

**GENERAL SERVICES ADMINISTRATION  
FEDERAL ACQUISITION SERVICE  
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is <http://www.gsaadvantage.gov>

**Federal Supply Schedule 70 General Purpose Commercial  
Information Technology Equipment, Software and Services**

**CONTRACT NUMBER: GS-35F-586GA**

**CONTRACT PERIOD: August 2, 2017 through August 1, 2022**

**CSR, Inc.**  
**4250 Fairfax Dr STE 500**  
**Arlington, VA 22203**  
**Tel: 703-312-5220**  
**Fax: 703-312-5230**  
[www.csrincorporated.com](http://www.csrincorporated.com)

**CONTRACTOR'S POINT OF CONTACT FOR CONTRACT ADMINISTRATION:**

**Paul Hoppenjans**  
[Phoppenjans@csrincorporated.com](mailto:Phoppenjans@csrincorporated.com)

**BUSINESS SIZE: Small Business**

**PRICELIST CURRENT THROUGH: Modification \_\_\_\_ dated \_\_\_\_**

For more information on ordering from this Federal Supply Schedule contract, please visit: [www.gsa.gov/schedules](http://www.gsa.gov/schedules)

## CONTRACTOR INFORMATION

---

**1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)**

*SIN 132-51 Information Technology Professional Services*

*SIN 132-56 Health Information Technology Services*

**1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH AWARDED SIN:**

*Starts on Page 22*

**1c. HOURLY RATES (Services only):** *Starts on Page 22*

**2. MAXIMUM ORDER THRESHOLD:**

*SIN 132-51 \$500,000*

*SIN 132-56 \$500,000*

NOTE TO ORDERING ACTIVITIES: If the best value selection places your order over the applicable Maximum Order Threshold, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the Contactor for a better price. The Contractor may (1) offer a new price for this requirement, (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

**3. MINIMUM ORDER THRESHOLD:** *\$100.00*

**4. GEOGRAPHIC COVERAGE:** *Domestic delivery*

**5. POINT(S) OF PRODUCTION:** *Arlington, VA*

**6. DISCOUNT FROM BEST MARKET RATE:** *GSA Net Prices can be found in Pricing Matrixes (below). Negotiated discounts have been applied and the Industrial Funding Fee has been added.*

**7. QUANTITY DISCOUNT(S):** *An additional 1% for Task Orders at or above \$200,000*

**8. PROMPT PAYMENT TERMS:** *Net 30*

**9.a Government Purchase Cards will be accepted at or below the micro-purchase threshold.**

**9.b Government Purchase Cards will not be accepted above the micro-purchase threshold.**

**10. FOREIGN ITEMS:** *None*

- 11a. **TIME OF DELIVERY:** *As Agreed Upon by CSR, Inc. and Ordering Agency*
- 11b. **EXPEDITED DELIVERY:** *As Agreed Upon by CSR, Inc. and Ordering Agency*
- 11c. **OVERNIGHT AND 2-DAY DELIVERY:** *As Agreed Upon by CSR, Inc. and Ordering Agency*
- 11d. **URGENT REQUIREMENTS:** Agencies can contact the Contractor's representative to affect a faster delivery. Customers are encouraged to contact the Contractor for the purpose of requesting accelerated delivery.
- 12. **FOB POINT:** *Destination*
- 13a. **ORDERING ADDRESS:** *CSR, Inc., 4250 Fairfax Dr STE 500, Arlington, VA 22203*
- 13b. **ORDERING PROCEDURES:** *Ordering Activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule Homepage ([www.fss.gsa.gov/schedules](http://www.fss.gsa.gov/schedules)).*
- 14. **PAYMENT ADDRESS:** *CSR, Inc. 4250 Fairfax Dr STE 500, Arlington, VA 22203*
- 15. **WARRANTY PROVISION:** *Standard Commercial*
- 16. **EXPORT PACKING CHARGES:** *None*
- 17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** *None*
- 18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** *Not Applicable*
- 19. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** *Not Applicable*
- 20. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** *Not Applicable*
- 20a. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** *Not Applicable*
- 21. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** *Not Applicable*
- 22. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** *Not Applicable*
- 23. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** *Not Applicable*

