

**Environmental Values:**

Intensa Inc. is an environmentally conscious manufacturer. We are concerned about the environmental impact of product design and manufacturing, and with the content and recycling of packaging. These concerns are translated into pro-active steps to protect the environment, its natural resources and preserve sensitive ecosystems. The steps Intensa Inc. is taking to help the environment are as follows:

Extending Product Life:

Intensa Inc. designs product to last an extended period of time by using commercial grade components such as, high density foam, self-skinned polyurethane arms, hard wood chair shells, resin bases and durable fabrics. These components when assembled provide a durable product meant to last and stand up to the demands of the workplace. Replacement parts are available for any of our products to repair rather than replace the complete item. However, should a chair need replacing, all of the parts can be recycled.

Recycling:

At Intensa's manufacturing facility, we attempt to recycle all excess foam, fabric, wood and cardboard. These waste products are collected and sent to recyclers to be preprocessed and used again in other products. As well, products used in the manufacturing process have a recycled content; such as chair bases, casters, steel frames, some fabrics and chair arms. All cardboard shipping cartons have the highest possible recycled fiber content. At Intensa Inc., we try to ensure that companies that receive and install the product have a recycling program, so the packing material does not end up in a landfill site. Where possible, products are shipped bulk packed to reduce packing or shipped plastic wrapped to eliminate packing material altogether.

Reducing VOC Emissions:

We are concerned about the healthcare and medical environment and the indoor air quality. In manufacturing, Intensa Inc. uses products or processes that reduce VOC (volatile organic compounds) emissions. Adhesives that are used are VOC free which reduce product off gassing. For metal chair frames, Intensa Inc. uses an electrostatic powder coating process that is virtually VOC-free and much less waste. Through this process, 98% of the coating is used. A system collects excess powder or over-spray, cleans it and recycles it through the spray and the painted substrate of the exam stools are covered in a non-petroleum solvent.

PO Box 5981
High Point, NC 27262
888-626-2660 Toll Free 336-476-4026 Fax

Attainable Intensa LEEDS Points

Materials and Resources:

MR2.1 (1 point)

Intensa packaging materials include corrugated cardboard and gray polyethylene foam, both of which are 100% recyclable materials. The corrugated material provided is comprised of a linear between 30 and 60% recycled content and a medium comprised of 100% recycled content, which can be recycled in many markets throughout the United States.

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MR5.1 (1 point)

When applicable to project location of final assembly, Intensa manufactures or assembles our finished products within a 500 mile radius of the project site.

MR7 Certified Wood (1 point)

Intensa only uses wood product in our finished product that is CARB compliant and certified on each shipment.

Indoor Environmental Quality

EQ4.5 Low-Emitting Materials Systems Furniture and Seating, Option A-1 (1 point)

A consulting firm has stated that all of Intensa's upholstered product should meet all requirements of BIFMA X7.1 conformance standard. Testing for Certification is currently under way and should be available by April 30, 2010.

Intensa, Inc. Limited Warranty

Single Shift Seating-Intensa, Inc. warrants to the original purchaser that its product (exception-9110-1 year only) will be free from defects in materials and workmanship under single shift use and service for (10) years from date of shipment. Intensa, Inc. will not be responsible for any product failure due to abuse, misuse, modification, improper use or for any use which exceeds the published capacity of the product which is 250lbs. This warranty does not cover upholstery materials, either supplied by Intensa, Inc. or the purchasers as COM. All upholstery material supplied by us will offer a (2) year warranty. Should a defect occur on upholstery material supplied by us and used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization.

Multi Shift Seating-Intensa, Inc. warrants to the original purchaser that its product (exception-9110-no warranty) will be free from defects in materials and workmanship under multi shift use and service for (3) years from date of shipment. Intensa, Inc. will not be responsible for any product failure due to abuse, misuse, modification, improper use or for any use which exceeds the published capacity of the product which is 250 lbs. This warranty does not cover upholstery materials, either supplied by Intensa, Inc. or the purchasers as COM. All upholstery material supplied by us will offer a (1) year warranty. Should a defect occur on upholstery material supplied by us and used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization.

Exam Tables (400,420,422,424)-Intensa, Inc. warrants to the original purchaser that its product will be free from defects in materials and workmanship under single shift use and service for (5) years from date of shipment. Intensa, Inc. will not be responsible for any product failure due to abuse, misuse, modification, improper use or for any use which exceeds the published capacity of the product which is 400 lbs. This warranty does not cover upholstery materials, either supplied by Intensa, Inc. or the purchasers as COM. All upholstery material supplied by us will offer a (2) year warranty. Should a defect occur on upholstery material supplied by us and used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization.

Exam Tables (460PB,460MB)-Intensa, Inc. warrants to the original purchaser that its product will be free from defects in materials and workmanship under single shift use and service for (5) years metal frame/ (2) years on lifting column, actuator and control box from date of shipment. Intensa, Inc. will not be responsible for any product failure due to abuse, misuse, modification, improper use or for any use which exceeds the published capacity of the product which is 400 lbs. This warranty does not cover upholstery materials, either supplied by Intensa, Inc. or the purchasers as COM. All upholstery material supplied by us will offer a (2) year warranty. Should a defect occur on upholstery material supplied by us and used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization.

Lighting-Intensa, Inc. warrants its lighting product to be free from defects and workmanship under normal use and service for a period of (1) year from date of shipment. Should a defect occur on any lighting product used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization. Any claims on the above warranty using outside labor or other charges will be allowed only with the consent and prior written approval by Intensa, Inc. Products must not be returned without proper written authorization from Intensa, Inc. Request for authorization must be in writing and accompanied by the original purchase order.

Medical Equipment-Intensa, Inc. warrants its product to be free from defects and workmanship under normal use and service for a period of (5) year from date of shipment. Should a defect occur on any product used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization. Any claims on the above warranty using outside labor or other charges will be allowed only with the consent and prior written approval by Intensa, Inc. Products must not be returned without proper written authorization from Intensa, Inc. Request for authorization must be in writing and accompanied by the original purchase order. This warranty is exclusive and in lieu of all other warranties and remedies whatsoever, including but not limited to implied warranties. Intensa, Inc. shall have no liability whatsoever for damages caused by transportation, accidents, fire, unauthorized alteration, or abnormal wear or abuse, nor shall Intensa, Inc. have any liability whatsoever for any incidental or consequential damages. This includes without limitation, lost profits or as such damages arising from the design, manufacture sale, delivery, installation, repair, operation or use of any products of Intensa, Inc. or any actual/alleged failure or defect in products of Intensa, Inc.

****Please Read Carefully For All Chair Styles That Use A Foot Ring****

Please note for all chairs or stool models that use a foot ring; the foot ring is **not** to be used as a step to facilitate the lifting of an individual up and into the chair. The sole purpose of the foot ring is the resting of feet only! All models that have a height range 23" to 35" require strict adherence to the 250 lb. weight limit of the product, especially during full extension of pneumatic lift. Intensa will not be liable for any failure to adhere to the above design specifications. **Improper use of Foot Rings voids warranty.**