5YR-USR-TIER 5	InformaCast Fusion - Fusion User - 5 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$31.78
511210	Singlewire	SSF-5YR-USR-TIER 6	InformaCast Fusion - Fusion User - 5 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$14.02
511210	Singlewire	SSF-5YR-USR-TIER 7	InformaCast Fusion - Fusion User - 5 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$7.96
511210	Singlewire	SSF-HA	InformaCast Fusion - High Availability	each	20% of Total Subscription Cost
Fusion Enterprise					
511210	Singlewire	SSF-10YR-ENT-185	InformaCast Fusion - Enterprise Fusion Base - 10 Year Subscription - 185 loc (25,000 Fusion Users, HA, 185 Appliances)	each	\$1,490,645.96
511210	Singlewire	SSF-1YR-ENT-TIER 6	InformaCast Fusion - Enterprise Fusion Base - 1 Year Subscription - TIER 6 (10,000 Fusion Users)	each	\$60,201.76
511210	Singlewire	SSF-1YR-ENT-TIER 7	InformaCast Fusion - Enterprise Fusion Base - 1 Year Subscription - TIER 7 (25,000 Fusion Users)	each	\$100,403.27
511210	Singlewire	SSF-2YR-ENT-TIER 6	InformaCast Fusion - Enterprise Fusion Base - 2 Year Subscription - TIER 6 (10,000 Fusion Users)	each	\$120,403.53
511210	Singlewire	SSF-2YR-ENT-TIER 7	InformaCast Fusion - Enterprise Fusion Base - 2 Year Subscription - TIER 7 (25,000 Fusion Users)	each	\$200,806.55
511210	Singlewire	SSF-3YR-ENT-TIER 6	InformaCast Fusion - Enterprise Fusion Base - 3 Year Subscription - TIER 6 (10,000 Fusion Users)	each	\$175,187.66
511210	Singlewire	SSF-3YR-ENT-TIER 7	InformaCast Fusion - Enterprise Fusion Base - 3 Year Subscription - TIER 7 (25,000 Fusion Users)	each	\$292,174.06
511210	Singlewire	SSF-4YR-ENT-TIER 6	InformaCast Fusion - Enterprise Fusion Base - 4 Year Subscription - TIER 6 (10,000 Fusion Users)	each	\$228,765.74
511210	Singlewire	SSF-4YR-ENT-TIER 7	InformaCast Fusion - Enterprise Fusion Base - 4 Year Subscription - TIER 7 (25,000 Fusion Users)	each	\$381,531.49
511210	Singlewire	SSF-5YR-ENT-TIER 6	InformaCast Fusion - Enterprise Fusion Base - 5 Year Subscription - TIER 6 (10,000 Fusion Users)	each	\$279,936.52

511210	Singlewire	SSF-5YR-ENT-TIER 7	InformaCast Fusion - Enterprise Fusion Base - 5 Year Subscription - TIER 7 (25,000 Fusion Users)	each	\$466,873.55
Cloud (Fusion or Mobile)					
511210	Singlewire	SS-CPF-1	One-Time Onboarding Fee - TIER 1	each	\$502.52
511210	Singlewire	SS-CPF-2	One-Time Onboarding Fee - TIER 2	each	\$753.78
511210	Singlewire	SS-CPF-3	One-Time Onboarding Fee - TIER 3	each	\$1,507.56
511210	Singlewire	SS-CPF-4	One-Time Onboarding Fee - TIER 4	each	\$2,512.59
511210	Singlewire	SS-CPF-5	One-Time Onboarding Fee - TIER 5	each	\$3,517.63
511210	Singlewire	SS-CPF-6	One-Time Onboarding Fee - TIER 6	each	\$5,025.19
511210	Singlewire	SS-CPF-7	One-Time Onboarding Fee - TIER 7	each	\$7,537.78
Fusion or Advanced Desktop Add-On					
511210	Singlewire	SS-1YR-DTA-TIER 1	InformaCast Fusion or Advanced - Desktop Add-On - 1 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$6.03
511210	Singlewire	SS-1YR-DTA-TIER 2	InformaCast Fusion or Advanced - Desktop Add-On - 1 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$4.02
511210	Singlewire	SS-1YR-DTA-TIER 3	InformaCast Fusion or Advanced - Desktop Add-On - 1 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$3.77
511210	Singlewire	SS-1YR-DTA-TIER 4	InformaCast Fusion or Advanced - Desktop Add-On - 1 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$3.26
511210	Singlewire	SS-1YR-DTA-TIER 5	InformaCast Fusion or Advanced - Desktop Add-On - 1 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$3.02
511210	Singlewire	SS-1YR-DTA-TIER 6	InformaCast Fusion or Advanced - Desktop Add-On - 1 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$1.31

511210	Singlewire	SS-1YR-DTA-TIER 7	InformaCast Fusion or Advanced - Desktop Add-On - 1 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$.76
511210	Singlewire	SS-2YR-DTA-TIER 1	InformaCast Fusion or Advanced - Desktop Add-On - 2 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$12.06
511210	Singlewire	SS-2YR-DTA-TIER 2	InformaCast Fusion or Advanced - Desktop Add-On - 2 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$8.04
511210	Singlewire	SS-2YR-DTA-TIER 3	InformaCast Fusion or Advanced - Desktop Add-On - 2 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$7.54
511210	Singlewire	SS-2YR-DTA-TIER 4	InformaCast Fusion or Advanced - Desktop Add-On - 2 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$6.53
511210	Singlewire	SS-2YR-DTA-TIER 5	InformaCast Fusion or Advanced - Desktop Add-On - 2 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$6.03
511210	Singlewire	SS-2YR-DTA-TIER 6	InformaCast Fusion or Advanced - Desktop Add-On - 2 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$2.62
511210	Singlewire	SS-2YR-DTA-TIER 7	InformaCast Fusion or Advanced - Desktop Add-On - 2 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$1.51
511210	Singlewire	SS-3YR-DTA-TIER 1	InformaCast Fusion or Advanced - Desktop Add-On - 3 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$17.55
511210	Singlewire	SS-3YR-DTA-TIER 2	InformaCast Fusion or Advanced - Desktop Add-On - 3 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$11.70
511210	Singlewire	SS-3YR-DTA-TIER 3	InformaCast Fusion or Advanced - Desktop Add-On - 3 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$10.98
511210	Singlewire	SS-3YR-DTA-TIER 4	InformaCast Fusion or Advanced - Desktop Add-On - 3 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$9.50
511210	Singlewire	SS-3YR-DTA-TIER 5	InformaCast Fusion or Advanced - Desktop Add-On - 3 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$8.78
511210	Singlewire	SS-3YR-DTA-TIER 6	InformaCast Fusion or Advanced - Desktop Add-On - 3 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$3.82

511210	Singlewire	SS-3YR-DTA-TIER 7	InformaCast Fusion or Advanced - Desktop Add-On - 3 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$2.20
511210	Singlewire	SS-4YR-DTA-TIER 1	InformaCast Fusion or Advanced - Desktop Add-On - 4 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$22.91
511210	Singlewire	SS-4YR-DTA-TIER 2	InformaCast Fusion or Advanced - Desktop Add-On - 4 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$15.28
511210	Singlewire	SS-4YR-DTA-TIER 3	InformaCast Fusion or Advanced - Desktop Add-On - 4 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$14.33
511210	Singlewire	SS-4YR-DTA-TIER 4	InformaCast Fusion or Advanced - Desktop Add-On - 4 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$12.41
511210	Singlewire	SS-4YR-DTA-TIER 5	InformaCast Fusion or Advanced - Desktop Add-On - 4 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$11.46
511210	Singlewire	SS-4YR-DTA-TIER 6	InformaCast Fusion or Advanced - Desktop Add-On - 4 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$4.99
511210	Singlewire	SS-4YR-DTA-TIER 7	InformaCast Fusion or Advanced - Desktop Add-On - 4 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$2.87
511210	Singlewire	SS-5YR-DTA-TIER 1	InformaCast Fusion or Advanced - Desktop Add-On - 5 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$28.05
511210	Singlewire	SS-5YR-DTA-TIER 2	InformaCast Fusion or Advanced - Desktop Add-On - 5 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$18.69
511210	Singlewire	SS-5YR-DTA-TIER 3	InformaCast Fusion or Advanced - Desktop Add-On - 5 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$17.54
511210	Singlewire	SS-5YR-DTA-TIER 4	InformaCast Fusion or Advanced - Desktop Add-On - 5 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$15.18
511210	Singlewire	SS-5YR-DTA-TIER 5	InformaCast Fusion or Advanced - Desktop Add-On - 5 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$14.02
511210	Singlewire	SS-5YR-DTA-TIER 6	InformaCast Fusion or Advanced - Desktop Add-On - 5 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$6.10

511210	Singlewire	SS-5YR-DTA-TIER 7	InformaCast Fusion or Advanced - Desktop Add-On - 5 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$3.51
Fusion IP Add-On					
511210	Singlewire	SSF-1YR-EPA-TIER 1	InformaCast Fusion - IP Endpoint Add-On - 1 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$12.06
511210	Singlewire	SSF-1YR-EPA-TIER 2	InformaCast Fusion - IP Endpoint Add-On - 1 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$8.04
511210	Singlewire	SSF-1YR-EPA-TIER 3	InformaCast Fusion - IP Endpoint Add-On - 1 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$7.54
511210	Singlewire	SSF-1YR-EPA-TIER 4	InformaCast Fusion - IP Endpoint Add-On - 1 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$6.54
511210	Singlewire	SSF-1YR-EPA-TIER 5	InformaCast Fusion - IP Endpoint Add-On - 1 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$6.03
511210	Singlewire	SSF-1YR-EPA-TIER 6	InformaCast Fusion - IP Endpoint Add-On - 1 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$2.57
511210	Singlewire	SSF-1YR-EPA-TIER 7	InformaCast Fusion - IP Endpoint Add-On - 1 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$1.45
511210	Singlewire	SSF-2YR-EPA-TIER 1	InformaCast Fusion - IP Endpoint Add-On - 2 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$24.12
511210	Singlewire	SSF-2YR-EPA-TIER 2	InformaCast Fusion - IP Endpoint Add-On - 2 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$16.08
511210	Singlewire	SSF-2YR-EPA-TIER 3	InformaCast Fusion - IP Endpoint Add-On - 2 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$15.09
511210	Singlewire	SSF-2YR-EPA-TIER 4	InformaCast Fusion - IP Endpoint Add-On - 2 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$13.08
511210	Singlewire	SSF-2YR-EPA-TIER 5	InformaCast Fusion - IP Endpoint Add-On - 2 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$12.06
511210	Singlewire	SSF-2YR-EPA-TIER 6	InformaCast Fusion - IP Endpoint Add-On - 2 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$5.13
511210	Singlewire	SSF-2YR-EPA-TIER 7	InformaCast Fusion - IP Endpoint Add-On - 2 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$2.91
511210	Singlewire	SSF-3YR-EPA-TIER 1	InformaCast Fusion - IP Endpoint Add-On - 3 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$35.10

