



General Services Administration Federal Supply Service

MULTIPLE AWARD SCHEDULE PRICELIST

TAJ Technologies, Inc. provides nationwide staff augmentation services in the areas of business analysis, project management, QA testing, integration consulting, and application analysis, design, development and maintenance services to Government and businesses.

These SINS and FPDS Codes are covered in this TAJ schedule:

Special Item No. 54151S - Information Technology Professional Services

- FPDS Code D302 IT Systems Development Services
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D308 Programming Services
- FPDS Code D311 IT Data Conversion Services
- FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

Special Item No. 54151HEAL - Health Care Information Professional Services

Special Item No. 518210C - Cloud and Cloud-Related IT Professional Services

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Multiple Award Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

TAJ Technologies, Inc.

1168 Northland Drive, Mendota Heights, MN

55120-1177 651-405-7412

tom.m@tajtech.com

www.tajtech.com

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Period Covered by Contract: 09/21/2017 to 09/20/2022

General Services
Administration Federal
Supply Service

Pricelist current through Modification PS-0016, dated 07/15/2020

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Acquisition Service's Home Page via the Internet at <http://www.fss.gsa.gov/>.





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INFORMATION FOR ORDERING ACTIVITIES

RFP QUESTION	ANSWER
1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).	54151S 54151HEAL
1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.	See attached pricing sheet
1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item.	See attached Labor Category Descriptions
2. Maximum order.	\$500,000
3. Minimum order.	\$100.00
4. Geographic coverage (delivery area).	Worldwide
5. Point(s) of production (city, county, and State or foreign country).	NA
6. Discount from list prices or statement of net price.	NA
7. Quantity discounts.	NA
8. Prompt payment terms. Note: Prompt payment terms must be followed by the statement "Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions."	NA
9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold.	Yes
9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold.	Yes
10. Foreign items (list items by country of origin).	NA
11a. Time of delivery.	30 days ARO
11b. Expedited Delivery. The Contractor will insert the sentence "Items available for expedited delivery are noted in this price list." under this heading. The Contractor may use a symbol of its choosing to highlight items in its price lists that have expedited delivery.	15 days ARO

RFP QUESTION	ANSWER
11c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery.	NA
11d. Urgent Requirements. The Contractor will note in its price list the "Urgent Requirements" clause of its contract and advise agencies that they can also contact the Contractor's representative to effect a faster delivery.	As negotiated
12. F.O.B. point(s).	Destination
13a. Ordering address(es).	TAJ Technologies, Inc. 1168 Northland Drive Mendota Heights, MN 55120
13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.	
14. Payment address(es).	TAJ Technologies, Inc. 1168 Northland Drive Mendota Heights, MN 55120
15. Warranty provision.	Standard Commercial
16. Export packing charges, if applicable.	NA
17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level).	None
18. Terms and conditions of rental, maintenance, and repair (if applicable).	NA
19. Terms and conditions of installation (if applicable).	NA
20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable).	NA
20a. Terms and conditions for any other services (if applicable).	NA
21. List of service and distribution points (if applicable).	NA
22. List of participating dealers (if applicable).	NA
23. Preventive maintenance (if applicable).	NA
24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants).	NA
24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: www.Section508.gov/ .	NA
25. Data Universal Number System (DUNS) number.	196928006
26. Notification regarding registration in Central Contractor Registration (CCR) database.	Yes 3/30/2018

