

**Authorized Federal Supply Service
Information Technology Schedule Pricelist
General Purpose Commercial Information Technology Equipment, Software and Services**

**General Description of the Commodities and Services Offered
Application SIN, FSC Classes and FPDS Codes**

SIN	DESCRIPTION	FSC CLASS/FPDS CODE
132-51	Information Technology Professional Services	D301, D302, D306, D307, D308, D310, D311, D316, D399

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performed by the publisher or manufacturer or one of their authorized agents.

DIVERSIFIED TECHNICAL SERVICES, INC. (DTSI)

Address: 12508 JONES MALTSBERGER SUITE 101
San Antonio TX 78247

Phone: Office: 210 341-1980 Fax: (210) 341-1969

E-mail: dancontreras@dtsi.com Website: www.dtsi.com

CONTRACT #: GS-35F-5938H

GENERAL SERVICES ADMINISTRATION

Pricelist Current through Modification #

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service’s Home Page via the Internet at <http://www.fss.gsa.gov/>.



OVERVIEW

Diversified Technical Services, Inc. (DTSI), a Small Business (SB), has been providing Information Technology (IT) services to agencies of the federal, state and local governments for over thirty years. DTSI has built through its employee staff a strong and enviable reputation for providing superior services. Our commitment to providing unsurpassed world-class customer service continues as we seek new methods to enable us to meet the ever-increasing demands of customers well into the new millennium.

DTSI consistently demonstrates its ability to successfully manage the challenge of information technology through in-depth understanding of the multi-discipline nature of computer systems and services. DTSI continues to best serve customers by; 1) having a variety of technical disciplines in place to perform vital services; 2) providing an experienced professional work force comprised of highly competent technicians committed to supporting customer demands; 3) establishing a corporate culture that encourages and supports an open flow of communications at all levels; 4) repeatedly demonstrating the ability to support multiple customers and operations at multiple locations in the IT support services workforce; and 5) applying industry standards best management practices to ensure on-time performance within projected budgets.

VISION STATEMENT

To deliver cost-effective, high quality technological solutions throughout the world as the best IT and Communications solutions provider and business partner to federal agencies.

MISSION STATEMENT

Building on DTSI's 30 plus years of successful IT and Communications solutions, DTSI's mission is to deliver cost-effective services to meet its federal customers evolving technical needs. Inherent in the DTSI management philosophy is a "value service package" approach ensuring a focused, motivated, technically current workforce anchored in ethical business practices with a high level of professionalism. DTSI's versatility, flexibility and quality-focus enable DTSI to exceed its customer's expectations resulting in long-term relationships.

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INFORMATION FOR ORDERING ACTIVITIES

SPECIAL NOTICE TO AGENCIES:

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTORS ORDERING ADDRESS AND PAYMENT INFORMATION:

Ordering & Payment Address:

Address: 12508 JONES MALTSBERGER SUITE 101
San Antonio TX 78247
Phone: Office: 210 341-1980 Fax: (210) 341-1969
E-mail: dancontreras@dti.com Website: www.dti.com

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will/will not be

acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering agencies to obtain technical and/or ordering assistance: **Office: 210 341-1980 Fax: (210) 341-1969**

When Authorized Dealers are allowed by the Contractor to bill ordering activities and accept payment, the order and/or payment must be in the name of the Contractor, in care of the Authorized Dealer.

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification under Federal Schedule

Block 16: Contractor Establishment Code (DUNS): **12-145-2411**

Block 30: Type of Contractor – A, Small Business

Block 31: Woman-Owned Small Business - **No**

Block 36: Contractor's Taxpayer Identification Number (TIN) – **75-1707220**

4a. CAGE Code: 8Z002

4b. Contractor has registered with the Central Contractor Registration Database

5. FOB: Destination

6. Delivery Schedule

a. **TIME OF DELIVERY:** DTSI shall deliver to destination within the number of calendar days specified on the order and as negotiated between the ordering activity and DTSI.

b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.

a. Prompt Payment: None

b. Quantity: None

c. Dollar Value: None

d. Government Educational Institutions: Government Educational Institutions are offered the same discounts as all other Government customers

e. Other: 3 %

Contract Number: GS-35F-5938H

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8. Trade Agreements Act of 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. Statement Concerning Availability of Export Packing: None

10. Small Requirements: The minimum dollar value of orders to be issued is \$100.

11. Maximum Order (All dollar amounts are exclusive of any discount for prompt payment.)

SIN 132-51- Information Technology (IT) Professional Services: \$500,000

12. Ordering Procedures for Federal Supply Schedule Contracts

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. Federal Information Technology/Telecommunication Standards Requirements:

Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 Federal Information Processing Standards Publications (FIPS PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 Federal Telecommunication Standards (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. Contractor Tasks / Special Requirements (C-FSS-370) (NOV 2001)

(a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

(b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

(c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

(d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

(e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

(f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

(g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.

