

DEPARTMENT OF VETERANS AFFAIRS
Federal Supply Schedule Service
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address to GSA Advantage! is: www.GSAAdvantage.gov

Medical Equipment and Supplies
FSC Group 65, Part II, Section A
FSC Class: 6510; 6515; 6530

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at www.fss.gsa.gov

Contract Number: V797P-4485B
Contract Period: Sept. 01, 2011 to Aug. 31, 2016

Contractor: Communications Professionals, Inc.
2265 Livernois Road, Suite 900
Troy, MI 48083
Phone: (248) 557-0100
Fax: (248) 557-8700

Website: <http://www.cpgp.com>

Federal TIN: 38-3327518
Business Size: SDB/Minority-Owned

CUSTOMER INFORMATION

1a. **Table of Awarded Special Item Number(s):**

SIN	Description
A-10	Cannulas, Airways, Tubes and Accessories
A-13A	Sterile Latex Gloves
A-13C	Gloves, Medical Surgeon's and Examinary – Non-Sterile Latex Gloves
A-13E	Gloves, Medical Surgeon's and Examinary – Other Gloves
A-14G	Medical Diagnostic Instruments – Other Medical Diagnostic Instruments
A-18B	Sets, Kits & Trays, Disposable – Treatment Sets, Kits & Trays, Disposable
A-26C	Incontinent Products – Other Incontinent Products
A-2A	Applicators/Swabs/Wipes/Pads – Plain Applicators/Swabs/Wipes/Pads
A-2B	Applicators/Swabs/Wipes/Pads – Treated Applicators/Swabs/Wipes/Pads
A-33C	Hospital Clothing, Patient/Nurse/Doctor – Impervious Disposables
A-3A	Bandages/Gauzes – Plain Bandages/Gauzes
A-3B	Bandages/Gauzes – Treated Bandages/Gauzes
A-48	Carts, Emergency
A-49	Oxygen Respirators/Resuscitators
A-50H	Physiological Monitors – Other Physiological Monitors
A-82	Carts, Medication, Patient Application
A-83	Carts, Medical & Supplies Patient Application
A-84	Cabinets, Medical and Surgical
A-90C	Sterilization Products – Wrappers and Bags

1b. **Identification of the Lowest Price Model Number and Lowest Unit Price for that Model for Each SIN:**

SIN	Item	PART#	PRICE
A-10	Airway - 43MM Infant – 24-BG/BX	4717	8.80 each
A-13A	Latex Exam Glove (Sterile)	2460	91.88 each
A-13C	Latex Exam Glove (Non-Sterile)	GRER-SMALL-1	82.81 each
A-13E	Nitrile Glove (Non-Sterile)	6205PFL	159.20 each
A-14G	Dynalube Sterile Lubricating Jelly, 2.7	1250	84.21 each

A-18B	Airway Kit Emergency – 6 BX/6/CS	4791	23.22 each
A-26C	Dry Washcloth 10"X13" - 10/50/CS	1315	19.13 each
A-2A	Cotton Ball Med N/S - 2/2000/CS (4M)	3170	15.83 each
A-2B	BZK Antiseptic Towelettes – Bulk	1331	18.64 each
A-33C	Face Mask Ear Loop Proced/Shield	2202	86.53 each
A-3A	Packing Strip Plain, Sterile 1/4" x 5 YD	3401	32.59 each
A-3B	Packing Strip Iodoform, Sterile 1/4" x 5	3411	34.48 each
A-48	Accessory (Drawer/Divider/Tray)	35010162	6.24 each
A-49	MPR Bag, Adult Med Mask, Std. Elbow	5807	82.55 each
A-50H	Ultrasound Gel 0.25 Liter (8.5 FL OZ)	1241	18.29 each
A-82	Medtrax/Halftrax Accessories	TRIM-MTHB	5.35 each
A-83	Accessory (H+H Basket/Divider)	81082	7.96 each
A-84	Replacement Shelf (Cabinet)	27200008	23.01 each
A-90C	CSR Wrap 12 x 12 - 1000/CS	4412	71.90 each

2. **Maximum Order:** 100,000.00
3. **Minimum Order:** 50.00
4. **Geographic Coverage (Delivery Area):** The 48 Contiguous States, the District of Columbia, and U.S. Territories.
5. **Point(s) of Production:**
 - United States
 - Mexico
 - Taiwan
 - China (TAA Exempt)
 - India (TAA Exempt)
 - Malaysia (TAA Exempt)
6. **Discount from List Prices:** 2.42% to 45.95%
7. **Quantity Discounts:** An additional 2% off purchases of 6 to 10 units and an additional 3% off purchases of 11+ units (CART PURCHASES ONLY).
8. **Prompt Payment Terms:** 1%/Net 15, Net 30
Credit Card Purchases Are Exempt

