



Wiser Imagery Services, LLC

**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST**

On-line access to ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is <http://www.gsaadvantage.gov>.

SCHEDULE TITLE: Federal Supply Schedule 70- General Purpose Commercial Information
Technology Equipment, Software, and Services

SPECIAL ITEM NO. (SINS): 132- 51 - IT Professional Services
132-41 - Earth Observations Solutions

FSC/ PSC Class: D399 IT AND TELECOM – OTHER IT AND COMMUNICATIONS

**CONTRACT NUMBER:
GS-35F-508GA**

**PERIOD COVERED BY CONTRACT:
June 16, 2017 to June 15, 2022**

COMPANY INFORMATION:

Wiser Imagery Services, LLC
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Contracts Point of Contact: Phil Patterson / PTPatterson@wiser.team

Business Size: Small

For more information on ordering from Federal Supply Schedules, click on the FSS Schedules button at: <http://www.gsa.gov/schedules>



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Company Information

Background

Wiser was a Civil Engineering Firm founded in 1996. Since its commencement, Wiser has achieved significant growth and expanded its services from a foundation in civil engineering firm to a Geospatial intelligence company. Wiser begun its trajectory by assuming a leading-edge concept through initially providing state of the art GPS/Geodetic positioning services for the first photogrammetric satellites. Wiser has grown notably and offers the following types of businesses: Engineering, Surveying & Mapping, Geospatial Technologies, and, most recently, a Defense, Information & Intelligence Firm. Wiser has become a Government Technical Services firm with an emphasis in federal government work, particularly in support of the Department of Defense and Intelligence Community (IC). Wiser's success is due to a strong management team, quality past performance, and customer satisfaction.

Organization

Wiser's single largest asset is its dedicated and professional workforce. Currently, Wiser employs 50+ employees. The success Wiser has achieved is directly related to the quality faculty within each of its departments. Our employees are highly trained in their given fields. Wiser further develops its employees through cross training across our productions and services. We have established an infrastructure that facilitates this cross-training, enabling us to quickly add personnel to projects when needed.

Management

The Wiser management team develops and executes processes and strategies for the success of the following: flexibility through product lines, safeguarding against risk, communication (external and internal), product quality, and proper resourcing. The management group provides a framework for success that ultimately leads to stronger team skills, engagement by all, dynamic cultures, and customer satisfaction. The Wiser managers utilize project management techniques and tools considered as best practice. Project managers monitor schedule and budgeting requirements throughout the project life cycle. Wiser has project managers who have earned Project Management Professional (PMP) credentials offered through the Project Management Institute (PMI). Project managers are devoted to continual client interaction throughout the project to gauge customer satisfaction, identify developing project needs, and guidance changes. WISER management integrates risk management and quality control into all processes. In addition to traditional management techniques, Wiser's management uses agile methodologies when applicable. This enables management to enhance and build an incremental method of managing the design and building activities while also delivering the best possible data and analytical service development over the life of the project. Wiser's spirited approaches help our team respond to the unpredictability of search, organize and report production through incremental, iterative work cadences known as sprints. Wiser is ISO registered under the International Organization for Standardization (ISO) edition 9001:2008 and has adopted a quality management system to mitigate production risks and meet quality goals.



Past Performance

Wiser is a leading supplier in geospatial, intelligence, and engineering services to federal, state, and local agencies as well as private sector industrial and commercial groups. Working on NGA's Tundra, GEOINT Data Services (GDS), Global Geospatial Intelligence (GGI) contract and on the previous Omnibus contract, we offer a broad range of products and services to support the Department of Defense (DoD), various Combatant Commands, and the Intelligence Community. Wiser serves many Federal, state, and local agencies, as well as private sector industrial and commercial clients, focused on digital geospatial products, industry leading tools best practices, and large-scale databases. Wiser's past and current experience spans over twenty years of geospatial and intelligence services to include source imagery acquisition and processing, elevation source acquisition and terrain data processing, data collection and conversion, intelligence analysis, Subject Matter Expert (SME) support, database development and maintenance, enterprise database management, software engineering, and other geospatial-intelligence (GEOINT) related services to multiple agencies within the Intelligence Community and Department of Defense. Wiser's main service sector in Federal markets has been intelligence analysis, geospatial production, providing on-site personnel services, and administration and information technology (IT) support services.