(h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.

(i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.

(j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. Contract Administration for Ordering Activities:

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. Purchase of Open Market Items

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. Contractor Commitments, Warranties and Representations

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. Overseas Activities

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below: None

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. Blanket Purchase Agreements (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. Contractor Team Arrangements

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. Installation, Deinstallation, Reinstallation

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. Section 508 Compliance.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: The EIT standard can be found at: www.Section508.gov/.

24. Prime Contractor Ordering From Federal Supply Schedules.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:
This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. Insurance—Work on a Government Installation (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. Software Interoperability.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. Advance Payments

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SIN 132-51)

1. Scope

a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.

b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. Performance Incentives

a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.

b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.

c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. Order

a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. Performance of Services

a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of IT/EC Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. Stop-Work Order (FAR 52.242-15) (Aug 1989)

a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. Inspection of Services

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. Responsibilities of the Contractor

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. Responsibilities of the Ordering Activity

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/EC Services.

9. Independent Contractor

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. Organizational Conflicts Of Interest

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. Invoices

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. Payments

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract.

13. Resumes

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. Incidental Support Costs

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. Approval of Subcontracts

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. Description of IT Services and Pricing

Diversified Technical Services, Inc. (DTSI) is a small professional support services contractor with over 30 years experience in providing information technology services to Government customers. These technology services include facilities planning and management, computer information technology, systems analysis and design, administrative support, technical services support, library and files management, user training, systems installation and integration support, LAN/WAN operations and maintenance, documentation and database management support.

If you have any questions concerning the information in our Schedule contract, please feel free to call us at **210 341-1980**.

SECTION # 17 - SKILL/LABOR CATEGORY RATES

<u>LABOR CATEGORY</u>	<u>HOURLY RATE</u>
Analyst I	\$77.69
Analyst II	\$68.36
Analyst III	\$54.36
Application Developer I	\$141.70
Application Developer II	\$112.39
Application Developer III	\$102.61
Computer Programmer	\$47.82
Computer Support Specialist I	\$63.52
Computer Support Specialist II	\$43.98
Configuration Specialist	\$122.16
Consultant I	\$171.02
Consultant II	\$151.48
Consultant III	\$131.93
Consultant IV	\$112.39
Consultant V	\$92.84
Database Engineer Junior	\$122.16
Database Engineer Senior	\$141.70
Enterprise Architect	\$244.32
Information Assurance Expert I	\$161.25
Information Assurance Expert II	\$151.48
Information Assurance Expert III	\$141.70
Network Administrator Junior	\$107.50
Network Administrator Senior	\$122.16
Network Engineer Junior	\$131.93
Network Engineer Senior	\$151.48
Open Systems Engineer	\$63.69
Program Manager Junior	\$131.93
Program Manager Senior	\$151.48
Project Manager I	\$105.72
Project Manager III	\$91.16
Quality Assurance Specialist Junior	\$73.30
Quality Assurance Specialist Senior	\$92.84
Software Systems Engineer I	\$73.03
Software Systems Engineer III	\$59.02
Sr. Software Engineer II	\$82.37
Sr. Software Systems Engineer III	\$96.38
Subject Matter Expert I	\$219.89
Subject Matter Expert II	\$200.34

Subject Matter Expert III	\$180.80
Subject Matter Expert IV	\$161.25
Subject Matter Expert V	\$141.70
Systems Administrator I	\$122.16
Systems Administrator II	\$92.84
Technical Asst I	\$49.69
Technical Asst II	\$40.35
Technical Asst III	\$35.18
Technical Writer	\$83.07

All prices include the Industrial Funding Fee (IFF).