511210	Singlewire	SSF-3YR-EPA-TIER 2	InformaCast Fusion - IP Endpoint Add-On - 3 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$23.39
511210	Singlewire	SSF-3YR-EPA-TIER 3	InformaCast Fusion - IP Endpoint Add-On - 3 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$21.95
511210	Singlewire	SSF-3YR-EPA-TIER 4	InformaCast Fusion - IP Endpoint Add-On - 3 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$19.03
511210	Singlewire	SSF-3YR-EPA-TIER 5	InformaCast Fusion - IP Endpoint Add-On - 3 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$17.55
511210	Singlewire	SSF-3YR-EPA-TIER 6	InformaCast Fusion - IP Endpoint Add-On - 3 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$7.47
511210	Singlewire	SSF-3YR-EPA-TIER 7	InformaCast Fusion - IP Endpoint Add-On - 3 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$4.23
511210	Singlewire	SSF-4YR-EPA-TIER 1	InformaCast Fusion - IP Endpoint Add-On - 4 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$45.83
511210	Singlewire	SSF-4YR-EPA-TIER 2	InformaCast Fusion - IP Endpoint Add-On - 4 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$30.55
511210	Singlewire	SSF-4YR-EPA-TIER 3	InformaCast Fusion - IP Endpoint Add-On - 4 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$28.66
511210	Singlewire	SSF-4YR-EPA-TIER 4	InformaCast Fusion - IP Endpoint Add-On - 4 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$24.84
511210	Singlewire	SSF-4YR-EPA-TIER 5	InformaCast Fusion - IP Endpoint Add-On - 4 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$22.91
511210	Singlewire	SSF-4YR-EPA-TIER 6	InformaCast Fusion - IP Endpoint Add-On - 4 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$9.74
511210	Singlewire	SSF-4YR-EPA-TIER 7	InformaCast Fusion - IP Endpoint Add-On - 4 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$5.53
511210	Singlewire	SSF-5YR-EPA-TIER 1	InformaCast Fusion - IP Endpoint Add-On - 5 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$56.08
511210	Singlewire	SSF-5YR-EPA-TIER 2	InformaCast Fusion - IP Endpoint Add-On - 5 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$37.39
511210	Singlewire	SSF-5YR-EPA-TIER 3	InformaCast Fusion - IP Endpoint Add-On - 5 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$35.07
511210	Singlewire	SSF-5YR-EPA-TIER 4	InformaCast Fusion - IP Endpoint Add-On - 5 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$30.40

511210	Singlewire	SSF-5YR-EPA-TIER 5	InformaCast Fusion - IP Endpoint Add-On - 5 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$28.05
511210	Singlewire	SSF-5YR-EPA-TIER 6	InformaCast Fusion - IP Endpoint Add-On - 5 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$11.93
511210	Singlewire	SSF-5YR-EPA-TIER 7	InformaCast Fusion - IP Endpoint Add-On - 5 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$6.77
Fusion Mobile Add- On					
511210	Singlewire	SSF-1YR-MUA-TIER 1	InformaCast Fusion - Mobile User Add-On - 1 Year Subscription - TIER 1 (Qty of 50 - 200)	each	\$5.03
511210	Singlewire	SSF-1YR-MUA-TIER 2	InformaCast Fusion - Mobile User Add-On - 1 Year Subscription - TIER 2 (Qty of 250 - 950)	each	\$4.02
511210	Singlewire	SSF-1YR-MUA-TIER 3	InformaCast Fusion - Mobile User Add-On - 1 Year Subscription - TIER 3 (Qty of 1,000 - 2,450)	each	\$2.26
511210	Singlewire	SSF-1YR-MUA-TIER 4	InformaCast Fusion - Mobile User Add-On - 1 Year Subscription - TIER 4 (Qty of 2,500 - 4,950)	each	\$1.71
511210	Singlewire	SSF-1YR-MUA-TIER 5	InformaCast Fusion - Mobile User Add-On - 1 Year Subscription - TIER 5 (Qty of 5,000 - 9,950)	each	\$1.45
511210	Singlewire	SSF-1YR-MUA-TIER 6	InformaCast Fusion - Mobile User Add-On - 1 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$1.16
511210	Singlewire	SSF-1YR-MUA-TIER 7	InformaCast Fusion - Mobile User Add-On - 1 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$.66
511210	Singlewire	SSF-2YR-MUA-TIER 1	InformaCast Fusion - Mobile User Add-On - 2 Year Subscription - TIER 1 (Qty of 50 - 200)	each	\$10.05
511210	Singlewire	SSF-2YR-MUA-TIER 2	InformaCast Fusion - Mobile User Add-On - 2 Year Subscription - TIER 2 (Qty of 250 - 950)	each	\$8.04
511210	Singlewire	SSF-2YR-MUA-TIER 3	InformaCast Fusion - Mobile User Add-On - 2 Year Subscription - TIER 3 (Qty of 1,000 - 2,450)	each	\$4.52
511210	Singlewire	SSF-2YR-MUA-TIER 4	InformaCast Fusion - Mobile User Add-On - 2 Year Subscription - TIER 4 (Qty of 2,500 - 4,950)	each	\$3.43
511210	Singlewire	SSF-2YR-MUA-TIER 5	InformaCast Fusion - Mobile User Add-On - 2 Year Subscription - TIER 5 (Qty of 5,000 - 9,950)	each	\$2.91
511210	Singlewire	SSF-2YR-MUA-TIER 6	InformaCast Fusion - Mobile User Add-On - 2 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$2.32

511210	Singlewire	SSF-2YR-MUA-TIER 7	InformaCast Fusion - Mobile User Add-On - 2 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$1.32
511210	Singlewire	SSF-3YR-MUA-TIER 1	InformaCast Fusion - Mobile User Add-On - 3 Year Subscription - TIER 1 (Qty of 50 - 200)	each	\$14.63
511210	Singlewire	SSF-3YR-MUA-TIER 2	InformaCast Fusion - Mobile User Add-On - 3 Year Subscription - TIER 2 (Qty of 250 - 950)	each	\$11.70
511210	Singlewire	SSF-3YR-MUA-TIER 3	InformaCast Fusion - Mobile User Add-On - 3 Year Subscription - TIER 3 (Qty of 1,000 - 2,450)	each	\$6.58
511210	Singlewire	SSF-3YR-MUA-TIER 4	InformaCast Fusion - Mobile User Add-On - 3 Year Subscription - TIER 4 (Qty of 2,500 - 4,950)	each	\$4.99
511210	Singlewire	SSF-3YR-MUA-TIER 5	InformaCast Fusion - Mobile User Add-On - 3 Year Subscription - TIER 5 (Qty of 5,000 - 9,950)	each	\$4.23
511210	Singlewire	SSF-3YR-MUA-TIER 6	InformaCast Fusion - Mobile User Add-On - 3 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$3.37
511210	Singlewire	SSF-3YR-MUA-TIER 7	InformaCast Fusion - Mobile User Add-On - 3 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$1.92
511210	Singlewire	SSF-4YR-MUA-TIER 1	InformaCast Fusion - Mobile User Add-On - 4 Year Subscription - TIER 1 (Qty 50 - 200)	each	\$19.10
511210	Singlewire	SSF-4YR-MUA-TIER 2	InformaCast Fusion - Mobile User Add-On - 4 Year Subscription - TIER 2 (Qty 250 - 950)	each	\$15.28
511210	Singlewire	SSF-4YR-MUA-TIER 3	InformaCast Fusion - Mobile User Add-On - 4 Year Subscription - TIER 3 (Qty 1,000 - 2,450)	each	\$8.59
511210	Singlewire	SSF-4YR-MUA-TIER 4	InformaCast Fusion - Mobile User Add-On - 4 Year Subscription - TIER 4 (Qty 2,500 - 4,950)	each	\$6.51
511210	Singlewire	SSF-4YR-MUA-TIER 5	InformaCast Fusion - Mobile User Add-On - 4 Year Subscription - TIER 5 (Qty 5,000 - 9,950)	each	\$5.53
511210	Singlewire	SSF-4YR-MUA-TIER 6	InformaCast Fusion - Mobile User Add-On - 4 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$4.40
511210	Singlewire	SSF-4YR-MUA-TIER 7	InformaCast Fusion - Mobile User Add-On - 4 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$2.51
511210	Singlewire	SSF-5YR-MUA-TIER 1	InformaCast Fusion - Mobile User Add-On - 5 Year Subscription - TIER 1 (Qty of 50 - 200)	each	\$23.36
511210	Singlewire	SSF-5YR-MUA-TIER 2	InformaCast Fusion - Mobile User Add-On - 5 Year Subscription - TIER 2 (Qty of 250 - 950)	each	\$18.69

511210	Singlewire	SSF-5YR-MUA-TIER 3	InformaCast Fusion - Mobile User Add-On - 5 Year Subscription - TIER 3 (Qty of 1,000 - 2,450)	each	\$10.50
511210	Singlewire	SSF-5YR-MUA-TIER 4	InformaCast Fusion - Mobile User Add-On - 5 Year Subscription - TIER 4 (Qty of 2,500 - 4,950)	each	\$7.96
511210	Singlewire	SSF-5YR-MUA-TIER 5	InformaCast Fusion - Mobile User Add-On - 5 Year Subscription - TIER 5 (Qty of 5,000 - 9,950)	each	\$6.77
511210	Singlewire	SSF-5YR-MUA-TIER 6	InformaCast Fusion - Mobile User Add-On - 5 Year Subscription - TIER 6 (Qty 10,000 - 24,950)	each	\$5.39
511210	Singlewire	SSF-5YR-MUA-TIER 7	InformaCast Fusion - Mobile User Add-On - 5 Year Subscription - TIER 7 (Qty 25,000 - 49,950)	each	\$3.07
Hardware					
33411	Singlewire	IPTA-IFS	InformaCast Fusion Server Appliance	each	\$764.79
33411	Singlewire	IPTA-PG-APL2	Paging Gateway Hardware Appliance 2 (One Per Remote Site)	each	\$598.24
33411	Singlewire	IPTA-PRODUCT	Nine Year Extended Warranty - Fusion Server Appliance	each	\$1,195.28
Software Maintenance Services					
54151	Singlewire	IPTA-PS1	Custom Professional Services	each	\$1,914.36
54151	Singlewire	SS-PS-JS	JumpStart - Configuratory Set Up and Training	each	\$5,743.07
54151	Singlewire	SS-PS-JSP	JumpStart Premium - Configuratory Set Up and Training	each	\$9,571.79

DEVELOPMENT GROUP, INC. (DGI)

CloudHub® is a platform that consolidates all of your technology applications and hardware onto a single, professionally managed hub. Designed to mitigate the risk of moving to the cloud, CloudHub® delivers the power of a carrier-class data center paired with DGI's expert engineers who are focused on your technology around the clock. As an added perk, CloudHub® customers enjoy the benefits of consolidated billing, eliminating the headache that results when managing multiple third-party cloud partners. Bottom line, CloudHub® makes it easy for you to consume only the technology you need, when you need it.