Service Offerings

Geospatial Production

Geospatial Foundation data production is the largest offerings at Wiser. To efficiently and consistently communicate guidance to production staff members across multiple sites, Wiser maintains a guidance portal and production library on all projects and utilizes cloud services daily. The guidance portal allows the production staff to log any project specific guidance, photo interpretation, tool usage, or software questions. From crisis tasking to high-volume production on demand, Wiser provides GEOINT production and analysis to our customers

- Feature Data:
 - TDS (All scales GRLS)
 - MGCP (Full fresh collect, Updates)
 - City Graphics
 - UFD Level 2 & 3
 - Pin-Point Content Maintenance
 - Conflation Processing Techniques
 - Topologic Validation
- Product Finishing:
 - TLM 50k & 100k
- MDG 50k & 100k
- Near-Shore Littoral Mapping Solution
- Source preparation to finalization of TIF Separates
- TPC 500k
- Crisis Surge Support:
 - MDG 50k & 100k
 - MGCP
 - S-UTDS
 - FD Updates 50k
 - Contour Generation
- Elevation:

- Terrain/Contour Generation
- LiDAR Acquisition and Processing
- Geodetic Control
- Imagery:
 - Imagery Acquisition and Processing
 - Orthophotography Production
 - Open Source Intelligence Data Collection & Conflation

Analytical Services

Wiser performs analytical services to meet the demands of our customers. Our approach to Analysis as a Service is centered around Object Based Production and Structured Observation Management techniques. Wiser has established a set of processes to provide open source analysis to our customers. Given the wealth of data available from open sources, social media and crowd sourced data; traditional collection and analysis methods are no longer the best value, or best product. Using open source and commercially available software we can search, harvest, mine, and analyze data related to the object/area of interest to our customer. Our experience lies primarily in:

- Oil and Gas Industry
- Transportation
- Security
- Country based portfolio analysis
- Geospatial analysis
- Imagery analysis and exploitation

Object Based Production

Wiser performs Object Based Production (OBP) analytic services. OBP can be used to provide Activity Based Production (ABP) and to serve as the baseline for Structured Observation Management (SOM). OBP is centered around extracting information that is directly relatable to a defined location, contextualization, and characterization of objects. Wiser uses open sources, imagery, social media, and other non-traditional sources to find, collect, and attribute all usable data. Discoverability of features include but are not limited to the following examples: BUILDINGS: government properties, commercial properties, construction sites, religious sites, damaged structures, residential. Energy: Oil and Gas, Electric Transmission, Nuclear Plants and Systems, Hydro Power, Coal, Natural Gas, Hydro, Wind, Geothermal, Solar, Bioenergy; Transportation: Highways, Bridges, Rail, Subways, Airports, Ports, Ship Lanes, Air Lanes; Military: Bases, Police, Commands, Tactical Operations, Airport, Rolling Stock, Weapons support, Tanks, Artillery, Vessels; High Profile Buildings and clusters of building: Major Urban Population Centers, Government Facilities, Stadiums and Assembly Halls; People Clusters: Tribes, Camps; Natural disaster areas: Fires, Floods, protest, Change detection; Infrastructure: Dams, Levies, Plants, ports, rail yards; Open spaces: Agriculture, Forests, Government lands, Beaches.

Wiser has the ability to deliver data in a variety of formats, including geospatial products (GDB, SHP, GML, KML, etc), analytical formats (written reports, graphics, white papers, presentations, maps, etc) and self-contained web interface customizable to the requirements.

