



GSA Advantage
GSA E-buy

The Department of Veterans Affairs
Federal Supply Service
Authorized Federal Supply Schedule Price List

Disaster Recovery

V797P-3243M
15 Jun 2011 – 14 Jun 2016

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage is: GSAAdvantage.gov.

FSC Group **65, Part II Section C**
FSC Class: **6520 Dental Equipment and Supplies**
Contract Number: **V797P-3243M expires 15 Jun 2016**

For more information on ordering Federal Supply Schedules click on the FSS Schedules button at Fss.gsa.gov.

Contract Period **15 Jun 2011 – 14 Jun 2016**

Contractor Name: **Ormco Corporation**
Address: **1717 W. Collins Ave Orange, CA 92867**
Phone #: **800-854-1741**
Fax #: **800-317-6012**
Web site: **www.Ormco.com**

Contract Administrator: **Mindy McConnell, Melinda.mcconnell@kavo.com 540-658-4240**

Business Size: **Large w/approved small business subcontracting plan in place. All sub-categories utilized**

Tax Identification Number (TIN) **330463207**
Data Universal Number System (DUNS) **15-461-4119**
Cage Code **66808**

<input checked="" type="checkbox"/>	APPROVED -	<input type="checkbox"/>	DISAPPROVED
<input type="checkbox"/>	APPROVED AS AMENDED		
SUPPLEMENTAL PRICE LIST TO BE DISTRIBUTED BY			
<input type="checkbox"/>	CONTRACTOR	<input type="checkbox"/>	GOVERNMENT
EFFECTIVE DATE	<u>06/07/2011</u>		CONTRACTING OFFICER

CUSTOMER INFORMATION:

1. 1. Awarded Special Item Numbers - C-6(a-b): C-17: C-18: C-31(a-b): C-35 Basic Discount 7%-99%
Based upon Ormco 2010 Price List 06/28/2010
2. Maximum order - \$100,000 per order
3. Minimum order - \$250.00
4. Quantity Discount: - N/A
5. Annual Rebate – N/A
6. Payment Terms – Net 30 Days
7. Government Credit Card Accepted – Credit card accepted up to , equal to and above the micro-purchase threshold.
8. Normal Delivery Time – 30 days After Receipt of Order (ARO)
9. Expedited Delivery Time – 5 days (ARO) SINS C-6(a-b): C-17: C-18: C-31(a-b) 20 days (ARO) SIN C-35
Ordering facilities will pay the difference between the normal and expedited shipping charges.
10. FOB Points – FOB Destination to the 48 States, District of Columbia
Points of Exportation (POE) to AK, HI, and Puerto Rico
11. Warranty Provision – Government warranty clauses 52.212-4 (o) (p), in conjunction with Ormco
Corporation's commercial warranty dated 05/08/2011 (see attached)
12. Returned/Exchange Goods Policy –

TERMS AND CONDITIONS OF SALE TO THE FEDERAL GOVERNMENT WARRANTY

All products manufactured by the Seller are warranted to be free of defects in material and workmanship for one year from date of delivery. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract. In the event that the terms of the contract's standard commercial warranty (See Clause 552.246-73 Warranty – Multiple Award Schedule) conflict with the warranty terms contained in this clause, the terms of this clause will govern this contract, unless some other resolution is specified in the award document.

RETURN GOOD POLICY

Seller's products that are not defective in material or workmanship may be returned at Customer's expense for a full credit within thirty (30) days of shipment. Product being returned within thirty-one to ninety (31-90) days of shipment will receive a full exchange on Product of equal value and will be subject to a 20% restocking fee. Product will not be approved for return later than ninety (90) days after shipment. If the Seller ships product in error, the Seller will allow for the return of shipment at Seller's expense.

All return products must meet the following conditions:

- Products must be unused, in original unopened package and in resalable condition.
- Products must be packaged so as to arrive at Seller's facility undamaged.
- Products must be shipped prepaid and insured for full invoice value.
- Products must be of current design.
- A copy of original invoice must accompany the products along with a note explaining the reason for the return.
- For all International returns, approval must be obtained from Customer Care prior to returning product to the United States. In addition to providing a copy of the invoice, the customer must issue a new Pro forma invoice in English to the Import-Export Department to include:
 - a. Date of return shipment, customer name and address: Seller ship to address; plus the following for each product: Product name, part number, quality, value, county of origin and schedule B number (all found on Seller's invoice).
 - b. Statements: "Return merchandise: value declared for customer purpose only"
 - c. Customers must send a shipment pre-alert to Import-Export Department to include the invoice, air bill, flight details and/or arrival information.

- Custom-made products produced on a special order are not returnable.
- Chemicals or refrigerated products are not returnable.
- Seller's Customer Returns Department's evaluation of the condition of the products and count are final.

When returning all or part of an order, enclose a copy of the invoice, and return via traceable, insured shipping method to:

Customer Returns Department
305 South Acacia Street
San Dimas, CA 91773-2925
or your Authorized Dealer

For questions regarding a return, please contact Customer Care at 800-854-1741.

12. Installation/Training – N/A
13. Rental Lease Agreement – N/A
14. Service Agreement – N/A
15. Ordering address(es) – Ormco Corporation - Customer Care 1717 W. Collins Ave. Orange, CA 92867
Fax Transmission: ATTN: Ormco Customer Care 800-317-6012 or OrmcoCustCare@sybrondental.com
16. Payment address (es) – Ormco/SybronEndo 14337 Collection Center Dr. Chicago, IL 60693