SECTION # 18 - SKILL/LABOR CATEGORY DESCRIPTIONS

The following paragraphs describe the minimum education and experience requirements, as well as functional responsibilities of these labor/service categories. All positions are full-time professional employees. DTSI reserves the right to substitute work experience for educational requirements based on an equivalency of four work years for a Bachelor degree, and six work years for a Masters Degree

Labor Category:	Analyst I
Minimum Experience:	6 Years of related Technical Experience
Job Description:	Directs efforts related to collection of customer requirements and implements process for determining domain technical issues which may apply. Leads team in developing or designing reports to meet data analysis needs. Leads team in identifying new sources of data, information and methods to improve data collection, analysis, and reporting. Verifies proper methods for analysis and troubleshooting of information system requirements for the purpose of collecting and reporting relevant information and data to meet customer needs. May assist in the development of procedures and manuals and other materials to support systems. May have experience applying the types of solutions required by the task order.
Minimum Education:	Bachelors Degree in Computer Science or equivalent field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Analyst II
Minimum Experience:	4 Years of related Technical Experience
Job Description:	Performs advanced role in collecting customer requirements and determines domain technical issues which may apply. Leads team in developing or designing reports to meet data analysis needs. Plays key role in identifying new sources of data, information and methods to improve data collection, analysis, and reporting. Typically analyzes and troubleshoots information systems requirements for the purpose of collecting and reporting relevant information and data to meet customer needs. May assist in the development of procedures and manuals and other materials to support systems.
Minimum Education:	HS Diploma or equivalent

Labor Category:	Analyst III
Minimum Experience:	2 Years of related Technical Experience
Job Description:	Assists in collecting customer requirements based on domain requirements. May assist in developing or designing reports to meet data analysis needs. Assists in identifying new sources of data, information and methods to improve data collection, analysis, and reporting. Collects, analyze, and reports information and data to meet customer needs.
Minimum Education:	HS Diploma or Equivalent

Labor Category:	Application Developer I
Minimum Experience:	5 Years of related Technical Experience
Job Description:	Participates in all phases of the software development life cycle including the design, development, integration, testing and implementation phases. Assists in the resolution of end-user software problems. Works with management and end-user groups to identify requirements for future product enhancements. Develops technical documentation, end-user documentation and training materials. Can perform all requested tasks with no supervision required. Can supervise junior personnel.
Minimum Education:	Bachelors Degree in Computer Science or equivalent field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Application Developer II
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Participates in all phases of the software development life cycle including the design, development, integration, testing and implementation phases. Assists in the resolution of end-user software problems. Works with management and end-user groups to identify requirements for future product enhancements. Develops technical documentation, end-user documentation and training materials. Can perform all requested tasks with minimal supervision required.
Minimum Education:	Bachelors Degree in Computer Science or equivalent field

Labor Category:	Application Developer III
Minimum Experience:	1 Year of related Technical Experience
Job Description:	Participates in all phases of the software development life cycle including the design, development, integration, testing and implementation phases. Assists in the resolution of end-user software problems. Works with management and end-user groups to identify requirements for future product enhancements. Develops technical documentation, end-user documentation and training materials. Will work under the supervision of senior personnel.
Minimum Education:	Bachelors Degree in Computer Science or equivalent field

Labor Category:	Computer Programmer
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Under little or no supervision, applies expertise in programming procedures to complex programs. Assists in the design of programs. Investigates and analyzes the feasibility and program requirements. Assists in the development of programming specifications. Participates in the software development process.
Minimum Education:	Bachelors Degree in Computer Science or equivalent field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Computer Support Specialist I
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Under minimal supervision, provides technical administrative support to specific customer project or program. Utilizes knowledge of business operating systems (Windows) and common business software (e.g. MS Word, MS Excel, MS Powerpoint) to gather data, compiles information and prepare appropriate reports, logs or basic briefings. Creates professional accurate correspondence for communications with other customers or internal staff. Manages the daily administrative duties and tasks and assists in resolving problems related to the daily operations of the project or program. Composes and updates proprietary technology manuals and documentation.
Minimum Education:	HS Diploma or equivalent

Labor Category:	Computer Support Specialist II
Minimum Experience:	1 Year of related Technical Experience
Job Description:	Provides technical administrative support to specific customer project or program. Utilizes knowledge of business operating systems (Windows) and common business software (e.g. MS Word, MS Excel, MS Powerpoint) to gather data, compiles information and prepare appropriate reports, logs or basic briefings. Creates professional accurate correspondence for communications with other customers or internal staff. Manages the daily administrative duties and tasks and assists in resolving problems related to the daily operations of the project or program. Composes and updates proprietary technology manuals and documentation.
Minimum Education:	HS Diploma or equivalent

