GENERAL SERVICES ADMINISTRATION

Federal Supply Service  Authorized Federal Supply Schedule Price List
On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the
option to create an electronic delivery order are available through GSA Advantage®,
a menu-driven database system.

The INTERNET address GSA Advantage® is: GSAAdvantage.gov.

Schedule Title: MULTIPLE AWARD SCHEDULE

Contract number: GS-35F-529GA

Biscom Inc.
321 Billerica Rd
Chelmsford MA 01824
Phone: 978-250-1800, Fax 978-250-4449

Contractor’s internet address/web site: https://www.biscom.com/

Contract Administrator Source sales@Biscom.com

Business size: Small Business

Contract period: July 5, 2017 through July 4, 2027

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov

Price list current as of Modification # PO-0003, effective July 5, 2022

Prices Shown Herein are Net (discount deducted)
CUSTOMER INFORMATION:

1a. **Table of awarded special item number with appropriate cross-reference to item descriptions and awarded prices:**


   SIN OLM - Order-Level Materials are supplies and/or services acquired in direct support of individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level.

   OLMs are Purchased under the authority of the FSS Program, Unknown until an order is placed, Only authorized for use in direct support of another awarded SIN, Only authorized for inclusion at the order level under a Time-and-Materials (T&M) or Labor-Hour (LH) Contract Line Item Number (CLIN), OLMs are not open-market items, OLMs are not awarded under ancillary supplies/services or other direct cost (ODC) SINs (these items are defined, priced, and awarded at the FSS contract level).

   The Order-Level Materials SIN is only authorized for use in direct support of another awarded SIN, Price analysis for OLMs is not conducted when awarding the FSS contract or FSS BPA, Order-Level Materials SIN must be inclusive of the Industrial Funding Fee (IFF)

1b. **Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract:**

   SIN 511210 - Item 1906010, SFT Server, SFT Annual User 1 Year Contract 25000+, $9.88 ea.

   OLM - Defined, priced, and awarded at the FSS contract level.

1c. **Hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided:** Not applicable.

2. **Maximum order:** $500,000 for 511210. $250,000 for OLM and the cumulative value of OLMs in an individual task or delivery order cannot exceed 33.33% of the total value of the order.

3. **Minimum order:** $100.00

4. **Geographic coverage** (delivery area): Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

   Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

   The Geographic Scope of Contract will be domestic and overseas delivery.

5. **Point of production:** Chelmsford MA, Middlesex County.

6. **Discount from list prices or statement of net price:** Prices are net prices.

7. **Quantity discounts:** Additional .5% discount for single orders exceeding $350,000.
8. **Prompt payment terms:** Net 30.

9. **Foreign items:** Not applicable.

10a. **Time of delivery:** As mutually negotiated by each task order.

10b. ** Expedited Delivery:** As mutually negotiated by each task order with the ordering activity, if available.

10c. **Overnight and 2-day delivery:** As mutually negotiated by each task order with the ordering activity, if available.

10d. **Urgent Requirements.** The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery.

11. **F.O.B. point:** Destination.

12a. **Ordering address:** 321 Billerica Rd, Chelmsford MA 01824.

12b. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. **Payment address:** 321 Billerica Rd, Chelmsford MA 01824.

14. **Warranty provision:** 30 days.

15. **Export packing charges:** Not applicable.

16. **Terms and conditions of rental, maintenance, and repair:** Not applicable.

17. **Terms and conditions of installation:** Not applicable.

18a. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices:** Not applicable.

18b. **Terms and conditions for any other services:** Not applicable.

19. **List of service and distribution points:** Not applicable.

20. **List of participating dealers:** Not applicable.

21. **Preventive maintenance:** Not applicable.

22a. **Special attributes such as environmental attributes** (e.g., recycled content, energy efficiency, and/or reduced pollutants): Not applicable.

22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.)

23. **Unique Entity Identifier (UEI) number:** WBUXANB92ZH3.