- 24a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** *Not Applicable*
- 24b. **SECTION 508 COMPLIANCE FOR ELECTRONIC AND INFORMATION TECHNOLOGY (EIT):** *As Applicable. The EIT standards can be found at: [www.Section508.gov/](http://www.Section508.gov/).*
- 25. **DUNS NUMBER:** 096356431
- 26. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** *Contractor has an active registration in the System for Award Management (SAM) database.*
- 27. **TIN NUMBER:** 54-1080536

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

**1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

**4. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the

date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

**5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
  - (1) Cancel the stop-work order; or
  - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
  - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

**6. INSPECTION OF SERVICES**

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS-- COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS  COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I  OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

**7. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

**8. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

**9. INDEPENDENT CONTRACTOR**

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

**10. ORGANIZATIONAL CONFLICTS OF INTEREST**

a. Definitions.

“*Contractor*” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“*Contractor and its affiliates*” and “*Contractor or its affiliates*” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “*Organizational conflict of interest*” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

**11. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

**12. PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time and materials orders, the Payments under Time and Materials and Labor Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time and materials orders placed under this contract. For labor hour

orders, the Payment under Time and Materials and Labor Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
  - (1) The offeror;
  - (2) Subcontractors; and/or
  - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

**13. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

**14. INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

**15. APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

**16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING**

- a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

## **TERMS AND CONDITIONS APPLICABLE TO HEALTH INFORMATION TECHNOLOGY (IT) SERVICES (SPECIAL ITEM NUMBER 132-56)**

*Vendor suitability for offering services through the new Health IT SIN must be in accordance with the following laws and standards when applicable to the specific task orders, including but not limited to:*

- Health Information Technology for Economic and Clinical Health Act of 2009 (HITECH)
- The Health Insurance Portability and Accountability Act of 1996 (HIPAA)
- National Institute of Standards and Technology (NIST) Federal Information Processing Standards (FIPS) and Special Publications
- Federal Information Security Management Act (FISMA) of 2002

### **1. SCOPE**

- a. The labor categories, prices, terms and conditions stated under Special Item Number 132-56 Health Information Technology Services apply exclusively to Health IT Services within the scope of this Information Technology Schedule.
- b. This SIN is limited to Health IT Services only. Software and hardware products are out of scope. Hardware and software can be acquired through different Special Item Numbers on IT Schedule 70 (e.g. 132-32, 132-33, 132-8).
- c. This SIN provides ordering activities with access to Health IT services.
- d. Health IT Services provided under this SIN shall comply with all Healthcare certifications and industry standards as applicable at the task order level.
- e. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

### **2. ORDER**

- a. Agencies may use written orders, Electronic Data Interchange (EDI) orders, Blanket Purchase Agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

### **3. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity. All Contracts will be fully funded.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

- d. Any Contractor travel required in the performance of Health IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts. All travel will be agreed upon with the client prior to the Contractor's travel.

**4. INSPECTION OF SERVICES**

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS –COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

**5. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

**6. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite Health IT Services.

**7. INDEPENDENT CONTRACTOR**

All Health IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

**8. ORGANIZATIONAL CONFLICTS OF INTEREST**

**a. Definitions.**

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work.

- b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders

placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

## **9. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for Health IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## **10. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

## **11. INCIDENTAL SUPPORT COSTS**

Incidental support costs are not considered part of the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

## **12. APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

## **13. DESCRIPTION OF HEALTH IT SERVICES AND PRICING**

- a. The Contractor shall provide a description of each type of Health IT Service offered under Special Item Numbers 132-56 Health IT Services and it should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- b. Pricing for all Health IT Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

The following is an example of the manner in which the description of a commercial job title should be presented:

**EXAMPLE:** Commercial Job Title: Health IT Subject Matter Expert

Minimum Experience: Ten (10) years.

Functional Responsibilities: Significant information technology consulting and clinical information system strategy and implementation experience. Experienced in client engagements representing a wide array of activities, related to professional information technology projects, in a healthcare/clinical environment, including strategic planning related to information technology systems and/or software, governance, process design/redesign, clinical content development, and communications and training strategies for information technology solutions.

Minimum Education: Medical Doctor or Doctor of Osteopathic Medicine.