Contract Number: [GS-35F-5938H](#)

Labor Category:	Configuration Specialist
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Provides consulting support to the customer's management team to ensure that internal process and IT mechanisms are functional and effective. May also assist by performing software component configuration, analysis, software monitoring, and performance optimization.
Minimum Education:	Bachelors Degree in related field

Labor Category:	Consultant I
Minimum Experience:	9 Years of related Technical Experience
Job Description:	Professional providing general IT assistance to help customers achieve a specific solution related to the organization's utilization of information technology products and services. Demonstrates exceptional oral and written communication skills.
Minimum Education:	Bachelors Degree in related field

Labor Category:	Consultant II
Minimum Experience:	7 Years of related Technical Experience
Job Description:	Professional providing general IT assistance to help customers achieve a specific solution related to the organization's utilization of information technology products and services. Demonstrates exceptional oral and written communication skills.
Minimum Education:	Bachelors Degree in related field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Consultant III
Minimum Experience:	5 Years of related Technical Experience
Job Description:	Professional providing general IT assistance to help customers achieve a specific solution related to the organization's utilization of information technology products and services. Demonstrates exceptional oral and written communication skills.
Minimum Education:	Bachelors Degree in related field

Labor Category:	Consultant IV
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Professional providing general IT assistance to help customers achieve a specific solution related to the organization's utilization of information technology products and services. Demonstrates exceptional oral and written communication skills.
Minimum Education:	Bachelors Degree in related field

Labor Category:	Consultant V
Minimum Experience:	1 Year of related Technical Experience
Job Description:	Professional providing general IT assistance to help customers achieve a specific solution related to the organization's utilization of information technology products and services. Demonstrates exceptional oral and written communication skills.
Minimum Education:	Bachelors Degree in related field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Database Engineer Junior
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Ensures efficient operation of a multi-computer site that supports database administration, analysis, and report production; data dictionary administration; and system development. Performs database administration, backups and recoveries, and works with users to resolve database questions or problems. Coordinates systems resource availability with database analysts, system and application programmers, and other users.
Minimum Education:	Bachelors Degree in related field

Labor Category:	Database Engineer Senior
Minimum Experience:	5 Years of related Technical Experience
Job Description:	Ensures efficient operation of a multi-computer site that supports database administration, analysis, and report production; data dictionary administration; and system development. Performs database administration, backups and recoveries, and works with users to resolve database questions or problems. Coordinates systems resource availability with database analysts, system and application programmers, and other users.
Minimum Education:	Bachelors Degree in related field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Enterprise Architect
Minimum Experience:	7 Years of related Technical Experience
Job Description:	<p>Applies knowledge of computer concepts and techniques to develop and implement automated solutions to engineering, scientific, or business data acquisition and management problems. Uses scientific and engineering logic to independently identify conceptual or theoretical solutions to problems of computer hardware or software design and operation. Develops alternative approaches to design, test, and evaluation techniques for solving automation problems. Evaluates and recommends optimum solutions balancing specific project needs with economic constraints. Interfaces with and uses micro, mini, and main computer systems in addressing project objectives. Formulates architectural design, functional specification, interfaces and documentation of computer systems considering system interrelationships, operating modes, and equipment configurations. Responsible for developing project plans, justifications, guidelines, and controls.</p>
Minimum Education:	Bachelors Degree in Computer Science or related field

Labor Category:	Information Assurance Expert I
Minimum Experience:	7 Years of related Technical Experience
Job Description:	<p>Provides consulting support related to computer systems to protect data from unauthorized users. Identifies, reports, and resolves security violations. Knowledgeable with standard concepts, practices, and procedures with systems security. Performs a variety of data security tasks and has knowledge and experience in developing information technology security products and services.</p>
Minimum Education:	Bachelors Degree in Computer Science or Equivalent Field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Information Assurance Expert II
Minimum Experience:	5 Years of related Technical Experience
Job Description:	Provides consulting support related to computer systems to protect data from unauthorized users. Identifies, reports, and resolves security violations. Knowledgeable with standard concepts, practices, and procedures with systems security. Performs a variety of data security tasks and has knowledge and experience in developing information technology security products and services.
Minimum Education:	Bachelors Degree in Computer Science or Equivalent Field

