



BIOWAVE
SMARTER PAIN BLOCKING TECHNOLOGY

DEPARTMENT OF VETERANS AFFAIRS

Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is GSAAvantage.gov

Medical Equipment and Supplies

FSC Group 65, Part II, Section A

FSC Classes: **6530**

Contract Number: **V797D-70205**

Contract Period: **July 15, 2017 to July 14, 2022**

(For more information on ordering from Federal Supply Schedules, enter the following address into your web browser: <http://gsa.gov/portal/category/100623>)

BioWave Corporation
8 Knight Street, Suite 201
Norwalk, CT 06851

Phone: 1-877-BIOWAVE x1 (1-877-246-9283 x1)

Fax: 475-444-3400 or 203-286-2518

**Email: orders@biowave.com
support@biowave.com**

Web: www.biowave.com

Business Size: **Small** – SBD# SBD189344

Customer Information:

1a. List of awarded special item number(s): **SIN: A-72 - see Page 5**

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply: **See FSS Contract Products and Pricing List on page 5.**

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item: **[Not Applicable]**

2. Maximum order: **\$50,000 - SIN A72**

3. Minimum order: **No Minimum Order**

4. Geographic coverage (delivery area): **Destination – 48 states, the District of Columbia, and point of exportation to Alaska, Hawaii, and Puerto Rico**

5. Point(s) of production (city, county, and State or foreign country): **Norwalk, Fairfield County, Connecticut**

6. Prices shown herein are **Net (discount deducted)**

7. Quantity Discounts: **5% Discount on a single invoice of \$25,000 or more**

8. Prompt Payment Terms: **Net 30 days**

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold: **Acceptance up to, equal to, and above the micro-purchase threshold. No Limitations.**

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold **Acceptance up to, equal to, and above the micro-purchase threshold. No Limitations.**

10. Foreign items (list items by country of origin): **[Not Applicable]**

11a. Time of delivery: **10 days after receipt of order (ARO) by Fedex Ground**

11b. Expedited delivery: **1 day ARO by Fedex Overnight. Government customers pay the difference between normal and expedited shipping costs. ALL ITEMS in the Price List are available for expedited delivery.**

11c. Overnight and 2-day delivery: **1 day ARO by Fedex Overnight. Government customers pay the difference between normal and expedited shipping costs. ALL ITEMS in the Price List are available for overnight and 2-day delivery.**

11d. Urgent requirements: **The schedule customer may (as part of the "Urgent Requirements" clause) contact a BioWave Representative to effect a faster delivery.**

12. FOB Point(s): **Destination to all 48 states and the District of Columbia; Point of Exportation to AK, HI, & PR**

13a. Ordering address: **See below**

BioWave Corporation • 1-877-BIOWAVE x1 (1-877-246-9283 x1) • www.biowave.com

13b. Ordering Procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3

14. Payment and Ordering address:

**BioWave Corporation
8 Knight Street, Suite 201
Norwalk, CT 06851**

Phone: 1-877-BIOWAVE x1 (1-877-246-9283 x1)

Fax: 475-444-3400 or 203-286-2518

Email: orders@biowave.com

15. Warranty and Repair Provision:

BioWave Corporation warrants the BioWavePRO and BioWave Home Neurostimulator against defects in material or workmanship for a period of ONE year from the date of original purchase. This Limited Warranty excludes the Leadwire Cable and Electrodes as well as the following items:

1. Damage caused by accident, misuse, or abuse of operation contrary to the instructions specified in the User's Manual;
2. Damage resulting from modification or attempted repair by any person not authorized in writing by BioWave Corp.;
3. Damage caused by inserting and/or using a battery not approved by or purchased from BioWave Corporation; and
4. Cosmetic damage.

To obtain warranty or repair service, you must first contact our customer service department at 1-877-BIOWAVE x1 (1-877-246-9283 x1) or support@biowave.com to receive a return manufacturer's authorization number (RMA#). Once you have obtained an RMA#, return your BioWavePRO or BioWaveHOME unit via UPS or FEDEX in either its original packaging or packaging affording an equal degree of protection to BioWave Corporation.

Returned Goods Policy:

The person initiating the return should contact our customer service department:

Customer Service: 1-877-BIOWAVE x1 (1-877-246-9283 x1)

The person should request an Return Manufacturer's Authorization (RMA) number and explain the reason the product is being returned. The RMA number must be requested within 7 days of the date of delivery. After receipt of the RMA number, the ordering facility has 10 days in which to return the item.