BUILD YOUR CloudHub® Strategy

- Secure connection to our carrier-class data center and the CloudHub® platform
- Add products, services, and applications on demand
- Pay for what you need, when you need it
- Adjust or turn on/off select services, with no penalties, as your needs evolve
- DGI assumes cloud contract risk so you don't have to
- Consolidated billing for all applications and services makes contract management simple
- There are no price mark-ups on cloud applications or other offerings—experience the same service for the same price with added value
- Around the clock access to our expert engineers
- Our interests are closely aligned with yours, so we'll never leave you hanging

CloudHub® is just one more way that DGI makes IT relevant in your organization. We make the cloud more accessible so that you have more time and resources to focus on your operational goals and objectives. It's a real cloud pleaser. **For more information, visit: <http://dgi.rocks/solutions/cloudhub/>**

CloudHub™ Internet Access:

A private circuit provided by a Local Exchange Carrier in your region to establish a direct connection to Development Group's CloudHub® facilities. This connection can then be used to direct internet traffic over to various Internet Service Providers that have an existing connection to the same CloudHub® facilities. This provides the customer with a more direct route to multiple Internet Service Providers avoiding single points of failure and providing better quality of service.

CloudHub™ Direct Connect:

For CloudHub® services that require connectivity at or exceeding 1Gbps, an entire physical port will need to be dedicated to the customer within the CloudHub® facilities. As this physical port cannot be shared with other customer's services, a monthly CloudHub® Direct Connect charge will be applied. In addition, if the customer requires direct connectivity to their Amazon Web Services Virtual Private Cloud, a CloudHub® Direct Connect charge will be applied.

CloudHub™ Firewall:

A private virtual firewall instance hosted on the CloudHub® platform and accessible through a standard VPN connection or through a LEC provided CloudHub® circuit. Pricing is based upon maximum desired network throughput of the virtual appliance. The CloudHub® Firewall provides the customer a dynamic Cisco virtual Adaptive Security Appliance that can scale with the demands of the network connectivity needs. Having a firewall virtualized and hosted on DGI's CloudHub® platform allows for a truly scalable approach to aspects of network security with quality of service and reliability of the proven Cisco ASA architecture.

CloudHub™ Access Control Service

Access Control Services is a technology architecture for physical entry, exit, and user access automation. Through utilizing the CloudHub® platform, the customer is able to unify the way access is granted, tracked, and automated to various input/output capable devices (doors, portals, switches, etc.). DGI is also able to provide credential management through ID printing services and aide in best security practices consultation. Access Control Services allow for future integration of automated systems within the customer's IP based organization, as more systems are made network capable, these can be integrated into credential-based access control.

dgi>enable Managed Services:

dgi>enable managed services is a Cisco network products management and maintenance service. DGI's Network operation Team will provide network monitoring and management on a per-device and per-seat basis. DGI leverages our expert Cisco knowledge to ensure that the customer's network infrastructure hardware and software is running at peak performance and assists with day-to-day tactical operations. dgi>enable also provides the access to advanced network performance troubleshooting and network outage vendor management in emergency scenarios. DGI's managed services allows us to partner with existing IT customer staff to provide a time-recovery center and empowerment to make more of impact on our customer business outcomes. **For more information, visit: <http://dgi.rocks/solutions/dgi-enable/>**

SIN	Part Number	Product Name	Description	UOI	GSA Price (w/IFF)
CloudHub® Internet Access					
54151ECOM	C-DIA-50	CloudHub™ Internet Access	CloudHub™ Internet Access 50Mbps	month	\$ 875.37
54151ECOM	C-DIA-100	CloudHub™ Internet Access	CloudHub™ Internet Access 100Mbps	month	\$ 1,233.25
54151ECOM	C-DIA-200	CloudHub™ Internet Access	CloudHub™ Internet Access 200Mbps	month	\$ 2,094.11
54151ECOM	C-DIA-300	CloudHub™ Internet Access	CloudHub™ Internet Access 300Mbps	month	\$ 2,514.86
54151ECOM	C-DIA-400	CloudHub™ Internet Access	CloudHub™ Internet Access 400Mbps	month	\$ 3,037.18
54151ECOM	C-DIA-500	CloudHub™ Internet Access	CloudHub™ Internet Access 500Mbps	month	\$ 3,245.14
54151ECOM	C-DIA-1000	CloudHub™ Internet Access	CloudHub™ Internet Access 1Gbps	month	\$ 5,232.85
CloudHub™ Direct Connect					
54151ECOM	C-DX-1000	CloudHub™ Direct Connect	CloudHub Direct Connect port charge 1Gbps	month	\$ 208.93
54151ECOM	C-DX-10G	CloudHub™ Direct Connect	CloudHub Direct Connect port charge 10Gbps	month	\$ 1,566.95

54151ECOM	C-AWS-DX-LAX	CloudHub™ Direct Connect	AWS Direct Connect (LAX) to/from US West (Northern California) Region	month	\$ 159.60
CloudHub™ Firewall					
54151ECOM	C-ASAV-S	CloudHub™ Firewall - SMALL	CloudHub™ Firewall - SMALL Includes Features below: Stateful inspection throughput (Maximum) - 100 Mbps; Next-Generation throughput (Multiprotocol) - 50 Mbps; Triple Data Encryption Standard/Advanced Encryption Standard (3DES/AES) VPN throughput - 30 Mbps; Connections per second - 8000; Concurrent sessions - 50000; IPsec VPN peers -250.	month	\$ 289.77
54151ECOM	C-ASAV-M	CloudHub™ Firewall - MEDIUM	CloudHub™ Firewall - MEDIUM Includes Features below: Stateful inspection throughput (Maximum) - 1 Gbps; Next-Generation throughput (Multiprotocol) - 500 Mbps; Triple Data Encryption Standard/Advanced Encryption Standard (3DES/AES) VPN throughput - 125 Mbps; Connections per second - 20000; Concurrent sessions - 100000; IPsec VPN peers - 250.	month	\$ 1072.15

54151ECOM	C-ASAV-L	CloudHub™ Firewall - LARGE	CloudHub™ Firewall - LARGE Includes features below: Stateful inspection throughput (Maximum) - 2 Gbps; Next-Generation throughput (Multiprotocol) - 1 Gbps; Triple Data Encryption Standard/Advanced Encryption Standard (3DES/AES) VPN throughput - 300 Mbps; Connections per second - 60000; Concurrent sessions - 500000; IPsec VPN peers - 750.	month	\$ 1,929.88
CloudHub™ Access Control Service					
54151ECOM	C-ACS-PORTAL-E1	CloudHub™ Access Control Service	CloudHub™ Access Control Service EDU - Portal	month	\$ 67.83
54151ECOM	C-ACS-USER-E1	CloudHub™ Access Control Service	CloudHub™ Access Control Service EDU - User	month	\$ 5.22
dgi>enable Managed Services					
54151ECOM	M-CUCM-USER-C1	dgi>enable Managed Services	dgi>enable - Cisco Unified Communications User	month	\$ 4.84
54151ECOM	M-CUCM-UCCXE-C1	dgi>enable Managed Services	dgi>enable - Cisco Unified Contact Center Express User, basic	month	\$ 48.36
54151ECOM	M-CUCM-ER	dgi>enable Managed Services	dgi>enable - Cisco Emergency Responder User	month	\$.97
54151ECOM	M-CUCM-IM	dgi>enable Managed Services	dgi>enable - Cisco Jabber Client	month	\$.97
54151ECOM	M-CUCM-REC	dgi>enable Managed Services	dgi>enable - CUCM Call Recording Application	month	\$ 1.93
54151ECOM	M-WLAN-AP-C	dgi>enable Managed Services	dgi>enable - Cisco Wireless Access Point (Controller)	month	\$ 3.87

54151ECOM	M-WLAN-AP-A	dgi>enable Managed Services	dgi>enable - Cisco Wireless Access Point (Autonomous)	month	\$ 8.71
54151ECOM	M-R/S-SW-C1	dgi>enable Managed Services	dgi>enable - Cisco Catalyst Switch up to 48 ports, non- stackable	month	\$ 11.61
54151ECOM	M-R/S-SW-C2	dgi>enable Managed Services	dgi>enable - Cisco Catalyst Switch up to 48 ports, stackable	month	\$ 17.41
54151ECOM	M-R/S-SW-C3	dgi>enable Managed Services	dgi>enable - Cisco Catalyst Switch up to 6 slots, chassis based	month	\$ 24.18
54151ECOM	M-R/S-SW-C4	dgi>enable Managed Services	dgi>enable - Cisco Catalyst Switch more than 6 slots, chassis based	month	\$ 61.90
54151ECOM	M-R/S-R-C1	dgi>enable Managed Services	dgi>enable - Cisco ISR Router	month	\$ 72.54
54151ECOM	M-R/S-R-C2	dgi>enable Managed Services	dgi>enable - Cisco ASR 1000 Router, fixed	month	\$ 120.91
54151ECOM	M-R/S-R-C3	dgi>enable Managed Services	dgi>enable - Cisco ASR 1000 Router, chassis based	month	\$ 227.30
54151ECOM	M-R/S-R-C4	dgi>enable Managed Services	dgi>enable - Cisco Cloud Services Router	month	\$ 72.54
54151ECOM	M-DC-SW-C1	dgi>enable Managed Services	dgi>enable - Cisco Nexus Switch up to 48 ports, fixed	month	\$ 24.18
54151ECOM	M-DC-SW-C2	dgi>enable Managed Services	dgi>enable - Cisco Nexus Switch more than 48 ports, fixed	month	\$ 61.90
54151ECOM	M-DC-SW-C3	dgi>enable Managed Services	dgi>enable - Cisco Nexus Switch up to 6 slots, chassis based	month	\$ 61.90
54151ECOM	M-DC-SW-C4	dgi>enable Managed Services	dgi>enable - Cisco Nexus Switch more than 6 slots, chassis based	month	\$ 92.86
54151ECOM	M-SEC-FW-C1	dgi>enable Managed Services	dgi>enable - Cisco Firewall, up to 5 VPNs, basic	month	\$ 114.14
54151ECOM	M-SEC-FW-C2	dgi>enable Managed Services	dgi>enable - Cisco Firewall, SSL VPN, advanced	month	\$ 275.67
54151ECOM	M-SEC- FIRE SIGHT-C1	dgi>enable Managed Services	dgi>enable - Cisco FireSIGHT Management Center	month	\$ 483.63
54151ECOM	M-SEC- FIREPOWER- C1	dgi>enable Managed Services	dgi>enable - Cisco FirePOWER	month	\$ 275.67

