



VA Federal Supply Schedule

VA FSS

Contract Number : V797P-3148m



**1-888-790-9269**

**1-866-734-7267 fax**

[www.aaramps.com](http://www.aaramps.com)

*updated: 03/28/2014*



To Whom it May Concern,

American Access is pleased to be in our 2nd contract term with the Federal Supply Schedule. Our goal is to continually exceed your expectations of a modular wheelchair ramp supplier to our Veterans. We are proud to be a vendor that allows us to change people's lives with our product line each and every day. With thousands of wheelchair ramp sales and installations nationwide since 1997 we pride ourselves in our service and workmanship of our US manufactured product. Our home offices are in the heart of this country located in Memphis, TN with our manufacturing facility just east of Memphis.

American Access was the Pioneer in developing the process with the Veterans Affairs that others imitate today. As flattered as we are with the following, we love competition. It's the American way and it's what keeps great companies like American Access accountable for what we do every day.

Our process consists of the following steps:

- ⇒ Receive the RFQ via fax or email
- ⇒ Verify the Veterans information by contact
- ⇒ Schedule a site visit with Veteran present if possible
- ⇒ Using our proprietary methods of evaluating the Veterans home, return quotes in as little as 24 hours
- ⇒ Provide turnkey quotes with photos and detailed information from site
- ⇒ Ship in less than 48 hours from approval
- ⇒ Install in under 5 days after shipping
- ⇒ Provide complete detailed job completion data

We are grateful for the opportunity to serve our Veterans and enjoy working with the Veterans Affairs. Our product carries a 3 year manufacturer's warranty and is comprised of aluminum which means our product is 100% recyclable. With American Access, YOU have the opportunity to purchase Product only and have a 3rd party install the product for you, OR choose our items listed with -INSTL and take advantage of a complete turnkey product with Shipping, Delivery and Set Up included in the product price. The FIRST in the industry to do this.

Feel free to reach out to me or my team for any of your accessibility needs.

Sincerely,

Brian Clark,  
President



# American Access

## TERMS AND CONDITIONS:

1. **Table of awarded special item numbers :**      **SIN      F-8C      Modular Wheelchair Ramps**
2. **Maximum order size:**      \$100,000.00
3. **Minimum order size:**      \$50.00
4. **Geographic coverage (delivery area):**      48 states, D.C., Hawaii and Puerto Rico
5. **Points of Production:**      Tennessee
6. **Prices structure:**      Prices shown herein are net, volume discounts available
7. **Quantity discounts:**      BPA opportunities will include volume discounts
8. **Prompt payment term:**      2% - 20 days net 30
9. **Government commercial Credit Card:**      Accepted with no additional discount / Accepted above micro purchase
10. **Foreign Items:**      none
11. **Time of Delivery:**      Shipped within 48 hours of Purchase Order received
12. **Expedited Delivery:**      If required, Government to pay difference from standard to expedite
13. **Ordering Address:**      8500 Wolf Lake Drive, Ste 114, Bartlett, TN 38133  
  - 888-790-9269 phone 866-734-7267 fax info@aaramps.com **email**
14. **Payment Address:**      8500 Wolf Lake Drive, Ste 114, Bartlett, TN 38133
15. **Warranty Provision:**      3 year manufacturers commercial warranty, which is as follows:  

Any American Access Product found to be defective in material and workmanship during the normal use will be repaired or replaced at the company's discretion as follows:

The provisions of the warranty shall not apply to any equipment which has been subject to misuse, alteration, accident, or improper installation, or which shall have been repaired outside manufacturer's place of business any way as, in the reasonable judgment of Manufacturer to adversely affect its performance and reliability, nor to normal deterioration due to wear and exposure. Manufacturer's obligation under this warranty is limited to repairing or replacing, at its option, any equipment which is returned to Manufacturer's place of business with return authorization number (to be obtained from sales office before returning) and which, upon examination, shall disclose to Manufacturer reasonable satisfaction to have been thus defective.

*Warranty continued from above*

The repair or replacement of defective parts under this warranty will be made by Manufacturer without charge for parts or labor. The warranty is effective as of the date of sale to the original purchaser and extends for the period of three years. If defect is discovered by the owner, owner must call American Access at 888-790-9269 and request a return authorization number to return (at owners expense) the merchandise to Manufacturer.

The buyer's sole and exclusive remedy for breach of warranty against the Manufacturer shall be responsible for the repair or replacement of defective merchandise as provided above. No other remedy, including but not limited to incidental or consequential damages for lost profits, lost sales, injury to property, or any other incidental or consequential loss shall be available to owner in a breach of warranty action.

Because some states do not allow the exclusion or limitation of incidental or consequential damages, the above limitation or exclusion may not apply to you. Before using, user shall determine the suitability of the product for its intended use and user assumes all risk and liability whatsoever in connection therewith.

**Return Goods Policy:**

American Access offers the suggested commercial policy tailored for the government as follows:

If an ordering facility error occurs, the ordering facility will pay return freight. If a product is received damaged or defective, or if product was returned due to Vendor error, vendor will be responsible for returned freight charges, and the government will receive a credit for returned product at original invoiced price.

- 16. **Obtain a Return Authorization Number:** Call 888-790-9269 to request your ***authorization to return*** number.
- 17. **Data Universal Number system (DUNS):** **16-501-2100**
- 18. **Notification regarding registration in SAMS:** **YES**
- 19. **Industrial Funding Fee:** Included in FSS Net Price
- 20. **List of Authorized Distributors/Dealers:** **ALL - NEXT DAY ACCESS Franchises located within the United States.**  
**Memphis, TN   Knoxville, TN   Dallas, TX   Fort Worth, TX   Houston, TX**  
**San Antonio, TX   Nashville, TN   Wilmington, NC   Salt Lake City, UT**  
**Hudson, WI   Columbia, SC   Savannah, GA (as of March 31, 2014)**