24. **Notification regarding registration in System for Award Management (SAM) database:** Yes.
### Biscom, Inc Section 508 Compliance
Detail Voluntary Product Accessibility Templates® (VPLATs)

### Section 1194.21 Software Applications and Operating Systems

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks and explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</td>
<td>Yes, Supports with exception (listed below): Exception: The Web browser version in use must support the use of shortcut keys.</td>
<td>The FAXCOM Suite for Windows Web Client is a software application that is designed to run on a system that has a keyboard; product functions are executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</td>
</tr>
<tr>
<td>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</td>
<td>Yes, Supports</td>
<td>The FAXCOM Suite for Windows Web Client does not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. The application does not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</td>
</tr>
<tr>
<td>Criteria</td>
<td>Supporting Features</td>
<td>Remarks and explanations</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
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</tr>
<tr>
<td>(c) A well-defined on-screen indication of the current focus shall be</td>
<td>Yes, Supports</td>
<td>With the FAXCOM Suite for Windows Web Client, a well-defined on-screen indication of the current focus is provided that moves among interactive</td>
</tr>
<tr>
<td>provided that moves among interactive interface elements as the input</td>
<td></td>
<td>interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus</td>
</tr>
<tr>
<td>focus changes. The focus shall be programmatically exposed so that</td>
<td></td>
<td>changes. The focus is programmatically exposed so that Assistive Technology can track focus and focus changes.</td>
</tr>
<tr>
<td>Assistive Technology can track focus and focus changes.</td>
<td></td>
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</tr>
<tr>
<td>(d) Sufficient information about a user interface element including the</td>
<td>Yes, Supports</td>
<td>With the FAXCOM Suite for Windows Web Client, sufficient information about a user interface element including the identity, operation and state of the</td>
</tr>
<tr>
<td>identity, operation and state of the element shall be available to</td>
<td></td>
<td>element is available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in</td>
</tr>
<tr>
<td>Assistive Technology. When an image represents a program element,</td>
<td></td>
<td>text.</td>
</tr>
<tr>
<td>the information conveyed by the image must also be available in text.</td>
<td></td>
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</tr>
<tr>
<td>(e) When bitmap images are used to identify controls, status indicators,</td>
<td>Yes, Supports</td>
<td>With the FAXCOM Suite for Windows Web Client, when bitmap images are used to identify controls, status indicators, or other programmatic elements, the</td>
</tr>
<tr>
<td>or other programmatic elements, the meaning assigned to those images</td>
<td></td>
<td>meaning assigned to those images is consistent throughout an application's performance.</td>
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<td>shall be consistent throughout an application's performance.</td>
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<tr>
<td>(f) Textual information shall be provided through operating system</td>
<td>Yes, Supports</td>
<td>With the FAXCOM Suite for Windows Web Client, textual information is provided through operating system functions for displaying text. The minimum</td>
</tr>
<tr>
<td>functions for displaying text. The minimum information that shall be</td>
<td></td>
<td>information available is text content, text input caret location, and text attributes.</td>
</tr>
<tr>
<td>made available is text content, text input caret location, and text</td>
<td></td>
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<tr>
<td>attributes.</td>
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<tr>
<td>(g) Applications shall not override user selected contrast and color</td>
<td>Yes, Supports</td>
<td>With the FAXCOM Suite for Windows Web Client, textual information is provided through operating system functions for displaying text. The minimum</td>
</tr>
<tr>
<td>selections and other individual display attributes.</td>
<td></td>
<td>information available is text content, text input caret location, and text attributes.</td>
</tr>
<tr>
<td>(h) When animation is displayed, the information shall be displayable</td>
<td>Yes, Supports</td>
<td>No Animation is used in the FAXCOM Suite for Windows Web Client.</td>
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<tr>
<td>in at least one non-animated presentation mode at the option of the</td>
<td></td>
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</tr>
<tr>
<td>Criteria</td>
<td>Supporting Features</td>
<td>Remarks and explanations</td>
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<tr>
<td>------------------------------------------------------------------------</td>
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</tr>
<tr>
<td>(i) Color coding shall not be used as the only means of conveying</td>
<td>Yes, Supports</td>
<td>The FAXCOM Suite for Windows Web Client Color does not use color coding as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</td>
</tr>
<tr>
<td>information, indicating an action, prompting a response, or</td>
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<tr>
<td>distinguishing a visual element.</td>
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<td></td>
</tr>
<tr>
<td>(j) When a product permits a user to adjust color and contrast</td>
<td>Not Applicable</td>
<td>The FAXCOM Suite for Windows Web Client does not permit a user to adjust color and contrast settings.</td>
</tr>
<tr>
<td>settings, a variety of color selections capable of producing a range</td>
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<tr>
<td>of contrast levels shall be provided.</td>
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</tr>
<tr>
<td>(k) Software shall not use flashing or blinking text, objects, or</td>
<td>Yes, Supports</td>
<td>The FAXCOM Suite for Windows Web Client does not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</td>
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<tr>
<td>other elements having a flash or blink frequency greater than 2 Hz</td>
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<td>and lower than 55 Hz.</td>
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<tr>
<td>(l) When electronic forms are used, the form shall allow people</td>
<td>Yes, Supports</td>
<td>When electronic forms are used in the FAXCOM Suite for Windows Web Client, the form allows people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. Bisom tested this feature with JAWS, a 3rd party product.</td>
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<tr>