54151ECOM	M-SEC-SW-MC-C1	dgi>enable Managed Services	dgi>enable - Cisco StealthWatch Management Console	month	\$ 483.63
54151ECOM	M-SEC-SW-FC-C1	dgi>enable Managed Services	dgi>enable - Cisco StealthWatch Flow Collector	month	\$ 275.67
54151ECOM	M-APP-PRIME-C1	dgi>enable Managed Services	dgi>enable - Cisco PRIME Infrastructure, up to 500 devices	month	\$ 483.63
54151ECOM	M-APP-PRIME-C2	dgi>enable Managed Services	dgi>enable - Cisco PRIME Infrastructure, 500 - 3,000 devices	month	\$ 967.25
54151ECOM	M-APP-PRIME-C3	dgi>enable Managed Services	dgi>enable - Cisco PRIME Infrastructure, 3,000 - 10,000 devices	month	\$ 2,418.41
54151ECOM	M-APP-PRIME-C4	dgi>enable Managed Services	dgi>enable - Cisco PRIME Infrastructure, 10,000 - 14,000 devices	month	\$ 3,385.39
54151ECOM	M-APP-LIVENX-C1	dgi>enable Managed Services	dgi>enable - LiveAction LiveNX, up to 25 devices	month	\$ 483.63
54151ECOM	M-APP-WAAS-C1	dgi>enable Managed Services	dgi>enable - Cisco WAAS/vWAAS endpoint	month	\$ 275.67

Singlewire InformaCast® Software License Agreement

This Singlewire InformaCast Software License Agreement is made by and between Customer (as defined below) and Singlewire Software, LLC, a Wisconsin limited liability company ("SINGLEWIRE").

This Agreement constitutes a binding contract between You and SINGLEWIRE (together, the "Parties" and individually, each a "Party"). Any "click through" or "I Accept" buttons or acknowledgements embedded in the software or installation process shall be superceded by this Agreement.

IN THE EVENT OF A CONFLICT BETWEEN THE ADDITIONAL TERMS AND THE TERMS OF THIS SOFTWARE LICENSE AGREEMENT WITH RESPECT TO THE SOFTWARE, THE TERMS OF THIS SOFTWARE LICENSE AGREEMENT SHALL CONTROL. ANY ADDITIONAL OR DIFFERENT TERMS OR CONDITIONS IN ANY FORM DELIVERED BY EITHER PARTY, WHETHER IN A PURCHASE ORDER OR OTHERWISE, ARE HEREBY DEEMED TO BE VOID UNLESS ACCEPTED AND SIGNED BY BOTH PARTIES.

1. CERTAIN DEFINITIONS. As used in this Agreement:

a. "Customer", "You" and "Your" refer to any person or entity entitled to and having conducted an "ordering activity" under GSA Schedule contracts as defined in GSA Order ADM 4800.2I for licensing the Software and Documentation being provided by SINGLEWIRE in conjunction with this Agreement.

b. "Software" means the Singlewire InformaCast software provided to You along with this Agreement, along with any upgrades, updates, fixes or plug-ins provided by SINGLEWIRE.

c. "Documentation" means the documentation relating to the Software provided to You by SINGLEWIRE.

d. "Endpoints" means devices capable of receiving Notifications including, but not limited to, mobile devices (e.g., cellular telephones), Internet Protocol ("IP") speakers, IP phones, personal computers, audio paging interfaces and video displays.

e. "Harmful Code" means any program, routine or device designed to delete, disable, deactivate, interfere with, prevent access to, or otherwise harm any software, program, data, device, system or service, including without limitation, any 'time bomb', virus, drop dead device, malicious logic, worm, Trojan horse or trap or back door.

f. "Licensed Location(s)" means the IP address or addresses identified in Your order for the Software.

g. "Notifications" means messages or other communications sent by You or others (not including SINGLEWIRE) using the Software.

h. "Notification Content" means all text, audio, imagery, video and other information or content set forth in a Notification or otherwise input by users (not including SINGLEWIRE) into the Software.

i. "Order Form" means SINGLEWIRE's quotation or ordering document specifying the Software to be provided to You hereunder, including any addenda and supplements thereto.

2. LICENSE. Subject to the terms and conditions of this Agreement, SINGLEWIRE grants to You a non-exclusive, non-transferable, non-sublicenseable license to use the Software and related Documentation as set forth herein. As set forth in the applicable Order Form, such license shall either be perpetual or for a specified period of time. In either case, such license shall be subject to Your payment of the applicable license or subscription fee (as determined by SINGLEWIRE and set forth in the applicable Order Form) and Your receipt and use of an applicable license key from SINGLEWIRE.

All rights not expressly granted under this Agreement are reserved by SINGLEWIRE and its licensors and/or suppliers (as applicable).

You may make and maintain a copy of the Software and Documentation for emergency and backup purposes. In addition, You may also make reasonable copies of the Documentation to support Your users. All permitted copies of Software and Documentation must (a) be exact copies of the originals as provided by SINGLEWIRE, and (b) include copyright or other proprietary notices, as well as all notices concerning third-party rights and any restrictions on use, contained in the originals.

The foregoing license permits You to broadcast (communicate) messages to certain Endpoints. You are allowed to broadcast to those individual (unique) Endpoints included in Your Order Form up to the numbered Endpoints in the licensed quantity. All Endpoints that You may want to broadcast to must be covered by Your license quantity or they cannot be used for potential broadcasts. The Software may restrict Your ability to broadcast to endpoints beyond the number included in Your order as the license quantity. Additionally, if You utilize the CallAware feature, all Endpoints being monitored must be included in Your license quantity.

You acknowledge that SINGLEWIRE and its licensors and/or suppliers (as applicable) retain all right, title and interest in and to the Software and Documentation and all copies thereof regardless of the form or media in or on which they may exist. You acknowledge and agree that You do not acquire any right, title or interest in or to any of the Software or Documentation, except as a licensee pursuant to the terms and conditions of this Agreement. You acknowledge and agree that portions of the Software, including without limitation the source code, constitute or contain trade secrets of SINGLEWIRE or its licensors, as applicable.

3. LICENSE RESTRICTIONS. The Software and the Documentation may be used solely for Your internal business use at the Licensed Location(s). You acknowledge that changing Licensed Location(s) requires the issuance of new license keys from SINGLEWIRE. In the event You wish

to change Licensed Location(s), You must first contact SINGLEWIRE to request such a key. In the event You are provided with a new or replacement license key in connection with one or more changed Licensed Location(s), You will not use (and, to the extent possible, destroy) the prior license key, and You will not use the Software at the replaced Licensed Location(s). Only Your officers, employees, and authorized contractors may use the Software and Documentation, in each case only as permitted in this Agreement. You will not, and will not permit others to: (a) use the Software other than as set forth in the Documentation or this Agreement; (b) copy the Software or Documentation, except as expressly permitted in this Agreement; (c) use the Software or Documentation other than as expressly permitted in this Agreement; (d) use the Software to store or transmit Harmful Code or any infringing, defamatory, libelous, obscene, or otherwise unlawful or tortious material, or to store or transmit material in violation of third-party privacy rights or other rights; (e) modify, disassemble, reverse engineer, decompile, translate or attempt to reconstruct or discover any source code or underlying ideas, algorithms, file formats or programming or interoperability interfaces of the Software or the Documentation or any portions thereof (in each case, to the extent this restriction is permitted by law); (f) sell, assign, transfer, sublicense, lease, pledge, rent or otherwise share Your rights under this Agreement, or use the Software in a service bureau or time-sharing environment for more than one entity, not to exclude majority-owned subsidiaries (unless You have a separate written agreement with SINGLEWIRE); (g) create any derivative works based upon the Software or Documentation; (h) modify, obscure or remove any product identification or proprietary notices on the Software, the Documentation or copies thereof; (i) except as specified in the applicable Documentation, modify or incorporate the Software into or with other software, (j) bypass, breach or disable any usage limit, security device, copy control or digital rights management tool or other protection used in the Software (except to the extent permitted by applicable law); (k) access or use the Software or Documentation for the purposes of benchmarking or competitive analysis, or developing any competitive product or service; or (l) use the Software or

Documentation in violation of any applicable law, regulation or rule.

4. MAINTENANCE AND UPGRADES. The terms for SINGLEWIRE's software maintenance services and support services is found at <http://www.singlewire.com/terms-m.html>.

5. YOUR USE OF THE SOFTWARE.

A. You acknowledge and agree that:

i. All Notification Content is Your sole responsibility. You are solely responsible for the integrity and quality of the Notification Content.

ii. You will not send Notifications to phone numbers that are emergency numbers and other numbers that may not be called using an automated system under applicable law.

iii. You will not knowingly send any Notification Content which infringes the intellectual property rights of any party, is invasive of another's right to privacy, or violates any privacy laws, violates Your privacy policies or applicable rules or laws (including without limitation anything that would justify a complaint to the Federal Communications Commission).

iv. You will not use or permit the use of the Software: (i) to engage in any illegal, unethical, deceptive or misleading practices in connection with the use of the Software to send Notifications, including but not limited to, creating a false identity or forged contact information or otherwise attempt to mislead others as to the identity of the sender or the origin of the message; (ii) in connection with any telemarketing, commercial messages, advertisements or solicitations, junk email, junk phone messages, spamming or any unsolicited messages (commercial or otherwise); or (iii) in any manner which violates or facilitates the violation of any law, statute, ordinance, rule or regulation, (including without limitation the CAN-SPAM Act, the Telephone Consumer Protection Act, the Do-Not Call Implementation Act, the Health Insurance Portability and

Accountability Act, laws governing export control, and any related rules or regulations).