Structured Observation Management

Wiser provides Structured Observation analysis as a service. Our approach to find relevant and obtainable data sources to monitor objects and/or locations on a defined

interval basis. We leverage all available phenomenologies including but not limited to imagery, social media, open sources and non-traditional sources to provide the most appropriate and insightful observations. We blend key indicators from imagery, GIS, and opensource/alternate sources to develop an process driven algorithm to answer each unique question requested encounter in a way that permits automating the examination of these large data sets to excerpt what is important. Our products are scalable and can be prioritized to meet the changing needs of our customers. Each SOM deliverable is analyzed against the customer requirement. Detailed reports concerning the observed information or alerts reporting a movement or threshold has been met.

FTE Service

Wiser's Intelligence Solutions division provides a diverse group of intelligence analysts and subject matter experts in multiple fields, working on-site at government and military locations including the contiguous United States (CONUS) and outside of the contiguous US (OCUNUS) to support the department of Defense and Intelligence Community. In addition, the Intelligence Solutions has past performance supporting the following Intelligence, Defense, and Domestic Community agencies as a Small Business.

- Imagery Analysts
- Geospatial Analysts
- Cartographic Analysts
- Full Motion Video Analysts
- SIGINT/HUMINT Analysts
- Intelligence/Regional Analysts
- Screeners
- Counterintelligence Analysts
- Source Analysts
- Regional Analyst
- Technologists
- Program Managers/Analysts
- Counter IED Analysts

Contract Information

1. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

SIN DESCRIPTION

132-51 Information Technology Professional Services

***Cooperative Purchasing (STLOC) Available*

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN

See attached price list

1c. HOURLY RATES (Services Only)

SERVICE PROPOSED (e.g. Job Title/Task)	PRICE (including IFF)
<i>CADD Technician</i>	\$49.67
<i>Cartographer, Apprentice</i>	\$45.37
<i>Cartographer, Journeyman</i>	\$56.51
<i>Cartographer, Senior</i>	\$73.87
<i>Computer Programmer</i>	\$80.85
<i>Contracts Administrator</i>	\$58.96
<i>Contracts Manager</i>	\$88.95
<i>Database Developer</i>	\$78.59
<i>Database Systems Manager</i>	\$91.70
<i>Geospatial Analyst, Apprentice</i>	\$45.34

<i>Geospatial Analyst, Journeyman</i>	\$57.13
<i>Geospatial Analyst, Senior</i>	\$73.87
<i>GIS Application Developer</i>	\$70.84
<i>GIS Application Engineer</i>	\$82.23
<i>Imagery Analyst, Apprentice</i>	\$59.57
<i>Imagery Analyst, Journeyman</i>	\$83.02
<i>Imagery Analyst, Senior</i>	\$107.45
<i>Multi-media Specialist, Apprentice</i>	\$57.37
<i>Photogrammetrist, Apprentice</i>	\$58.18
<i>Photogrammetrist, Journeyman</i>	\$76.41
<i>Photogrammetrist, Senior</i>	\$94.66
<i>Production Manager</i>	\$90.55
<i>Program Manger</i>	\$131.33
<i>Project Manager</i>	\$101.37
<i>Quality Assurance Manager</i>	\$91.98
<i>Quality Control Specialist</i>	\$75.08

<i>Regional Analyst</i>	\$77.58
<i>Security Analyst</i>	\$78.80
<i>Software Engineer</i>	\$95.11
<i>System Analyst</i>	\$63.55
<i>System Integrator</i>	\$94.64
<i>System Manager</i>	\$84.87
<i>Web Application Developer</i>	\$74.96
<i>Survey Crew</i>	\$57.31
<i>Lidar Technician I</i>	\$50.53
<i>Lidar Technician II</i>	\$55.51

2. **MAXIMUM ORDER***: The maximum order is \$500,000 for SIN 132 – 51.

NOTE TO ORDERING ACTIVITIES: *If the best value selection places your order over the Maximum Order identified in this catalog/price list, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contractor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contractor (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

3. **MINIMUM ORDER**: \$100

4. **GEOGRAPHIC COVERAGE**: Contractor will provide domestic and overseas delivery.