- 9a. **Notification that Government purchase cards are accepted at or below the Micro Purchase threshold:** Accepted for orders equal to or less than the Micro Purchase Threshold
- 9b. **Notification that government purchase cards are accepted or not accepted above the Micro Purchase threshold:** Accepted for orders above the Micro Purchase Threshold (3,000.00)
10. **Foreign Items:**
- | Manufacturer Name | Items | COO |
|----------------------|-----------|------------------------------|
| Dynarex | All Items | Taiwan or India (TAA Exempt) |
| Shen Wei USA, Inc | All Items | China (TAA Exempt) |
| The Safety Zone, LLC | All Items | Malaysia (TAA Exempt) |
| Waterloo Healthcare | All Items | Mexico |
- 11a. **Time of Delivery:** 3-15 days After Receipt of Order (ARO)
- 11b. **Expedited Delivery:** 2-5 days After Receipt of Order (ARO)
- 11c. **Overnight and 2-day Delivery:** Contact contractor for overnight and 2-day. Deliver and the rates associated therewith.
- 11d. **Urgent Requirements:** Contact contractor for faster delivery or rush requirements.
12. **FOB Point(s):** FOB Destination – 48 States including the District of Columbia with Point of Exportation (POE) to Alaska, Hawaii and Puerto Rico.
- 13a. **Ordering Address:** Communications Professionals, Inc.
23933 Research Drive
Farmington Hills, Michigan 48335
- 13b. **Ordering Procedures:** For supplies and services, the ordering procedures information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
14. **Payment Address:** Communications Professionals, Inc.
23933 Research Drive
Farmington Hills, Michigan 48335
15. **Warranty Provision:** Please see Pages 4 – 7 below for Warranty Provisions.

16. **Export packing charges:** N/A
17. **Terms and Conditions of Government Purchase Card acceptance (any thresholds above the micro-purchase level):** None
18. **Terms and Conditions of Rental, Maintenance, and Repair:** N/A
19. **Terms and Conditions of Installation:** N/A
- 20a. **Terms and Conditions of Repair Parts indicating date of parts price lists and any Discounts from list prices:** N/A
- 20b. **Terms and Conditions for any other services:** N/A
21. **List of Service and Distribution Points:**
- | | |
|----------------------------|--|
| Service: | N/A |
| Distribution Point: | Communications Professionals, Inc.
23933 Research Drive
Farmington Hills, MI 48335 |
22. **List of participating dealers:** N/A
23. **Preventive maintenance:** N/A
- 24a. **Special attributes such as environmental attributes:** N/A
- 24b. **Section 508 compliance:** N/A
25. **Data Universal Number System (DUNS) #:** 00-373-2393
26. **Notification regarding registration in System for Award Management (formerly Central Contractor Registration) database:**
- Communications Professionals, Inc. is registered in SAM.gov (formerly CCR.gov).
- Cage Code:** 1U4Q7

WARRANTY AND RETURN GOODS POLICY

THE HARLOFF COMPANY, INC. – TERMS & CONDITIONS

WARRANTY – The Contractor warrants and implies Harloff Healthcare Products carts and accessories are manufactured, tested and inspected in accordance with specific engineering requirements, and are warranted to be free from defects in workmanship and materials for a period of FIVE (5) YEARS from date of purchase.

This warranty is limited to parts manufactured by Harloff, including cabinets, drawers, and bumper frames. The warranty is limited to original purchaser of equipment.

This warranty does not apply to freight damage or failure caused by abuse, misuse, neglect, lack of proper maintenance, age, unauthorized modification or repair, or to damage caused by theft or unauthorized entry. This warranty does not apply to wear items such as wheels, locks, and plastics. There is no reimbursement for labor to repair or maintain Harloff Healthcare Products.

Reasonable maintenance on Healthcare Products is the responsibility of the purchaser. This includes but is not limited to tightening loose hardware, applying touchup paint to scratches, bumps, wear areas and any holes drilled for mounting accessories after receipt, reseating drawer slides, and cleaning surfaces where corrosive liquids have spilled is also the purchaser's responsibility.

To secure repair under this warranty, the following procedures should be taken:

1. In the event of a warranty claim the item(s), at Harloff's discretion, may be inspected on site by customer or manufacturer's agent. Upon inspection or Harloff internal review and acceptance of warranty responsibility a determination will be made whether repairs can be accomplished on-site or by returning item(s) to factory.

Return shipping charges for non-warranty repairs are the responsibility of the claimant as well.

