

September 1, 2003 through August 31, 2013



**FSS  
Price List**

**ECAT**

**Cumulative Edition 7**

(This price list supersedes all  
previous price lists)  
Effective March 1, 2013

**DEPARTMENT OF VETERANS AFFAIRS**  
Federal Supply Service  
Authorized Federal Supply Schedule Price List

**Dental Equipment and Supplies**  
**FSC Group 65, Part II, Section C**  
**FSC Class 6520**

Contract Number:	<b>V797P-3958k</b>
Contract Period:	September 1, 2003 through August 31, 2013
Contractor:	<b>DENTSPLY Professional East and West</b> 1301 Smile Way York, PA 17404  717 767-8502 800 989-8826  FAX: 800 278-4344 717-767-8250
Business Size:	Large

Reflects modifications through No. 31.

# CUSTOMER INFORMATION

1. Table of Awarded Items  
C07, C09, C12, C20A, C32A, C32B, C33A, C33B, C33C, C33D, C34A, C100
2. Maximum Order  
\$100,000 per item/per order.
3. Minimum Order Limitation  
None.
4. Geographic Coverage  
50 states, Washington, D.C., and Puerto Rico
5. Points of Production:  
All products included within this contract are manufactured within the 48 contiguous states  
Except for foreign products listed in #10 below.
6. Prices shown herein are Net.  
Discounts have been applied.
7. Quantity Discounts:  
1% on orders \$50,000.00 or more shipped to one location.  
The discount must be shown on the purchase order.
8. Payment Terms:  
1% Net 30 days.
9. Government credit cards are accepted.
10. Foreign Items:  
Midwest® Burs - Canada  
Cavitron® Handpiece Cables - Germany  
DELTON® Brush Stixx - Ireland  
Midwest® Diamonds - Switzerland  
Flexichange Hand Instruments - Germany  
Peripac® Periodontal Pack - Germany  
Rubber Dam Clamps - England  
Scaler - Japan  
Steri-Mate® Detachable Sterilizable Handpieces - Germany  
Visco-Gel® Complete Package - Germany
- 11a. Time of Delivery:  
30 days or earlier after receipt of order (ARO) for all items in stock.
- 11b. Expedited Delivery:  
Will provide 24-72 hour after receipt of order (ARO) for items in stock at no additional cost to the government customer. If not in stock, items will be placed on backorder and shipped when received.
12. F.O.B. Destination:  
50 states, Washington, D.C. and Puerto Rico.
13. Ordering Address:  
DENTSPLY Professional-East  
1301 Smile Way  
York, PA 17404-1785
14. Payment Address:  
DENTSPLY International  
PO Box 822462  
Dept: PROF  
Philadelphia, PA 19182-2642
15. Warranty Provisions:  
Government warranty clauses 52.212-4 (o) and (p) accepted. Defective parts may be returned with prior authorization. There is no time limit for defective goods. DENTSPLY Professional-East will pay all freight costs for defective goods.
16. Return/Exchange Goods Policy:  
If an item is ordered in error, the ordering returns agency will pay shipping cost for its return and shipment of its replacement, with no handling charges applied. Authorization is required prior to the return of products. DENTSPLY Professional will pay freight charges associated with returns shipped in error by vendor, defective or returned due to damage. DENTSPLY Professional will accept exchanges, credits and returns of unused/resaleable goods at actual invoice price. Products can be returned within 45 days of invoice date for full credit. Products will not be accepted for exchange beyond 6 months from original invoice date. A Return Material Authorization (RMA) number must be referenced in correspondence accompanying the returned equipment. To get a (RMA) call Government Customer Service (1-800-989-8826 ext 8632). DENTSPLY Professional-East will waive the 20% restocking fee. Cavitron: Insert Exchange Policy after 45 days from invoice date, new/unused inserts will be accepted in original sealed packages for exchange only. Inserts will not be accepted for return or exchange beyond 6 months from the original invoice date.
17. TIN (Taxpayer Identification Number):  
39-1434669
18. Duns: 144140845
19. Cage Code: 0K5X9

Ordering Telephone:  
800-989-8826  
717-767-8502

## **TERMS AND CONDITIONS OF SALE**

All prices stated are in U.S. Dollars, and are subject to change without notice. All sales are subject to approval and acceptance by DENTSPLY Professional Division and are made F.O.B. shipping point.