Domestic delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Note that for products, domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas

activities.

5. **POINT(S) OF PRODUCTION:** N/A – Services
6. **DISCOUNT FROM LIST PRICES:** Prices shown are GSA net prices
7. **QUANTITY/VOLUME DISCOUNT:** Additional 1% discount for orders greater than \$500,000
8. **PROMPT PAYMENT TERMS:** 1% Net 10 days
9. **9a. Government Purchase Cards are accepted at or below the micro-purchase threshold.**
9b. Government Cards are not accepted above the micro-purchase threshold.
10. **FOREIGN ITEMS:** N/A
11. **TIME OF DELIVERY:** 30 days ARO or as negotiated at the task order level
 - 11b. **EXPEDITED DELIVERY:** Negotiated at Task Order Level
 - 11c. **OVERNIGHT AND 2-DAY DELIVERY:** Negotiated at Task Order Level
 - 11d. **URGENT REQUIRMENTS:** Agencies can contact the Contractor’s representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.
12. **FOB POINT:** Destination
Note: All travel required in the performance of this contract and orders placed hereunder must comply with the Federal Travel Regulations (FTR) or Joint Travel Regulations (JTR), as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all contractor travel. Contractors cannot use GSA city pair contracts. The contractor shall not add the Industrial Funding Fee onto travel costs.
13. **13a. ORDERING ADDRESS:** Same as Contractor’s address.
13b. ORDERING PROCEDURES: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3. Standard Form 1449, Contract for Commercial Items (Cont’d) Page 1E WISER IMAGERY SERVICES LLC Contract Number GS-35F-508GA
14. **PAYMENT ADDRESS:** Same as Contractor’s address.
15. **WARRANTY PROVISION:** Standard Commercial Warranty. Customers should contact the contractor for a copy of the warranty.
16. **EXPORT PACKING CHARGES:** Not applicable.
17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:**
Accepted at or below the micro-purchase level.

18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** N/A
19. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A
20. **20a. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** N/A
20b. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE): N/A
21. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** N/A
22. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** N/A
23. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** N/A
24. **24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** N/A
24b. Section 508 Compliance for EIT: N/A
25. **DUNS NUMBER:** 102692014
26. **NOTIFICATION REGARDING REGISTRATION IN CENTRAL CONTRACTORREGISTRATION (CCR) DATABASE:**
Contractor is registered and valid in SAM, Cage Code =1ZKN3

Terms and Conditions

****The phrase, "Information Technology (IT) Professional Services/Identity Access Management (IAM) Professional Services" in the following paragraphs may need to be revised in order to be consistent with the Offeror's proposal; e.g., if only IT Professional Services are offered, all references to IAM Services should be deleted.****

******NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.**

1. **SCOPE**
 - a. **The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT/IAM Professional Services within the scope of this Information Technology Schedule.**
 - b. **The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.**

2. **PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under

this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize,

or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of

defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/IAM PROFESSIONAL SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT/IAM Service offered under Special Item Numbers 132-51 IT/IAM Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT/IAM Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: System Engineer

Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices.

Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, conducts feasibility studies.

Minimum Education: Bachelor's Degree in Computer Science

******NOTE: If offering IT Professional Services with E-Commerce, use SIN 132-51 and include the Terms and Conditions applicable to the IT Professional Services offered.**

1. SCOPE

The prices, terms and conditions stated under Special Item Number 132-52 Electronic Commerce (EC) Services apply exclusively to EC Services within the scope of this Information Technology Schedule.

2. ELECTRONIC COMMERCE CAPACITY AND COVERAGE

The Ordering Activity shall specify the capacity and coverage required as part of the initial requirement.