2. Only Harloff or its authorized customers and agents may make warranty evaluations and repairs on these products. All others do so at their own risk.

This warranty limits Harloff's liability for defects in workmanship or materials to replacement of warranted parts. In a breach of warranty action, Harloff will not be liable for incidental or consequential repair expenses or damages arising from the use of a Harloff product, whether defective or not.

This warranty is in lieu of all other expressed or implied warranties and is extended only to the original end-user purchaser.

All requests for Warranty Claims shall be made through the following Contact:

Communications Professionals, Inc.
Sales Department – Phone # 248-557-0100, Ext. 2

RETURN POLICY

We agree to the following:

- a. Return Merchandise Authorization (RMA) # must be requested from the Contractor:

Communications Professionals, Inc.
Sales Department – Phone # 248-557-0100, Ext. 2

- b. RMA # must be marked on box.
There are no exceptions.
Items received without an RMA # marked on box will be refused.

- c. RMA # can only be issued within 30 days of delivery

- d. Once RMA # has been issued, ship all returns to:

Harloff
ATTN: RMA # (RMA # provided by the Contractor)
650 Ford Street
Colorado Springs, CO 80915

- e. There will be a 25% restock fee on all non-warranty or mis-shipment returns. Returns must be complete within 30 days of RMA # issuance. Failure to return the item(s), within 30 days, will result in the following restock fees:

31-59 days 30%
60-90 days 40%
Past 90 days RMA Canceled – No refund

Credits will not be issued until merchandise is confirmed Delivered by Commercial Shipping Tracking #.

Returns must be properly packaged in the original carton(s) or equivalent packaging. Credit will be reduced or denied if returned item(s) are damaged. Customer will be responsible for placing freight claim on damaged returned items. Customer can purchase additional packaging materials from Contractor if required. Customer can also ship their return via air ride van line at their expense. Carts cannot be returned via UPS or FED EX small package. Doing so will result in denial of credit.

Return approval for reasons other than warranty claim, mis-shipment, or repair is solely at Contractor's discretion. Items in distributors or end users possession for 30 days without reporting a problem are not returnable for reasons other than warranty claim, repair, or mis-shipment.

Custom-built Products and specialty colors are not returnable.

- f. Narcotics Cabinet Customers: Due to the number of narcotics cabinets returned with damage and without keys there will be a 50% restock fee plus freight charges on all returns.
 - g. Issuance of a return merchandise authorization is not a promise or guarantee of credit, reimbursement or credit.
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SHEN WEI USA, INC. – TERMS & CONDITIONS

WARRANTY – The Contractor warrants and implies that the items delivered hereunder are merchantable, fit for use for the particular purpose and will be free from defects in material and workmanship for a period of not less than ninety (90) days from the date of delivery. Contractor will replace, at its options, all parts found defective within the period with cost of replacement, including shipping charge, to be borne by the Contractor. Under no circumstances will any equipment covered by this guarantee be returned without (a) advance written notice to the Contractor, or (b) obtaining shipping instructions from the Contractor.

RETURN POLICY – If a shipping error occurs due to Contractor's error, the Contractor will pay freight both ways for return/exchange of goods without a restocking fee. If an ordering facility error occurs, the ordering facility will pay return freight without a restocking fee, within 3 days of receipt of such goods. Please call 248-557-0100, Ext 102, and ask the Customer Service Department for a return authorization number (RA#).

THE SAFETY ZONE, LLC. – TERMS & CONDITIONS

WARRANTY – The Contractor warrants and implies that the items delivered hereunder are merchantable, fit for use for the particular purpose and will be free from defects in material and workmanship for a period of not less than six (6) months from the date of delivery. Contractor will replace, at its options, all parts found defective within the period with cost of replacement, including shipping charge, to be borne by the Contractor. Under no circumstances will any equipment covered by this guarantee be returned without (a) advance written notice to the Contractor, or (b) obtaining shipping instructions from the Contractor.

RETURN POLICY – If a shipping error occurs due to Contractor's error, the Contractor will pay freight both ways for return/exchange of goods without a restocking fee. If an ordering facility error occurs, the ordering facility will pay return freight without a restocking fee, within 3 days of

receipt of such goods. Please call 248-557-0100, Ext 102, and ask the Customer Service Department for a return authorization number (RA#).