**CSR, Inc.  
GSA Labor Category Descriptions**

<b>SIN(s) PROPOSED</b>	<b>SERVICE PROPOSED (e.g. Job Title/Task)</b>	<b>Functional Responsibilities</b>	<b>MINIMUM EDUCATI ON/ CERTIFIC ATION LEVEL</b>	<b>MINIMUM YEARS OF EXPERIENCE</b>
<b>IT PROFESSIONAL SERVICES</b>				
132-51	Sr Web Developer	<p>Designs, develops, troubleshoots, debugs, and implements software code (such as HTML, CGI, and JavaScript) for a component of the website. Works with graphic designers and other members of a project team to develop the site concept, interface design, and architecture of the website. Responsible for interface implementation. Integrates web applications with backend databases. Deploys large web-based transaction systems using application servers. Researches, tests, builds, and coordinates the integration of new products per production and client requirements. Requires strong navigation and site-design instincts.</p>	Bachelor's	5 (in related field)
132-51	Tech Program Manager	<p>Responsible for all aspects of the development and implementation of assigned projects and provides a single point of contact for those projects. Takes projects from original concept through final implementation. Interfaces with all areas affected by the project including end users, computer services, and client services. Defines project scope and objectives. Develops detailed work plans, schedules, project estimates, resource plans, and status reports. Conducts project meetings and is responsible for project tracking and analysis. Ensures adherence to quality standards and reviews project deliverables. Manages the integration of vendor tasks and tracks and reviews vendor deliverables. Provides technical and analytical guidance to project team.</p>	Bachelor's	10 (in related field)

		Recommends and takes action to direct the analysis and solutions of problems.		
132-51	IT Business Analyst	Works with content, processes, and procedures associated with ERP. Defines detailed requirements, analyzes business needs, and validates solutions with the client. Details requirements through product development and other functions to support the project team. Monitors other business analysts in software development methods and processes and implementation of those methods. Evaluates development projects and assists in tailoring the development process to meet the project needs.	Bachelor's	5 (in related field)
132-51	Database Developer	Designs and builds relational databases. Develops strategies for data acquisitions, archive recovery, and implementation of a database. Works in a data warehouse environment, which includes data design, database architecture, metadata and repository creation. Translates business needs into long-term architecture solutions. Defines, designs, and builds dimensional databases. Develops data warehousing blueprints, evaluating hardware and software platforms, and integrating systems. Evaluates reusability of current data for additional analyses. Reviews object and data models and the metadata repository to structure the data for better management and quicker access.	Bachelor's	5 (in related field)
132-51	IT Security Manager	Performs all procedures necessary to ensure the safety of information systems and to protect systems from intentional or inadvertent access or destruction. Interfaces with user community to understand their security needs and implements procedures to accommodate them. Ensures that user community understands and adheres to necessary	Bachelor's	5 (in related field)

		procedures to maintain security. May require familiarity with domain structures, user authentication, and digital signatures. Conducts accurate evaluation of the level of security required. May require understanding of firewall theory and configuration. Must be able to weigh business needs against security concerns and articulate issues to management.		
132-51	System Architect	Designs and develops new systems or major enhancements to existing systems. May lead a large development team in the design of highly complex software systems. Acts as highest-level technical expert, addressing problems of systems integration, compatibility, and multiple platforms. Responsible for project completion. Performs feasibility analysis on potential future projects to management.	Bachelor's	3 (in related field)
132-51	Sr Software Engineer	Formulates and defines specifications for complex operating software programming applications or modifies/maintains complex existing applications using engineering releases and utilities from the manufacturer. Designs, codes, tests, debugs, and documents those programs. Responsible for applications dealing with the overall operating system, such as sophisticated file maintenance routines, large telecommunications networks, computer accounting, and advanced mathematical/scientific software packages. May have responsibility for the evaluation of new and existing software products. May assist other systems programmers to effectively utilize the system's technical software.	Bachelor's	3 (in related field)
132-51	Multimedia / IT Graphics Specialist	Responsible for graphics design and use, operation, and setup of computer graphic systems for communications. Executes graphic projects and assists in coordination of all graphic production scheduling. Ensures that IT graphic projects are completed on time, within budget, and to user's satisfaction. Interfaces with users to determine scope of project and best graphic	Bachelor's	5 (in related field)