B. Under no circumstances will SINGLEWIRE or any of its licensors or suppliers be responsible for any loss, damage or liability arising out of any Notification Content, including any mistakes or other errors contained in the Notification Content, the use or transmission of any Notification or Notification Content, or the failure of any Notification or Notification Content to reach its intended recipients.

C. You agree to maintain all security regarding Your Software account ID, password, and connectivity with the Software. You are responsible for all Notifications transmitted through the Software. If Your account ID or password is stolen or otherwise compromised, and used for malicious purposes, You are responsible for all Notifications sent using the stolen account information.

D. You acknowledge and agree that the Software is merely a passive conduit for the distribution and transmission of Notification Content by You and Your users. You agree that SINGLEWIRE has no obligation or liability for any loss, alteration, destruction, damage, corruption or recovery of any Notification Content or other data input into the Software. Under no circumstances will SINGLEWIRE or any of its service providers or suppliers be responsible for any loss or access to the Notification Content or other data input into the Software, or any damage or liability arising out of the Notification Content or other data input into the Software, including any mistakes or errors contained in any Notification Content or other data input into the Software or the use or transmission of the Notification Content or other data input into the Software, any infringing Notification Content or other data input into the Software, or the failure of a Notification to reach its intended recipient(s).

6. TERM AND TERMINATION. Subject to the terms of this Section 6, this Agreement shall begin upon the earlier of Your acceptance of this Agreement or Your use of the Software and shall continue until the Agreement has expired or been terminated.

In the event the Software is licensed on a subscription basis, You may access and use the InformaCast "Advanced" functionality of the Software for so long as You pay the applicable subscription fees and the subscription term is maintained or until the Agreement is terminated (whichever occurs earlier). If You do not renew Your subscription in accordance with the terms and conditions of this Agreement, the Software will (a) revert to the InformaCast "Basic" functionality and Your use thereof shall be governed by a form of end user license agreement provided to You by Cisco Systems, Inc. or its successor or reseller, or (b) cease functioning if You are using the Software in connection with an unsupported version of Cisco Unified Communications Manager, as indicated in Software Documentation (release notes).

Upon the lawful termination of this Agreement, Your use of the Software may be completely disabled.

7. INDEMNIFICATION. To the extent permitted by statute, or to the extent not in violation of the Anti-Deficiency Act, Customer agrees to indemnify, defend and hold Singlewire and its affiliates, officers, agents, employees, service providers and suppliers harmless from any claim or demand, including reasonable attorney's fees, made by any third party due to or arising out of (a) User Data or Content, (b) Customer's or Users' use of the Service, or (c) Customer's breach of this Agreement. Singlewire may participate in the defense of any indemnifiable claim with counsel of Singlewire's choosing, at Singlewire's own expense; provided, however that if Customer fails to provide a defense pursuant to the terms of this paragraph, such legal fees shall be at Customer's expense. Customer will not enter into the settlement of any indemnifiable claim without the prior written consent of Singlewire, not to be unreasonably withheld.

8. WARRANTIES AND LIMITATIONS OF LIABILITY.

Limited Warranty: Singlewire will use commercially reasonable efforts to provide the Service. The Service, Documentation and Installed Technology are provided by Singlewire "AS IS" without any warranties whatsoever, and You are not relying on any descriptions, statements, specifications, photographs or other depictions representing the Products, software and/or supporting documentation. SINGLEWIRE HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, RELATED TO PRODUCTS, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF TITLE, ACCURACY, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NONINFRINGEMENT. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, SINGLEWIRE DOES NOT GUARANTEE THAT THE PRODUCTS AND/OR SOFTWARE WILL OPERATE UNINTERRUPTED OR ERROR-FREE. THE DISCLAIMER CONTAINED IN THIS PARAGRAPH DOES NOT AFFECT THE TERMS OF ANY THIRD-PARTY LICENSOR'S/MANUFACTURER'S WARRANTY. THIS DISCLAIMER SHALL APPLY EVEN IF THE EXPRESS WARRANTIES AND LIMITED REMEDIES SET FORTH HEREIN FAIL OF THEIR ESSENTIAL PURPOSE.

Limited Warranty: Singlewire warrants to Customer (or if You are a Reseller, Your customer) that the Services will be performed in a good and workmanlike manner by trained professionals and in accordance with generally accepted industry standards of care and competence. Customer's sole and exclusive remedy (and if You are a Reseller, Your customer's sole and exclusive remedy) and Singlewire's entire liability with respect to this warranty

will be to either (a) re-perform or cause to be re-performed, at no additional charge to the Customer (and if You are a Reseller, Your customer), the portion of the Services not in compliance with this warranty, or (b) refund amounts paid by Customer related to the portion of the Services not in compliance.

No Variations: Customer acknowledges that no representative of Singlewire is authorized to make any representation or warranty on behalf of Singlewire that is not in these Terms or in an electronic or written document that is manually signed by an officer of Singlewire and that expressly amends Singlewire's warranty.

Limitations of Liability: Singlewire will not be responsible for and no liability shall result to Singlewire for any delays which result from any circumstances beyond its reasonable control including, but not limited to, Service unavailability, systems or Internet congestion or performance, equipment failure, material changes in costs, fire, severe weather conditions, failure of power, labor problems, acts of war or hostilities, terrorism, embargo, action or inaction by Customer, acts of God or acts or laws of any government or agency. Any Product or Service delivery dates, completion dates and any other purported deadlines are estimates only.

UNDER NO CIRCUMSTANCES AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY REMEDY SET FORTH HEREIN WILL SINGLEWIRE OR ITS SUPPLIERS, SUBCONTRACTORS OR AGENTS BE LIABLE FOR: (A) ANY INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, BUSINESS, REVENUES OR SAVINGS OR

DAMAGES FOR DATA OR AS A RESULT OF USE, EVEN IF SINGLEWIRE HAS BEEN ADVISED OF THE POSSIBILITIES OF SUCH DAMAGES OR IF SUCH DAMAGES ARE OTHERWISE FORESEEABLE, IN EACH CASE, WHETHER A CLAIM FOR ANY SUCH LIABILITY IS PREMISED UPON BREACH OF CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY OR ANY OTHER THEORY OF LIABILITY; (B) ANY CLAIMS, DEMANDS OR ACTIONS AGAINST CUSTOMER BY ANY THIRD PARTY; (C) ANY LOSS OR CLAIM ARISING OUT OF OR IN CONNECTION WITH CUSTOMER'S IMPLEMENTATION OF ANY CONCLUSION OR RECOMMENDATION BY SINGLEWIRE BASED ON, RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATED TO ANY OF THE PRODUCTS AND/OR SERVICES; OR (D) ANY UNAVAILABILITY OF THE PRODUCTS FOR USE OR ANY LOST, DAMAGED OR CORRUPTED DATA OR SOFTWARE. IN THE EVENT OF ANY LIABILITY INCURRED BY SINGLEWIRE, SINGLEWIRE'S AGGREGATE AND CUMULATIVE LIABILITY FOR DAMAGES FROM ANY CAUSE WHATSOEVER WILL IN NO EVENT EXCEED THE DOLLAR AMOUNT PAID BY CUSTOMER FOR EITHER THE PRODUCTS GIVING RISE TO THE CLAIM OR THE SPECIFIC SERVICE GIVING RISE TO THE CLAIM.

Singlewire will indemnify, defend and hold You harmless from and against any third-party claim, suit or proceeding to the extent alleging that Products sold or licensed under these Terms infringe any U.S. patent, copyright or other intellectual property right (an "Indemnified Claim"). In accordance with 28 U.S.C. § 516, the United States Department of Justice has the sole right to

represent the United States in any such action. Singlewire's indemnification obligations do not apply to the extent that the Indemnified Claim arises out of: (i) a violation of these Terms, or use of the Product not in accordance with the relevant Documentation; (ii) modifications to the Products made by a party other than Singlewire or without Singlewire's prior written consent; (iii) the failure to follow any reasonable instructions provided by Singlewire that would have avoided any alleged infringement; (iv) improper installation services provided by a party other than Singlewire; or (v) use of the Products in violation of law. In the event that You are a Reseller and that You, or in Singlewire's reasonable judgment may be, the subject of an Indemnified Claim, then Singlewire shall, at its option and expense, (a) replace or modify the Product or Services so that they become non-infringing, (b) obtain a license for You to continue to resell or relicense the Products, or (c) terminate Your right to resell or relicense the affected Products. This paragraph states Singlewire's sole liability to, and Your exclusive remedy against, Singlewire for any Indemnified Claim.

8. EXPORT REGULATION.

The Products and any related technical data (collectively, "Controlled Technology") may be subject to U.S. export control laws, including the U.S. Export Administration Act and its associated regulations. The Customer shall not, and shall not permit any

third parties to, export, re-export or release, directly or indirectly any Controlled Technology to a jurisdiction or country to which the export, re-export or release of any Controlled Technology is prohibited by applicable federal law, regulation or rule. The Customer shall comply with all applicable federal laws, regulations and rules, and complete all required undertakings (including obtaining any necessary export license or other governmental approval), prior to exporting or re-exporting any Controlled Technology.

CUSTOMER

Government entity / department name:

Signature: _____

Name (Print): _____

Title: _____

Date: _____

SINGLEWIRE

Signature: _____

Name (Print): _____

Title: _____

Date: _____

SUBSCRIPTION AGREEMENT FOR INFORMACAST FUSION AND
INFORMACAST MOBILE SAAS

This Subscription Agreement (“Agreement”) is made by and between Customer (as defined below) and Singlewire Software, LLC, a Wisconsin limited liability company (“Singlewire”).

IN THE EVENT OF A CONFLICT BETWEEN THE ADDITIONAL TERMS AND THE TERMS HEREIN, THE TERMS HEREIN SHALL CONTROL. THE PARTIES AGREE THAT ANY TERM OR CONDITION STATED IN A CUSTOMER PURCHASE ORDER OR IN ANY OTHER CUSTOMER ORDER DOCUMENTATION (OTHER THAN THE ORDER FORM PROVIDED BY SINGLEWIRE) IS VOID UNLESS ACCEPTED AND SIGNED BY BOTH PARTIES.