<td>using Assistive Technology to access the information, field elements,</td>
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<td>and functionality required for completion and submission of the form,</td>
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<tr>
<td>including all directions and cues.</td>
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</tr>
<tr>
<td>a text equivalent for every non-text element shall be provided</td>
<td>Yes, Supports</td>
<td>The FAXCOM Suite for Windows Web Client provides a text equivalent for every non-text element, as for example, via &quot;alt,&quot; &quot;long desc,&quot; or in element content.</td>
</tr>
<tr>
<td>(e.g., via &quot;alt&quot;, &quot;longdesc&quot;, or in element content).</td>
<td></td>
<td></td>
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<tr>
<td>(b) Equivalent alternatives for any multimedia presentation shall be</td>
<td>N/A</td>
<td>The FAXCOM Suite for Windows Web Client does not contain multimedia.</td>
</tr>
<tr>
<td>synchronized with the presentation.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(c) Web pages shall be designed so that all information conveyed with</td>
<td>Yes, Supports</td>
<td>The FAXCOM Suite for Windows Web Client was designed so that all information conveyed with color is also available without color, for example from context or markup.</td>
</tr>
<tr>
<td>color is also available without color, for example from context or</td>
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<tr>
<td>markup.</td>
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<tr>
<td>Criteria</td>
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</tr>
<tr>
<td>(d) Documents shall be organized so they are readable without requiring an associated style sheet.</td>
<td>Yes, Supports</td>
<td>The FAXCOM Suite for Windows Web Client documents (i.e., the fax attachments that are delivered as readable/searchable PDF files) are organized so they are readable without requiring an associated style sheet.</td>
</tr>
<tr>
<td>(e) Redundant text links shall be provided for each active region of a server-side image map.</td>
<td>N/A</td>
<td>The FAXCOM Suite for Windows Web Client does not contain image maps.</td>
</tr>
<tr>
<td>(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.</td>
<td>N/A</td>
<td>The FAXCOM Suite for Windows Web Client does not contain image maps.</td>
</tr>
<tr>
<td>(g) Row and column headers shall be identified for data tables.</td>
<td>Yes, Supports with exception (listed below): Row and column headers are identified for data tables that require user action. When user action is not required, frames only may be used for data tables.</td>
<td>With the FAXCOM Suite for Windows Web Client, when user action is not required, some tables may have headers laid out as a separate one-row table.</td>
</tr>
<tr>
<td>(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.</td>
<td>N/A</td>
<td>There are no tables in the FAXCOM Suite for Windows Web Client that have two or more logical levels of row or column headers.</td>
</tr>
<tr>
<td>(i) Frames shall be titled with text that facilitates frame identification and navigation</td>
<td>Yes, Supports</td>
<td>With the FAXCOM Suite for Windows Web Client, frames are titled with text that facilitates frame identification and navigation.</td>
</tr>
<tr>
<td>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</td>
<td>Yes, Supports</td>
<td>The FAXCOM Suite for Windows Web Client pages were designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</td>
</tr>
<tr>
<td>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</td>
<td>N/A</td>
<td>All information is textual.</td>
</tr>
<tr>
<td>Criteria</td>
<td>Supporting Features</td>
<td>Remarks and explanations</td>
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</tr>
<tr>
<td>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</td>
<td>Yes, Supports</td>
<td>The FAXCOM Suite for Windows Web Client was designed with functional text that can be read with Assistive Technology. Biscom tested this feature with JAWS, a 3rd party product.</td>
</tr>
<tr>
<td>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</td>
<td>N/A</td>
<td>The FAXCOM Suite for Windows Web Client does not require an applet, plug-in or other application be present on the client system to interpret page content.</td>
</tr>
<tr>
<td>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</td>
<td>Yes, Supports</td>
<td>When FAXCOM Suite for Windows Web Client forms are designed to be completed on-line, the form allows people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. Biscom tested this feature with JAWS, a 3rd party product.</td>
</tr>
<tr>
<td>(o) A method shall be provided that permits users to skip repetitive navigation links.</td>
<td>Yes, Supports</td>
<td>With the FAXCOM Suite for Windows Web Client, the user can choose their default Start page (the fax Inbox or the Compose a Fax page), thereby skipping repetitive navigation links.</td>
</tr>
<tr>
<td>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</td>
<td>N/A</td>
<td>The FAXCOM Suite for Windows Web Client does not require timed responses.</td>
</tr>
<tr>
<td>Criteria</td>
<td>Supporting Features</td>
<td>Remarks and explanations</td>
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<tr>
<td>-------------------------------------------------------------------------</td>
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</tr>
<tr>
<td>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.</td>
<td>Yes, Supported</td>
<td>The FAXCOM Suite for Windows Web Client provides a mode that allows the visually impaired to use assistive technology. In addition, faxes are delivered in readable PDF format, enabling the visually-impaired to have the fax read to them. Biscom tested this feature with JAWS, a 3rd party product.</td>
</tr>
<tr>
<td>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</td>
<td>Yes, Supported</td>
<td>The FAXCOM Suite for Windows Web Client has a mode that allows the visually impaired to use assistive technology. In addition, faxes are delivered in readable PDF format, enabling the visually-impaired to have the fax read to them. Biscom tested this feature with JAWS, a 3rd party product.</td>
</tr>
<tr>
<td>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.</td>
<td>N/A</td>
<td>The FAXCOM Suite for Windows Web Client does not require user hearing and therefore does not require changes for the hearing impaired.</td>
</tr>
<tr>
<td>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</td>
<td>N/A</td>
<td>Since audio information is not important for the use of the FAXCOM Suite for Windows Web Client, no changes are required for the hearing impaired.</td>
</tr>
<tr>
<td>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</td>
<td>N/A</td>
<td>Since the FAXCOM Suite for Windows Web Client does not require user speech, no changes are required for assistive hearing devices.</td>
</tr>
</tbody>
</table>
### Section 1194.41 Information, Documentation and Support