		medium. Trains other personnel in proper use of computer graphic equipment. Troubleshoots computer equipment problems and performs minor preventive maintenance and content creation and editing.		
132-51	Sr Network Administrator	Assists in the planning, design, and implementation of IT networks. Responsible for providing assistance and technical support for network design activities. Assists in the review/assessment of user needs. Performs feasibility studies for small projects. Assists in the evaluation and selection of equipment.	Bachelor's	5 (in related field)
132-51	IT Help Desk Support	Under general supervision, responds to and diagnoses problems through discussions with users. Includes problem recognition, research, isolation, and resolution steps. Typically is able to resolve less complex problems immediately, while more complex problems are assigned to senior level support. May involve use of problem management database and help desk systems.	HS	2 (in related field)
132-51	Database Administrator	Participates in the design, creation, and maintenance of computerized databases. Responsible for quality control and auditing of databases to ensure accurate and appropriate use of data. Works with management to develop database strategies to support company needs. Consults with and advises users on access to various databases. Works directly with users to resolve data conflicts and inappropriate data usage. Directs the maintenance and use of the corporate data dictionary.	Bachelor's	5 (in related field)
132-51	508 Spec & Web Designer	Designs and builds web pages using a variety of graphics software applications, techniques, and tools. Designs and develops user interface features, site animation, and special effects elements. Contributes to the design group's efforts to enhance the appeal of the organization's online offerings. Requires knowledge of web-based technologies including browsers	Bachelor's	5 (in related field)

		ASP pages, HTML code, object-oriented technology, and graphics software. Identifies 508 applicability and accessibility requirements and compliance on standards.		
132-51	Sr. Information Specialist	Installs, configures and maintains organization's operating systems. Analyzes and resolves problems associated with server hardware, NT, applications software. Detects, diagnoses, and reports related problems on both server and desktop systems. Performs a wide variety of tasks in software/hardware maintenance and operational support of Server systems.	Bachelor's	5 (in related field)
<b>HEALTHCARE IT SERVICES</b>				
132-56	Healthcare Sr Web Developer	The Healthcare Sr Web Developer designs, develops, troubleshoots, debugs, and implements software code (such as HTML, CGI, and JavaScript) for a component of the website related to Hospitals, Medical, Clinical Settings, or Health IT. Works with graphic designers and other members of a Health IT project team to develop the site concept, interface design, and architecture of the website. Responsible for interface implementation and requires strong navigation and site-design instincts and understanding of the high standards of Health IT. Integrates healthcare related web applications with backend databases. Deploys large web-based transaction systems using application servers. Researches, tests, builds, and coordinates the integration of new health-related IT products per production and Healthcare IT client requirements.	Bachelor's	5 (in related field)
132-56	Healthcare Tech Program Manager	Responsible for all aspects of the development and implementation of assigned projects related to Hospitals, Medical, Clinical Settings, or Health IT. Takes healthcare IT projects from original concept through final implementation. Interfaces with all areas affected by the project including end users, computer	Bachelor's	10 (in related field)

		<p>services, and client services. Defines project scope and objectives. Develops detailed work plans, schedules, project estimates, resource plans, and status reports as well as project meetings, project tracking and analysis. Ensures adherence to health-related quality standards and reviews project deliverables under Health IT projects. Manages the integration of vendor tasks and tracks and reviews vendor deliverables. Provides technical and analytical guidance to project team. Recommends and takes action to direct the analysis and solutions of problems.</p>		
132-56	Healthcare IT Business Analyst	<p>Works with content, processes, and procedures associated with ERP related to Hospitals, Medical, Clinical Settings, or Health IT. Defines detailed requirements, analyzes needs, and validates solutions with the client. Details healthcare IT requirements through product development and other functions to support the project team. Monitors other Healthcare IT analysts in software development methods and processes and implementation of those methods. Evaluates development projects and assists in tailoring the development process to meet the project needs.</p>	Bachelor's	5 (in related field)
132-56	Healthcare Database Developer	<p>Designs and builds relational databases related to Hospitals, Medical, Clinical Settings, or Health IT. Develops strategies for data acquisitions, archive recovery, and implementation of a database. Works in a data warehouse environment, which includes data design, database architecture, metadata and repository creation. Translates organizational needs into long-term architecture solutions. Defines, designs, and builds dimensional databases. Develops data warehousing blueprints, evaluating hardware and software platforms, and integrating systems. Evaluates reusability of current data for additional analyses. Reviews object and data models and the metadata repository to structure the data for better management</p>	Bachelor's	5 (in related field)