1. CERTAIN DEFINITIONS. As used in this Agreement:

a. “Administrator” means an individual person or application capable of performing administrative functions in Customer’s account in the Service including but not limited to, managing data for recipients or groups, running or viewing reports, managing User roles, activating/deactivating features, setting default values, or using any of the features in the administrative area of the user interface in the Service.

b. “Content” means all the text, audio, imagery, video and other information or content contained in a Notification or otherwise input by Users into the Service.

c. “Customer”, “You” or “Your” means the customer entitled to and having conducted an “ordering activity”

under GSA Schedule contracts as defined in GSA Order ADM 4800.2I and named in the Order Form.

d. “Documentation” means the manuals and other documentation, if any, that Singlewire makes available to Customer with the Service and Installed Technology, whether electronic or printed.

e. “Endpoints” means devices capable of receiving Notifications including, but not limited to, mobile devices (*e.g.*, cellular telephones), Internet Protocol (“IP”) speakers, IP phones, personal computers, audio paging interfaces and video displays.

f. “Harmful Code” means any program, routine or device designed to delete, disable, deactivate, interfere with, prevent access to, or otherwise harm any software, program, data, device, system or service, including without limitation, any ‘time bomb’, virus, drop dead device, malicious logic, worm, Trojan horse or trap or back door.

g. “Initiator” means an individual person or device capable of creating Notifications in the Service.

h. “Notification(s)” are messages in any media or form (*e.g.*, text messages or push notifications) issued by an Initiator via the Service whether or not received or responded to by a Recipient.

i. “Order Form” means Singlewire’s quotation or ordering document specifying the Service to be provided to Customer hereunder, including any addenda and supplements thereto.

j. “Recipient” means an individual person capable of receiving or responding to Notifications.

k. “Service” means the products and services that are ordered by Customer under an Order Form and made available by Singlewire, as described in the Documentation.

l. “Singlewire Materials” means the Documentation, Installed Technology and any other documents, software, devices, works or materials provided by Singlewire in connection with the Service under this Agreement.

m. “Users” means, collectively, Customer’s Administrators, Initiators and Recipients.

n. “User Data” means data and information regarding Users (including, without limitation, mobile telephone numbers, email addresses, names, etc.) submitted or input by Users into the Service or otherwise input, collected or processed for Users using the Service.

2. SERVICE AND SUPPORT.

Subject to the terms and conditions of this Agreement, Singlewire will provide to Customer a subscription to access and use the Service and Singlewire Materials solely for Customer’s internal business operations in accordance with the Documentation. Singlewire will make the Service available for Customer’s use subject to the Service Level Agreement set forth at <https://www.singlewire.com/SLA>, except during any suspension or termination of Customer’s or any Users’ access to or use of the Service as permitted in this Agreement. Only Customer’s authorized employees and consultants may act as Initiators or Administrators.

Singlewire will provide support for the Service as set forth at www.singlewire.com/support.html. Singlewire may provide updates or modifications to the Service and Documentation from time to time, in which case earlier versions of the Service and Documentation will no longer be accessible. Customer may not use the Service other than as set forth in the Documentation.

As set forth in the applicable Order Form, the Service will be provided for a specified subscription period (subject to the termination provisions in this Agreement). Customer shall pay the subscription fees for the Service as set forth in the Order Form. Customer’s ability to access and use the Service shall be subject to Customer’s compliance with the terms of this Agreement and Customer’s receipt and use of applicable access credentials provided by Singlewire.

The Order Form will specify certain usage limits with respect to Customer’s use of the Service (*e.g.*, limitations on the numbers of Users or Endpoints). Customer may not exceed the applicable limits. Singlewire may impose limits on the number of devices which can be held by each User with the ability to receive communications through the Service.

Singlewire may suspend, terminate or otherwise deny Customer’s or any User’s access to or use of all or any part of the Service or Singlewire Materials without liability, if: (a) Singlewire receives a judicial or other governmental demand or order, subpoena or law enforcement request that expressly or by reasonable implication requires Singlewire to do so; or (b) this Agreement or Customer’s subscription expires or is terminated. Singlewire may temporarily suspend the Service for critical repairs, security breach investigations, or other such emergency situations. This

paragraph does not limit any of Singlewire's other rights or remedies, whether at law, in equity or under this Agreement.

Customer agrees that Customer's acquisition of a subscription to the Service was not made in reliance on an expectation that the Service will add additional functionality in the future, or on any statements made by Singlewire regarding possible future functionality.

3. INSTALLED TECHNOLOGY.

The Service may require the use of associated components provided by Singlewire, such as hardware or software, which may require installation on Customer's systems ("Installed Technology"), as set forth in the Documentation. This Section applies to the extent the Service requires Installed Technology. The Installed Technology may be software or hardware which, in either case, requires installation on Customer's network. Customer shall pay the purchase price for any Installed Technology in the form of hardware as set forth in the Order Form. If the Installed Technology is software, Singlewire will provide Customer with instructions regarding how to download it. Subject to the terms and conditions of this Agreement, Singlewire hereby grants Customer a non-exclusive, non-transferable, non-sublicenseable license to install the Installed Technology on Customer's network and to use it solely in accordance with the Documentation to facilitate Customer's use of the Service during the subscription term.

During the term for which Customer has a subscription to the Service arising under this Agreement which requires Installed Technology, Singlewire will provide to Customer maintenance updates, revisions and product enhancements to the Installed Technology and Documentation

("Release(s)") if and when Singlewire makes any such Release generally available, and as part of its support services, Singlewire may provide patches and fixes for reproducible errors to cause the Installed Technology to operate in substantial conformity with its then-current Documentation (collectively, "Patches"). For clarity, Releases and Patches are considered part of the Installed Technology or Documentation, as applicable. Customer will use commercially reasonable efforts to promptly test, install and implement production use of all Releases and Patches provided by or on behalf of Singlewire and discontinue any use of any Installed Technology or Documentation which has not implemented the applicable Release or Patch. Customer is responsible for acquiring at its own cost, any updated or additional hardware, firmware or other components necessary to implement or use any Releases or Patches.

4. OWNERSHIP AND RESTRICTIONS.

All rights not expressly granted under this Agreement are reserved by Singlewire, its licensors, service providers and suppliers (as applicable). Customer acknowledges that Singlewire and its licensors, service providers and suppliers (as applicable) retain all right, title and interest in and to the Service and the Singlewire Materials, including all of their related intellectual property rights. Customer acknowledges and agrees that it does not acquire any right, title or interest in or to any of the Service or the Singlewire Materials or any intellectual property rights therein, except the right to use them pursuant to the terms and conditions of this Agreement. Customer acknowledges and agrees that portions of the Service and Singlewire Materials, including without limitation any underlying source code, constitute or contain trade secrets of

Singlewire or its licensors, service providers or suppliers, as applicable.

Customer shall not, and shall not permit any other party to, access or use the Service or Singlewire Materials except as expressly permitted in this Agreement. Without limiting the generality of the foregoing, Customer and Users shall not, and shall not assist or permit any other party to: (i) make the Service or Singlewire Materials available to, or use any Service or Singlewire Materials for the benefit of, anyone other than Customer or Users; (ii) copy, modify or make derivatives or improvements of the Service or the Singlewire Materials; (iii) use the Service or Singlewire Materials to store or transmit Harmful Code or any infringing, defamatory, libelous, obscene, or otherwise unlawful or tortious material, or to store or transmit material in violation of third-party privacy rights or other rights; (iv) disassemble, reverse engineer, decompile, translate or attempt to reconstruct or discover any source code or underlying ideas, algorithms, file formats or programming or interoperability interfaces of the Service or Singlewire Materials (to the extent this restriction is permitted by law); (v) sell, assign, transfer, sublicense, lease, pledge, distribute, rent or otherwise share Customer's rights under this Agreement, or include any Service or Singlewire Materials in a service bureau or outsourcing offering; (vi) modify, obscure or remove any product identification or proprietary notices on the Service or Singlewire Materials; (vii) modify or incorporate the Service or Singlewire Materials into or with other software, (viii) interfere with the operation of the Service; (ix) bypass, breach or disable any usage limit, security device, copy control or digital rights management tool or other protection used in the Service and Singlewire Materials; (x) access or use the Service or Singlewire Materials for the purposes of

benchmarking or competitive analysis, or developing any competitive product or service; (xi) interfere with the operation of the Service; or (xii) use the Service or Singlewire Materials in violation of any applicable law, regulation or rule. In the event Singlewire's service providers, suppliers or carriers impose restrictions or limitations on Singlewire with respect to the type, nature or content of Notifications which can be sent through Singlewire Technology, Customer agrees to be bound by the same upon Singlewire's notice to Customer.

If Customer becomes aware of any actual or threatened activity prohibited by the preceding paragraph, Customer shall, and shall cause all applicable Users to, immediately: (a) take all reasonable and lawful measures within their respective control that are necessary to stop the activity or threatened activity and to mitigate its effects (including, where applicable, by discontinuing and preventing any unauthorized access to the Service and Singlewire Materials and permanently erasing from their systems and destroying any data to which any of them have gained unauthorized access); and (b) notify Singlewire of any such actual or threatened activity.

5. USE OF THE SERVICE.

Customer, on behalf of itself and its Users, hereby grants Singlewire and its service providers and suppliers a worldwide, royalty-free license during the term of this Agreement to access, host, copy, transmit, process, display and use User Data and all Content in connection with the operation of the Service and Singlewire's performance hereunder. Singlewire and its service providers and suppliers regularly perform system backups, and Customer acknowledges and agrees that User Data and Content may exist in such backups beyond

the term of this Agreement. Customer grants to Singlewire a worldwide, perpetual, irrevocable, royalty-free license to use and incorporate into the Service and Singlewire Materials any suggestions, enhancements, requests, or other feedback provided by Customer or Users. Customer represents and warrants that (a) it has the right to grant the foregoing licenses, (b) no consents or other authorizations are necessary from any other party for Singlewire to exploit its rights under such licenses, and (c) it and its Users have the right to submit and use the User Data and Content in connection with the Service.

Customer agrees that Users may only use the Service in the manner permitted in this Agreement. Customer will be responsible for Users' use of the Service and compliance with this Agreement.