3. INFORMATION ASSURANCE

a. The Ordering Activity is responsible for ensuring to the maximum extent practicable that each requirement issued is in compliance with the Federal Information Security Management Act (FISMA)

b. The Ordering Activity shall assign an impact level (per Federal Information Processing Standards Publication 199 & 200 (FIPS 199, "Standards for Security Categorization of Federal Information and Information Systems") (FIPS 200, "Minimum Security Requirements for

Federal Information and Information Systems”) prior to issuing the initial statement of work. Evaluations shall consider the extent to which each proposed service accommodates the necessary security controls based upon the assigned impact level. The Contractor awarded SIN 132-52 is capable of meeting at least the minimum security requirements assigned against a low-impact information system (per FIPS 200).

c. The Ordering Activity reserves the right to independently evaluate, audit, and verify the FISMA compliance for any proposed or awarded Electronic Commerce services. All FISMA certification, accreditation, and evaluation activities are the responsibility of the ordering activity.

4. DELIVERY SCHEDULE.

The Ordering Activity shall specify the delivery schedule as part of the initial requirement. The Delivery Schedule options are found in Information for Ordering Activities Applicable to All Special Item Numbers, paragraph 6. Delivery Schedule.

5. INTEROPERABILITY.

When an Ordering Activity requires interoperability, this requirement shall be included as part of the initial requirement. Interfaces may be identified as interoperable on the basis of participation in a sponsored program acceptable to the Ordering Activity. Any such access or interoperability with teleports/gateways and provisioning of enterprise service access will be defined in the individual requirement.

6. ORDER

a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering electronic services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all electronic services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

7. PERFORMANCE OF ELECTRONIC SERVICES

The Contractor shall provide electronic services on the date agreed to by the Contractor and the ordering activity.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

9. RIGHTS IN DATA

The Contractor shall comply FAR 52.227-14 RIGHTS IN DATA – GENERAL and with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

10. ACCEPTANCE TESTING

If requested by the ordering activity the Contractor shall provide acceptance test plans and procedures for ordering activity approval. The Contractor shall perform acceptance testing of the systems for ordering activity approval in accordance with the approved test procedures.

11. WARRANTY

The Contractor shall provide a warranty covering each Contractor-provided electronic commerce service. The minimum duration of the warranty shall be the duration of the manufacturer's commercial warranty for the item listed below:

****Insert commercial warranty.****

The warranty shall commence upon the later of the following:

- a. Activation of the user's service
- b. Installation/delivery of the equipment

The Contractor, by repair or replacement of the defective item, shall complete all warranty services within five working days of notification of the defect. Warranty service shall be deemed complete when the user has possession of the repaired or replaced item. If the Contractor renders warranty service by replacement, the user shall return the defective item(s) to the Contractor as soon as possible but not later than ten (10) working days after notification.

12. MANAGEMENT AND OPERATIONS PRICING

The Contractor shall provide management and operations pricing on a uniform basis. All management and operations requirements for which pricing elements are not specified shall be provided as part of the basic service.

13. TRAINING

The Contractor shall provide normal commercial installation, operation, maintenance, and engineering interface training on the system. If there is a separate charge, indicate below:

14. MONTHLY REPORTS

In accordance with commercial practices, the Contractor may furnish the ordering activity/user with a monthly summary ordering activity report.

14. ELECTRONIC COMMERCE SERVICE PLAN

- (a) Describe the electronic service plan and eligibility requirements.

- (b) Describe charges, if any, for additional usage guidelines.

- (c) Describe corporate volume discounts and eligibility requirements, if any.