Labor Category:	Information Assurance Expert III
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Provides consulting support related to computer systems to protect data from unauthorized users. Identifies, reports, and resolves security violations. Knowledgeable with standard concepts, practices, and procedures with systems security. Performs a variety of data security tasks and has knowledge and experience in developing information technology security products and services.
Minimum Education:	Bachelors Degree in Computer Science Or Equivalent Field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Network Administrator Junior
Minimum Experience:	3 Years of related Technical Experience
Job Description:	<p>Performs a variety of network management functions related to the operation, performance or availability of data communications networks. Typically possesses experience with cable/LAN meters and protocol analyzers. Working knowledge of Ethernet, FDDI and high speed WANs and routers. May assist with recommendation of reconfiguration and implementation of new network hardware to increase performance. Working knowledge of network operating systems. Modifies command language programs, network start up files, assigns/re-assigns network devices. May assist in load balancing efforts throughout the network to achieve optimum device utilization and performance. Establishes new user accounts on the network granting access to required network files and programs. Assists in management of network E-mail functions. Establishes mail boxes and monitors mail performance on the network. Troubleshoots network/user problems, presents resolutions for implementation. Prepares a variety of network resource reports.</p>
Minimum Education:	Bachelors Degree in Computer Science

Contract Number: [GS-35F-5938H](#)

Labor Category:	Network Administrator Senior
Minimum Experience:	5 Years of related Technical Experience
Job Description:	<p>Performs a variety of network management functions related to the operation, performance or availability of data communications networks. Experience with cable/LAN meters, protocol analyzers and SNMP. Knowledge of Ethernet, FDDI and high speed WANs and routers. Analyze client LANs/WANs, isolate source of problems, recommend reconfiguration and implementation of new network hardware to increase performance. Working knowledge of network operating systems. Modifies command language programs, network start up files, assigns/re-assigns network device logicals, participates in load balancing efforts throughout the network to achieve optimum device utilization and performance. Establishes new user accounts on the network granting access to required network files and programs. Manages network E-mail functions. Monitors mail performance on the network. Troubleshoots network/user problems, presents resolutions for implementation. Prepares a variety of network resource reports. Can supervise junior personnel.</p>
Minimum Education:	Bachelors Degree in Computer Science

Contract Number: [GS-35F-5938H](#)

Labor Category:	Network Engineer Junior
Minimum Experience:	3 Years of related Technical Experience
Job Description:	<p>Performs a variety of network management functions related to the operation, performance or availability of data communications networks. Typically possesses experience with cable/LAN meters and protocol analyzers. Working knowledge of Ethernet, FDDI and high speed WANs and routers. Analyzes client LANs/WANs, isolate source of problems. May assist with recommendation of reconfiguration and implementation of new network hardware to increase performance. Working knowledge of network operating systems. Modifies command language programs, network start up files, assigns/re-assigns network devices. May assist in load balancing efforts throughout the network to achieve optimum device utilization and performance. Establishes new user accounts on the network granting access to required network files and programs. Establishes mail boxes and monitors mail performance on the network. Troubleshoots network/user problems, presents resolutions for implementation. Prepares a variety of network resource reports.</p>
Minimum Education:	Bachelors Degree in Computer Science

Labor Category:	Network Engineer Senior
Minimum Experience:	5 Years of related Technical Experience
Job Description:	<p>Manages an engineering group responsible for telecommunications, networks, and other IT disciplines. Applies extremely complex networking concepts in the analysis, study, and design of data networks. Analyzes network characteristics (e.g., traffic, connect time, transmission speeds, packet sizes, and throughput) and recommends procurement, removals, and modifications to network components. Designs and optimizes network topologies and site configurations. Plans and supervises installations, transitions, and cutovers of network components and capabilities. Reviews existing network designs and capabilities with the goal of making refinements, reducing operating overhead, enhancing network throughput, and improving current network topologies.</p>

Contract Number: [GS-35F-5938H](#)