Customer agrees as follows:

a. All Content is the sole responsibility of Customer, and that Customer is solely responsible for the integrity, legality and quality of all Content.

b. Neither Customer nor any Users will send any Notifications to any telephone line or telephone number other than for emergency purposes or with the prior express consent of the contacted party (which consent has not been revoked);

c. No Content will infringe the intellectual property rights of any party, violate a party's right to privacy or violate any privacy laws, any of Customer's privacy policies or any applicable laws, rules or regulations, or will justify a complaint to the Federal Communications Commission or any other government agency;

Customer will not use or permit the use of the Service or Singlewire Materials:

a. to engage in or facilitate any illegal, fraudulent, unethical, deceptive or misleading practices, including but not limited to, creating a false identity or forged contact information or message header or otherwise attempt to mislead others as to the identity of the sender or the origin of the message;

b. in connection with any telemarketing, commercial messages, advertisements or solicitations, junk email, junk phone messages, spamming or any unsolicited or harassing messages (commercial or otherwise);

c. in any manner which violates or facilitates the violation of any law, statute, ordinance, rule or regulation, (including without limitation the CAN-SPAM Act, the Telephone Consumer Protection Act, the Do-Not Call Implementation Act, the Health Insurance Portability and Accountability Act, laws governing export control, and any related rules or regulations);

d. to attempt to bypass or break any security mechanism on any of the Services or using the Services in any other manner that poses a security or service risk to the Service or any of its users;

e. to test or reverse-engineering the Services in order to find limitations, vulnerabilities or evade filtering capabilities;

f. to launch or facilitate, whether intentionally or unintentionally, a denial of service attack on any of the Services or any other conduct that adversely impacts the availability, reliability or stability of the Services;

g. to harvest or otherwise collecting information about others, including email addresses or phone numbers.

h. to transmit any material that contains viruses, trojan horses, worms or any other malicious, harmful, or deleterious programs; or

i. To transmit any material that is libelous, defamatory, discriminatory or otherwise malicious or harmful to any person or entity.

Customer acknowledges and agrees that some or all of the Service is hosted online by or for Singlewire and, accordingly, the use of the Service requires, among other things, an Internet connection and a properly licensed web browser which is compatible with the Service, which Customer is responsible for obtaining and maintaining at its own expense. Customer and its Users will be solely responsible, at their own expense, for acquiring, installing and maintaining all hardware, software and other equipment as may be necessary for them to connect to, access, and use the Service under this Agreement. Customer and its Users acknowledge that the operation of the Service is dependent on the networks, services and facilities of third parties (*e.g.*, telecommunications providers), and that Singlewire has no responsibility or liability for the failure of the Service due to the failure of any such third party networks, services or facilities.

Users who wish to receive Notifications via a Singlewire client application for compatible mobile devices (*e.g.*, InformaCast Mobile for iOS devices) will need to obtain licensed copies of such application and accept the terms of the applicable end user license agreement. Users who receive Notifications on mobile devices are solely responsible for all data and wireless charges, fees and taxes.

Customer acknowledges and agrees that the Service is merely a passive conduit for the distribution and transmission of Content by Customer and Users.

Customer agrees that Singlewire has no obligation or liability for any loss, alteration,

destruction, damage, corruption or recovery of any User Data or Content.

Singlewire or its service providers or suppliers may block Notifications based on instructions from its suppliers or service providers. Customer will not circumvent or try to circumvent such blocks.

Under no circumstances will Singlewire or any of its service providers or suppliers be responsible for any loss or access to the Content or User Data, or any damage or liability arising out of the Content or User Data, including any mistakes or errors contained in any Content or User Data or the use or transmission of the Content or User Data, any infringing Content or User Data, or the failure of a Notification to reach its intended recipient(s).

Customer agrees to maintain all security regarding its account ID, password, and connectivity with the Service. Customer is responsible for all Notifications transmitted through the Service using Customer's account. If Customer's account ID or password are stolen, or otherwise compromised, and used for malicious purposes, Customer is responsible for all Notifications sent using the stolen account information. Customer is obligated to immediately contact Singlewire to have such account ID or passwords changed to prevent continued malicious use of the Customer account.

Singlewire reserves the right to monitor Notifications sent using the Service in order to monitor the Service's performance and Customer's compliance with this Agreement. Customer agrees that communications made through the Service are not considered "secure communications media" for the purposes of the Electronic Communications Privacy Act, and that Customer has no expectation of privacy in communications made through the Service.

To the extent the Service permits the use of third-party active directories, Customer shall only access and use those active directories that it has the right and license to access and use and shall comply with all terms and conditions applicable to Customer's use of such active directory. Without limiting the foregoing, Customer shall only use its own access credentials to access and use any such active directories.

6. TERM AND TERMINATION.

This Agreement shall begin upon the earlier of Customer's acceptance of this Agreement or Customer's use of the Service and shall continue until the subscription granted in accordance with this Agreement has expired or been terminated.

Upon the expiration or termination of Customer's subscription, Customer shall cease all use of the Service and the Singlewire Materials and delete all copies of Installed Technology in the form of software. Customer acknowledges that its ability to access or use the Service and Singlewire Materials may be automatically disabled upon the expiration or termination of Customer's subscription. Upon the expiration or termination of Customer's subscription, Customer shall immediately uninstall and delete all copies of any Installed Technology in the form of software and stop use of all Installed Technology in the form of hardware.

7. INDEMNIFICATION.

To the extent permitted by statute, or to the extent not in violation of the Anti-Deficiency Act, Customer agrees to indemnify, defend and hold Singlewire and its affiliates, officers, agents, employees, service providers and suppliers harmless from any claim or demand, including reasonable attorney's fees, made by any third party due to or arising out of (a) User

Data or Content, (b) Customer's or Users' use of the Service, or (c) Customer's breach of this Agreement. Singlewire may participate in the defense of any indemnifiable claim with counsel of Singlewire's choosing, at Singlewire's own expense; provided, however that if Customer fails to provide a defense pursuant to the terms of this paragraph, such legal fees shall be at Customer's expense. Customer will not enter into the settlement of any indemnifiable claim without the prior written consent of Singlewire, not to be unreasonably withheld.

8. WARRANTIES AND LIMITATIONS OF LIABILITY.

Service Limited Warranty: Singlewire will use commercially reasonable efforts to provide the Service. The Service, Documentation and Installed Technology are provided by Singlewire "AS IS" without any warranties whatsoever, and You are not relying on any descriptions, statements, specifications, photographs or other depictions representing the Products, software and/or supporting documentation. SINGLEWIRE HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, RELATED TO PRODUCTS, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF TITLE, ACCURACY, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NONINFRINGEMENT. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, SINGLEWIRE DOES NOT GUARANTEE THAT THE PRODUCTS AND/OR SOFTWARE WILL OPERATE UNINTERRUPTED OR ERROR-FREE. THE DISCLAIMER CONTAINED IN THIS PARAGRAPH DOES NOT AFFECT THE TERMS OF ANY THIRD-PARTY LICENSOR'S/MANUFACTURER'S WARRANTY. THIS DISCLAIMER

SHALL APPLY EVEN IF THE EXPRESS WARRANTIES AND LIMITED REMEDIES SET FORTH HEREIN FAIL OF THEIR ESSENTIAL PURPOSE.

Services Limited Warranty: Singlewire warrants to Customer (or if You are a Reseller, Your customer) that the Services will be performed in a good and workmanlike manner by trained professionals and in accordance with generally accepted industry standards of care and competence. Customer's sole and exclusive remedy (and if You are a Reseller, Your customer's sole and exclusive remedy) and Singlewire's entire liability with respect to this warranty will be to either (a) re-perform or cause to be re-performed, at no additional charge to the Customer (and if You are a Reseller, Your customer), the portion of the Services not in compliance with this warranty, or (b) refund amounts paid by Customer related to the portion of the Services not in compliance..

No Variations: Customer acknowledges that no representative of Singlewire is authorized to make any representation or warranty on behalf of Singlewire that is not in these Terms or in an electronic or written document that is manually signed by an officer of Singlewire and that expressly amends Singlewire's warranty.

Limitations of Liability: Singlewire will not be responsible for and no liability shall result to Singlewire for any delays which result from any circumstances beyond its reasonable control including, but not limited to, Service unavailability, systems or Internet congestion or performance, equipment failure, material changes in costs, fire, severe weather conditions, failure of power, labor problems, acts of war or hostilities, terrorism, embargo, action or inaction by Customer, acts of God or acts or laws of any government or agency. Any Product or Service delivery dates,

completion dates and any other purported deadlines are estimates only.

UNDER NO CIRCUMSTANCES AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY REMEDY SET FORTH HEREIN WILL SINGLEWIRE OR ITS SUPPLIERS, SUBCONTRACTORS OR AGENTS BE LIABLE FOR: (A) ANY INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, BUSINESS, REVENUES OR SAVINGS OR DAMAGES FOR DATA OR AS A RESULT OF USE, EVEN IF SINGLEWIRE HAS BEEN ADVISED OF THE POSSIBILITIES OF SUCH DAMAGES OR IF SUCH DAMAGES ARE OTHERWISE FORESEEABLE, IN EACH CASE, WHETHER A CLAIM FOR ANY SUCH LIABILITY IS PREMISED UPON BREACH OF CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY OR ANY OTHER THEORY OF LIABILITY; (B) ANY CLAIMS, DEMANDS OR ACTIONS AGAINST CUSTOMER BY ANY THIRD PARTY; (C) ANY LOSS OR CLAIM ARISING OUT OF OR IN CONNECTION WITH CUSTOMER'S IMPLEMENTATION OF ANY CONCLUSION OR RECOMMENDATION BY SINGLEWIRE BASED ON, RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATED TO ANY OF THE PRODUCTS AND/OR SERVICES; OR (D) ANY UNAVAILABILITY OF THE PRODUCTS FOR USE OR ANY LOST, DAMAGED OR CORRUPTED DATA OR SOFTWARE. IN THE EVENT OF ANY LIABILITY INCURRED BY SINGLEWIRE, SINGLEWIRE'S AGGREGATE AND CUMULATIVE LIABILITY FOR DAMAGES FROM ANY CAUSE WHATSOEVER WILL IN NO EVENT EXCEED THE DOLLAR

AMOUNT PAID BY CUSTOMER FOR EITHER THE PRODUCTS GIVING RISE TO THE CLAIM OR THE SPECIFIC SERVICE GIVING RISE TO THE CLAIM.