Labor Category Descriptions

Labor Category	Minimum & General Experience and Years of Experience	Functionality Responsibility (Summary)	Educational Responsibility
CADD Technician	2	<p>Proficient in CAD software and methodology. Creates and maintains electronic files. Works with engineers to create requested designs. Manages project-related field work. Performs quality assurance and quality control checks on output.</p>	Bachelors Degree (or Equivalent)
Cartographer, Apprentice	2	<p>Cartographers acquire, analyze, compile, evaluate and review geospatial data for use in products or data holdings. They attribute, exploit, extract, format, manipulate, position and symbolize geospatial information. They ensure the quality, accuracy and currency of geospatial information produced. An apprentice cartographer performs the extraction and finishing of geospatial information.</p>	Bachelors Degree (or Equivalent)
Cartographer, Journeyman	3	<p>Cartographers acquire, analyze, compile, evaluate and review geospatial data for use in products or data holdings. They attribute, exploit, extract, format, manipulate, position and symbolize geospatial information. They ensure the quality, accuracy and currency of geospatial information produced. An apprentice cartographer performs the extraction and finishing of geospatial information.</p>	Bachelors Degree (or Equivalent)
Cartographer, Senior	6	<p>Cartographers acquire, analyze, compile, evaluate and review geospatial data for use in products or data holdings. They attribute, exploit, extract, format, manipulate, position and symbolize geospatial information. They ensure the quality, accuracy and currency of geospatial information produced. An apprentice cartographer performs the extraction and finishing of geospatial information.</p>	Bachelors Degree (or Equivalent)

Computer Programmer	5	Develops, modifies and maintains assigned programs, designs and implements modifications to the interrelation of files and records, monitors the operation of programs, diagnoses and corrects errors in logic and coding, implements and maintains assigned portions of scientific programming projects, tests and documents work and writes and maintains operator instructions.	Bachelors Degree (or Equivalent)
Contracts Administrator	2	Supports the Contract Manager in the planning and execution of all activities related to the contract.	Bachelors Degree (or Equivalent)
Contracts Manager	5	Responsible for planning and execution of all activities related to a contract. Plans and coordinates the activities of administration and program control. Interfaces with the Government Contracting Officer and COR. Ensures compliance with all management policies, plans and procedures. Ensures that all personnel proposed/assigned to a task meet Government qualification standards. Approves invoices submitted to the Government for payment. Oversees subcontractor management. Responsible for contract compliance. Reviews contract execution to identify problems and ensure that the Government is provided timely notification of funding or performance related issues.	Bachelors Degree (or Equivalent)
Database Developer	5	Experienced in DBMS software such as Oracle, SQL Server or Informix. Develops database libraries, queries and access procedures, and supports the Database Systems Manager.	Bachelors Degree (or Equivalent)

Database Systems Manager	7	<p>Maintains populated database, insures data integrity and integration between databases. Specifies proper types of file organization, indexing methods and security procedures. Advises project teams on the design of complex databases. Defines specialized aspects of database administrator documentation. Provides expertise in data storage systems. Develops backup and archival policies and procedures. Configures storage systems software to meet requirements. Performs administrative tasks and implements software solutions for performance enhancement, operator interface and increased user capability.</p>	Bachelors Degree (or Equivalent)
Geospatial Analyst, Apprentice	2	<p>Geospatial analysts extract and/or acquire geospatial information, derivative information and multi-INT data for analysis, visualization and modeling to solve problems and enhance the GEOINT knowledge of mission-specific intelligence issues. This also includes extracting specific mission-related feature data in accordance with product specifications and requirements.</p>	Bachelors Degree (or Equivalent)
Geospatial Analyst, Journeyman	5	<p>Geospatial analysts extract and/or acquire geospatial information, derivative information and multi-INT data for analysis, visualization and modeling to solve problems and enhance the GEOINT knowledge of mission-specific intelligence issues. This also includes extracting specific mission-related feature data in accordance with product specifications and requirements.</p>	Bachelors Degree (or Equivalent)
Geospatial Analyst, Senior	10	<p>Geospatial analysts extract and/or acquire geospatial information, derivative information and multi-INT data for analysis, visualization and modeling to solve problems and enhance the GEOINT knowledge of mission-specific intelligence issues. This also includes extracting specific mission-related feature data in accordance with product specifications and requirements.</p>	Bachelors Degree (or Equivalent)