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks and explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</td>
<td>N/A</td>
<td>Since the FAXCOM Suite for Windows Web Client does not require fine motor control or simultaneous actions, no changes are required for users with limited reach and strength.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks and explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge</td>
<td>Yes, Supported</td>
<td>Biscom will provide product support documentation to end-users in alternate formats upon request, at no additional charge.</td>
</tr>
<tr>
<td>(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.</td>
<td>Yes, Supported</td>
<td>Biscom will provide end-users with a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.</td>
</tr>
<tr>
<td>(c) Support services for products shall accommodate the communication needs of end-users with disabilities.</td>
<td>Yes, Supported</td>
<td>Biscom will provide support services for products that accommodate the communication needs of end-users with disabilities.</td>
</tr>
</tbody>
</table>

The EIT standards can be found at: [www.Section508.gov/](http://www.Section508.gov/).

25. **Data Universal Number System (DUNS) number:** 174333815

26. **Notification regarding registration in System for Award Management (SAM) database:** Yes.
<table>
<thead>
<tr>
<th>SIN</th>
<th>Mfg</th>
<th>Mfg #</th>
<th>PRODUCT NAME</th>
<th>PRODUCT DESCRIPTION</th>
<th>GSA</th>
<th>Warranty</th>
</tr>
</thead>
<tbody>
<tr>
<td>511210</td>
<td>Biscom, Inc</td>
<td>1017002</td>
<td>FAXCOM Server</td>
<td>FAXCOM Server SW 2 Port Config.</td>
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<td>511210</td>
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<td>FAXCOM Server SW 30 Port Config.</td>
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<td>511210</td>
<td>Biscom, Inc</td>
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