Minimum Education:	Bachelors Degree in Computer Science
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Labor Category:	Open Systems Engineer
Minimum Experience:	7 Years of related Technical Experience
Job Description:	Applies software, hardware and standards information technology skills in analysis, specification, development, integration and acquisition of open systems Information Management (IM) applications. Ensures systems and applications are compliant with standards for open systems architecture's, reference models and profiles of standards such as the IEEE Open Systems Environment (OSE) reference model.
Minimum Education:	Bachelors Degree in Computer Science or equivalent field

Labor Category:	Program Manager Junior
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Capable of leading projects that involve the successful management of teams composed of data processing and other information management professionals who have been involved in analysis, design, integration, testing, documenting, converting, extending, and implementing automated information and/or telecommunications systems. Performs day-to-day management of overall contract support operations, possibly involving multiple projects and groups of personnel at multiple locations. Organizes, directs, and coordinates the planning and production of all contract support activities. Demonstrates written and oral communication skills. Can manage less complex programs with some supervision.
Minimum Education:	Bachelors Degree in related field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Program Manager Senior
Minimum Experience:	7 Years of related Technical Experience
Job Description:	Capable of leading projects that involve the successful management of teams composed of data processing and other information management professionals who have been involved in analysis, design, integration, testing, documenting, converting, extending, and implementing automated information and/or telecommunications systems. Performs day-to-day management of overall contract support operations, possibly involving multiple projects and groups of personnel at multiple locations. Organizes, directs, and coordinates the planning and production of all contract support activities. Demonstrates written and oral communication skills. Can manage more complex programs with no supervision.
Minimum Education:	Bachelors Degree in related field

Labor Category:	Project Manager I
Minimum Experience:	8 Years of related Technical Experience
Job Description:	Serves as the Contractor's authorized point of contact with the customer and is responsible for overall contract/task order performance. Responsible for formulating and enforcing work standards, assigning schedules, reviewing work discrepancies, supervising technical personnel and communicating policies, purposes and goals of the organization to subordinate personnel. Ensures that schedules and technical solutions are implemented in a timely manner.
Minimum Education:	Bachelors Degree in Computer Science or equivalent field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Project Manager III
Minimum Experience:	4 Years of related Technical Experience
Job Description:	Serves as the Contractor’s authorized point of contact with the customer and is responsible for overall contract/task order performance. Responsible for formulating and enforcing work standards, assigning schedules, reviewing work discrepancies, supervising technical personnel and communicating policies, purposes and goals of the organization to subordinate personnel. Ensures that schedules and technical solutions are implemented in a timely manner.
Minimum Education:	Bachelors Degree in Computer Science or equivalent field

Labor Category:	Quality Assurance Specialist – Junior
Minimum Experience:	3 Year of related Technical Experience
Job Description:	Provides technical and administrative direction for personnel performing software development tasks and IT/telecommunication services, including the review of work products for correctness, adherence to the design concept and to user standards, review of program documentation to assure government standards/requirements are adhered to and for progress in accordance with schedules. Makes recommendations, if needed, for approval of major systems installations. Prepares milestone status reports and deliveries/presentations on the system concept to colleagues, subordinates and end-user representatives.
Minimum Education:	Bachelors Degree in related field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Quality Assurance Specialist – Senior
Minimum Experience:	7 Year of related Technical Experience
Job Description:	<p>Provides technical and administrative direction for personnel performing software development tasks and IT/telecommunication services, including the review of work products for correctness, adherence to the design concept and to user standards, review of program documentation to assure government standards/requirements are adhered to and for progress in accordance with schedules. Makes recommendations, if needed, for approval of major systems installations. Prepares milestone status reports and deliveries/presentations on the system concept to colleagues, subordinates and end-user representatives.</p>
Minimum Education:	Bachelors Degree in related field

Labor Category:	Software Systems Engineer I
Minimum Experience:	5 Years of related Technical Experience
Job Description:	<p>Provides technical support in the field of system migration to include conversion analysis, design consideration, systems analysis, system integration, testing and implementation of computer information system applications. Develops and supports client/server and web-based software systems, codes and maintains business applications, programs in business languages, analyzes and troubleshoots software; participates in formal and informal reviews at pre-determined points throughout the project life cycle. May provide assistance in the most current software/hardware technologies currently in use; may assist other information technology personnel in migrating systems applications from development to production system platforms. May assist in the design, modification and maintenance of various platform software tools and subsystems; participate in all phases of software development including planning, coding, analysis, design, and assist in systems analysis and information planning. Functional service delivery roles may include Systems Analyst, Test Manager, Technical Writer. May have particular experience in the type of solution required by the ask Order.</p>