SHOWA BEST GLOVES, INC. – TERMS & CONDITIONS

LIMITED WARRANTY AND DISCLAIMERS – Showa Best® warrants only that gloves manufactured by Showa Best will be free from defects in materials and workmanship at the time of manufacture. This limited warranty expires one (1) year after shipment. This limited warranty is exclusive and in lieu of all other warranties, express, implied or statutory. Showa Best’s entire obligation and the exclusive remedy to any party for breach of this limited warranty shall be limited to replacement or refund of the original purchase price of the product, at Showa Best’s option, and subject to customer’s compliance with Showa Best’s Returns policy above. Showa Best’s limited warranty shall not apply however, to Showa Best-made gloves that have been subject to misuse, accident or negligence during service, handling or storage.

All implied warranties which may arise by implication of law or application of course of dealing or usage of trade, including, but not limited to, implied warranties of merchantability or fitness for a particular purpose, are expressly excluded. There are no warranties which extend beyond the description on the face hereof. The end user is solely responsible for the suitability of the glove selection for a particular application.

RETURN POLICY – If a shipping error occurs due to Contractor’s error, the Contractor will pay freight both ways for return/exchange of goods without a restocking fee. If an ordering facility error occurs, the ordering facility will pay return freight without a restocking fee, within 3 days of receipt of such goods. Please call 248-557-0100, Ext 102, and ask the Customer Service Department for a return authorization number (RA#).

DYNAREX – TERMS & CONDITIONS

WARRANTY – The Contractor warrants and implies that the items delivered hereunder are merchantable, fit for use for the particular purpose and will be free from defects in material and workmanship for a period of not less than six (6) months from the date of delivery. Contractor will replace, at its options, all parts found defective within the period with cost of replacement, including shipping charge, to be borne by the Contractor. Under no circumstances will any equipment covered by this guarantee be returned without (a) advance written notice to the Contractor, or (b) obtaining shipping instructions from the Contractor.

RETURN POLICY – If a shipping error occurs due to Contractor’s error, the Contractor will pay freight both ways for return/exchange of goods without a restocking fee. If an ordering facility error occurs, the ordering facility will pay return freight without a restocking fee, within 3 days of receipt of such goods. Please call 248-557-0100, Ext 102, and ask the Customer Service Department for a return authorization number (RA#).

WATERLOO HEALTHCARE – TERMS & CONDITIONS

RETURNED GOODS

- All returned goods must have an authorization number assigned by our Customer Service Department. Please call 248-557-0100, Ext 102, and ask the Customer Service Department for a return authorization number (RA#). Returns must be within 30 days from date of original shipment.
- Please refer to your purchase order number and customer account number when phoning in your request for returning merchandise.
- All returned goods must be sent prepaid. Any return that is not prepaid will be refused.
- Any cart with Electronic or Pushbutton locking systems, materials that have been modified or are not in resalable condition are nonreturnable. Large or Custom orders are subject to contract and are non-returnable.

RESTOCKING CHARGE

- A 25% restocking charge may be charged to your account for returned merchandise.
- An exception to this policy would be if we shipped incorrect merchandise. If this is the case, please call our Customer Service Department at 248-557-0100, Ext 102, and report the incorrect shipment. The same policy regarding an authorization number applies.

DAMAGED GOODS

- All damage must be reported to Communications Professionals, Inc. the day the items are delivered.
- If you receive a shipment via truck, inspect all cartons at time of delivery. If you receive a package that you believe is damaged, we ask that you do not sign for it, open all packaging and if there is damage call 248-557-0100, Ext 102 as soon as possible. **YOU MUST INSPECT AND MAKE NOTE OF ALL possible damage on Carriers Delivery Receipt or Bill of Lading.**
- You may be asked to take pictures of the damage and send them to Communications Professionals, Inc. to file the claim.
- Filing claim for damage not marked on carriers delivery receipt at time of delivery (also known as "concealed damage") will be the responsibility of the customer.
- Please save all boxes and packing material to prove that the items were packed properly.

PRODUCT WARRANTIES

- Waterloo Healthcare (Seller) warrants the products it manufactures to be free from defects in material and workmanship under normal and proper use and service for a period not exceed five (5) years from the date of delivery to the original location.
- This warranty does not apply to any product that has been subject to abuse, misuse, negligence, modification, normal wear, or an accident (dents & scratches are considered normal wear).
- Electronic components and plastic parts have a one (1) year warranty under the aforementioned conditions of use.
- The Seller's liability is limited to the cost of the repair or replacement of any products (at its factory) which fail to comply with the foregoing warranty. In no event shall the seller be liable for any consequential damages claimed as a result of breach of the foregoing warranty.
- The Purchaser must reference the original purchase order number or Seller's invoice on any claims. The Seller will determine if the products should be returned to the factory or if parts should be sent to the customer for repair of the product.
- The warranty stated herein is in lieu of all warranties, expressed or implied, including but not limited to, merchantability or fitness for a particular purpose.