Returns should be shipped to:

BioWave Corporation
ATTN: Will Seeley
8 Knight Street, Suite 201
Norwalk, CT 06851
Tel: 203-807-5801
Will.Seeley@biowave.com or support@biowave.com

There are no charges for returns unless the product returned is damaged. If a BioWavePRO or BioWaveHOME unit is damaged, BioWave will assess the damage and deduct the repair cost from the amount being refunded. BioWave

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cannot receive back opened electrode packages. The ordering facility pays shipping costs for return of any item. There is no restocking fee.

16. Export packing charges, if applicable: [Not Applicable]

17. Terms and conditions of Government purchase card acceptance: Acceptance up to, equal to, and above the micro-purchase threshold. No Limitations.

18. Terms and conditions of rental, maintenance, and repair (if applicable): Not Applicable for Rental or Maintenance. For Repair, see Warranty and Repair Provision.

19. Terms and conditions of installation:

There are 34 trained distributors whose sales representatives are located over most of the U.S. that can cover most locations. Large buying activities will be managed by a BioWave representative and/or a local sales representative who will help and provide the initial inservice and training for the healthcare providers in the ordering facilities. The sales representative will then maintain the account and provide follow up customer support and training updates. In the event there is no distributor coverage in a particular region, BioWave will identify a new distributor and train them to provide local coverage. Customer service will follow up with every end user that receives a BioWavePRO or BioWaveHOME unit to make sure they understand how to use it, to see if they have any questions regarding its operation and to ensure the device is operating properly.

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): See Warranty and Repair Provision.

20a. Terms and conditions for Training:

For BioWavePRO units, an inservice is scheduled and a training session is provided to the healthcare providers that will be treating end users. There is no cost for this inservice. The inservice is conducted by one of our BioWave trained sales representatives or clinical specialists.

When BioWaveHOME units are issued to end users following successful treatment in the clinic, the healthcare provider in the clinic teaches the end user how to use the BioWaveHOME unit. Since the end user controls the BioWavePRO unit in the clinic, and BioWaveHOME works exactly the same way, there is little training required for the end user since they already know the correct placement location for the electrodes and operation of the device. End users also have access to our toll free customer service number if they have any questions about how to use either the BioWavePRO or BioWaveHOME device. There is no charge for this customer service. BioWave will also routinely contact the end users to ensure that the BioWaveHOME device is operating properly and to see if the end user has any questions regarding electrode placement or operation of the device.

Customer Service Information:

1-877-BIOWAVE x1 (1-877-246-9283 x1) or support@biowave.com

Hours: Monday – Friday 8am-5:30pm EST

21. List of service and distribution points: Contact BioWave at 1-877-BIOWAVE x1 (1-877-246-9283 x1) or support@biowave.com

22. List of participating dealers: Contact BioWave at 1-877-BIOWAVE x1 (1-877-246-9283 x1) or orders@biowave.com

23. Preventive Maintenance: [Not Applicable]

24a. Special attributes such as environmental attributes: **[Not Applicable]**

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g., contractor's website or other location). The EIT standards can be found at www.Section508.gov/ : **[Not Applicable]**

25. Data Universal Number System (DUNS) number: **005759084**

26. Notification regarding registration in System for Award Management (SAM) database: **Yes, registered**

FSS Contract Products and Pricing

Prices Shown Herein are Net (discount deducted)

SIN	Product #	Mfr Part #	Product Description	FSS Price with IFF
A-72	1	BWP-S	BioWavePRO Neurostimulator	\$3,401.01
A-72	2	BWH-S	BioWaveHOME Neurostimulator	\$1,025.13
A-72	3	BWEN01-B	10-pack of B-Set Noninvasive Electrodes (10 Pairs of Electrodes)	\$140.95
A-72	4	BWEN02-E	10-pack of E-Set Noninvasive Electrodes (10 Pairs of Electrodes)	\$140.95
A-72	5	BWEN03-U	5-pack of U-Set Noninvasive Electrodes (5 Pairs of Electrodes)	\$93.97
A-72	6	BWEP01-B	6-pack of B-Set Percutaneous Electrodes (6 Pairs of Electrodes)	\$798.99
A-72	7	BWEP01-E	6-pack of E-Set Percutaneous Electrodes (6 Pairs of Electrodes)	\$638.19
A-72	8	BWPL05	BioWavePRO Leadwire Cable	\$130.65
A-72	9	BWPB02	BioWavePRO Battery System	\$159.80
A-72	10	BWPA02	BioWavePRO AC Charger	\$82.41
A-72	11	BWHL01	BioWaveHOME Leadwire Cable	\$48.24
A-72	12	BWHB01	BioWaveHOME Battery System	\$96.48
A-72	13	BWHA01	BioWaveHOME AC Charger	\$24.12
A-72	14	BWG-S	BioWaveGO Neurostimulator	\$297.49

ALL ITEMS in the above FSS Price List normally ship via Fedex Ground, but are also available for expedited, overnight and 2-day delivery.