GIS Application Developer	5	Plans, develops, enhances and supports GIS software, database and web applications, interfaces, productivity tools, desktop tools and client utilities in the context of enterprise GIS.	Bachelors Degree (or Equivalent)
GIS Application Engineer	5	Analyzes functional business applications and design specifications for functional activities. Translates detailed design into computer software. Tests, debugs and refines the computer software to produce the required product. Prepares program level and user level documentation. Enhances software to reduce operating time or improve efficiency.	Bachelors Degree (or Equivalent)
Imagery Analyst, Apprentice	2	Apply remote sensing principles and methods to analyze data and solve problems in areas, including natural resource management, urban planning, or homeland security. Develop new analytical techniques and provides scientific analysis and products collected from the exploitation of multispectral image (MSI) and hyper-spectral image (HSI) data. Provide support for informational briefings for the purpose of educating analysts and managers on the capabilities of spectral data and their potential application.	Bachelors Degree (or Equivalent)
Imagery Analyst, Journeyman	5	Apply remote sensing principles and methods to analyze data and solve problems in areas, including natural resource management, urban planning, or homeland security. Develop new analytical techniques and provides scientific analysis and products collected from the exploitation of multispectral image (MSI) and hyper-spectral image (HSI) data. Provide support for informational briefings for the purpose of educating analysts and managers on the capabilities of spectral data and their potential application.	Bachelors Degree (or Equivalent)

<p>Imagery Analyst, Senior</p>	<p>10</p>	<p>Apply remote sensing principles and methods to analyze data and solve problems in areas, including natural resource management, urban planning, or homeland security. Develop new analytical techniques and provides scientific analysis and products collected from the exploitation of multispectral image (MSI) and hyper-spectral image (HSI) data. Provide support for informational briefings for the purpose of educating analysts and managers on the capabilities of spectral data and their potential application.</p>	<p>Bachelors Degree (or Equivalent)</p>
<p>Multi-media Specialist, Apprentice</p>	<p>2</p>	<p>Multimedia Specialists are graphics and programming professionals specializing in the display information in industry standard formats. Multimedia Specialists use a variety of software suites, formats and databases to accomplish their mission. Responsible for GEOINT analysis using multi-source databases. Maintains, moves and manipulates data between applications. Assists in the development and documentation of analytical products and databases. Multimedia Specialists provide dynamic interactive presentations to support NGA geospatial intelligence (GEOINT) analysis.</p>	<p>Bachelors Degree (or Equivalent)</p>
<p>Photogrammetrist, Apprentice</p>	<p>2</p>	<p>Performs image assessment, point selection, mensuration, triangulation, orthorectification, and processing. Increase the relative and absolute positioning accuracy of imagery from a variety of sensors to support mono and stereo exploitation. Asses, evaluates and extracts elevation data from stereo imagery. Insures final products and data meets stringent accuracy requirements. Masters degree in photogrammetry is required.</p>	<p>Bachelors Degree (or Equivalent)</p>

Photogrammetrist, Journeyman	5	<p>Performs image assessment, point selection, mensuration, triangulation, orthorectification, and processing. Increase the relative and absolute positioning accuracy of imagery from a variety of sensors to support mono and stereo exploitation. Asses, evaluates and extracts elevation data from stereo imagery. Insures final products and data meets stringent accuracy requirements. Masters degree in photogrammetry is required.</p>	Bachelors Degree (or Equivalent)
Photogrammetrist, Senior	10	<p>Performs image assessment, point selection, mensuration, triangulation, orthorectification, and processing. Increase the relative and absolute positioning accuracy of imagery from a variety of sensors to support mono and stereo exploitation. Asses, evaluates and extracts elevation data from stereo imagery. Insures final products and data meets stringent accuracy requirements. Masters degree in photogrammetry is required.</p>	Bachelors Degree (or Equivalent)
Production Manager	7	<p>Oversees personnel responsible for the production process and serves as the single point of control. Responsible for ensuring compliance with governing directives. Prepares documentation associated with the production process.</p>	Bachelors Degree (or Equivalent)
Program Manger	10	<p>Prepares program plans; manages and organizes personnel assignments for program; leads, plans and organizes schedules and evaluates completed tasks; leads program reviews; insures proper communication with customer representatives and contract personnel; prepares manpower and budget estimates for program; does the final review of all deliverable documents and reports.</p>	Bachelors Degree (or Equivalent)

