



## FSS PRICE LIST

August 1, 2014 through July 31, 2019

### Cumulative Edition 5

*This price list supersedes all previous price lists.*

Effective February 15, 2019

### DEPARTMENT OF VETERANS AFFAIRS

Federal Supply Service

Authorized Federal Supply Schedule Price List

Dental Equipment and Supplies

FSC Group 65, Part II, Section C

FSC Class 6520

|                  |   |
|------------------|---|
| Contract Number: | V797D-40220   |
| Contract Period: | August 1, 2014 through July 31, 2019  |
| Contractor:      | Tulsa Dental Products LLC<br>d/b/a Dentsply Sirona<br>5100 East Skelly Drive, Suite 300<br>Tulsa, OK 74135-6546<br><br>Telephone: (800) 662-1202 / (918) 493-6598<br>Fax: (800) 597-2779 / (918) 493-6599<br><br><a href="http://www.DentsplySirona.com">www.DentsplySirona.com</a> |
| Business Size:   | Large   |

Reflects Award Modification through 12

For ordering information please refer to the following page.

## CUSTOMER INFORMATION

1. Table of Awarded Items: C-34C
2. Maximum Order: \$100,000.00
3. Minimum Order Limitation: 1 Unit
4. Geographic Coverage: 50 states, Washington DC and Puerto Rico
5. Points of Production: U.S. - Tennessee, Pennsylvania, Delaware  
France, Germany, Italy, Japan, Netherlands, Switzerland
6. Discount From List Price: Prices shown herein are net. Discounts have been applied.
7. Quantity Discounts: None
8. Payment Terms: Net 30 Days
9. Credit Cards: Government credit cards are accepted.
10. Foreign Items: France, Germany, Italy, Japan, Netherlands and Switzerland
- 11a. Time of Delivery: 7 working days normal delivery time after receipt of order (ARO) for all items in stock. Backorder up to 30 days ARO.
- 11b. Emergency Delivery: 48 hours after receipt of order (ARO)  
Ordering facilities are responsible to pay the difference between expedited and standard delivery.
12. F.O.B. Destinations: 50 states, Washington DC and Puerto Rico
13. Ordering Address: Tulsa Dental Products LLC d/b/a DENTSPLY Tulsa Dental Specialties  
5100 E. Skelly Drive, Suite 300  
Tulsa, OK 74135-6546
14. Payment Address: Tulsa Dental Products LLC d/b/a DENTSPLY Tulsa Dental Specialties  
5100 E. Skelly Drive, Suite 300  
Tulsa, OK 74135-6546
15. Warranty Provisions: Government warranty clauses 52.212-4 (o) and (p) are accepted with warranty provision. DENTSPLY Tulsa Dental Specialties warrants that its products are merchantable and fully guarantees its products against any defects in parts and labor for a one year period. DENTSPLY Tulsa Dental Specialties will repair or replace any defective part within said period without cost to purchaser. The purchaser's remedies in a Government breach of warranty action are expressly limited to repair and replacement of any defective part.
16. Return/Exchange Goods Policy: Returns will be credited back by the same method of purchase - Government credit card or ACH payment. Any goods shipped in error will be at our expense, and no restocking fee will apply. Claims related to shipments and order errors will not be considered if more than 60 days old. Invoice numbers must be provided for all claims. Products older than one year will not be accepted. A return authorization number must first be obtained prior to returning merchandise. Return authorizations can be obtained by calling DENTSPLY Tulsa Dental Specialties Customer Service (800) 662-1202. Return authorization numbers will be valid for a period not to exceed 60 days. Merchandise received after the 60 days from authorization will be returned to sender and new authorization must be obtained. To assist us in processing your return, please mark return authorization number on outside of the package. Please include contact name and phone number. Care should be taken in packing return items to ensure they arrive in condition that will allow them to be restocked. Damaged merchandise will not be accepted for return and returned to sender. Cost of freight on product returns, excluding products shipped in error by DENTSPLY Tulsa Dental Specialties, will be the responsibility of the ordering facility. Authorization numbers must be provided on these returns too. Return authorizations must be obtained by calling DENTSPLY Tulsa Dental Specialties Customer Service, (800) 662-1202. The merchandise should be returned to DENTSPLY Tulsa Dental Specialties, Attn: Return Goods, 608 Rolling Hills Drive, Johnson City, TN 37604. Put authorization number on outside of package and include contact name and phone number. A traceable means should be used when returning merchandise on your own. DENTSPLY Tulsa Dental Specialties will not be responsible for lost merchandise.  
  
RMA numbers will be valid for a period not to exceed 30 days from the date of issuance. Merchandise returned after the expiration of the RMA number will not be accepted for credit. Care should be taken in packing return items to ensure that they will be received in the same condition as the original shipment. Damaged merchandise will not be accepted for return or exchange. Any product received without a valid authorization number will be returned to sender. Product authorized for return or exchange must have at least one year shelf life remaining. All returns may be subject to a restocking fee. Exchanges are not subject to a restocking fee but must be authorized within six months of the invoice date.

## IMPORTANT INFORMATION ABOUT PRODUCT RETURNS

All returns should be shipped to the following address in a traceable manner such as UPS, Federal Express, etc. Shipping charges should be prepaid unless otherwise instructed by the Sales/Service Department.

**DENTSPLY Tulsa Dental Specialties**  
**Attn: Return Goods**  
**608 Rolling Hills Drive**  
**Johnson City, TN 37604**

**TO EXPEDITE THE PROCESSING OF YOUR RETURN:**

- Please mark the Return Authorization Number on the outside of the package.
- Please include a contact name and number.

17. TIN (Taxpayer Identification Number): 23-2830736
18. DUNS Number and Cage Code: 197425523      Cage: 0G9L4
19. SAM.gov Registration: Yes

Prices and policies are subject to change without notification. All prices are quoted in U.S. dollars only.

**DENTSPLY Tulsa Dental Specialties**  
**5100 E. Skelly Dr., Suite 300**  
**Tulsa, Oklahoma 74135-6546**  
**[www.DENTSPLY.com](http://www.DENTSPLY.com)**

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