LABOR CATEGORY DESCRIPTIONS

SIN 54151S

	GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
1	Program Manager	Provides the management interface between GSA and the contractor and meets with GSA and GSA client agencies as required to ensure performance is acceptable. Meets with potential client agencies and participates in GSA program development activities as directed by GSA. Authorized to negotiate and commit the contractor in all cost, schedule and technical issues within the scope of the contract. Develops and implements project plans and monitors project progress and status of task execution. Responsible for all aspects of the program, including human resource management (authority to hire and fire), workload forecasting, quality, schedule, customer relations, and fiscal control. Capable of implementing the quality assurance program to insure services and products conform to applicable standards. Reports to corporate executive management.	Bachelors	9
2	Project Manager	Provides the technical and primary management interface between GSA and/or client representatives and the contractor. Authorized to commit the contractor in all cost, schedule and technical issues concerning Task Orders. Develops and implements project plans and monitors project progress and status of task execution. Responsible for assigned aspects of the program, and within focus area is responsible for hiring/interviewing personnel for the task order, workload forecasts, schedule, customer relations, and fiscal control. Reviews monthly task status reports. Reports to Group or Program Manager.	Bachelors	7
3	Group Manager	Provides a primary management interface between GSA and/or client representatives and the contractor. Authorized to commit the contractor in all cost, schedule and technical issues concerning Task Orders. Develops and implements project plans and monitors project progress and status of task execution. Responsible for assigned aspects of the program, and within focus area is responsible for hiring/interviewing personnel for the task order, workload forecasting, schedule, customer relations, and fiscal control. Reviews monthly task status reports.	Bachelors	5
4	Database Consultant III	Works under minimal supervision on overall systems development plans and objectives, appries project management of progress, issues and schedules. Produces data models, creates databases based on existing designs, maintains databases, performs backup and restore functions. Performs all database performance monitoring and tuning functions. Creates data views and data marts for special purposes such as reporting, etc. Performs data extract/transform/load (ETL) functions as well as data replication across multiple platforms.	Bachelors	10
5	Database Consultant II	Works under general supervision on overall systems development plans and objectives, appries project management of progress, issues and schedules. Produces data models, creates databases based on existing designs, maintains databases, performs backup and restore functions. Performs all database performance monitoring and tuning functions. Creates data views and data marts for special purposes such as reporting, etc. Performs data extract/transform/load (ETL) functions as well as data replication across multiple platforms.	Bachelors	7
7	Computer Systems Analyst II	Works under general supervision on a segment of a complex data processing scheme or broad system, as described by computer systems analyst. Works independently on routine assignments and receives instructions and guidance on complex assignments. Work is reviewed for accuracy of judgment, compliance with instructions, and to insure proper alignment with overall system requirements.	Bachelors	5

	GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
8	Computer Systems Analyst I	Works under close supervision on a segment of a complex data processing scheme or broad system, as described by computer systems analyst. Incumbents work under direct supervision to resolve problems and deviations according to established practices, create, debug and test program modules, and obtain advice where precedents are unclear or not available. Completed work is reviewed for conformance to requirements, timeliness, standards and efficiency.	Bachelors	3
9	Computer Programmer VI	Provides expertise in programming procedures to complex programs; recommends the redesign of programs, investigates and analyzes feasibility and program requirements, and develops programming specifications. Assigned programs typically affect a broad multi-user computer system, which meets the data processing needs of a broad area (e.g., manufacturing, financial management, engineering, accounting, or statistics, logistics planning, material management) or a computer system for a project in engineering, research, accounting, statistics, etc. Solves the most difficult programming problems. Uses knowledge of pertinent system software, computer equipment, work processes, regulations, and management practices. Performs such duties as: develops, modifies, and maintains computer data design, program logic, and module design, performs coding and testing for complex computer applications. Requires competence in all phases of computer programming techniques, concepts and methods; also requires knowledge of available hardware, system software, operating systems, input/output devices, Internet/Intranet communications, GUI development, data structures and relational database management systems. Knowledgeable in the use of CASE tools and Rapid Application Development (RAD) Life Cycle methodology for application development. Knows a minimum of three (3) programming languages and how to use cross platform development tools. Performs complex computer programming analysis, design, coding, testing and documentation. May modify and maintain existing computer code. Utilizes proven methodologies and state of the art software development tools. Performs as a Team Leader on moderate to highly complex projects. Acts as a mentor to junior team members. Generates technical and management reports for assigned projects, identifies and analyzes risks and issues and makes recommendations for resolution and guides the implementation of corrective actions.	Masters	10
10	Computer Programmer V	Provides expertise in programming procedures to complex programs; recommends the redesign of programs, investigates and analyzes feasibility and program requirements, and develops programming specifications. Assigned programs typically affect a broad multi-user computer system, which meets the data processing needs of a broad area (e.g., manufacturing, financial management, engineering, accounting, or statistics, logistics planning, material management) or a computer system for a project in engineering, research, accounting, statistics, etc. Solves difficult programming problems. Uses knowledge of pertinent system software, computer equipment, work processes, regulations, and management practice. Performs such duties as: develops, modifies, and maintains computer data design, program logic, and module design, performs coding and testing for complex computer applications. Requires competence in all phases of computer programming techniques, concepts and methods; also requires knowledge of available hardware, system software, operating systems, input/output devices, Internet/Intranet communications, GUI development, data structures and relational database management systems. Knowledgeable in the use of CASE tools and Rapid Application Development (RAD) Life Cycle methodology for application development. Performs as a Team Leader on moderate to highly complex projects. Acts as a mentor to junior team members. Performs complex computer programming analysis, design, coding, testing and documentation. May modify and maintain existing computer code. Utilizes proven methodologies and state of the art software development tools.	Masters	8

	GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
11	Computer Programmer IV	Works on problems involving the evaluation of specifications for complex business requirements and processes (new, enhancements, maintenance), and develops and prepares computer solutions. Performs and leads modeling, simulations, and analysis efforts. Verifies program logic by preparing test data for trial runs, tests and debugs programs. Participates in the overall systems testing. Supports the implementation of the application into production. Performs complex computer programming analysis, design, coding, testing and documenting. May modify and maintain existing computer code. Utilizes proven methodologies and state of the art software development tools. Performs as a Team Leader for medium to large-scale projects.	Bachelors	6
12	Computer Programmer III	Develops, directs, and assists in the preparation of moderately complex computer solutions in the maintenance and modification of new and currently used programs. Develops new programs of basic to moderate complexity. Performs modeling, simulations, and analysis. Prepares program test data, tests and debugs programs. Documents all procedures. Performs complex computer programming analysis, design, coding, testing and documenting. May modify and maintain existing computer code. Utilizes proven methodologies and state of the art software development tools.	Bachelors	4
13	Computer Programmer II	Develops and prepares less complex computer programs, typically maintenance and/or modifications of current programs. Usually codes program modifications, but with guidance. Performs most routine elements of modeling, simulations, and analysis. Tests applications and program changes. May assist, with guidance, in computer applications testing. May assist in the design and preparation of logic flow charts and preparation of documentation. Performs computer programming analysis, design, coding, testing and documenting. Modifies and maintains existing computer code. Utilizes proven methodologies and state of the art software development tools. May assist higher-level staff by independently performing moderately complex tasks assigned, and performing complex tasks under close supervision.	Bachelors	2
14	Computer Programmer I	Assists higher level staff by performing programming tasks which concern limited data items and steps which closely follow patterns of previous work done in the organization, (e.g., drawing flow charts, writing operator instructions, or coding and testing routines to accumulate counts, tallies, or summaries). May perform routine programming assignments (as described in Level II) under close supervision. In addition, to assist higher-level staff may perform elementary fact-finding concerning a specified work process, (e.g., a file of clerical records which is treated as a unit, invoices, requisitions, or purchase orders, etc.); reports findings to higher level staff. Detailed, step-by-step instructions are given for each task and, a supervisor must authorize any deviation. Progress is closely monitored and reviewed in detail upon completion. Performs mildly complex computer programming analysis, design, coding, testing and documenting. Modifies and maintains existing computer code. May utilize proven methodologies and state of the art software development tools.	Associates	1
15	Data Conversion Specialist II	Under general supervision performs database analysis, data transformation and data conversion. Works independently or as part of a project team to provide analysis, develop recommendations, and design, develop, test and implement data transformation and conversion programs. May act as a Team Leader in low to moderately complex projects.	Bachelors	3
16	Network Administrator III	Sets up, configures, and supports internal and/or external networks. Develops and maintains all systems, applications, security, and network configurations. Troubleshoots network performance issues and creates and maintains a disaster recovery plan. Recommends upgrades, patches, and new applications and equipment. Provides technical support and guidance to users. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected.	Bachelors	6

	GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
17	Network Administrator II	Sets up, configures, and supports internal and/or external networks. Develops and maintains all systems, applications, security, and network configurations. Troubleshoots network performance issues and creates and maintains a disaster recovery plan. Recommends upgrades, patches, and new applications and equipment. Provides technical support and guidance to users. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision. A certain degree of creativity and latitude is required.	Bachelors	3
18	Network Administrator I	Sets up, configures, and supports internal and/or external networks. Develops and maintains all systems, applications, security, and network configurations. Troubleshoots network performance issues and creates and maintains a disaster recovery plan. Recommends upgrades, patches, and new applications and equipment. Provides technical support and guidance to users. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision.	Bachelors	1
19	Technical Writer	Writes a variety of technical articles, reports, brochures, and/or manuals for documentation for a wide range of uses. May be responsible for coordinating the display of graphics and the production of the document. Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of tasks. May lead and direct the work of others. Typically reports to a manager or head of a unit/department. A wide degree of creativity and latitude is expected.	Bachelors	4
20	Project Manager 1	Manages and oversees all aspects of a technology project to ensure it is completed on-time and within budget. Has overall responsibility for managing scope, cost, schedule, internal staffing and outside vendors, and contractual deliverable. Prepares reports for upper management regarding status of project. Possesses strong knowledge of technology. Typically reports to a manager. Gains exposure to some of the complex tasks within the job function.	Bachelors	2
21	Project Manager 2	The Project Manager 3 has overall responsibility for managing scope, cost, schedule, internal staffing and outside vendors, and contractual deliverable. Manages and oversees all aspects of a technology project to ensure it is completed on-time and within budget. Being a Project Manager 3 possesses strong knowledge of technology. Prepares reports for upper management regarding status of project. Typically reports to a manager. Project Manager 3 is a specialist on complex technical and business matters. Work is highly independent. May assume a team lead role for the work group.	Bachelors	8
22	System Admin	The Systems Administrator administers, installs and troubleshoots a variety of operating systems. Maintains and supports the integrity of the operating system environment and various computer systems. Being a Systems Administrator schedules, installs, and tests system software upgrades. Performs systems maintenance tasks, such as system back-up, recovery and file maintenance. In addition, Systems Administrator configures software and resolves technical problems. Monitors and maintains software licensing and maintenance agreements. Typically reports to a project leader or manager. Being a Systems Administrator gains exposure to some of the complex tasks within the job function. Occasionally directed in several aspects of the work.	Bachelors	4

	GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
23	Database Developer 2	Database Developer evaluates and optimizes database configuration and access. Designs, manages and maintains the company database of medium to high complexity. Being a Database Developer performs database recovery and back-up. Resolves database performance and capacity issues. Codes, tests, debugs, documents, and maintains applications. Evaluates, analyzes, and modifies moderately complex application programs. Being a Database Developer analyzes and resolves problems associated with applications. Works on most phases of applications programming activities. In addition, Database Developer detects, diagnoses, and reports related problems. Typically reports to a manager or head of a unit/department. Being a Database Developer contributes to moderately complex aspects of a project. Work is generally independent and collaborative in nature.	Bachelors	4
24	Database Developer 3	Database Developer 3 evaluates and optimizes database configuration and access. Designs, manages and maintains the company database of medium to high complexity. Being a Database Developer 3 performs database recovery and back-up. Resolves database performance and capacity issues. Codes, tests, debugs, documents, and maintains applications. The Database Developer 3 designs procedures to solve complex application programming problems, taking computer equipment capacity and limitations, operating time, and form of desired results into consideration. Oversees the development or modification of applications programs. Being a Database Developer 3 leads all phases of applications programming. Designs, codes, tests, debugs, and documents applications at the highest levels of complexity. In addition, Database Developer 3 evaluates applications for quality assurance. Requires a bachelor's degree. Typically reports to a manager or head of a unit/department. Being a Database Developer 3 works on advanced, complex technical projects or business issues requiring state of the art technical or industry knowledge. Works autonomously. Goals are generally communicated in solution or project goal terms. May provide a leadership role for the work group through knowledge in the area of specialization. Typically reports to a manager or head of a unit/department. Being a Database Developer 3 contributes to moderately complex aspects of a project. Work is generally independent and collaborative in nature.	Bachelors	7
25	SME 2	Works independently under general guidelines or objectives. Possesses demonstrated advanced technical and managerial skills; fully knowledgeable and experienced in all aspects of a program or functional area. Applicable functional areas include systems engineering, network engineering, acquisition management, business process reengineering, specialty engineering (e.g., communications, systems safety, quality assurance, test and evaluation, human factors, reliability and maintainability, systems security etc.), organizational planning, financial management, acquisition logistics, configuration and data information systems, and support or program management. Manages large, complex systems acquisition projects or major functional areas. Plans, develops or supports programs/projects. Establishes objectives and requirements. Adapts and applies applicable technical, administrative, financial and business processes and procedures. Develops budgets. Develops program/project standards and schedules. Monitors outside resources. Coordinates and reviews work of assigned staff. Reviews/oversees the preparation of all related documentation. Chairs reviews, technical interchange meetings, etc. Directly participates and coordinates with the highest echelons and authority on all aspects pertinent to the successful implementation of the program or functional area. Employs a high degree of creativity, foresight and mature judgment to plan, organize and guide complex programs for which approaches and precedents may be unclear or nonexistent. Performs other related duties as assigned.	Bachelors	4

	GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
26	SME 3	Works under general guidelines established by supervisor; receives overall instructions on specific assignment objectives, features, possible solutions, etc. Assistance is furnished on unusual problems and work is reviewed for consistency and completeness. Applicable functional areas include systems engineering, network engineering, acquisition management, business process reengineering, specialty engineering (e.g., communications, systems safety, quality assurance, test and evaluation, human factors, reliability and maintainability, systems security etc.), organizational planning, financial management, acquisition logistics, configuration and data information systems, and support or program management. Performs routine assignments on a broad range of tasks associated with the implementation of standard techniques, procedures and/or criteria as they apply to the technical or administrative discipline relating to the task. Using prescribed methods and information supplied, develops draft inputs to program documentation as it relates to any of the support functions. Reviews final draft documents for conformity to requirements and completeness. Organizes and maintains management files. Tracks preparation and delivery status of required deliverables. Attends meetings, design reviews, working groups and briefings. Reports issues and problems. Recommends solutions. May direct the activities other personnel. Performs other related duties as assigned.	Bachelors	6
27	Information Security Analyst 1	The Information Security Analyst ensures programs are effective and identifies the need for additional resources. Coordinates, develops, and evaluates security programs for an organization. Being a Information Security Analyst typically reports to a supervisor or manager. Gains exposure to some of the complex tasks within the job function. Occasionally directed in several aspects of the work.	Bachelors	2
28	Information Security Analyst 2	The Information Security Analyst 2 collaborates with a team of information security analysts to provide subject matter expertise on application development, database design, and network maintenance. Designs and implements information security standards for applications and databases. Being an Information Security Analyst 2 assesses client needs against security concerns and resolves information security risk issues. Researches and advocates the latest technologies and solutions to support the security requirements of internal and external customers. In addition, Information Security Analyst 2 trains security awareness to business partners and IT staff. Typically reports to a manager. Information Security Analyst 2 is a specialist on complex technical and business matters. Work is highly independent. May assume a team lead role for the work group.	Bachelors	5
29	Technical Architect 1	The Software Architect serves a technical expert by creating high-level architectural specifications and addressing problems of systems integration, compatibility. Responsible for design and development of new software or extensive software revisions for external customers. Performs research on the potential project feasibility to management. In addition, Software Architect typically reports to a manager or head of a department. Software Architect is a specialist on complex technical and business matters. Work is highly independent. May assume a team lead role for the work group.	Bachelors	4
30	Technical Architect 2	Responsible for design and development of new software or extensive software revisions for external customers. Serves as the top level technical expert by creating high-level architectural specifications and addressing problems of systems integration, compatibility. Performs research on the potential project feasibility to management. Typically reports to a manager or head of a department. A specialist on complex technical and business matters. Work is highly independent. May assume a team lead role for the work group.	Bachelors	7

	GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
31	Scrum Master	Coordinates a cross-functional Agile development team utilizing the principles and tools of the Scrum Framework. Assumes a servant leadership role to support a self-organized team to complete Scrum projects. Identifies and removes impediments to progress. Facilitates sprint planning meetings, daily stand-ups, sprint reviews, demos, and retrospectives. Identifies and manages the backlog. Supports, coaches and mentors team members. Tracks daily sprint progress and maintain schedules. Requires a bachelor's degree. Typically requires Certified Scrum Master (CSM). Typically reports to a director. Occasionally directed in several aspects of the work. Gaining exposure to some of the complex tasks within the job function.	Bachelors	4

SIN 54151HEAL

	GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
1	Health IT Consultant I	A Health IT Consultant I provide analytical and program support, and is focused on high performance work. A Health IT Consultant I typically contribute to the functional and technical specifications for development of a discrete project deliverable of moderate complexity. A Health IT Consultant I also complete assigned engagement tasks within the project scope and budget, while meeting deliverable requirements. Serves as a key analytical resource on engagement team. Assumes responsibility for conducting relevant research, distilling data, and creating reports. Actively engages consulting tools and methodologies to meet project objectives and complete program management activities. Maintains responsibility for quality assurance practices and fostering completion and accuracy of system documentation. A Health IT Consultant I may also participate in organizational assessments, and performance measures and indicators.	B.A. or B.S.	10
2	Health IT Consultant II	Researches and analyzes basic and complex issues surrounding the processes and systems of an organization. Makes recommendations surrounding improving processes, efficiency and practices. Designs, develops, implements and maintains business solutions. Works with main clients and project and business leaders to identify analytical requirements. Communicates changes and may provide training to impacted business units. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. May lead and direct the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department.	B.A. or B.S.	8
3	Health IT Consultant III	Researches and analyzes basic and complex issues surrounding the processes and systems of an organization. Makes recommendations surrounding improving processes, efficiency and practices. Simulates and tests process improvements. Communicates changes and may provide training to impacted business units. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks to include systems analysis and programming. May lead and direct the work of others. A wide degree of creativity and latitude is expected. Typically reports to top management.	B.A. or B.S.	6
4	Health IT Consultant IV	Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and installing to support an organization's application systems. Consults with users to identify current operating procedures and to clarify program objectives. May be expected to write documentation to describe program development, logic, coding, and corrections. Writes manual for users to describe installation and operating procedures. Communicates changes and may provide training to impacted business units. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks to include systems analysis and programming. May lead and direct the work of others. A wide degree of creativity and latitude is expected. Typically reports to top management.	B.A. or B.S.	4
5	Health IT Consultant V	Reviews, analyzes, and evaluates business systems and user needs. Documents requirements, defines scope and objectives, and formulates systems to parallel overall business strategies. Researches and analyzes basic and complex issues surrounding the processes and systems of an organization. Makes recommendations surrounding improving processes, efficiency and practices. Has knowledge of commonly-used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a manager.	B.A. or B.S.	2