		and quicker access.		
132-56	Healthcare IT Security Manager	Performs all procedures necessary to ensure the safety of information systems related to Hospitals, Medical, Clinical Settings, or Health IT and to protect systems from intentional or inadvertent access or destruction. Interfaces with user community to understand their security needs and implements procedures to accommodate them under Health IT projects. Ensures that user community understands and adheres to necessary procedures to maintain security. Conducts accurate evaluation of the level of security required. May require understanding of firewall theory and configuration. Must be able to weigh business needs against security concerns and articulate issues to management.	Bachelor's	5 (in related field)
132-56	Healthcare System Architect	Designs and develops new health-related systems or major enhancements to existing systems for Hospitals, Medical, Clinical Settings, or Health IT. May lead a large development team in the design of highly complex software systems related to Health IT. Acts as highest-level technical expert, addressing problems of systems integration, compatibility, and multiple platforms. Responsible for project completion. Performs feasibility analysis on potential future projects to management.	Bachelor's	3 (in related field)
132-56	Healthcare Sr Software Engineer	Formulates and defines specifications for complex operating software programming applications or modifies/maintains complex existing applications related to Hospitals, Medical, Clinical Settings, or Health IT using engineering releases and utilities from the manufacturer. Designs, codes, tests, debugs, and documents health-related programs. Responsible for applications dealing with the overall	Bachelor's	3 (in related field)

		operating system, such as sophisticated file maintenance routines, large telecommunications networks, computer accounting, and advanced mathematical/scientific software packages. May have responsibility for the evaluation of new and existing health-related software products. May assist other systems programmers to effectively utilize the system's technical software.		
132-56	Healthcare Multimedia / IT Graphics Specialist	Responsible for Hospitals, Medical, Clinical Settings, or Health IT graphics design and use, operation, and setup of computer graphic systems for communications. Executes graphic projects and assists in coordination of all graphic production scheduling. Ensures that IT graphic projects are completed on time, within budget, and to user's satisfaction. Interfaces with users to determine scope of project and best graphic medium. Trains other personnel in proper use of health-related computer graphic equipment. Troubleshoots computer equipment problems and performs minor preventive maintenance and content creation and editing.	Bachelor's	5 (in related field)
132-56	Healthcare Sr Network Administrator	Assists in the planning, design, and implementation of Hospitals, Medical, Clinical Settings, or Health IT. Responsible for providing assistance and technical support for network design activities. Assists in the review/assessment of user needs. Performs feasibility studies for small projects. Assists in the evaluation and selection of equipment.	Bachelor's	5 (in related field)
132-56	Healthcare IT Help Desk Support	Under general supervision, responds to and diagnoses problems through discussions with Hospitals, Medical, Clinical Settings, or Health IT users. Includes problem recognition, research, isolation, and resolution steps. Typically is able to resolve less complex problems immediately, while more complex problems are assigned to senior level support. May involve use of problem	HS	2 (in related field)

		management database and help desk systems related to Health IT.		
132-56	Healthcare Database Administrator	Participates in the design, creation, and maintenance of computerized Hospitals, Medical, Clinical Settings, or Health IT databases. Responsible for quality control and auditing of health-related databases to ensure accurate and appropriate use of data under healthcare projects. Works with management to develop database strategies to support Health IT company needs. Consults with and advises users on access to various databases. Works directly with users to resolve data conflicts and inappropriate data usage.	Bachelor's	5 (in related field)
132-56	Healthcare 508 Spec & Web Designer	Designs and builds Hospitals, Medical, Clinical Settings, or Health IT web pages using a variety of graphics software applications, techniques, and tools. Designs and develops health-related user interface features, site animation, and special effects elements. Contributes to the design group's efforts to enhance the appeal of the organization's online offerings under Health IT related projects. Requires knowledge of web-based technologies including browsers ASP pages, HTML code, object-oriented technology, and graphics software. Identifies 508 applicability and accessibility requirements and compliance on standards.	Bachelor's	5 (in related field)
132-56	Healthcare Sr. Information Specialist	Installs, configures and maintains Hospitals, Medical, Clinical Settings, or Health IT organization's operating systems. Analyzes and resolves problems associated with server hardware, NT, applications software. Detects, diagnoses, and reports related problems on both server and desktop systems. Performs a wide variety of health-related tasks in software/hardware maintenance and operational support of Server systems under Health IT projects.	Bachelor's	5 (in related field)