Singlewire will indemnify, defend and hold You harmless from and against any third-party claim, suit or proceeding to the extent alleging that Products sold or licensed under these Terms infringe any U.S. patent, copyright or other intellectual property right (an "Indemnified Claim"). In accordance with 28 U.S.C. § 516, the United States Department of Justice has the sole right to represent the United States in any such action. Singlewire's indemnification obligations do not apply to the extent that the Indemnified Claim arises out of: (i) a violation of these Terms, or use of the Product not in accordance with the relevant Documentation; (ii) modifications to the Products made by a party other than Singlewire or without Singlewire's prior written consent; (iii) the failure to follow any reasonable instructions provided by Singlewire that would have avoided any alleged infringement; (iv) improper installation services provided by a party other than Singlewire; or (v) use of the Products in violation of law. In the event that You are a Reseller and that You, or in Singlewire's reasonable judgment may be, the subject of an Indemnified Claim, then

Singlewire shall, at its option and expense, (a) replace or modify the Product or Services so that they become non-infringing, (b) obtain a license for You to continue to resell or relicense the Products, or (c) terminate Your right to resell or relicense the affected Products. This paragraph states Singlewire's sole liability to, and Your exclusive remedy against, Singlewire for any Indemnified Claim.

8. EXPORT REGULATION.

The Products and any related technical data (collectively, "Controlled Technology") may be subject to U.S. export control laws, including the U.S. Export Administration Act and its associated regulations. The Customer shall not, and shall not permit any third parties to, export, re-export or release, directly or indirectly any Controlled Technology to a jurisdiction or country to which the export, re-export or release of any Controlled Technology is prohibited by applicable federal law, regulation or rule. The Customer shall comply with all applicable federal laws, regulations and rules, and complete all required undertakings (including obtaining any necessary export license or other governmental approval), prior to exporting or re-exporting any Controlled Technology.

CUSTOMER - Government entity / department name:

Signature: _____

Name (Print): _____

Title: _____

Date: _____

SINGLEWIRE

Signature: _____

Name (Print): _____

Title: _____

Date: _____

CloudHub™ Cloud Access Control Service Level Agreement & Description

This Service Description is designed to provide a baseline understanding of and set expectations about the activities and deliverables that make up CloudHub™ Cloud Access Control. This document contains important information regarding the Services you have purchased from Development Group, Inc. The CloudHub Cloud Access Service Level Agreement (“SLA”) is a policy governing the use of Development Group’s Access Control Services (“ACS”) and CloudHub™ connectivity (“CloudHub”) between Development Group Inc. (“DGI”, “us” or “we”) and users of DGI’S services (“Government customer” or “client”). Government customer is the “ordering activity,” defined as an “entity authorized to order under GSA Schedule contracts as defined in GSA Order ADM4800.2G, as may be revised as needed. This SLA applies separately to each account using CloudHub services.

Functionality & Services

CloudHub™ Cloud Access Control is designed for customers looking to leverage the benefits of an enterprise class, scalable, feature-rich credential based access control system without impacting current personnel with an additional technology to manage and staff. This flexible system architecture allows for a range of applications from single sites to globally distributed physical security management systems.

CloudHub™ Cloud Access Control Services includes the following:

- DGI shall provide remote support necessary to respond to requests made by Customer for routine moves, adds, changes and deletes (MACDs) to the Access Control Systems.
- DGI shall provide periodic configuration backups of the S2 Controller configurations.
- DGI shall maintain current documentation related to Customer’s Access Control environment. Such documentation shall be used for the exclusive purpose to provide services described herein.
- DGI shall provide the following services on managed ACS hardware per unit and on managed ACS applications per seat or instance count.
- Custom alerting available on a per-need basis as determined by DGI’s Network Operations team and requested by the customer.
- Access Control System Software upgrades in conjunction with “Software Update” description
- Patch updates in conjunction with “Software Update” description
- Device availability monitoring & alerting
- Pre-Deployment Software Configurations
- Remote & Onsite Technical Troubleshooting for Existing CloudHub ACS Environments
- Management action authentication, authorization, and accounting of commands
- Change control process administration for operation best common practices

Features Detailed

Monitoring, Alerting & Reporting

CloudHub™ Cloud Access Control provides 24x7 remote device availability monitoring of all controlled portals through DGI's Network Operations Center (NOC). Systems are actively monitored for availability during normal business hours and impacts to ACS performance are responded to within 16 business hours. Access control events and alerts can be stored and used for customized reporting based on the specific needs of the customer as requested. Time sensitive reporting, such as "Forced Entry" can be sent real time via SMS messaging and email. Reports can be constructed to include but not limited to, Access Levels, Credential Audits, Portal Access, History, Occupancy, and can encompass any other DGI monitored input. Reports shall be constructed on an as-needed basis as determined by DGI's Network Operations Center and Customer and will include the delivery frequency defined by a use provided by the customer.

Management

All access control programming, credential holder adds & changes, as well as report generation are managed by DGI. By establishing a change control process, current documentation of the customer's access control environment will be maintained by DGI, facilitating a complete understanding of portal and credential status. Quarterly scheduled consultation meetings will be provided to discuss outstanding issues, change requests, and an overall evaluation of the access control services.

Maintenance

CloudHub™ Cloud Access Control provides software and hardware maintenance. From updates, backups, and device inventory, to unlimited moves, changes, and deletions of credential profiles, DGI is committed to maintaining a healthy up to date access control system. All hardware owned by DGI will be monitored and maintained by DGI at no additional cost. Lost, stolen or damaged Credential badge? No problem, DGI will replace at no cost.

24 x 7 Service Coverage

Like all other DGI CloudHub offerings, help is just a phone call away. DGI's 8 x 5 live help desk is a one stop shop for all service needs. For critical, high priority service needs, DGI Network Operations Center (NOC) support team is available 24 hours per day, 7 days per week to assist with MACDs, out-of-service events, configuration and for trouble shooting issues. Normal business hours Monday thru Friday, 07:00 – 18:00 PST/PDT, excluding DGI's observed holidays. To reach an on-call support engineer, service requests can be made using any of the following options:

- Sending an email to noc@development-group.net;
- Calling 530-510-4300
- Opening a Service Request using the online web portal at <http://www.dgi.rocks>.

Credits & Adjustments

Development Group Inc. will not provide any form of service credit or adjustments for failed services, outages, or untimely reports. As DGI's CloudHub Platform is an on-demand service, should these services rendered not meet the customers' expectations, CloudHub Access Control can be terminated at any given time with written 30-Day notice from the customer as adhered to Development Group's Master Service Agreement. The CloudHub Platform allows the customer the flexibility of no-term contracts in exchange for a no service credits acknowledgement.

SOFTWARE UPDATES DESCRIPTION

DGI shall provide remote support necessary to install updated software where updates are available and where Customer requests or DGI recommends updates for supported software. If a feature set is licensed, Customer will be entitled to updates at the upgraded level for the licensed hardware. Software update schedule and frequency to be determined based upon business impact and hardware replacement cycle set by DGI review.

SERVICE EXCLUSIONS

End-User Helpdesk Support (Desktop Environment Troubleshooting, MS Windows, Software Apps, Etc.)

DGI retains the right to assess all Customer initiated service requests for best-effort resource investments and to determine when a service request has elevated to "out of scope". Out of scope service requests shall be at the sole discretion of DGI to deem a billable item at standard time and materials rates.

DGI shall not be held directly responsible for any campus or network related compliance and/or security standards required to be met/enforced by the Customer. DGI shall make best efforts to aid the Customer in compliance and security configurations where requested but cannot take ownership for enforcing, reporting, or enacting on deviations outside of the Customer set standards.

DGI shall not be held directly responsible for Emergency 911 (E911) related services, alerting, reporting, and compliance standards. DGI will assist the Customer in E911 configurations items but it is the Customers responsibility to maintain, verify, and ensure that E911 services are functioning and implemented in the required fashion.

AMENDMENTS

DGI reserves the right to amend the SLA from time to time effective upon the posting and Contracting Officer's review and approval of any revised SLA metrics presented to the Government customer and/or ordering activity.

Incident Case Priority Matrix

DGI classifies and prioritizes problems according to impact and urgency.

A problem is classified by the Customer according to its impact on the business (e.g. the size, scope and complexity of the problem).

There are four (4) impact levels:

- Widespread: Entire network is affected (more than three quarters of individuals, sites or devices);
- Large: Multiple sites are affected (between one-half and three-quarters of individuals, sites or devices);
- Localized: Single site and/or multiple users are affected (between one-quarter and one-half of individuals, sites or devices);
- Individualized: A single user is affected (less than one-quarter of individuals, sites or devices).

Urgency defines the criticality of the problem to Customer's business.

There are four (4) urgency levels:

- Critical: Primary business function is stopped with no redundancy or backup. There may be an immediate financial impact to the Customer's business. The Customer determines the issue as critical.
- High: Primary business function is severely degraded or supported by backup or redundant system. There is a probable significant financial impact to the Customer's business. The Customer perceives the issue as high.
- Medium: Non-critical business function is stopped or severely degraded. There is a possible financial impact to the Customer's business. The Customer perceives the issue as medium.
- Low: Non-critical business function is degraded. There is little or no financial impact. The Customer perceives the issue as low.

The Severity assigned to a Service Request defines the level of effort that will be expended by DGI and the Customer to resolve a problem.

Problem severities are defined as follows:

- S1: Critical – DGI and the Customer will commit any necessary resources 24x7 to resolve the situation.
- S2: High – DGI and the Customer will commit fulltime resources during Standard Business Hours to resolve the situation.
- S3: Medium – DGI and the Customer are willing to commit resources during Standard Business Hours to restore service to satisfactory levels.

- S4: Low - DGI and the Customer are willing to commit resources during Standard Business Hours to provide information or assistance.

		IMPACT			
URGENCY		Widespread	Large	Localized	Individualized
	Critical	S1	S1	S2	S2
	High	S1	S2	S2	S3
	Medium	S2	S3	S3	S3
	Low	S4	S4	S4	S4

DGI will downgrade the Service Request priority in accordance with reduced severity of impact or problem resolution. The Service Request may be left open for a prescribed period (16-72 Business Hours) while operational stability is being assessed. Service Requests shall be closed by DGI or Customer upon validation of issue remediation and the systems return to operational stability.

Customer Acceptance

Company / Organization Name

Customer Representative Name (Printed)

Customer Representative Title

Customer Representative Signature