SIN 518210C

	GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
518210C	Cloud Project Manager	Conducts financial and budgetary analysis to define project worth and to ascertain which system best fits user needs and company standards.	Bachelors	10
		Selects project team members and assigns tasks and responsibilities.		
		Provides direction and technical guidance to project team members; communicates job expectations; and plans, monitors, and appraises job results.		
		Plans, initiates, coordinates, and enforces systems, policies, and procedures.		
		Manages, coordinates, and establishes priorities for complete life-cycle of projects including the planning, design, programming, testing, and implementation of business solutions designed to meet requirements of various departments in the company, such as distribution, finance, and manufacturing.		
		Designs project plans, which identify needs and define major tasks and milestones, based on scope, resources, budget, and personnel.		
		Determines project needs and acquires resources required for the success of the project.		
		Coordinates the development of new systems and/or applications projects, the modification of existing systems or applications, or changes in current methods or techniques.		
		Coordinates project performance with the other work of the affected department or departments.		
		Excludes those who do not have full-time responsibility for project management.		
518210C	Cloud Engineer 2	Ensure a seamless integration between on-premises infrastructure operations and optimal, efficient, and secure consolidated operations for cloud services	Bachelors	7
		Develop and implement a role-based access control strategy integrated with on-premises Active Directory services		
		Manage Cloud providers' applications, infrastructure, and systems		
		Develop, implement, and enforce standard procedures to provision and manage Cloud-based network, storage and infrastructure constructs; standard procedures to provision and manage virtual assets, services, and databases		
		Ensure resilience, sizing and capacity requirements are met; monitors SLAs and burn rates		
		Professional-level Cloud Certification (Engineer/Architect) minimum		
		Microsoft and or Linux Operating System experience		
		Working knowledge of software development		
		Ability to identify and troubleshoot issues with little oversight		

	GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
518210C	Cloud Engineer 1	Automate, scale, and patch our multi-region AWS GovCloud cloud infrastructure deployments via CloudFormation, Lambda and Jenkins Automate application build and deployment pipelines Design new capabilities with best practices and security at the forefront Identify and improve on possible points of failure in the infrastructure/applications Support troubleshooting incidents as they arise and participate in post-mortems Develop documentation and processes to train IT support staff Knowledge of AWS user, security, and networking configurations Familiarity with AWS Services Knowledge of deployment automation tools. Experience scripting in python or bash or comparable language Experience scripting against AWS CLI Familiarity with enterprise CI/CD System Integration and Automation experience preferred	Bachelors	5

	GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
518210C	Cloud Consultant 2	<p>Designs, develops, implements, utilizes, and conforms to enterprise cloud architecture application solutions, strategies, processes, and standards, focusing on expertise in cloud technologies.</p> <p>Collaborates with business owners, Analysts, Engineers, development teams, and infrastructure services to define, establish, and communicate application and data architecture standards, policies, and directions.</p> <p>Designs high quality architectures, and drives architecture activities that are aligned to organization requirements set by leadership on behalf of stakeholders and are consistent with enterprise architectural standards.</p> <p>Works closely with Developers to ensure proper implementation, and liaises between the needs of the organization and the Developers.</p> <p>Provides assistance and direction to other cloud teams, ensuring that all technologies work effectively together to improve IT solution cloud performance, and processes change requests.</p> <p>Increases reuse and reduces redundancy in applications and technology designs.</p> <p>Supports the development and updates of enterprise architectural strategies, standards, processes, and tools, as well as the development of strategy, frameworks, best practices, and patterns.</p> <p>Ensures compliance with all architecture directions and standards through cross-organization consulting and direct involvement in development efforts.</p> <p>Recommends and selects tools for strategic implementation, and monitors adherence to corporate standards in application design, development, and testing.</p> <p>Discovers and defines functional requirements and their relationship to technical requirements; and determines the adequacy of documented requirements for architecture definition for the priorities of the department and organization.</p> <p>Leads teams to foster successful consultations with technical and non-technical project resources to evaluate project scope and program offering opportunities.</p> <p>Conducts analyses and proof-of-concepts for new technologies and solutions.</p> <p>Advises and participates in collaboration sessions with peer groups and business owners to estimate the feasibility of further analysis costs, risks, and opportunities for implementations.</p>	Bachelors	8
518210C	Cloud Consultant 1	Provides high-level cloud-based specialized technical support and consultation to businesses and IT management.	Bachelors	4

GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
	Collaborates with the development team and Project Managers to deliver infrastructure solutions.		
	Researches and evaluates new cloud-based technological developments and evolving business requirements; analyzes findings and seeks opportunities for improvement.		
	Formalizes recommendations and presents them to IT management for further consideration.		
	Implements cloud infrastructure solution offerings on commercial and government public cloud, private cloud, and hybrid customer environments.		
	Handles complex long-term focused projects involving multiple disciplines or business units.		
	Oversees the development of the technical solution or offering in translating the business needs into technical requirements; identifies gaps, strategic impacts, financial impacts, and the risk profile in the technical solution or offering, and provides technical support.		
	Maintains documentation on existing systems to ensure that changes and optimizations are recorded.		

	GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
518210C	Cloud Analyst 2	<p>Analyzes cloud-related business requirements and project objectives, and develops application functional specifications.</p> <p>Analyzes computer input, designs complex data sets, and envisions the data.</p> <p>Researches and develops original solutions to help client solve big data problems and to build holistic solutions for the client, to help save time, money, and resources.</p> <p>Communicates with technical and non-technical users, business stakeholders or clients, developers, end-users, and Project Managers.</p> <p>Gathers and evaluates project requirements, meets with customers and partners to outline expectations, and defines stakeholder alignment.</p> <p>Discusses best practices for cloud for sales, service, and social projects across multiple methodologies.</p> <p>Keeps up to date on current and road-mapped cloud features, functionality, and terminology.</p> <p>Manages follow-ups and action items from meetings with Consultants, Service Delivery Managers, and/or Account Managers.</p> <p>Serves as a functional advisor and problem solver to stakeholders to assist them in understanding and optimizing data and their use of the product to define, build, and deploy online applications.</p> <p>Researches new developments.</p> <p>Writes advanced analytics on cloud-based technologies, serves as a subject matter expert for updating and automating traditional analytical techniques through cloud-based solutions or automation and scripting.</p>	Bachelors	6
518210C	Cloud Analyst 1	<p>Cloud Analyst 1 is responsible for planning and engineering of an organization's cloud computing infrastructure and applications. Implements and designs hardware and software. Being a Cloud Systems Analyst monitors the performance of systems. Additionally, Cloud Systems Analyst is familiar with standard concepts, practices, and procedures of cloud technology, including Software as Service (SaaS), Platform as Service (PaaS), or Infrastructure as a Service (IaaS). Typically reports to a supervisor or manager. Gains exposure to some of the complex tasks within the job function. Occasionally directed in several aspects of the work.</p>	Bachelors	2

	GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
518210C	<p align="center">Cloud Database Engineer</p>	Provides technical expertise for database design, development, implementation, information storage and retrieval, data flow and analysis	Bachelors	7
		Develops relational and/or Object-Oriented databases, database parser software, and database loading software		
		Projects long-range requirements for database administration and design		
		Responsible for developing a database structure that fits into the overall architecture of the system under development and has to make trades among data volumes, number of users, logical and physical distribution, response times, retention rules, security and domain controls		
		The DBE works primarily at the front end of the lifecycle-requirements through system acceptance testing and Initial Operational Capability (IOC)		
		Develops requirements from a project's inception to its conclusion for a particular business and IT subject matter area (i.e., simple to complex systems)		
		Assist with recommendations for, and analysis and evaluation of systems improvements, optimization, development, and/or maintenance efforts		
		Translates a set of requirements and data into a usable document by creating or recreating ad hoc queries, scripts, and macros; updates existing queries, creates new ones to manipulate data into a master file; and builds complex systems using queries, tables		
518210C	<p align="center">Cloud Systems Administrator 2</p>	Administers, develops, configures, implements, and maintains the systems that comprise the underlying cloud platform.	Bachelors	4
		Sets up public and/or private cloud systems, understanding and depending on type of workload, and deploys them in an automated way; and monitors, moves, and alters the systems using a prescribed methodology.		
		Establishes and implements standards for cloud operations according to specifications and parameters.		
		Determines business needs, and selects a cloud provider(s) that best fits the.		
		Questions and determines cost, business use, location of users, security, and other vectors, which brings the position closer to the business and its goals.		
		Troubleshoots when problems arise, and plans for future cloud capacity.		
		Coordinates and works with others on various parts of the implementation.		
		Schedules, performs, and monitors system backups and, when necessary, performs data recoveries.		
		Recommends upgrades according to growth statistics and forecasts.		
		Schedules, plans, and performs system upgrades, including coordinating the transition from test to production environments.		
		Provides technical support for system users.		