Contract Number: [GS-35F-5938H](#)

Minimum Education:	Bachelors Degree in Computer Science or equivalent field
Labor Category:	Software Systems Engineer III
Minimum Experience:	1 Year of related Technical Experience
Job Description:	Provides technical support in the field of system migration to include conversion analysis, design consideration, systems analysis, system integration, testing and implementation of computer information system applications. Develops and supports client/server and web-based software systems, codes and maintains business applications, programs in business languages, analyzes and troubleshoots software; participates in formal and informal reviews at pre-determined points throughout the project life cycle. May provide assistance in the most current software/hardware technologies currently in use; may assist other information technology personnel in migrating systems applications from development to production system platforms. May assist in the design, modification and maintenance of various platform software tools and subsystems; participate in all phases of software development including planning, coding, analysis, design, and assist in systems analysis and information planning. Functional service delivery roles may include Systems Analyst, Test Manager, Technical Writer. May have particular experience in the type of solution required by the ask Order.
Minimum Education:	Bachelors Degree in Computer Science or equivalent field

Labor Category:	Sr. Software Engineer II
Minimum Experience:	6 Years of related Technical Experience
Job Description:	Leads technical support team in various disciplines: conversion analysis, design consideration, systems analysis, system integration, testing and implementation of computer information system applications. Develops and supports client/server and web-based software systems, codes and maintains business applications, programs in business languages, analyzes and troubleshoots software; participates in formal and informal. Functional service delivery roles may include Systems Analyst, Test Manager, Technical Writer. May have particular experience in the type of solution required by the Task Order.
Minimum Education:	Bachelors Degree in Computer Science or equivalent field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Sr. Software Systems Engineer III
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Leads technical support team in various disciplines: conversion analysis, design consideration, systems analysis, system integration, testing and implementation of computer information system applications. Develops and supports client/server and web-based software systems, codes and maintains business applications, programs in business languages, analyzes and troubleshoots software; participates in formal and informal. Functional service delivery roles may include Systems Analyst, Test Manager, Technical Writer. May have particular experience in the type of solution required by the Task Order.
Minimum Education:	Bachelors Degree in Computer Science or equivalent field

Labor Category:	Subject Matter Expert I
Minimum Experience:	9 Years of related Technical Experience
Job Description:	Provides expert consultative support to a functional technical area of the project. Develops solutions to complex problems. Works closely with the information technologists to identify the best technological solution to technical issues.
Minimum Education:	Bachelors Degree in related field

Labor Category:	Subject Matter Expert II
Minimum Experience:	7 Years of related Technical Experience
Job Description:	Provides expert consultative support to a functional technical area of the project. Develops solutions to complex problems. Works closely with the information technologists to identify the best technological solution to technical issues.
Minimum Education:	Bachelors Degree in related field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Subject Matter Expert III
Minimum Experience:	5 Years of related Technical Experience
Job Description:	Provides expert consultative support to a functional technical area of the project. Develops solutions to complex problems. Works closely with the information technologists to identify the best technological solution to technical issues.
Minimum Education:	Bachelors Degree in related field

Labor Category:	Subject Matter Expert IV
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Provides expert consultative support to a functional technical area of the project. Develops solutions to complex problems. Works closely with the information technologists to identify the best technological solution to technical issues.
Minimum Education:	Bachelors Degree in related field

Labor Category:	Subject Matter Expert V
Minimum Experience:	1 Years of related Technical Experience
Job Description:	Provides expert consultative support to a functional technical area of the project. Develops solutions to complex problems. Works closely with the information technologists to identify the best technological solution to technical issues.
Minimum Education:	Bachelors Degree in related field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Systems Administrator I
Minimum Experience:	5 Years of related Technical Experience
Job Description:	<p>Responsible for the installing, managing, maintaining and troubleshooting hardware and software on systems, to maintain the on-going operational performance of programs (software) and the hardware on which the programs run within the Mainframe, Mid-Range, or PC environments. Implements and supports local area network (LAN) and Wide area network (WAN) hardware and software. Analyzes customer workflow and procedures to recommend operational support tools and technologies to satisfy customer needs. Acts as a liaison between the customer, suppliers, and other technical groups to resolve network and hardware problems. Analyzes performance problems and recommends solutions to enhance functionality, reliability and/or usability. Implements operational support standards and procedures relating to change management, performance management, and security. Recommends changes and improvements to existing standards. Provides support for the overall IT system administration activities such as user access, backup and recovery procedures, patches and upgrades, tuning, and performance.</p>
Minimum Education:	Bachelors Degree in Computer Science