Shipments pursuant to purchase orders instructing DENTSPLY *not to insure* will be shipped at your risk.

Shipments pursuant to purchase orders with no insurance instructions will be shipped at your risk.

Safe shipments by motor freight or express made on bills of lading are the responsibility of the transportation company.

In the event of loss or damage, claim should be made direct to the transportation company pursuant to instructions in the notice attached to the packing slip.

Minimum order value is \$100.00 U.S.

## **CREDIT INFORMATION**

Distributors will provide a most recent balance sheet, income statement and such other information reasonably required by DENTSPLY to evaluate the credit worthiness of the distributor within fifteen (15) days after receipt of any request for such information from DENTSPLY.

## **ITEMS RETURNED FOR CREDIT, EXCHANGE, SERVICE OR REPAIRS**

DENTSPLY customers desiring to return unused products or parts must receive a **RETURN MATERIALS AUTHORIZATION (RMA)** number from the DENTSPLY Professional Customer Service Department (See phone numbers below) prior to shipment. This RMA number must be referenced in correspondence accompanying the returned products and **noted on the outside of the shipping carton. If products are shipped without an RMA, they will be returned to the customer.**

In addition, the following terms and conditions apply to all returns:

1. All products returned for credit or exchange must be of **current design in the original, unopened, sealed package** and in sellable condition. Damaged, opened, outdated, obsolete, used or "demo" products, or products and parts purchased more than 6 months prior to the current date are not returnable for credit or exchange. Pharmaceutical products are not returnable except for credit in the unlikely event of a product defect or shipping error.
2. A copy of the original invoice must accompany all product returns for credit or exchange. Products returned must include DENTSPLY customer number, RMA, billing name, address, phone number, a copy of the original invoice, lot numbers, product descriptions, and reason for return.
3. Any credit applied will be based on the original invoice price.
4. Subject to the above, products returned are subject to a minimum 20% restocking charge. Products will not be accepted for return credit or exchange beyond 6 months from the original invoice date.
5. Final approval for replacement or credit is at the sole discretion of DENTSPLY Professional.
6. Transportation charges both ways must be paid by the customer or distributor on products, parts or accessories returned for credit or exchange, regardless of the warranty period.
7. Any parts or products which fail in service more than 30 days after date of installation will be repaired and returned in accordance with the terms of the product warranty. If a product fails after 30 days it should be returned to DENTSPLY Professional for repair.
8. All authorized returns for credit, exchange or repairs, **MUST be shipped to the appropriate address below.** Items sent to any other destination will be subject to additional freight charges.
9. No credit will be issued for expired products.

### **For Midwest® Products (Burs, CCS, Diamonds, Handpieces)**

DENTSPLY North America  
**Attn: RMA#** \_\_\_\_\_  
1800 Cloister Drive  
Lancaster, PA 17601  
800-989-8826

### **For Hygiene Products**

(Cavitron®, Delton®,  
Midwest Caries I.D.™, NUPRO®,  
NUPRO® Sensodyne®, Sani-Tip®)  
DENTSPLY Professional Division  
**Attn: RMA#** \_\_\_\_\_  
1301 Smile Way  
York, PA 17404  
800-989-8826

### **For Pharmaceutical Products (Accuject®)**

DENTSPLY North America  
**Attn: RMA#** \_\_\_\_\_  
1800 Cloister Drive  
Lancaster, PA 17601  
800-225-2787

## **TERMS OF SETTLEMENT**

Statements are rendered monthly and payment in full in U.S. funds is due within 30 days of date of invoice at the customers assigned address: DENTSPLY International Inc, Dept. DNA, P.O. Box 822462, Philadelphia, PA 19182-2642 or DENTSPLY International Inc, Dept. DNA, P.O. Box 536935, Atlanta, GA 30353-6935 or DENTSPLY International Inc, Dept. DNA, P.O. Box 31001-1205, Pasadena, CA 91110-1205. If payment has not been received by the 30th day, a monthly service charge of 1½% will be charged to the account. All payments will be applied against the oldest balance first, and then any excess will be applied to the current month balance. All invoices reflect a 2.5% discount for timely (check or wire) payments. Payments made by credit card will be charged the full amount due.

*All orders accepted for future delivery will be billed at prices prevailing on date of shipment.*

*Products made up of multiple components must remain intact until delivered to the dental office or laboratory.*