**CSR, Inc.**  
**GSA Authorized Pricing**

<b>SIN</b>	<b>GSA SERVICE PROPOSED (e.g. Labor Category/Task)</b>	<b>UNIT OF ISSUE</b>	<b>GSA Rate w/ IFF Year 1</b>	<b>GSA Rate w/ IFF Year 2</b>	<b>GSA Rate w/ IFF Year 3</b>	<b>GSA Rate w/ IFF Year 4</b>	<b>GSA Rate w/ IFF Year 5</b>
132-51	Sr Web Developer	Hour	\$ 122.98	\$124.95	\$126.95	\$128.98	\$131.04
132-51	Tech Program Manager	Hour	\$ 142.50	\$144.78	\$147.10	\$149.45	\$151.84
132-51	IT Business Analyst	Hour	\$ 122.15	\$124.10	\$126.09	\$128.11	\$130.15
132-51	Database Developer	Hour	\$ 122.98	\$124.95	\$126.95	\$128.98	\$131.04
132-51	IT Security Manager	Hour	\$127.71	\$129.75	\$131.83	\$133.94	\$136.08
132-51	System Architect	Hour	\$ 115.92	\$117.77	\$119.66	\$121.57	\$123.52
132-51	Sr Software Engineer	Hour	\$ 115.92	\$117.77	\$119.66	\$121.57	\$123.52
132-51	Multimedia / IT Graphics Specialist	Hour	\$ 122.19	\$124.14	\$126.13	\$128.15	\$130.20
132-51	Sr Network Administrator	Hour	\$ 108.30	\$110.03	\$111.79	\$113.58	\$115.40
132-51	IT Help Desk Support	Hour	\$ 56.19	\$57.09	\$58.00	\$58.93	\$59.87
132-51	Database Administrator	Hour	\$ 114.24	\$116.07	\$117.92	\$119.81	\$121.73
132-51	508 Spec & Web Designer	Hour	\$ 132.20	\$134.31	\$136.46	\$138.64	\$140.86
132-51	Sr. Information Specialist	Hour	\$ 135.98	\$138.16	\$140.37	\$142.61	\$144.89

132-56	Healthcare Sr Web Developer	Hour	\$ 122.98	\$124.95	\$126.95	\$128.98	\$131.04
132-56	Healthcare Tech Program Manager	Hour	\$ 142.50	\$144.78	\$147.10	\$149.45	\$151.84
132-56	Healthcare IT Business Analyst	Hour	\$ 122.15	\$124.10	\$126.09	\$128.11	\$130.15
132-56	Healthcare Database Developer	Hour	\$ 122.98	\$124.95	\$126.95	\$128.98	\$131.04
132-56	Healthcare IT Security Manager	Hour	\$ 127.71	\$129.75	\$131.83	\$133.94	\$136.08
132-56	Healthcare System Architect	Hour	\$ 115.92	\$117.77	\$119.66	\$121.57	\$123.52
132-56	Healthcare Sr Software Engineer	Hour	\$ 115.92	\$117.77	\$119.66	\$121.57	\$123.52
132-56	Healthcare Multimedia / IT Graphics Specialist	Hour	\$ 122.19	\$124.14	\$126.13	\$128.15	\$130.20
132-56	Healthcare Sr Network Administrator	Hour	\$ 108.30	\$110.03	\$111.79	\$113.58	\$115.40
132-56	Healthcare IT Help Desk Support	Hour	\$ 56.19	\$57.09	\$58.00	\$58.93	\$59.87
132-56	Healthcare Database Administrator	Hour	\$ 114.24	\$116.07	\$117.92	\$119.81	\$121.73
132-56	Healthcare 508 Spec & Web Designer	Hour	\$ 132.20	\$134.31	\$136.46	\$138.64	\$140.86
132-56	Healthcare Sr. Information Specialist	Hour	\$ 135.98	\$138.16	\$140.37	\$142.61	\$144.89

**QUANTITY DISCOUNT: An additional 1% for Task Orders at or above \$200,000**