Project Manager	10	Responsible for all aspects of project performance; manages and supervises personnel; oversees the successful completion of assigned tasks; assists the Program Manager in working with the Government Contracting Officer and COR. Under the guidance of the Program Manager, responsible for the overall management of the specific task.	Bachelors Degree (or Equivalent)
Quality Assurance Manager	7	Performs detailed analysis of error propagation and maintains quality assurance statistics. Determines resources required for quality control. Conducts formal and informal reviews.	Bachelors Degree (or Equivalent)
Quality Control Specialist	3	Reviews work products for correctness, reviews program documentation to assure government standards/requirements are adhered to. Coordinates with the Project Manager and the Quality Assurance Manager to ensure user satisfaction.	Bachelors Degree (or Equivalent)
Regional Analyst	2	Human Geography is the discipline based on analyzing the interconnections between people and places, including the spatial and temporal patterns of human activities in the context of the environment. Human Geographers develop and implement the processes to incorporate human geography data and analysis in order to expand the understanding of the human dimension impacting intelligence issues. They are a key component to integrated work teams by promoting and enabling greater understanding and awareness of the cultural, linguistic, and human geography context within our foundational content.	Bachelors Degree (or Equivalent)

Security Analyst	10	Security support from this position shall include processing personnel background investigations for special security clearance actions including, but not limited to, 1) formulating and ensuring compliance with automated information systems security procedures; 2) suggesting, implementing and monitoring compliance with the NISPOM security policies and procedures; 3) conducting and coordinating the training for Internal personnel; and 4) performing liaison with Government and industrial security officials.	Bachelors Degree (or Equivalent)
Software Engineer	10	Leads design, implementation and integration of software and independently performs complex software development tasks.	Bachelors Degree (or Equivalent)
System Analyst	7	Analyzes and tests computer programs or system to identify errors and ensure conformance to standards. Writes documentation to describe and develop installation and operating procedures for programs. Coordinates installation of computer programs and operating systems. Tests, maintains and monitors computer system. Prepares detailed specifications from which programs will be written.	Bachelors Degree (or Equivalent)
System Integrator	7	Integrates and configures networks, applications and hardware components to meet server line functional requirements.	Bachelors Degree (or Equivalent)
System Manager	10	Installs, configures and maintains computing platforms, storage solutions and enterprise management solutions. Performs software installations and upgrades to operating systems and layered software packages. Monitors and tunes the system to achieve optimum performance. Ensures data/media recoverability through a schedule of system backups and database archive operations.	Bachelors Degree (or Equivalent)

Web Application Developer	2	<p>Designs, develops and implements web based applications using a variety of programming languages. Creates web user interfaces to new or existing databases and applications using a variety of web application platforms. Troubleshoots issues with existing or developed application systems.</p>	Bachelors Degree (or Equivalent)
Survey Crew	1	<p>Possesses a developing knowledge of field operations and principles of performing basic surveys, as well as a thorough knowledge of survey equipment. Additional requirements include: Assists in reporting broken equipment and supplies that need to be ordered, •improving methods or procedures and make suggestions, operates surveying instruments and data collectors, shares responsibility for the quality of data gathered, maintenance and care of equipment and vehicles and the safety of the crew.</p>	Bachelors Degree (or Equivalent)
Lidar Technician I	2	<p>The LiDAR Technician responsibilities include collecting and processing mobile and terrestrial LiDAR scan data, constructing panel layouts, and ground truthing LiDAR data sets. This position provides a valuable opportunity to gain experience on a variety of projects.</p>	Bachelors Degree (or Equivalent)
Lidar Technician II	4	<p>The LiDAR Technician responsibilities include collecting and processing mobile and terrestrial LiDAR scan data, constructing panel layouts, and ground truthing LiDAR data sets. This position provides a valuable opportunity to gain experience on a variety of projects.</p>	Bachelors Degree (or Equivalent)