Contract Number: [GS-35F-5938H](#)

Labor Category:	Systems Administrator II
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Responsible for the installing, managing, maintaining and troubleshooting hardware and software on systems, to maintain the on-going operational performance of programs (software) and the hardware on which the programs run within the Mainframe, Mid-Range, or PC environments. Implements and supports local area network (LAN) and Wide area network (WAN) hardware and software. Analyzes customer workflow and procedures to recommend operational support tools and technologies to satisfy customer needs. Acts as a liaison between the customer, suppliers, and other technical groups to resolve network and hardware problems. Analyzes performance problems and recommends solutions to enhance functionality, reliability and/or usability. Implements operational support standards and procedures relating to change management, performance management, and security. Recommends changes and improvements to existing standards. Provides support for the overall IT system administration activities such as user access, backup and recovery procedures, patches and upgrades, tuning, and performance.
Minimum Education:	Bachelors Degree in Computer Science

Contract Number: [GS-35F-5938H](#)

Labor Category:	Technical Assistant I
Minimum Experience:	5 Years of related Technical Experience
Job Description:	Provides support towards sustainment of technical systems and business applications. Assists in the design of flowcharts and data flow diagrams and/or technical charts. Assists in the assessment of programs. Prepares documentation to support the analysis of systems. May assist project manager with project administrative requirements and project tracking. Functional service delivery roles may include Documentation Specialist, Technical Writer, Systems Administrator, and Graphics Designer.
Minimum Education:	HS Diploma or equivalent field

Labor Category:	Technical Assistant II
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Provides support towards sustainment of technical systems and business applications. Assists in the design of flowcharts and data flow diagrams and/or technical charts. Assists in the assessment of programs. Prepares documentation to support the analysis of systems. May assist project manager with project administrative requirements and project tracking. Functional service delivery roles may include Documentation Specialist, Technical Writer, Systems Administrator, and Graphics Designer.
Minimum Education:	HS Diploma or equivalent field

Labor Category:	Technical Assistant III
Minimum Experience:	1 Year of related Technical Experience
Job Description:	Provides support towards sustainment of technical systems and business applications. Assists in the design of flowcharts and data flow diagrams and/or technical charts. Assists in the assessment of programs. Prepares documentation to support the analysis of systems. May assist project manager with project administrative requirements and project tracking. Functional service delivery roles may include Documentation Specialist, Technical Writer, etc.
Minimum Education:	HS Diploma or equivalent field

Contract Number: [GS-35F-5938H](#)

Labor Category:	Technical Writer I
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Responsible for documentation design, development, and preparation throughout the production cycle that can include: technical writing/editing, editorial consultation, copy design/editing, proofreading, or overall documentation review. Works with management, technical personnel, authors, and subject matter experts to define documentation content, guidelines, specifications, and development schedules. Prepares required documentation in an appropriate format. Adheres to required configuration management or quality assurance standards. Analyzes the data and user requirements to ensure that documentation is clear, concise, and valid. Ensures that documents follow the appropriate style guide.
Minimum Education:	Bachelors Degree in related field

Contract Number: [GS-35F-5938H](#)

APPENDIX A

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION

PROCUREMENT PROGRAMS

PREAMBLE

(Name of Company) provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts.

To accelerate potential opportunities please contact:

DIVERSIFIED TECHNICAL SERVICES, INC. (DTSI)

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Contract Number: GS-35F-5938H

APPENDIX B - SAMPLE BPA

The following paragraphs illustrate a sample BPA to be used by agencies when ordering services from this Pricelist.

**BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE
(Insert Customer Name)**

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) _____.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity

Date

Contractor

Date

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BPA NUMBER _____

(CUSTOMER _____ NAME)

BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
---------------------------------	------------------------------------

_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
--------------------	-----------------------------------

_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
---------------	-------------------------

_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

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(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

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APPENDIX C

BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to an ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer's needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer's requirement.
- Customers make a best value selection.

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