	GSA Title	Functional Responsibilities	Minimum Education	Minimum Experience
518210C	<p>Cloud Systems Administrator 1</p>	<p>Systems Administrator maintains and supports the integrity of the operating system environment and various computer systems. Administers, installs and troubleshoots a variety of operating systems. Being a Systems Administrator II performs systems maintenance tasks, such as system back-up, recovery and file maintenance. Schedules, installs, and tests system software upgrades. Additionally, Systems Administrator configures software and resolves technical problems. Monitors and maintains software licensing and maintenance agreements. Typically reports to a project leader or manager. The Systems Administrator II gains exposure to some of the complex tasks within the job function. Occasionally directed in several aspects of the work.</p>	Bachelors	1

SERVICES PRICE LIST

SIN 54151S

SERVICE PROPOSED (e.g. Job Title/Task)	2018	2019	2020	2021	2022
Program Manager	\$98.90	\$100.88	\$102.90	\$104.96	\$107.06
Project Manager	\$85.57	\$87.28	\$89.03	\$90.81	\$92.63
Group Manager	\$82.28	\$83.93	\$85.61	\$87.32	\$89.07
Database Consultant III	\$120.64	\$123.06	\$125.52	\$128.03	\$130.59
Database Consultant II	\$80.71	\$82.32	\$83.97	\$85.65	\$87.36
Computer Systems Analyst III	\$82.27	\$83.92	\$85.60	\$87.31	\$89.06
Computer Systems Analyst II	\$71.30	\$72.73	\$74.18	\$75.66	\$77.17
Computer Systems Analyst I	\$64.11	\$65.39	\$66.70	\$68.03	\$69.39
Computer Programmer VI	\$137.12	\$139.86	\$142.66	\$145.51	\$148.42
Computer Programmer V	\$122.75	\$125.20	\$127.70	\$130.25	\$132.86
Computer Programmer IV	\$91.05	\$92.87	\$94.73	\$96.62	\$98.55
Computer Programmer III	\$80.08	\$81.68	\$83.31	\$84.98	\$86.68
Computer Programmer II	\$71.30	\$72.73	\$74.18	\$75.66	\$77.17
Computer Programmer I	\$62.52	\$63.77	\$65.05	\$66.35	\$67.68
Data Conversion Specialist II	\$74.58	\$76.07	\$77.59	\$79.14	\$80.72
Network Administrator III	\$107.50	\$109.65	\$111.84	\$114.08	\$116.36
Network Administrator II	\$90.06	\$91.86	\$93.70	\$95.57	\$97.48
Network Administrator I	\$82.58	\$84.23	\$85.91	\$87.63	\$89.38
Technical Writer	\$72.43	\$73.87	\$75.35	\$76.86	\$78.40
Project Manager 1				\$142.67	\$145.52
Project Manager 2				\$159.60	\$162.79
System Admin				\$120.91	\$123.32
Database Developer 2				\$109.40	\$111.58
Database Developer 3				\$131.55	\$134.18
SME 2				\$154.76	\$157.86
SME 3				\$193.45	\$197.32
Information Security Analyst 1				\$120.91	\$123.32
Information Security Analyst 2				\$135.42	\$138.12
Technical Architect 1				\$169.27	\$172.65
Technical Architect 2				\$193.45	\$197.32
Scrum Master				\$149.92	\$152.92

SIN 54151HEAL

SERVICE PROPOSED (e.g. Job Title/Task)	2018	2019	2020	2021	2022
Health IT Consultant I	\$166.15	\$169.47	\$172.86	\$176.32	\$179.85
Health IT Consultant II	\$138.55	\$141.32	\$144.15	\$147.03	\$149.97
Health IT Consultant III	\$115.41	\$117.72	\$120.07	\$122.47	\$124.92
Health IT Consultant IV	\$101.82	\$103.86	\$105.94	\$108.06	\$110.22
Health IT Consultant V	\$97.54	\$99.49	\$101.48	\$103.51	\$105.58

SIN 518210C

SERVICE PROPOSED (e.g. Job Title/Task)	2018	2019	2020	2021	2022
Cloud Project Manager				\$172.29	\$175.74
Cloud Engineer 2				\$136.02	\$138.74
Cloud Engineer 1				\$117.88	\$120.24
Cloud Consultant 2				\$172.29	\$175.74
Cloud Consultant 1				\$126.95	\$129.49
Cloud Analyst 2				\$122.42	\$124.87
Cloud Analyst 1				\$104.28	\$106.37
Cloud Database Engineer				\$162.72	\$165.97
Cloud Systems Administrator 2				\$136.02	\$138.74
Cloud Systems Administrator 1				\$113.35	\$115.62

Notes regarding all services:

- 1) TAJ will provide resumes to the GSA Contracting Officer or user Agency on request.
- 2) All prices for all services include the 0.75% Industrial Funding Fee (IFF).
- 3) Prices listed are for Government site work (i.e., work performed at the client's site).
- 4) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation. The fixed hourly rates that TAJ has specified above include wages, overhead, general and administrative expenses, and profit.
- 5) The fixed hourly rate specified for each labor category applies to labor performed by TAJ, its Subcontractors, and/or affiliates of TAJ that are under a common control.
- 6) This proposal provides for orders between \$100 and \$500,000. Orders over \$500,000 may be accepted, and TAJ may offer discounts based on quantity purchases or when a BPA is established to fill recurring requirements.